

WebFOCUS

Server Installation

WebFOCUS Reporting Server Release 8205
DataMigrator Server Release 7709
DataMigrator Console and Client

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Preface

This content lists installation requirements, describes how to install the software, and addresses post-installation tasks, such as configuring adapters and securing the environment. It is intended for system administrators responsible for installing the software.

How This Manual Is Organized

This manual includes the following chapters:

Chapter/Appendix	Contents
1 Introduction to Installation	Lists the necessary terminology and prerequisites for general installation.
2 Installation for Windows	Describes the requirements and step-by-step instructions for installing on Windows.
3 Installation for UNIX	Describes the requirements and step-by-step instructions for installing on UNIX. This includes all UNIX platforms, such as HP-UX, AIX®, Solaris®, and Linux®.
4 Installation for z/OS	Describes the requirements and step-by-step instructions for installing on z/OS, deployed using either the Hierarchical File System/UNIX System Services (HFS/USS) or partitioned data sets (PDS).
5 Installation for IBM i	Describes the requirements and step-by-step instructions for installing on IBM i.
6 Installation for OpenVMS	Describes the requirements and step-by-step instructions for installing on OpenVMS.
7 Information Builders and Third-Party Licenses	Contains the license for Information Builders and licenses required by third party software used by Information Builders.

Conventions

The following table describes the conventions that are used in this manual.

Convention	Description
<p><code>THIS TYPEFACE</code></p> <p>or</p> <p><code>this typeface</code></p>	Denotes syntax that you must enter exactly as shown.
<i>this typeface</i>	Represents a placeholder (or variable) in syntax for a value that you or the system must supply.
<u>underscore</u>	Indicates a default setting.
<i>this typeface</i>	Represents a placeholder (or variable), a cross-reference, or an important term. It may also indicate a button, menu item, or dialog box option that you can click or select.
Key + Key	<p>1</p> <p>Indicates keys that you must press simultaneously.</p>
{ }	Indicates two or three choices. Type one of them, not the braces.
[]	Indicates a group of optional parameters. None is required, but you may select one of them. Type only the parameter in the brackets, not the brackets.
	Separates mutually exclusive choices in syntax. Type one of them, not the symbol.
...	Indicates that you can enter a parameter multiple times. Type only the parameter, not the ellipsis (...).
. . .	Indicates that there are (or could be) intervening or additional commands.

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You can also access support services electronically, 24 hours a day, with InfoResponse Online. InfoResponse Online is accessible through our website, <http://www.informationbuilders.com>. It connects you to the tracking system and known-problem database at the Information Builders support center. Registered users can open, update, and view the status of cases in the tracking system and read descriptions of reported software issues. New users can register immediately for this service. The technical support section of www.informationbuilders.com also provides usage techniques, diagnostic tips, and answers to frequently asked questions.

Call Information Builders Customer Support Services (CSS) at (800) 736-6130 or (212) 736-6130. Customer Support Consultants are available Monday through Friday between 8:00 a.m. and 8:00 p.m. EST to address all your questions. Information Builders consultants can also give you general guidance regarding product capabilities. Please be ready to provide your six-digit site code number (xxxx.xx) when you call.

To learn about the full range of available support services, ask your Information Builders representative about InfoResponse Online, or call (800) 969-INFO.

Information You Should Have

To help our consultants answer your questions most effectively, be ready to provide the following information when you call:

- Your six-digit site code (xxxx.xx).
- Your server Software configuration:
 - The software version and release. On a server, you can find your version and release using the Version option in the Web Console.
 - The communications protocol (for example, TCP/IP or LU6.2), including vendor and release.

- The stored procedure (preferably with line numbers) or SQL statements being used in server access.
- The database server release levels for any adapters that may be involved.
- The database name and release level.
- The Master File and Access File.
- The exact nature of the problem:
 - Are the results or the format incorrect? Are the text or calculations missing or misplaced?
 - Provide the error message and return code, if applicable.
 - Is this related to any other problem?
- Has the procedure or query ever worked in its present form? Has it been changed recently? How often does the problem occur?
- What release of the operating system are you using? Has it, your security system, communications protocol, or front-end software changed?
- Is this problem reproducible? If so, how?
- Have you tried to reproduce your problem in the simplest form possible? For example, if you are having problems joining two data sources, have you tried executing a query containing just the code to access the data source?
- Do you have a trace file?
- How is the problem affecting your business? Is it halting development or production? Do you just have questions about functionality or documentation?

User Feedback

In an effort to produce effective documentation, the Technical Content Management staff welcomes your opinions regarding this document. You can contact us through our website <http://documentation.informationbuilders.com/connections.asp>.

Thank you, in advance, for your comments.

Software Training and Professional Services

Interested in training? Our Education Department offers a wide variety of training courses for Information Builders products.

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Interested in technical assistance for your implementation? Our Professional Services department provides expert design, systems architecture, implementation, and project management services for all your business integration projects. For information, visit our website (<http://www.informationbuilders.com/support>).

Introduction to Installation

This chapter describes the different software packages that can be installed and configured from the software you have downloaded or received on physical media.

While this guide is primarily for server installations (and the text often cites "server"), the DataMigrator Console as well as non-Windows clients are also installed using the same instructions, as the package type is controlled by the license key that has been supplied for the software and is used in the installation process.

This guide is for all platforms and also suggests where to go for more information once you have installed your package, regardless of its type.

In this chapter:

- [Versions](#)
 - [What to Read After You Install](#)
-

Versions

The software enables applications to access data without concern for the complexities and incompatibilities of different operating systems, DBMSs, file systems, and networks. The software provides access to both local and remote data on over 35 platforms from more than 65 database formats, including Db2, FOCUS, Informix, Oracle, MS/SQL, Sybase, Teradata, several JDBC based data sources, and SAP BW.

The software installs as one of the following versions, depending upon your license:

- WebFOCUS Reporting Server.** Provides data access, number crunching, and report generation functionality for WebFOCUS.

The WebFOCUS Reporting Server (sometimes referred to simply as a WebFOCUS Server) is a component of the WebFOCUS environment, which includes the WebFOCUS client and a web server. It may also include other components, such as a ReportCaster Distribution Server, application servers, and servers used for accessing remote data.

For information about the different ways in which you can choose to deploy a WebFOCUS server in the WebFOCUS environment, see the *WebFOCUS and ReportCaster Installation and Configuration* manual for your platform.

- ❑ **Full-Function Server.** Provides transparent access to data from your own applications and third-party systems.
- ❑ **DataMigrator Server.** Hosts and executes the data and process flows that automate your creation and maintenance of a data warehouse or data mart. The Windows installation also includes the DataMigrator Console and Client.
- ❑ **DataMigrator Console and Client.** Front-end application for creating, maintaining and scheduling process flows that automate your creation and maintenance of a data warehouse or data mart.

The server includes the Web Console, with which you can administer the server once it has been installed.

What to Read After You Install

After you have completed the installation, for more information about:

- ❑ Managing the server, see the *Server Administration* manual.
- ❑ Using adapters for accessing data, see the *Adapter Administration* manual.
- ❑ DataMigrator Client. This is a Windows application (and associated server client) for developing and running DataMigrator requests.
- ❑ Clients Toolkit. This is a client software toolkit for developing and using third party application access.

To find out more about administering a particular version of the software, for:

- ❑ WebFOCUS Reporting Server or Shared Application Server, see the *WebFOCUS Security and Administration* manual.
- ❑ DataMigrator Server or DMC Client, see the *DataMigrator User's Guide*.

Chapter 2

Installation for Windows

This chapter describes how to install, or to configure an additional instance on a system running Microsoft® Windows.

In this chapter:

- [Information You Need Prior to Installation on Windows](#)
 - [Starting and Using a Server or Data Management Console](#)
 - [Windows Installation Requirements](#)
 - [Security Providers on Windows](#)
 - [Installation and Configuration Directories on Windows](#)
 - [Additional Installation Options](#)
 - [Installation Methods](#)
 - [Generating a Trace on Windows](#)
 - [Accessing the Software](#)
 - [Third-Party Software and Licenses on Windows](#)
 - [Installing a Server](#)
 - [General Information for a Windows Installation](#)
 - [Verifying the Windows Server Installation](#)
 - [Troubleshooting for Windows](#)
-

Information You Need Prior to Installation on Windows

You need to know your license key. Product license keys are for specific number of CPU cores (hyper threading within a core is not counted as an extra core). If more cores are detected than the license allows, the install will be blocked.

The remedy for a core blocked installation is to obtain and use either a correct license key or a machine with the correct core count (which may be a real or a virtualized environment).

Some features require additional license codes, but they are not entered during the installation phase.

The product is usually installed from disk from software that has been downloaded and unarchived to disk.

The server has an email notification feature that requires SMTP mail server information. You can enter these parameters either during installation, or later using the Web Console Administration tool.

You need a server administrator user ID. Server administrators use this ID to install, start, and stop the server. This ID is also used to configure the server if the server is configured to run with an OPSYS (operating system) Security Provider.

- Do not install on primary or backup domain controllers.
- The Installation ID must have administrator privileges on the machine.

Although Administrative privileges are required only during installation, the Server Administrator ID only needs to have at least Power User privileges in order to run the server as a service, once installed.

Note that the name *iadmin* is used to refer to the Server Administrator ID throughout this manual, but you may use any name for this ID.

Windows Installation Requirements

Before you install, review the following requirements.

Type	Description
Operating System	Windows 7 or higher or Windows Server 2008 or higher. Product version must be compatible with operating system bit size (32 on 32, 32 on 64 or 64 on 64). The Information Builders Technical Support web site maintains a current list of supported operating systems and levels.
Disk Space	Approximately 3G (plus additional space during installation). Integrated Hyperstage releases use approximately 4.5G of disk space.
IP Ports	Up to six consecutive IP ports (two in reserve for typical extra features). Additional Java Listeners (post install option) require additional ports (beyond basic reserve).

Type	Description
Java	<p>Java JRE or Java SDK (aka JDK) 1.8.0_20 or higher</p> <p>Used for Java-based adapters, server-side graphics, XBRL, or user-written CALLJAVA applications. For additional information, see JVM Requirements for Java Services (Server Installations Only) on page 21.</p>
Memory	<p>The memory requirements for installation and operation of the server are:</p> <ul style="list-style-type: none"> <li data-bbox="515 580 1289 731"> <input type="checkbox"/> General memory: 30Mb. (This includes memory used by the primary one-per-server-instance processes such as Workspace Manager, the print log, Deferred Listener, HTTP Listener, and TCP Listener.) <li data-bbox="515 759 1289 874"> <input type="checkbox"/> Memory per active agent: 3.5Mb. <p>These numbers apply when the server is in an idle state, so they may fluctuate slightly.</p>
Web Browser	<p>Needed for using the Web Console.</p> <p>Microsoft Internet Explorer® 11 or higher.</p> <p>Microsoft Edge</p> <p>Mozilla Firefox® 59 or higher.</p> <p>Google Chrome® 65 or higher.</p>

JVM Requirements for Java Services (Server Installations Only)

Many modern data adapters, server side graphics, and other services use a Java JVM to implement execution. These require a Java JVM to be installed (separate from the server) and that the server be configured to use it.

The minimum Java JVM release level is 1.8.0_20 or higher, due to required internal components of the server. The Java Listener will not start properly (and will show errors in edaprint) if 1.8.0_20 (or higher) is not in use.

The following URL has Java EOL and EOSL information:

<http://www.oracle.com/technetwork/java/eol-135779.html>

You may install a commercial Oracle Java JRE, Oracle Java SDK (also known as JDK), or an open source OpenJDK JDK (from such sites as adoptopenjdk.net or azul.com). The JRE or SDK build version must also match the 32-bit or 64-bit bit type of the server. When you install a Java SDK, the JRE component (where the JVM lives) is also included, so either is allowed. However, if you are using the servlet feature, a Java SDK (JDK) is required for access to the `jar` command, so a SDK (JDK) installation is generally preferred over a JRE installation.

New to 7707 and higher server release levels is an automatic Windows Registry look-up feature for the latest highest commercial Oracle Java available on the system. This feature only requires that an appropriate 1.8.0_20 or higher commercial Oracle Java JRE or SDK of the correct bit size has been installed on the system, using the standard commercial Oracle Java Installer, which registers the installation to the Windows Registry. In addition, it requires that no explicit variables be set on the system that would cause an override. If a commercial Oracle JRE and SDK are both installed (and no override variables are set), the SDK will be used.

The automatic look-up feature does not apply to a commercial Oracle Java JRE or SDK that has simply been copied to disk using an archive tool such as `winzip` or `7zip`, as this method does not register the installation. If this has been done, use explicit variables to configure the server.

The automatic look-up feature also does not apply to OpenJDK JDK, as its standard installation method is to `unzip` (copy) to disk, and the installation is not registered. In addition, the automatic look-up feature does not apply to the Azul OpenJDK Client (also known as JRE) installer (or any other site providing a Java installer that registers its location), as its registry information differs from the Oracle entries.

Explicit `JAVA_HOME` or `JDK_HOME` variables, described below, may be used to manually configure Java access (to override locations found by the automatic Java look-up feature or because an unregistered Java is in use). While OpenJDK uses a different directory organization from the Oracle JDK and JRE, the Azul OpenJDK directory structure is more like the Oracle JDK and JRE. The server is aware of both implementations when it attempts to locate and setup use of the actual Java JVM DLL (so you should use `JAVA_HOME=` or `JDK_HOME=` to point at the desired implementation).

Some third party Java JDK/JRE providers, such as Adpotopenjdk.com, provide not only classic JDK and JRE implementations (also known as Hotspot), but also Eclipse Open9J Java implementations. While the server Java Listener will start with either implementation, it has been found that some third party JDBC DBMS drivers do not work with some Adpotopenjdk.com Open9J implementations (Vertica and Snowflake JDBC Drivers, in particular, on Windows). If your site chooses to use an Open9J JVM implementation or other third party JVM provider and experiences JDBC DBMS problems, a classic Java (Hotspot) implementation from Oracle or Adpotopenjdk.com should be installed and tested to confirm that the server software and DBMS setup are not at issue (and to correct, if needed). If the Open9J Java implementation is still desired, the site should follow up with the Open9J JVM or DBMS provider as to why this combination fails.

Installation of any third-party Java JVM that follows the same directory structure as any of the known implementations should work, but use of such alternate packages should be self-certified.

At server start-up time, if none of the above is true, the server Java Listener may still start if applicable JVM directories happen to be on the system PATH, but this not a recommended method, as it is not explicit.

If an appropriate JVM is not found at server start-up time, various *failed to find JVM* messages displays in EDAPRINT. Reviewing and following the instructions in this section will usually correct the problem.

JSCOM3 is the actual process name for the Java Services Listener and those terms, as well as the term Java Listener, are often used interchangeably.

To use explicit variables to specify the Java JVM location, do the following:

- For Java SDK, set JDK_HOME (to the Java SDK install home location) in the environment or server environment start up file (edaenv.cfg).
- For Java JRE, set JAVA_HOME (to the Java JRE install home location) in the environment or server environment configuration file (edaenv.cfg).

To change or add a variable in the server environment start up file (EDACONF bin\edaenv.cfg), either edit the file in a text editor before starting the server (a start menu icon is also available under the configure folder) or:

1. Start the server (services like Java Listener may fail until configured and the server is restarted).
2. Open the Web Console and sign in using an administrator ID.
3. Select *Workspace* from the main menu.

4. In the navigation pane, open the *Configuration Files* and *Miscellaneous* folders.
5. Right-click *Environment - edaenv.cfg* and select *Edit*.
6. Make the desired edit.
7. Save the file.
8. Restart the server (changes are not effective until server is restarted).

The format of `edaenv.cfg` variables is one per line in `name=value` pairs. Spaces before and after the equal sign are optional. Values with embedded spaces do not have to be enclosed in quotation marks.

To add classes to the JVM class path for customer-written CALLJAVA applications, set the CLASSPATH variable at the operating system level before server start-up or use the Web Console to set the Java Listener IBI_CLASSPATH property.

If Java JVM-based adapters or features are not required, and no Java is installed (or is below the minimum level), various EDAPRINT Java Listener fail messages are *normal*, acceptable, and can be ignored. However, this is not a recommended situation. If you make a support call, please make the representative aware of this, as it may take them unnecessary time to analyze the situation and realize that these messages are normal for your configuration and not part of the problem being called in.

Installation and Configuration Directories on Windows

The installation process creates these high-level directories. The locations documented here often use 77 within location names or, when discussing the release level, however, this number may vary for your particular installation and use an alternate level, such as 82.

Note: Installation and Configuration directory names are changeable at installation time, but no spaces are allowed in directory names.

Name	Environment Variable	Description	Default Path
Home directory	EDAHOME	Stores the server software programs and other files	<code>c:\ibi\srv77\home</code> Must conform to the following pattern <code>disk:* \ibi\srv77* \home*</code>

Name	Environment Variable	Description	Default Path
Configuration directory	EDACONF	<p>Stores the configuration files.</p> <p>If you are configuring multiple instances of the server, create separate configuration directories for each by adding a suffix (for example, a number) to the end of the directory name.</p>	<p><code>disk:\ibi\srv77\product_type</code></p> <p>Must conform to the following pattern</p> <p><code>disk:* \ibi\srv77* \product_type*</code></p> <p>Product type can be:</p> <ul style="list-style-type: none"> <input type="checkbox"/> WFS for a WebFOCUS Reporting Server <input type="checkbox"/> FFS for a Full Function Server <input type="checkbox"/> DM for a DataMigrator Server <input type="checkbox"/> WFM for a WebFOCUS Maintain Server
Application directory	APPROOT	Contains your application files.	<code>c:\ibi\apps</code>
Profiles directory	EDAPRFU	Stores the user and group profiles and the admin.cfg file (which specifies the server administrator).	<code>c:\ibi\profiles</code>

Multiple WebFOCUS Reporting Servers. If you plan to install multiple copies of WebFOCUS on the same computer, and you want to provide each copy with its own WebFOCUS Reporting Server, you may wish to maintain a separate ibi root directory for each copy, so that you can keep copies of each set of components, including the server, together in the same path.

You can specify a separate apps directory for each copy of WebFOCUS, or specify a single apps directory to be shared by all copies of WebFOCUS.

Installation Methods

Before you install, review the requirements in the following topics. Exact requirements vary according to your configuration and the number of users and deployed applications.

Choosing Between Interactive and Silent Installation

You can run the installation procedure in:

- Interactive mode.** This is the default installation mode. It displays windows that prompt you for installation parameters. We recommend that you use this mode the first time you install, so that you become familiar with the procedure. To install interactively, see [Installing a Server](#) on page 29.
- Silent mode.** In this mode you launch the installation and specify a text file that contains the installation parameters. The installation procedure does not prompt for any information. Installing silently can be helpful if, for example, you want to install many instances at once throughout your enterprise. To install silently, see [Installing and Configuring Silently](#) on page 43.

Choosing Between Private and Shared Access to the Data Management Console

There are several tools available for administering the server:

- Web Console**, which is installed with the server on all platforms, and is available to all authorized users with a TCP/IP connection.

For more information about the Web Console, see the *Server Administration* manual.

- Data Management Console**, which is installed with the server on Windows, and is used primarily with DataMigrator.

For more information about the Data Management Console, see the *DataMigrator User's Guide*.

You can install in a way that makes the Data Management Console available to remote users as a shared tool. You can choose between:

- Private access.** You install in a standard Windows folder. The Data Management Console is available locally to users on that computer.

- ❑ **Shared access.** You install in a shared network folder specified using the Universal Naming Convention (UNC). The Data Management Console is available to remote users who access that shared folder.

Before installing, you need to create a shared folder on the computer on which you will install the software.

Access to the server by means of the Data Management Console (DMC) is limited by system security. To use the DMC, you can open it in several ways, such as:

- ❑ Mapping a drive to the location of dmcstart.bat.
- ❑ Creating a shortcut to dmcstart.bat on the user machine.

The location of dmcstart.bat defaults to `ibi\srv77\dm\bin`.

The Data Management Console is maintained locally on each client machine in Documents and Settings*UserID*\Application Data\Information Builders. This requires 2M of disk space.

To use the loopback node, reconfigure it to connect to the share server host name, replacing the host name, localhost.

Accessing the Software

Downloading the installation software from the Information Builders download site is the primary way of obtaining Information Builders software in an archive format, which is then unarchived and installed by running an installer program. The user may, in turn, choose to download the software, unarchive, and burn to a CD/DVD or place on a UNC drive within a corporation, for easy access. This document assumes the software has been downloaded directly to the installation machine and is up to the user to adjust their steps within this manual if installing in an alternate manner.

Downloading the installation software involves:

1. **Registering** at the Information Builders download site.
2. **Downloading** the installation software from the site.
3. **Unzipping** the downloaded file.
4. **Running** the isetup procedure to begin installing the software.

For instructions, see [Downloading the Installation Software](#) on page 27.

Downloading the Installation Software

Use the following instructions to download the installation software.

After you have completed the installation, you can delete the download directory in which you had unzipped the installation archive.

Procedure: How to Download the Installation Software

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.

The Information Builders Technical Support home page opens.

2. Go to My Account and sign in.
3. Click *My Downloads and Shipments* in the My Account section on the right side of the page.

The Software Downloads/Shipments page opens.

4. Click the Download link for your product and release.
5. Fill in the registration form and then click *Continue*.

The Software Download Agreement page opens.

6. Select *I agree* to consent to the Download Agreement, and then click *Continue*.

The Download Instructions page opens.

A copy of the instructions is also automatically emailed to you for later reference.

7. Follow the instructions on the Download Page. These are also documented in [How to Download and Expand the Downloaded Archive](#) on page 63.

Procedure: How to Download and Expand the Downloaded Archive

1. Create a directory in which to download the installation software.

For example:

```
mkdir download
```

2. After registering at the Information Builders download site and obtaining download site information, an ID, password, and software location information, FTP to the site (GUI FTP tools may also be used, but line mode FTP is what is documented here).

For example:

```
ftp downloadftp.ibi.com  
(supply the user id and password information from web page)
```

3. Make sure your current directory on the machine to which you will download is the download directory you created.

For example:

```
lcd download
```

4. Navigate to the directory on the Information Builders site that contains the server installation software.

For example:

```
cd "/Server/77/Windows/7709/842"
```

5. Download the installation software from the site using binary mode.

For example:

```
binary  
get i7709_842.zip  
quit
```

6. Unarchive the downloaded file using any unzip tool (may be also unzipped using GUI-based tools such as Winzip, RAR or 7-zip).

For example:

```
unzip i7709_842.zip
```

7. Run the isetup installation procedure, as described in [Running Isetup to Install the Server Software](#) on page 64.

You can delete the download directory after the installation is complete.

Installing a Server

When you install, several server properties are configured automatically. After installation, you can configure additional properties using the Web Console. The DMC Client also has properties that can be adjusted post installation.

Procedure: How to Install and Configure a Server

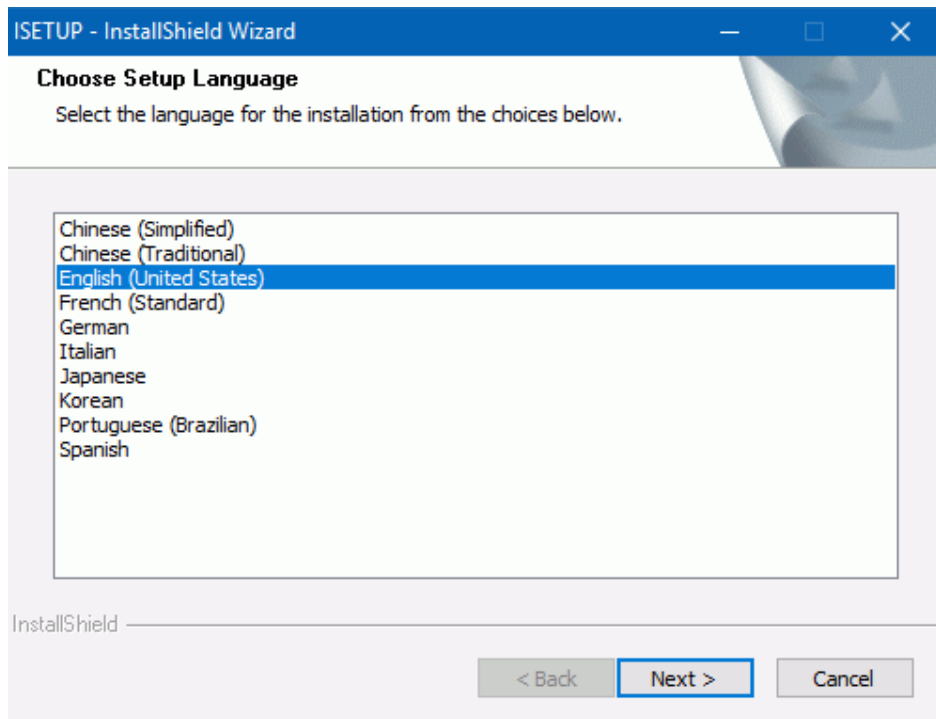
Using the location to which you unzipped the software:

1. Preferably, exit all programs before continuing.
2. Execute the following file from the location in which you unarchived the software:

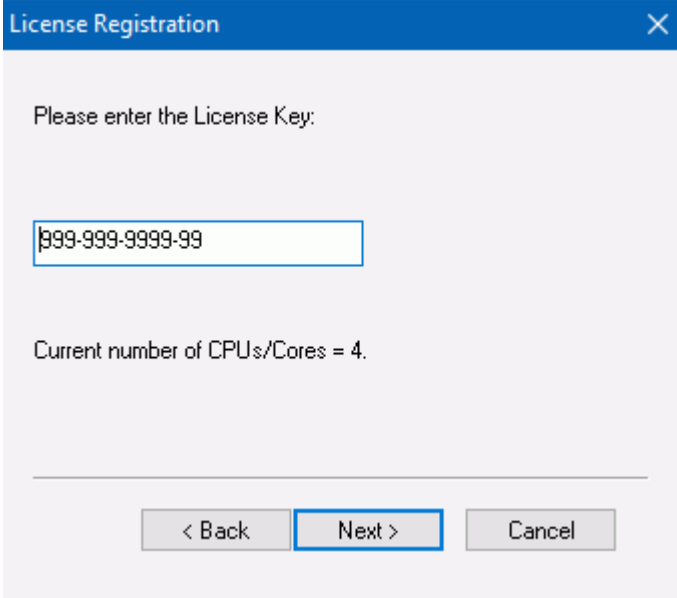
```
setup.exe
```

A User Access Control (UAC) security prompt may appear. Respond yes.

The Choose Setup Language window opens.

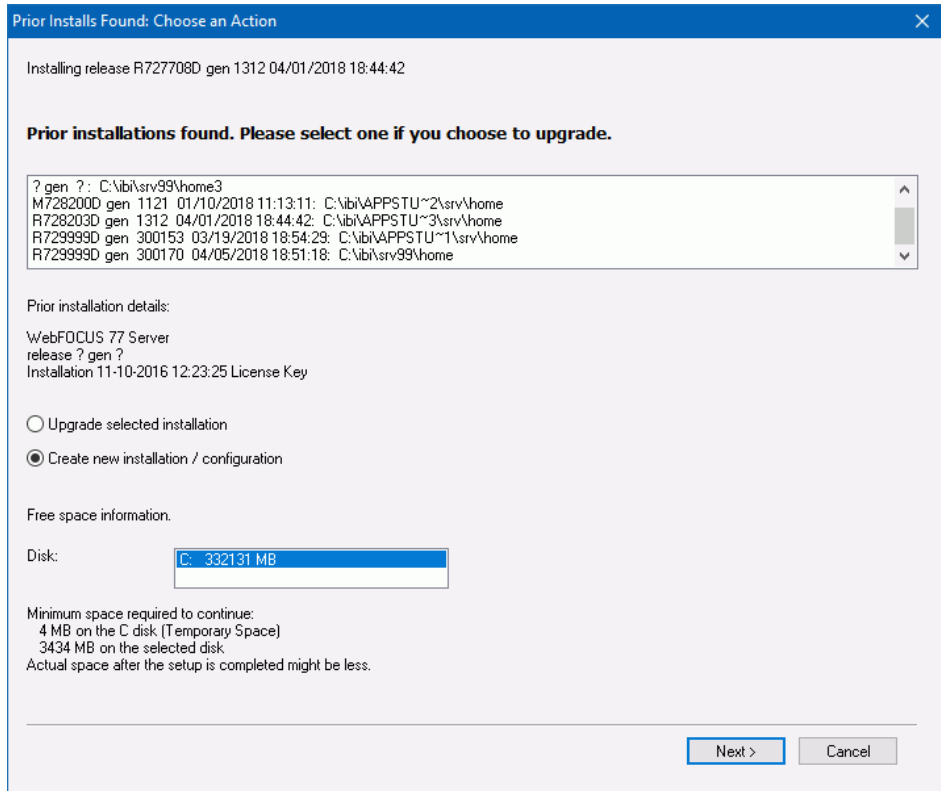


3. Select the language to be used during installation and click *Next*.
 - If you have no prior 77 installation, the **License Registration** window opens:



The image shows a Windows-style dialog box titled "License Registration". The dialog has a blue header bar with a close button (X) on the right. The main content area is light gray and contains the text "Please enter the License Key:" followed by a text input field containing "999-999-9999-99". Below the input field, it says "Current number of CPUs/Cores = 4." At the bottom of the dialog, there are three buttons: "< Back", "Next >" (which is highlighted with a blue border), and "Cancel".

- ❑ If a prior installation was found, the **Prior Installs Found: Choose an Action** window opens.



You can choose to upgrade the selected installation or to create a new installation.

- ❑ If you choose to upgrade, the upgrade starts immediately, with no further information needed from you.
- ❑ If you choose to create a new installation/configuration, the License Registration window opens prompting for the license key (similar to when there is no prior software).

However, when there is a prior installation, an additional screen will appear after the license key prompt asking you to choose between a new installation or adding a configuration. If *add configuration* is chosen, software is not installed, but the highlighted entry from the prior screen is used as a base for adding an additional configuration. Choosing a new installation gives a separate complete new installation and initial configuration, but in this instance, and when adding a new configuration, it is appropriate to not use the default installation paths and server name to avoid overwriting a prior installation or configuration location.

4. On the License screen, enter your license key and click *Next*.

The license key should be saved for future reference. You must include the hyphens.

The License Key determines which product you are installing, such as a Full-Function Server, a WebFOCUS Reporting Server, a DataMigrator Server, or a DMC Client. Default settings, such as folder names, are determined by the license key. One part of the license key identifies how many CPUs the license key supports.

Your license key is checked and, if it is valid, an informational **Registration Confirmation** window opens. Click *OK*.

- If you typed an invalid License Key**, the setup program displays a warning.

Click *OK* to correct the key.

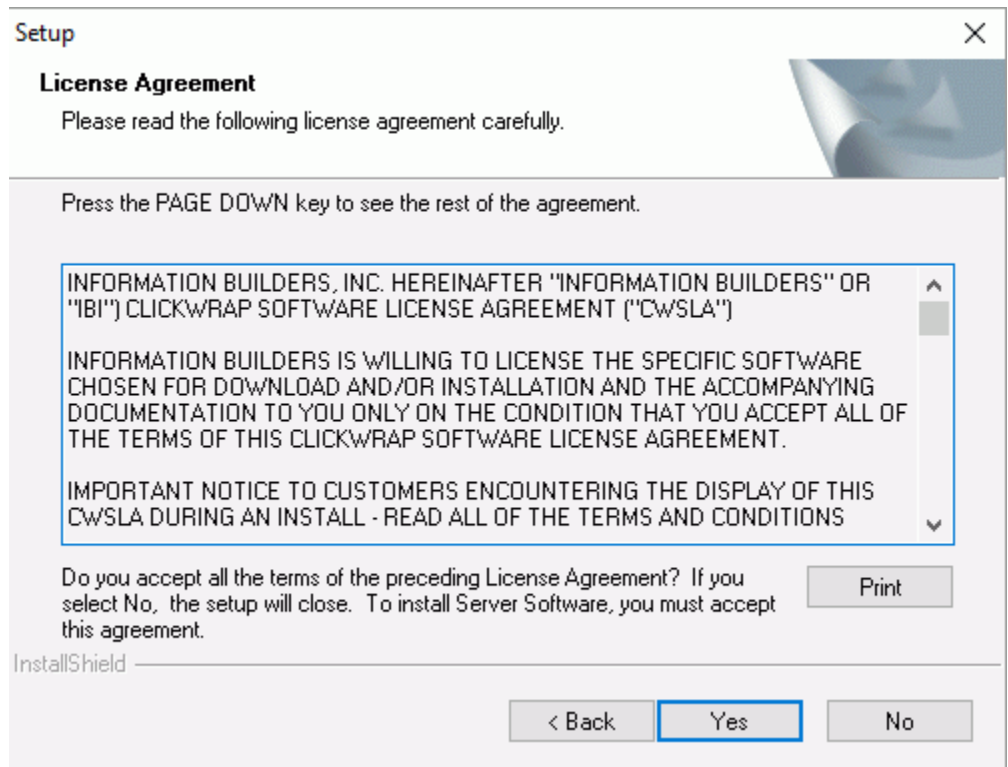
- If the CPU portion of the License Key for a server is for less than the actual CPUs/cores found**, a CPU violation message will occur. The user can:

- Continue the installation and virtualize the PC to a correct quantity afterwards.

- Discontinue the installation and reattempt the installation in an environment that is already virtualized correctly.

For more information, see [Limiting CPU/Core Use on Machines With Multiple CPUs and Cores](#) on page 49.

The **License Agreement** window opens:



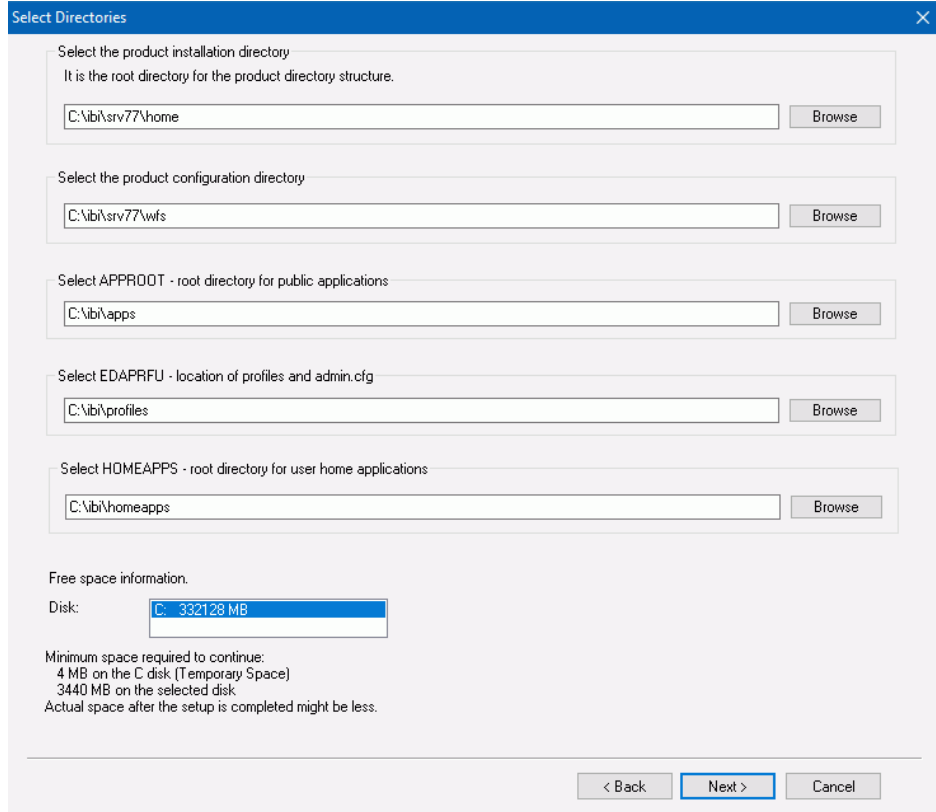
5. Click Yes to accept the terms of the license agreement.

The **Select Initial Settings** window opens.

6. You can accept the defaults or edit the following settings.
 - Program Folder.** By default, this is named *WebFOCUS 77 Server*.
 - Installation Root.** By default, this is `C:\`. You can browse to or enter another location.
 - Customize default directory locations.** Check this box if you want to customize the directory locations. For example, if you are configuring an additional instance of the server, some of the locations, such as `EDAHOME` and `EDACONF` must be customized. One way to customize the directories is to just use a different installation root and keep the default location names under that root.
 - Configure SMTP Mail Server.** If you will use any of the server email features, check this box.
 - Configure NLS Region Settings based on System Locale.** By default, this box is checked, so that you inherit the regional settings for your system at installation time instead of having to configure them later on the Web Console.

7. Click **Next**.

If you checked the box to customize the default directories, the **Select Directories** window opens.



8. Specify the following locations, or accept the default values:

- a. **Product installation directory.** This contains the executable files. We refer to this location as EDAHOME. It must conform to the pattern:

`*\ibi\srv77*\home*`

If you are installing new, accept the default directory, or specify a different directory. The new software will be placed in this directory.

If you are configuring an additional instance, using your existing software, accept the default EDAHOME directory. If several 77 installation directories exist, select the one that corresponds to the software home directory for which you are configuring a new instance.

- b. **Product configuration directory.** This contains configuration information for the instance. We refer to this location as EDACONF.

If you changed the EDAHOME value, the default EDACONF value changes to conform to EDAHOME.

EDACONF must be in the same `srv77` path as EDAHOME. The lowest-level EDAHOME directory (home) becomes the product type directory in EDACONF. For example, if EDAHOME is

```
ibi\srv77\home
```

then EDACONF for a WebFOCUS Reporting Server defaults to:

```
ibi\srv77\wfs
```

Each instance must have its own configuration directory. If you are configuring an additional instance, be sure to append characters to the default name of the directory. (Otherwise, the installation will overwrite the existing configuration directory.) For example:

```
ibi\srv77\wfs2
```

Accept the default value, or click *Browse*, or type a name to specify a different directory.

- c. **Application directory.** This contains the server application directories. The application directories are folders under the internal location known as APPROOT.
Accept the default value, or click *Browse* to select a different directory.
- d. **Profiles directory.** This contains the server user and group profiles and the `admin.cfg` file, which specifies the server administrator. We refer to this location as EDAPRFU.
Accept the default value, or click *Browse* to select a different directory.
- e. **Disk.** If there is more than one disk or shared folder to which the software can be installed, select the one on which you want to install.
- f. Click *Next*.

The Configure Basic Information window opens.

Configure Basic Server Information

Server Administrator ID and Password

Credentials for server Internal Security Provider (PTH)

Server Administrator ID (Default = srvadmin):

Server Administrator's Password:

Retype the Password:

Use the Web Console Access Control option to configure alternate or additional Security Providers, such as OPSYS, LDAP and others.

HTTP and TCP/IP Services

HTTP Listener Port:

This is the second of six consecutive port numbers that must be open and available for the server's IP based services.

Add Firewall Exceptions for IP ports

< Back Next > Cancel

9. Enter the following information.

- Server Administrator user ID.** The default value is srvadmin. You can change it or accept the default. When the server first starts, it is configured for the server internal security provider, called PTH. You must enter the server administrator user ID and password in order to access the server.
- Server Administrator's Password.** You must configure a password, there is no default.
- Retype the Password.** Enter the password again for verification that you typed it correctly.
- HTTP Listener Port.** Accept the default (8121) or enter a new port number. If you are configuring an additional instance of the server, you need a different port number from any other instances that may be running at the same time. The server requires three consecutive ports for the HTTP Listener and other IP-based services. The TCP Listener port will be the one immediately preceding the HTTP Listener port.

If you are configuring multiple instances, be sure to specify a different range of ports for each instance.

The default port automatically varies by product to support multiple instances on a particular computer:

- SMTP Host Name.** If you will use any of the server email features, enter the host name or TCP/IP number for your SMTP server.
- SMTP Port Number.** Accept the default (25) or enter a different port number.
- Sender Email.** Enter an email address for the default sender for users receiving email from the server, or accept the default.
- Server Administrator Email.** Enter an email address to receive administrative warnings (such as an agent crash) from the server, or accept the default.

10. Click *Next*.

The **Review Selected Product Parameters** window opens showing all of the selections you have made.

You can now verify your installation, as described in [Verifying the Windows Server Installation](#) on page 39.

Verifying the Windows Server Installation

After you have installed, verify that the software is functioning properly.

Procedure: How to Verify Server Installation

1. If the server is not already running, start it using whichever security mode you prefer using the Windows menu icon. The server start icons are located on the Windows Start menu in the program group assigned during the installation (for example, Information Builders/ WebFOCUS 77 Server/Start Security ON). The options are:
 - Start Security ON.** For a new installation, the default security provider is PTH. For a refresh of an existing installation, the server starts with the security provider defined in the `security_provider` keyword in the `edaserve.cfg` configuration file.
 - Start Security OFF.** Security on the server will be OFF regardless of what is configured.

For information about security providers, see [Security Providers on Windows](#) on page 41 and the *Server Security* chapter of the *Server Administration* manual.

2. Open the Web Console and sign in (if prompted) using the server administrator ID and password entered during configuration, if it is not already running.

The Web Console start icon is located on the Windows Start menu in the program group assigned during the installation (for example, Information Builders/WebFOCUS 77 Server/Web Console).

The Web Console opens. Online Web Console help, version information, new feature information, release notes, and licensing information are available by clicking *Help* (far right in menu bar).

3. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree. The server may be further data tested (if desired).

Now that you have successfully verified your server installation, you can:

- ❑ **Configure server security**, as described in [Security Providers on Windows](#) on page 41.
- ❑ **Configure additional server properties**, such as outbound communication nodes and adapter support, using the Web Console.

For more information about using the Web Console and configuring outbound nodes, see the *Server Administration* manual.

For more information about configuring adapter support, see the *Adapter Administration* manual. For information about which adapters are supported, see [How to Determine Which Adapters Are Supported on Windows](#) on page 40.

If you license WebFOCUS Active Technologies, you must register your Active Technologies license code with the server, as described in [How to Register a License Code With the Server](#) on page 41.

Procedure: How to Verify Client Installation

To verify that you have successfully installed, use the base configuration that is created by the installation and start the Data Management Console (DMC).

The first step is to add a server node (right click on the server icon in the object tree to add one), and then connect. If the portion of the object tree for the newly added server opens to display application directories, the software is properly installed. See the *DataMigrator User's Guide* for further use of the DMC.

Procedure: How to Determine Which Adapters Are Supported on Windows

For current information about which adapters are supported:

1. Go to <http://techsupport.informationbuilders.com>.

The Information Builders Technical Support home page opens.

2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.
The Supported Systems and Adapters page opens.
3. Click the link for the server release you want.
The Supported Systems and Adapters page for that release opens.
4. Click the link for your platform.
The support chart for that platform opens.

Procedure: How to Register a License Code With the Server

If you license WebFOCUS Active Technologies or any other feature requiring a separate license, you must register its license code with the server before using the feature.

1. On the Web Console Workspace page, select *License* from the ribbon.
2. In the navigation pane, right-click *Workspace* and click *License*, then *License* again.
The License Management pane opens.
3. Type the license code in the field for the applicable feature.
4. Click *Save and Restart Server*.

Starting and Using a Server or Data Management Console

Commonly used start, stop, and monitor features are available from the Windows Start menu under the folder in which the software was installed.

On Windows 10 (and higher), a single start-panel icon is created for tablet or desktop menu mode. Clicking the icon or menu item switches the screen into desktop mode (if it is in tablet mode) and opens a Windows Explorer session displaying the installed icons and folders (as normally seen after an installation). Once the explorer session is open when in tablet mode, it is recommended that you simply use the standard Window Desktop icon to flip from the tablet start panel to desktop mode, otherwise additional Explorer sessions will open.

Under the Diagnostics Functions folder there is a Command Windows for Manual Operations icon that allows you to issue direct edastart commands and options as documented for other platforms. Typically, these options should only be used in debugging situations by experience administrators.

Security Providers on Windows

The default security provider for a new installation is the internal security provider, PTH. The PTH provider implements security using user IDs, passwords, and group memberships stored in the admin.cfg configuration file.

After the initial installation, the Server Administrator that was configured during the installation can start the server and use the Web Console to further customize security settings, for example, to configure alternate or additional security providers, create additional PTH IDs, and register groups and users in a security role. For more information about security providers, see the *Server Security* chapter in the *Server Administration* manual.

Additional Installation Options

This section explains how to run the Data Management Console in zero footprint mode and uninstall servers or configurations.

Procedure: How to Run the Data Management Console in Zero Footprint Mode

A full DataMigrator Client must first be installed using UNC Network paths on a machine in the user's network, as a prerequisite. This machine will then be used as a remote software "share". The UNC installation and configuration paths used for the remote machine also must be available to the local machines that will be set up to run in zero footprint mode and must continue to be available after the zero footprint DMC is set up.

A DataMigrator Client installation using UNC paths creates an additional command file script in the EDACONF\bin directory called zerofootprint.bat, which is used by local machines to set up a zero footprint DMC. No other installation paths, modes, or products create the zerofootprint.bat file, so if the file is not present, it is likely that an improper license key or non-UNC path was used during installation.

Install the prerequisite DataMigrator Client (as described above) as a first step, if it has not already been done. Be sure to remember to use a UNC path, and note the resulting full UNC path for the EDACONF bin\zerofootprint.bat file so you can use it in the later local machine step.

Once the DataMigrator Client is installed on the "share" machine, there are several choices for running the zerofootprint.bat script, depending on a requirements of a site:

- The end user opens a DOS command window and runs the zerofootprint.bat file using the full path UNC name.
- The end user opens the Windows *Run* option, enters the full path UNC name of the zerofootprint.bat file, and clicks OK.
- The end user uses Windows Explorer to navigate to the shared UNC directory where the zerofootprint.bat file is located and double-clicks it.
- An administrator puts the full path UNC name of the zerofootprint.bat file in a batch script that the user is directed to run.

- ❑ An administrator puts the full path UNC name of the zerofootprint.bat file in a batch script that is run automatically (such as a system update script).

After the zerofootprint.bat file is run, a DOS command window opens and a desktop icon shortcut to the DMC is created. On English-speaking locales, a *Shortcut Created/OK* pop-up message will also display. (This message times out after a short while, so it is compatible for use with unattended batch files.)

Once the shortcut icon is created, the end user can start the DMC from the shortcut icon (and the zerofootprint.bat file is no longer needed by that user). The DMC will behave like a locally installed instance. Any software updates to the original software installation location will be reflected to end users upon DMC restart (with no need to reinstall).

Procedure: How to Uninstall

To uninstall:

1. For server installations, ensure that the server is stopped first.
2. Using the Windows Start menu, select *Programs*, the program group (for example, *WebFOCUS 77 Server*), and *Uninstall*. This program removes the EDACONF and EDACONF directories of this instance.

If more than one configuration uses the same EDACONF directory, the additional configurations contain *unconfigure* icons instead of uninstall icons. If you want to uninstall your initial configuration, you must unconfigure the additional configurations first. If you do not unconfigure these instances before uninstalling the EDACONF directory, you will disable the additional configurations, including their *unconfigure* icons. A manual cleanup is then required.

Installing and Configuring Silently

This is also known as a silent install. The most common form is an initial install which also results in an initial configuration (and is what is documented here). An initial installation and configuration should only be done once per EDACONF (and program folder) and an additional product configuration used thereafter.

Installing silently can be helpful if you want to install multiple instances at once throughout an enterprise. To install an instance silently, you must first create a text file that specifies your installation parameters and then call *isetup* with the option and the file name. The silent method may also be used to do a software refresh.

We recommend that the first time you install, you use the default interactive mode, not the silent mode, so that you become familiar with the procedure. Installing interactively is described in [Installing a Server](#) on page 29.

Procedure: How to Create the Installation Parameters File

Use a text editor to create a file with the following syntax to specify your product installation parameters:

```
-inst  
-license nnn-nnn-nnnn-nn  
-edahome drive:\ibi\srv77\home  
-edaconf drive:\ibi\srv77\product_type  
-port portnum  
-host hostname  
-approot drive:\ibi\apps  
-programfolder "folder-title"  
-pass password  
-nostart
```

where:

nnn-nnn-nnnn-nn

Is the 12-digit license. Include a hyphen (-) following the third, sixth, and tenth digits.

drive:\ibi

Is the drive and directory to which you want to install the software.

product_type

Designates the type of product. The default values are:

<i>FFS</i>	for a Full-Function Server
<i>DM</i>	for a DataMigrator Server
<i>WFS</i>	for a WebFOCUS Reporting Server
<i>WFM</i>	for a Shared Application Server for WebFOCUS Maintain

portnum

Is the base TCP port for the server.

hostname

Is the server host name.

folder-title

Is the name you want to assign to the Windows program folder and service. For example:

```
-programfolder "WebFOCUS 77 Server"
```

password

Is the password of the user ID with which you are installing the server.

To see a list of additional installation, configuration, and refresh options:

1. Open a command prompt window and navigate to the directory containing the installation setup.exe file for the software.

2. Enter the following:

```
setup ?
```

3. Accept a display language and click Next.

A Help screen with further parameter file options will display.

The user may continue with the install (interactive) or quit at this point to attempt a silent install/configure.

Procedure: How to Launch a Silent Installation

1. Open a command prompt and navigate to the directory containing the software and the setup.exe file for the install.
2. Type the following:

```
setup -Lcode -opt drive:\path\srvoptions.txt
```

where:

code

Is the code specifying the language of the Web Console user interface. This language will also be used in the status windows displayed by the installation procedure.

The language code is preceded by -L (a hyphen followed by the letter "L").

The language codes are:

Chinese (Simplified)	0x0804
Chinese (Traditional)	0x0404
English	0x409
French	0x040c
German	0x407

Italian	0x0410
Japanese	0x411
Korean	0x0412
Portuguese (Brazilian)	0x0416
Spanish	0x040a

drive:\path\srvoptions.txt

Is the full path and file name of the file specifying your installation options.

For example, to specify English and an options file named serveroptsFFS1.txt, type:

```
setup -L0x409 -opt C:\temp\serveroptionsFFS1.txt
```

3. After the installation has completed you should verify that it was successful, as described in [How to Verify Server Installation](#) on page 39.

Generating a Trace on Windows

If you encounter a server problem, you can run a set of traces that will help you assess the problem, and, if necessary, communicate it to Customer Support Services for further assistance. This topic describes trace options and provides instruction for creating the traces.

There are two types of traces you can run to troubleshoot a problem:

- A server trace**, in which you trace an agent that is running in a server context.
- A non-server trace**, in which you trace an agent that is running outside a server context, that is, an agent that is running standalone.

Under normal conditions, applications are run in a server context. However, if you run your trace in a non-server context (that is, if you run a non-server trace) and produce the necessary diagnostic information, you can significantly reduce the amount of material that needs to be reviewed. Running a non-server trace also rules out server communications as a cause of a problem.

You can start traces, turn traces off, and perform the edastart -savediag function by selecting options from the Windows Start menu, under the Diagnostics folder. You can also open a DOS session to execute these commands.

Tip: The Diagnostics folder in the Windows Start menu as a Command Window for Manual Operations icon, which will directly open the DOS session in the EDACONF bin.

Procedure: How to Generate a Server Trace

To generate a server trace:

1. Turn tracing on by doing one of the following:
 - Go to the Web Console menu bar, select the Main Web Console *Other Options* control icon and then *Enable Traces*.

- Start the server by issuing the following command:

```
edastart -traceon
```

You must preface edastart with the appropriate path, or place the directory in your system PATH variable.

2. Reproduce the problem.
3. Stop the server.
4. Issue the following command:

```
edastart -savediag
```
5. Respond to the prompts to capture, and optionally archive and ship diagnostic information.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the `-savediag` feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Procedure: How to Generate a Non-Server Trace

To generate a non-server trace:

1. Create a directory under APPROOT to reproduce the problem.
2. Copy any files required for the reproduction to the directory.
3. Switch to the directory.
4. Reproduce the problem using edastart -traceon and one of switches -t, -x, or -f.
5. Switch to a directory other than the problem reproduction directory.

6. Issue the following command:

```
edastart -savediag
```

7. Respond to the prompts to capture, and optionally archive, diagnostic information.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the `-savediag` feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Third-Party Software and Licenses on Windows

As of Version 7 Release 6.8, to address display of third-party software license requirements, a license option has been added to the Help menu located on the Web Console. This section describes the third-party software used on Windows and includes references to the full licenses included in [Information Builders and Third-Party Licenses](#) on page 363.

OpenFlex SDK

OpenFlex SDK is included by Information Builders for use with its HOLD FORMAT FLEX feature. This distribution is subject to the terms and conditions of the Mozilla Public License Version 1.1.

For more information, see [OpenFlex SDK License](#) on page 367 or visit our website at, <http://www.informationbuilders.com>.

Zip Archiver

The software includes a third-party zip.exe archiving utility for use in the save diagnostic feature (`edastart -savediag`). The utility, located in the EDHOME bin directory, is provided at no charge. Information Builders makes no claim of ownership, nor charges for the utility or inclusion, nor does it warranty it and is provided solely to assist our customers. To see the software full license statement, issue the command:

```
ZIP -L
```

There are many free and commercial versions of zip-based archivers. The one supplied is Info-Zip 3.0 with BSD like licensing. For more information about Info-ZIP, visit their website at, <http://www.info-zip.org>.

For more information, see [Zip Archiver License](#) on page 379 or visit our website at, <http://www.informationbuilders.com>.

If Winzip WZZIP or PKWare PKZIPC are on the system path, the first one found will be used instead of zip.exe. If you prefer to not use the supplied version of zip.exe (for example, if your enterprise has a policy against using freeware), you can manually remove it from the EDAPATH bin directory or replace it with any zip version that conforms to the same usage rules.

General Information for a Windows Installation

This section covers general information for a Windows Installation.

Sample Metadata, Data, and Other Tutorial Samples

Releases prior to 7.7.06 pre-load various samples into the IBISAMP application. As of 7.7.06, on a new installation, the IBISAMP application is created, but is not pre-loaded. The server Web Console has a new feature on the ribbon and on the application tree (under *new*), *Tutorials* (the Create Tutorial Framework page), which has a pull-down for various samples. The DMC also has this feature on the application tree.

There are currently about 10 different tutorial/sample selections available on the pull-down select list to match various customer needs. The bulk of the prior IBISAMP sample objects can be generated by selecting the *Create Legacy Sample Tables and Files* tutorial. Other prior IBISAMP DataMigrator sample objects (usually starting with the characters dm*) are now loaded by choosing their respective DataMigrator tutorials. Under the new method, the tutorials/samples may be loaded to any application, not just IBISAMP.

If you are doing just a software refresh, the prior IBISAMP objects will be unchanged (because a refresh does not touch app directories).

Limiting CPU/Core Use on Machines With Multiple CPUs and Cores

When the effective number of CPUs (cores) on a computer exceeds the number allowed by the server license, depending upon the license, either the server will not start or users will be given warnings in edaprint.log and at Web Console or Data Management Console login.

To correct the situation, the installation site has two choices:

- Install the server on a computer with a physical number of CPUs/cores that is less than or equal to the license amount.
- Create a virtual environment using VMware or Microsoft Virtual PC with a number of cores that matches the license requirement, and run the server instance under one of these virtualization options.

Note: Running multiple instances of the server (each under a limited virtual processor set) or adding processors to the virtual set after the server is running, constitutes a license violation.

Microsoft Virtual PC only supports single CPU/core virtualization, while VMware supports multiple CPU/cores. Both offer converter tools to reimage a PC into a virtualization. At server installation time, if a site is in violation, the site has the option of continuing (and converting to virtualization afterwards) or stopping the initial install to reattempt the installation in an environment that is already virtualized correctly.

The specifics of installing and configuring VMware and Microsoft Virtual PC or the use of their respective converter tools are beyond the scope of this document. From the perspective of a server installation, the installation utility does not know that virtualization has occurred and there is no difference. Consult the related virtualization documentation for further information on the use of these features.

Troubleshooting for Windows

As of Release 7702, separately installable debuggable versions are no longer required to get a full stack trace of information for a savediag. The *Debuggable Version - Install* and *Debuggable Version - Remove* options have been removed from the Windows menu.

If you have an earlier 77x release that contains the debug menu options, and have installed service pack upgrades of 7702 (or higher), these menu options should be deleted, since they no longer function or are needed.

To troubleshoot an installation problem, identify your problem in the following list, and follow the link to a description of the solution.

If you cannot find your problem described in the list, and cannot resolve it yourself, contact Customer Support Services as described in [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

If you have a troubleshooting suggestion that is not described in the list, and you think others will find it helpful, we invite you to send it to us, as described in [How to Add Your Problem to the Troubleshooting Guide](#) on page 53. We will consider including your problem in a future release of this manual.

Problems:

- The server starts in safe mode (as indicated by a message in the Web Console at start up).
For details, see [Problem: The Server Starts in Safe Mode](#) on page 51.
- A server start request partly fails with *JVM not found* messages written to edaprint.log.
For details, see [Problem: Java Listener Fails to Start With JVM not found Messages Written to the Log](#) on page 51.
- The Windows service will not stop.

For details, see [Problem: Cannot Stop the Windows Service of the Server](#) on page 52.

Reference: Problem: The Server Starts in Safe Mode

Problem: The server starts in safe mode. The Web Console home page displays a message stating that the server is in safe mode and describing what triggered it.

Cause: A common cause for the server starting in safe mode is a problem with the server administrator ID password. For example, the password may have been updated on the operating system but not on the server, so the encrypted copy of the password stored by the server is out of synchronization with the password on the operating system.

Solution: The server administrator can click the *fix* hyperlink, which is displayed under the problem description, to display the relevant pane and resolve the problem.

For example, if the problem is that the server administrator password is out of synchronization:

1. Click the *fix* hyperlink displayed under the problem description.
2. In the left pane, open the *Users* folder, then the *Server Administrator* folder.
3. Click your user ID and select *Properties* from the pop-up menu.

The Access Control pane is displayed on the right.

4. Type the correct operating system password in the *Password* field, and type it again in the *Confirm Password* field.
5. Click *Save and Restart*.

The Security Mode pane opens on the right.

6. Click the Home icon in the menu bar to return to the Web Console home page.

Reference: Problem: Java Listener Fails to Start With *JVM not found* Messages Written to the Log

Problem: The listener start request fails with *JVM not found* messages written to the *edaprint.log* file.

Cause: If the server cannot find the Java Virtual Machine (JVM), the JSCOM Listener will not be able to start, and messages will be written to the server log stating that the JVM cannot be found.

Solution: Set up the JVM as described *JVM Requirements for Java Services (Server Installations Only)* on page 21. A known exception to general JVM setup is the use of the Azul Client (JRE) 8 Windows Installer, where `JAVA_HOME=` must be set as `JAVA_HOME={Azul Client path}/jre` due to a differing directory structure. As JDK is preferred over JRE, and the directory structure on Azul Client (JRE) 11 is acceptable, this is considered an Azul bug that you can address by adding the suffix to the path, as described.

Reference: Problem: Cannot Stop the Windows Service of the Server

Problem: When you try to stop the server, the associated Windows service does not stop.

Cause: Any server administrator can stop the server. The ID that installed the server is automatically defined as a server administrator. You can specify additional IDs as server administrators using the Web Console.

If an ID is not a server administrator it will not be able to stop the server, even if that same ID had started the Windows service that started the server.

Solution: Specify the ID that was not able to stop the service as a server administrator:

1. In the Web Console menu bar, select *Access Control* from the Workspace menu.

The *Manage Providers* page opens.

2. Click the *Users* label (to the right of the folder) in the navigation pane.

The *New User* option appears.

3. Click *New User*.

The *Access Control* pane opens.

4. Identify the new administrator by filling in the fields in the *Access Control* pane.

For more information about these fields and about specifying an additional server administrator, see the *Server Administration* manual.

5. Click *Create*, and then click *Save and Restart*.

Reference: Problem: ODBC Test Tool Does Not Show Expected Sources/Connections

Problem: The ODBC Test Tool starts, but either no configured sources (server connections) are shown, or they are not shown as expected.

Cause: The ODBC Test Tool accesses the ODBC Sources configured in the Data Sources (ODBC) section of the Control Panel Administrative Tools. It does not directly use configured connections. To be visible by ODBC, the connections (after creation and configuration) must be registered to ODBC, which is a separate post installation and post connection configuration step. Additionally, the connection configuration and registration steps must be done under the Windows icons for a client install (a 9xx-xxx-xxxx license) even though some server releases contain the Windows menu icons for these actions. That is why registering from a server installation is ineffective, leaving the connection list either empty or not as expected.

Solution: If a client installation has not been done, complete the client installation as a pre-requisite. Either start the DMC or (if you are familiar with the appropriate communication node syntax) use the *Edit Communication Configuration File - ODIN.CFG* icon to add connections and save. When finished adding, use the *Register IWAY ODBC Driver* icon to make them visible to ODBC. The *Remove IWAY ODBC Driver* icon may be used to remove the connection's ODBC visibility. If you have more than one client installation on the machine, the *Reset Shared* icon may be used to switch the machine's current ODBC configuration to see the client connection configuration within that icon group.

***Procedure:* How to Add Your Problem to the Troubleshooting Guide**

If you have troubleshooting suggestions that you think others will find helpful, we invite you to send them to us so that we can consider including them in a future release. You can:

Email them to books_info@ibi.com. Include your name and phone number, and include *Server Installation Troubleshooting* in the subject line.

Send them to:

Technical Content Management
Information Builders
Two Penn Plaza
New York, NY 10121-2898

Please include your name, phone number, email address, and postal address.

Chapter 3

Installation for UNIX

This document describes the requirements and procedures for installing on UNIX.

In this chapter:

- [Information You Need Prior to Installation on UNIX](#)
- [UNIX Installation Requirements](#)
- [Installation and Configuration Directories on UNIX](#)
- [Downloading the Server Installation Software for UNIX](#)
- [Running Isetup to Install the Server Software](#)
- [Installing Using rpm](#)
- [Configuring an Additional Instance of the Server](#)
- [Refreshing or Upgrading an Installation](#)
- [Installing and Configuring Silently](#)
- [Verifying the UNIX Server Installation](#)
- [Security Providers on UNIX](#)
- [Starting and Using a Server](#)
- [Generating a Trace on UNIX](#)
- [Third-Party Software and Licenses on UNIX](#)
- [General Information for a UNIX Installation](#)
- [Troubleshooting for UNIX](#)

Information You Need Prior to Installation on UNIX

You need to know your license key. These keys are for a specific number of CPUs. If more cores are detected than the license allows, the installation will be blocked.

The remedy for a core blocked installation is to obtain and use a correct license or use a machine with the correct core count (which may be a real or a virtualized environment).

Some features require additional license codes, but they are not entered during the installation phase.

The product is usually installed from disk from software that has been downloaded and unarchived to disk.

The server has an email notification feature that requires SMTP mail server information. You can enter these parameters either during installation, or later using the Web Console Administration tool.

You need a server administrator user ID, referred to as *iadmin* in the remainder of this chapter.

- ❑ The operating system ID you use when installing the server owns the server files and is the default server administrator for OPSYS mode. You can create a new operating system ID to run and own the server files, or use any ordinary (non-superuser) ID. However, you should not install the server as root. The server administrator ID should have a Korn, Bourne, or Bash shell as the default logon shell.
- ❑ Some Linux platforms also support RPM installation. In the context of an RPM installation, all files are owned by root, and the server is started by the root ID.

UNIX Installation Requirements

Before you install, review the following requirements.

Type	Description
Operating System	<p>Product version must be compatible with operating system bit size (32 on 32, 32 on 64 or 64 on 64).</p> <p>AIX</p> <p>HP-UX IA64</p> <p>Linux for x86</p> <p>Linux for x86_64</p> <p>Linux for pSeries Kernel-2.6.32</p> <p>Linux for zSeries</p> <p>Solaris SPARC</p> <p>Solaris x86</p> <p>The Information Builders Technical Support web site maintains a current list of supported operating systems and levels.</p>

Type	Description	
Disk Space	Space for installation	Approximately 6G
	Space after installation	Approximately 3G
IP Ports	<p>Up to six consecutive IP ports (two in reserve for typical extra features).</p> <p>Additional Java Listeners (post install option) require additional ports (beyond basic reserve).</p>	
Java	<p>Java JRE or Java SDK (aka JDK) 1.8 or higher</p> <p>Used for Java-based adapters, server-side graphics, XBRL, or user-written CALLJAVA applications. For additional information, see JVM Requirements for Java Services (Server Installations Only) on page 58.</p>	
Memory	O/S	Per Agent/Common
Common framework plus per agent memory.	HP-UX	1 MB/45 MB
	AIX	5 MB/50 MB
	Solaris (SPARC)	19 MB/125 MB
	Solaris (Intel)	10 MB/72 MB
	Linux for x86	7 MB/59 MB
	Linux for x86_64	9 MB/87 MB
	Linux for pSeries 64b	27 MB/165 MB
	Linux for zSeries 64b	10 MB/93 MB
	Linux for zSeries 32b	7.5 MB/72 MB

Type	Description
Web Browser	Needed for using the Web Console. Microsoft Internet Explorer® 11 or higher. Microsoft Edge Mozilla Firefox® 59 or higher. Google Chrome® 65 or higher.

JVM Requirements for Java Services (Server Installations Only)

Many modern data adapters, server side graphics, and other services use a Java JVM to implement execution. These require a Java JVM to be installed (separate from the server) and that the server be configured to use it. You may install a commercial Oracle Java JRE, Oracle Java SDK (also known as JDK) or an open source OpenJDK JDK (from such sites as adoptopenjdk.net or azul.com).

The minimum Java JVM release level is 1.8 or higher, due to required internal components of the server. The Java Listener will not start unless the applicable minimal level for the platform is used by setting JAVA_HOME/JDK_HOME values.

The following URL has Java EOL and EOSL information:

<http://www.oracle.com/technetwork/java/eol-135779.html>

You may install a commercial Oracle Java JRE (if available), Oracle Java SDK (also known as JDK, if available), an open source OpenJDK JDK (from such sites as adoptopenjdk.net or azul.com), or the Java that may have come with the operating system (or available separately from the operating system vendor). The JRE or SDK build version must also match the 32-bit or 64-bit bit type of the server. When you install a Java SDK, the JRE component (where the JVM lives) is also included, so either is allowed. However, if using the servlet feature, the Java SDK is required for access to the jar command, so an SDK installation is generally preferred over a JRE installation.

While OpenJDK uses a different directory organization from the Oracle JDK and JRE, the Azul OpenJDK directory structure is more like the Oracle JDK and JRE, plus the directory structure may also vary from implementations delivered by the operating system vendor. The server is aware of all of these implementations when it attempts to locate and set up use of the actual Java JVM DLL (so you can use JAVA_HOME= or JDK_HOME= to point at the desired implementation).

Some third party Java JDK/JRE providers, such as Adpotopenjdk.com, provide not only classic JDK and JRE implementations (also known as Hotspot), but also Eclipse Open9J Java implementations. While the server Java Listener will start with either implementation, it has been found that some third party JDBC DBMS drivers do not work with some Adpotopenjdk.com Open9J implementations (Vertica and Snowflake JDBC Drivers, in particular, on Windows). If your site chooses to use an Open9J JVM implementation or other third party JVM provider and experiences JDBC DBMS problems, a classic Java (Hotspot) implementation from Oracle or Adpotopenjdk.com should be installed and tested to confirm that the server software and DBMS setup are not at issue (and to correct, if needed). If the Open9J Java implementation is still desired, the site should follow up with the Open9J JVM or DBMS provider as to why this combination fails.

Installation of any third-party Java JVM that follows the same directory structure as any of the known implementations should work, but use of such alternate packages should be self-certified.

Use explicit variables to specify the Java JVM location:

- For Java JDK, set `JDK_HOME` (to the install home location) in the environment or server environment start-up file (`edaenv.cfg`).
- For Java JRE, set `JAVA_HOME` (to the install home location) in the environment or server environment configuration file (`edaenv.cfg`).

If `JDK_HOME` and `JAVA_HOME` variables are both declared, the `JDK_HOME` value will be used.

To change or add a variable in the server environment start up file (`EDACONF bin/edaenv.cfg`), either edit the file in a text editor before starting the server or:

1. Start the server (services like Java Listener may fail until configured and the server is restarted).
2. Open the Web Console and sign in using an administrator ID.
3. Select *Workspace* from the main menu.
4. In the navigation pane, open the *Configuration Files* and *Miscellaneous* folders.
5. Right-click *Environment - edaenv.cfg*, and click *Edit*.
6. Make the desired edit.
7. Save the file.
8. Restart the server (changes are not effective until server is restarted).

The format of `edaenv.cfg` variables is one per line in `name=value` pairs. Spaces before and after the equal sign are optional. Values with embedded spaces do not have to be enclosed in quotation marks.

To add classes to the JVM class path for customer-written CALLJAVA applications, set and export the CLASSPATH variable to the operating system level before server start-up or use the Web Console to set the Java Listener IBI_CLASSPATH property.

If JVM-based adapters or features are not required, and the JVM environment is not configured, the message *Failed to find JVM* is normal and can be ignored.

Installation and Configuration Directories on UNIX

The installation process creates these high-level directories. The locations documented here often use 77 within location names or when discussing the release level. However, this number may vary for your particular installation and use an alternate level, such as 82.

Note: Some Linux platforms also support RPM installation. In the context of an RPM installation, locations described here also exist under /opt/ibi or the -prefix value used during the rpm -i step.

Name	Environment Variable	Description	Default Path
Home directory	EDAHOME	Stores the server software programs and other files	<code>ibi/srv77/home</code> Must conform to the following pattern <code>*/ibi/srv77*/home*</code>

Name	Environment Variable	Description	Default Path
Configuration directory	EDACONF	<p>Stores the configuration files.</p> <p>If you are configuring multiple instances of the server, create separate configuration directories for each by adding a suffix (for example, a number) to the end of the directory name.</p>	<p><i>ibi/srv77/product_type</i></p> <p>Must conform to the following pattern</p> <p><i>*/ibi/srv77*/product_type*</i></p> <p>Product type can be:</p> <ul style="list-style-type: none"> <input type="checkbox"/> WFS for a WebFOCUS Reporting Server <input type="checkbox"/> FFS for a Full Function Server <input type="checkbox"/> DM for a DataMigrator Server <input type="checkbox"/> WFM for a WebFOCUS Maintain Server
Application directory	APPROOT	Contains your application files.	<i>ibi/apps</i>
Profiles directory	EDAPRFU	Stores the user and group profiles and the admin.cfg file (which specifies the server administrator).	<i>ibi/profiles</i>

Multiple WebFOCUS Reporting Servers. If you plan to install multiple copies of WebFOCUS on the same computer, and you want to provide each copy with its own WebFOCUS Reporting Server, you may wish to maintain a separate ibi root directory for each copy, so that you can keep copies of each set of components, including the server, together in the same path.

You can specify a separate apps directory for each copy of WebFOCUS, or specify a single apps directory to be shared by all copies of WebFOCUS.

Downloading the Server Installation Software for UNIX

Downloading the installation software from the Information Builders download site is the primary way of obtaining Information Builders software in an archive format, which is then unarchived and installed by running an installer program. The user may in turn, choose to download the software, unarchive, and burn to a CD/DVD or place on an NFS, drive within a corporation for easy access. This document assumes the software has been downloaded directly to the installation machine and is up to the user to adjust their steps within this manual if installing in an alternate manner.

Procedure: How to Download the Installation Software

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. Go to My Account and sign in.
3. Click *My Downloads and Shipments* in the My Account section on the right side of the page.
The Software Downloads/Shipments page opens.
4. Click the Download link for your product and release.
5. Fill in the registration form and then click *Continue*.
The Software Download Agreement page opens.
6. Select *I agree* to consent to the Download Agreement, and then click *Continue*.
The Download Instructions page opens.
A copy of the instructions is also automatically emailed to you for later reference.
7. Follow the instructions on the Download Page. These are also documented in [How to Download and Expand the Downloaded Archive](#) on page 63.

Some Linux platforms also support RPM-formatted archives for download and installation, and will have a .rpm file in the download location as well as the RPM Public Key file (for signature verification).

If a .rpm is present in the download location, you may choose the format you want to download and use. Use of the .rpm will cause a verification warning unless the public key is imported to rpm. The public key is the file ibi-gpg-publickey-for-one-time-rpm-import.txt, which will also be in the download directory (use the `rpm -import file` command to import it, once it is downloaded).

Procedure: How to Download and Expand the Downloaded Archive

1. Create a directory in which to download the installation software.

For example:

```
mkdir download
```

2. After registering at the Information Builders download site and obtaining download site information, an ID, password, and software location information, ftp to the site (GUI FTP tools may also be used, but line mode FTP is what is documented here).

For example:

```
ftp downloadftp.ibi.com  
(supply the user id and password information from web page)
```

3. Make sure your current directory on the machine to which you will download is the download directory you created.

For example:

```
lcd download
```

4. Navigate to the directory on the Information Builders site that contains the server installation software.

For example:

```
cd "/Server/77/Linux_Kernel-2_6_18-glibc-2_5_and_up_x86_64_64bit/  
77/837"
```

5. Download the installation software from the site using binary mode.

For example:

```
binary  
get i7709_837.tar  
quit
```

6. Unzip the downloaded file.

For example:

```
tar -voxf i7709_837.tar
```

7. Run the isetup installation procedure, as described in [Running Isetup to Install the Server Software](#) on page 64.

You can delete the download directory after the installation is complete.

Running Isetup to Install the Server Software

You can install the server software by running isetup interactively and responding to prompts or by creating a file containing the answers to the prompts and running isetup against that file. The method using a file is called a *silent install*.

Both use a .tar-formatted archive file. The isetup program is also used to later do software refreshes and to add configurations (interactively or silently).

Additionally, some Linux platforms have .rpm-formatted archive files available for doing an RPM type of installation and configuration with default values (which can be used in conjunction with the isetup silent installation feature for specific option values, when the option parameters are saved in the file /tmp/ibi.opt.)

Procedure: How to Run isetup Interactively Using the .tar File

For performance reasons, the software should not be installed on, or accessed using NFS-mounted disks. A directly connected disk is always preferable.

To install the software:

1. Sign in using the iadmin user ID.
2. Set the default protection mask to, at a minimum, read/execute (if it is not already set to that). For example:

```
umask 022
```

Ensure that you have write privileges to the directory from which you are running the isetup command. To test this, enter:

```
touch xxxx
```

3. Run the installation procedure, isetup, specifying its full path. You can run the installation procedure from any location. Do not switch the current directory to the location of isetup.

For example, if you downloaded the installation software to a directory named download under the iadmin home directory:

```
/u/iadmin/download/isetup
```


The following isetup screen displays.

```
-----
                          Welcome to the Product Set Up Facility
Please respond to the prompts or enter Q to quit at any prompt.
-----
Select an option:
  1. Install and Configure
  2. Add Additional Configuration Instance
  3. Refresh Installation (Reinstall, Keep Configurations)
  4. Install Debuggables to the Installation Directory
  5. View Installation Notes
Enter a selection (Default=1) :
```

4. Enter **1** for the Install and Configure option.

You are prompted for the location of the installation file `iserver.tar`

```
Please enter the full path name of the media for the product
```

5. Type the full path name of `iserver.tar`, or press *Enter* to accept the default.

You are prompted for your license key.

```
Enter your License Key          (Current number of CPUs = n) (Format
999-999-9999-99) :      xxx-xxx-xxxx-xx
```

6. Enter your license key.

Your license attributes are displayed, and the license key is confirmed. Certain license keys will issue a warning that the actual CPU quantity is over the licensed amount. In that case, the software needs to be run using OS commands that limit CPU use. For more information, see [Limiting CPU Use on Machines With Multiple CPUs](#) on page 80.

You are prompted for the ID of the server administrator for the internal server security provider.

```
Enter credentials for the server's internal security
provider (PTH), the server's default start up mode.
Enter the Server Administrator ID
(Default=srvadmin) :
```

The server automatically starts with this security provider. You can add other security providers using the server Web Console after installation. For information, see the *Server Administration* manual.

7. Enter the server administrator ID or accept the default.

You are prompted for the server administrator password. There is no default.

```
Enter the Administrator Password :
```

8. Type the password of the account you are using to install the software.

The password, which does not display, is stored in encrypted form.

You are now shown the default values of the server environment variables and port number, and given an opportunity to change them. For example:

```
Please review the default settings.
EDAHOME = /prog3/iadmin/ibi/srv77/home
EDACONF = /prog3/iadmin/ibi/srv77/wfs (*EXISTS, owner iadmin *)
EDAPRFU = /prog3/iadmin/profiles
APPROOT = /prog3/iadmin/ibi/apps
HOMEAPPS = /prog3/iadmin/ibi/homeapps
HTTP_BASE_PORT = 8121
WARNING: Directories marked as existing will be deleted and recreated!
If you are satisfied with the default settings you may proceed to
final confirmation else you will be prompted for individual values.
Proceed with defaults? (Y/N Default=Y) : y
```

9. If you want to accept the default values, type Y and skip to Step 10. Otherwise, select N and change any properties that you wish.

For information about the EDAHOME, EDACONF, EDAPRFU, and APPROOT environment variables you can set, see [Installation and Configuration Directories on UNIX](#) on page 60.

The other properties you can set are described in the following table.

Parameter	Description
<code>HTTP_BASE_PORT</code>	<p>First of three consecutive port numbers for the HTTP Listener and other IP-based services.</p> <p>The default port automatically varies by product to support multiple servers on a particular computer. For:</p> <ul style="list-style-type: none"> <input type="checkbox"/> A Full-Function Server, 8101 is the default value, which reserves ports 8101-8103. <input type="checkbox"/> A WebFOCUS Reporting Server, 8121 is the default value, which reserves ports 8121-8123. <input type="checkbox"/> A DataMigrator Server, 8117 is the default value, which reserves ports 8117-8119. <input type="checkbox"/> A Shared Application Server (for WebFOCUS Maintain), 8113 is the default, which reserves ports 8113-8115.

Parameter	Description
<code>TCP_BASE_PORT</code>	Port number on which the server TCP Listener listens. It must be outside the range of the three consecutive HTTP Listener ports. It defaults to the port immediately preceding the first HTTP Listener port. For example, if you accept the default HTTP Listener Port value of 8101, the TCP Listener port defaults to 8100.
<code>SMTP_HOST</code>	SMTP Server node (host) name or TCP/IP number for outbound email features. (Optional, only prompted for if changing directories and ports.)
<code>SMTP_PORT</code>	SMTP Server port number for SMTP Server. The default value is 25. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)
<code>SENDER_EMAIL</code>	Default <i>from</i> address for users reading an email from the server if none was specified in the originating application. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)
<code>SERVER_ADMIN_EMAIL</code>	Server administrator email address to send administrative warnings to, such as an agent crash. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)

If you decide to change a default, you are prompted for a replacement value each of the above variables, and given another chance to accept the default. If the SMTP Server node is not supplied, the remaining SMTP and EMAIL prompts do not occur.

- Review the configuration options displayed on the screen, and type `Y` if you accept them. Alternatively, to start over, enter `N`; to quit the installation procedure, enter `Q`.

Several progress messages display while the server is being installed. You are then asked if you want to start the server.

- If a server installation, type `Y` to start the server or `N` to exit.

If you start the server, startup messages and the Web Console URL are now displayed.

You should now verify your installation, as described in [How to Verify Server Installation](#) on page 72.

Installing Using rpm

If you downloaded the rpm files, use the following steps to install the server.

Procedure: How to Install Using rpm and the .rpm File

For performance reasons, the software should not be installed on or accessed using NFS-mounted disks. A directly connected disk is always preferable.

Install the product software as root:

```
rpm [-prefix directory ] rpm_archive_name.rpm
```

The default installation location will be /opt/ibi/... unless specified otherwise by the `--prefix` option. To change defaults further after the RPM installation, use the Web Console to change options. To change defaults during the RPM installation, create the silent installation input file /tmp/ibi.opt (before running the `rpm -i` command) containing:

```
-inst
-edahome /home/webfocus/ibi/srv77/home
-edaconf /home/webfocus/ibi/srv77/wfs
-license xxx-xxx-xxxx-xx -http_port 8121
-edaprftu /home/webfocus/ibi/profiles
-approot /home/webfocus/ibi/apps
-ptu_user srvadmin
-ptu_password mypass
-nostart
```

Substitute your desired locations, port, ID, password, and license key for the default values listed above.

When the RPM command completes, continue at the Verifying Installation step described in [Verifying the UNIX Server Installation](#) on page 72.

Note: As RPM requires the installing ID to be root, all resulting files are owned by *root* and follow the *umask* of *root* at the time of the installation (unlike other installation methods where the *iadmin* owns the files). This is the nature of RPM, and the server will operate as expected in this state. If a site does not desire the server to be root-owned, it is up to the site to correctly reassign ownerships and permissions throughout the various directory trees that make up the product.

Configuring an Additional Instance of the Server

The prompts for adding a configuration are similar to those for an original installation.

Procedure: How to Configure an Additional Server Instance

If you have additional licenses and need to configure additional instances:

1. Sign in using the iadmin ID.
2. Run `EDAHOME/bin/isetup`, where `EDAHOME` is the directory in which the software was installed.
3. At the main menu, select option 2, *Add Additional Configuration Instance*.

Each instance must have its own configuration directory. When prompted for the configuration directory, append characters to the default name of the product type directory. Otherwise, the installation will overwrite the existing configuration directory. In the following example, the number 2 has been added to the default name of the WebFOCUS Reporting Server configuration directory:

```
/home/iadmin/ibi/srv77/wfs2
```

If the EDACONF directory you specify already exists, the installation process copies selected files from files in the current configuration to a directory named BACKUP that is a sibling directory to EDACONF, and then deletes the contents of the original directory. For example, if EDACONF is:

```
/home/iadmin/ibi/srv77/wfs
```

then the selected configuration files are backed up to:

```
/home/iadmin/ibi/srv77/BACKUP
```

Refreshing or Upgrading an Installation

Refreshing reinstalls the files in the installation directory, without changing any configuration information in the configuration directory.

Procedure: How to Refresh or Upgrade an Installation

If it becomes necessary to refresh, or if you want to upgrade to a new release:

1. Sign in using the iadmin user ID.
Logging on with the iadmin ID is recommended (rather than with the su command).
2. Set the default protection mask to, at a minimum, read/execute (if it is not already set to that). For example:

```
umask 022
```

Ensure that you have write privileges to the directory from which you are running the command. To test this, type:

```
touch xxxx
```

3. Run the installation procedure, `isetup`, specifying its full path. You can run the installation procedure from any location. Do not switch the current directory to the location of `isetup`. For example:

```
/u/iadmin/download/isetup
```

4. At the main menu, type option 3, *Refresh Installation (Reinstall, Keep Configuration)*, and respond to the prompts.

Installing and Configuring Silently

This is also known as a silent install. The most common form is an initial install, which also results in an initial configuration. An initial installation and configuration should only be done once per EDHOME and an add product configuration used thereafter.

Installing silently can be helpful if you want to install multiple servers at once throughout an enterprise. To install a server silently, you must first create a text file that specifies your server installation parameters and then call `isetup` with the option and the file name. The silent method may also be used to do a software refresh.

We recommend that the first time you install, you use the default interactive mode, not the silent mode, so that you become familiar with the procedure. Installing a server interactively is described in [Running Isetup to Install the Server Software](#) on page 64.

Run `isetup -?` to see full information on the setup and specific use of a parameters file for silent installation, configuration, or refresh.

Procedure: How to Create the Installation Parameters File

Use a text editor to create a file with the following syntax to specify your product installation parameters:

```
-inst  
-license nnn-nnn-nnnn-nn  
-edahome /ibi/srv77/home  
-edacnf /ibi/srv77/product_type  
-port portnum  
-host hostname  
-approot /ibi/apps  
-pass password  
-nostart
```

where:

```
nnn-nnn-nnnn-nn
```

Is the 12-digit license. Include a hyphen (-) following the third, sixth, and tenth digits.

/ibi/

Is the directory in which you want to install the software.

product_type

Designates the type of product. The default values are:

- FFS.** Full-Function Server.
- DM.** DataMigrator Server.
- WFS.** WebFOCUS Reporting Server.
- WFM.** Shared Application Server for WebFOCUS Maintain.

portnum

Is the base TCP port for the server.

hostname

Is the server host name.

password

Is the password of the user ID with which you are installing the server.

To see a list of additional installation, configuration, and refresh options, on the command line, enter the following:

/path/isetup -?

where:

path

Is the directory path to location of the isetup program.

Procedure: How to Launch a Silent Installation

1. On the command line, enter the following:

/path/isetup -opt /path/srvoptions.txt

where:

/path/srvoptions.txt

Is the full path and file name of the file specifying your installation options.

For example, to specify English and an options file named serveroptsffs1.txt, type:

/tmp/isetup -opt /tmp/serveroptionsffs1.txt

2. After the installation has completed you should verify that it was successful, as described in [Verifying the UNIX Server Installation](#) on page 72.

Verifying the UNIX Server Installation

After installing, verify that the software is functioning properly.

Procedure: How to Verify Server Installation

To verify that you have successfully installed, use the configuration that is created by the base installation. You can verify the installation by bringing up, checking, connecting to, testing, disconnecting from, and shutting down the server. (If you started the server as the last step of the installation procedure, skip ahead to Step 4.)

1. Log on to your UNIX or Linux operating system using the iadmin ID.
2. Start the server with the appropriate path to edastart and the -start option. For example, for a WebFOCUS Reporting Server, you would type:

```
/home/iadmin/ibi/srv77/wfs/bin/edastart -start
```

3. Check to ensure that the processes are up by specifying the -show option:

```
/home/iadmin/ibi/srv77/wfs/bin/edastart -show
```

4. Start the Web Console by starting a browser pointed at the server HTTP Listener port, which was specified during installation. The URL format is `http://host:port`. (The URL is also displayed at the end of the installation procedure.)

For example, if default ports were used during installation, for:

- A Full-Function Server, use `http://host:8101`.
 - A WebFOCUS Reporting Server, use `http://host:8121`.
 - A DataMigrator Server, use `http://host:8117`.
 - A Shared Application Server (for WebFOCUS Maintain), use `http://host:8113`.
5. If the server is running in a secure mode, you will first see a logon screen. Log on using the iadmin ID used during server configuration. For information about server security, see [Security Providers on UNIX](#) on page 74.

The Web Console home page opens. The Home Page is arranged in a menu-like context for the various features it supports. Detailed use of the Web Console for configuration or general operation of the server is available by clicking *Help* in the left navigation menu and in the *Server Administration* manual.

6. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree. The server may be further data tested (if desired).
7. When you are done using the server, you can stop it using the Web Console by clicking the *Stop* option on the Web Console toolbar.
8. If you experience any problems, examine the `/home/iadmin/ibi/srv77/product_type/edaprint.log` file.

Now that you have successfully verified your installation, you can:

- Configure server security, as described in [Security Providers on UNIX](#) on page 74.
- Configure additional server properties, such as outbound communication nodes and adapter support, using the Web Console.

For more information about using the Web Console and configuring outbound nodes, see the *Server Administration* manual.

For more information about configuring adapter support, see the *Adapter Administration* manual. For information about which adapters are supported, see [How to Determine Which Adapters Are Supported on UNIX](#) on page 73.

If you license WebFOCUS Active Technologies, you must register your Active Technologies license code with the server, as described in [How to Register a License Code With the Server](#) on page 74.

Procedure: How to Determine Which Adapters Are Supported on UNIX

For current information about which adapters are supported:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.
The Supported Systems and Adapters page opens.
3. Click the link for the server release you want.
The Supported Systems and Adapters page for that release opens.
4. Click the link for your platform.
The support chart for that platform opens.

Procedure: How to Register a License Code With the Server

If you license WebFOCUS Active Technologies or any other feature requiring a separate license, you must register its license code with the server before using the feature.

1. On the Web Console Workspace page, select *License* from the ribbon.
2. In the navigation pane, right-click *Workspace* and click *License*, then *License* again.

The License Management pane opens.

3. Type the license code in the field for the applicable feature.
4. Click *Save and Restart Server*.

Security Providers on UNIX

The default security provider for a new installation is the internal security provider, PTH. The PTH provider implements security using user IDs, passwords, and group memberships stored in the `admin.cfg` configuration file.

After the initial installation, the Server Administrator that was configured during the installation can start the server and use the Web Console to further customize security settings, for example, to configure alternate or additional security providers, create additional PTH IDs, and register groups and users in a security role. For more information about security providers, see the *Server Security* chapter in the *Server Administration* manual.

Procedure: How to Satisfy Security Provider OPSYS Requirements

To run a server in security provider OPSYS mode in UNIX, you must perform the following steps. You must do this once after installing and after each refresh of the server with fixes.

Set up `tscom300.out` as a root-owned SUID program:

1. If the server is running, bring it down.
2. Log on to the system as root, or issue the `su root` command.
3. Change your current directory to the `bin` directory of the home directory created during the installation procedure.

For example, type the following command:

```
cd /home/iadmin/ibi/srv77/home/bin
```

4. Change file ownership and permissions by typing the following commands:

```
chown root tscom300.out
chmod 4555 tscom300.out
```

5. Verify your changes by issuing the following command:

```
ls -l tscom300.out
```

The output should be similar to the following:

```
-r-sr-xr-x 1 root iadmin 123503 Aug 23 04:45 tscom300.out
```

Note the permissions and ownerships.

When you start the server, it will now run with security provider OPSYS.

The `chmod` and `chown` steps will need to be repeated after any server upgrade since the `tscom300.out` file is replaced during upgrade and the attributes are lost.

Note: If this Security Provider OPSYS step has been done and the site later decides to switch to Security OFF, special steps must be taken to ensure the mode remains after a full server shutdown (where `edastart -start` is used to restart the server). The steps are:

1. After the server recycles from the change to OFF, use the Web Console to open the environment configuration file of the server by clicking *Workspace* and expanding the *Configuration Files* folder, followed by the *Miscellaneous* folder.
2. Double-click *Environment - edaenv.cfg* to edit the file and add the `EDAEXTSEC=OFF` variable.
3. Save your work.

After the next full server shutdown, be sure to do an `edastart -cleardir` before restarting the server. This will clear any root owned files that would prevent a security OFF server from starting.

Preventing Unsecured Server Starts After Upgrades

If the explicit environment variable `EDAEXTSEC` is set to OPSYS (or ON) and the server cannot impersonate users because it lacks platform-specific authorization steps, the server start aborts and error messages are written to the `edaprint` log.

This feature prevents an unsecured server start after a software upgrade if any of the required post-upgrade, reauthorization steps are missed on a UNIX, IBM i, or z/OS HFS deployment. This is not applicable to other platforms. The setting may be placed in any normal server start-up shell or profile that a site is using or in the server `edaenv.cfg` environment configuration file. The messages vary slightly by platform.

The `edaprint` messages are:

```
Configured security is 'ON' as set by EDAEXTSEC variable.
```

```
Server has no root privilege.
```

```
Workspace initialization aborted.
```

(EDA13171) UNABLE TO START SERVER

Starting and Using a Server

For information about starting a server, see [How to Verify Server Installation](#) on page 72.

For information about using and managing a server, see the *Server Administration* manual.

Reference: Commonly Used Server Start Options and Functions

Command and Option	Function
<code>edastart</code>	Starts the server with the line mode console, which enables you to view the server log and to dynamically issue edastart options, such as show, traceon, and stop. To display the console command prompt, press Ctrl + C.
<code>edastart -start</code>	Starts the server without the line mode console.
<code>edastart -sstart n</code>	Starts the server, but waits <i>n</i> seconds for actual start up.
<code>edastart -show</code>	Shows general status of server and agents.
<code>edastart -stop</code>	Stops the server.
<code>edastart -cleardir</code>	Removes all temporary directories (and their contents), as well as log and other files created by the server (including the rmlda*.log files, if active) in EDACONF. If Resource Manager is in use and you want to maintain the rmlda*.log data, backup the rmlda*.log files before using this feature and restore them afterward.
<code>edastart -traceon</code>	Turns on tracing. May be used at startup or afterward. It is preferable to run traces at startup, unless instructed otherwise. Turn tracing on <i>only</i> when there is a problem that needs to be traced, to avoid incurring the associated overhead.
<code>edastart -traceoff</code>	Turns off tracing.

Command and Option	Function
<code>edastart -?</code>	Displays full set of edastart server control options.
<code>edastart -?s</code>	Displays support information and support-related options.

Generating a Trace on UNIX

If you encounter a server problem, you can run a set of traces that will help you assess the problem, and, if necessary, communicate it to Customer Support Services for further assistance. This topic describes trace options and provides instruction for creating the traces.

There are two types of traces you can run to troubleshoot a problem:

- A server trace, in which you trace an agent that is running in a server context.
- A non-server trace, in which you trace an agent that is running outside a server context, that is, an agent that is running in standalone mode.

Under normal conditions, applications are run in a server context. However, if you run your trace in a non-server context (that is, you run a non-server trace), and produce the necessary diagnostic information while significantly reducing the amount of material that needs to be reviewed. Running a non-server trace also rules out server communications as a cause of a problem.

Procedure: How to Generate a Server Trace

To generate a server trace:

1. Turn tracing on by doing one of the following:
 - Go to the Web Console menu bar, select the Main Web Console *Other Options* control icon and then *Enable Traces*.
 - Start the server by issuing the following command:


```
edastart -traceon
```

You must preface edastart with the appropriate path, or place the directory in your system PATH variable.
2. Reproduce the problem.
3. Stop the server.
4. Issue the following command:

```
edastart -savediag
```

5. Respond to the prompts to capture, and optionally archive and ship diagnostic information.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the `-savediag` feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Procedure: How to Generate a Non-Server Trace

To generate a non-server trace:

1. Create a directory under APPROOT to reproduce the problem.
2. Copy any files required for the reproduction to the directory.
3. Switch to the directory.
4. Reproduce the problem using `edastart -traceon` and one of switches `-t`, `-x`, or `-f`.
5. Switch to a directory other than the problem reproduction directory.
6. Issue the following command:

```
edastart -savediag
```

You must preface `edastart` with the appropriate path, or place the directory in your system PATH variable.

7. Respond to the prompts to capture, and optionally archive, diagnostic information.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the `-savediag` feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Third-Party Software and Licenses on UNIX

As of Version 7 Release 6.8, to address display of third-party software license requirements, a license option has been added to the Help menu located on the Web Console. This section describes the third-party software and includes references to the full licenses included in [Information Builders and Third-Party Licenses](#) on page 363.

OpenFlex SDK

OpenFlex SDK is included by Information Builders for use with its HOLD FORMAT FLEX feature. This distribution is subject to the terms and conditions of the Mozilla Public License Version 1.1.

For more information, see [OpenFlex SDK License](#) on page 367 or visit our website at:

<http://www.informationbuilders.com>.

General Information for a UNIX Installation

This section covers general information for a UNIX Installation.

Sample Metadata, Data, and Other Tutorial Samples

Releases prior to 7.7.06 pre-load various samples into the IBISAMP application. As of 7.7.06, on a new installation, the IBISAMP application is created, but is not pre-loaded. The server Web Console has a new feature on the ribbon and on the application tree (under *new*), *Tutorials* (the Create Tutorial Framework page), which has a pull-down for various samples. The DMC also has this feature on the application tree.

There are currently about 10 different tutorial/sample selections available on the pull-down select list to match various customer needs. The bulk of the prior IBISAMP sample objects can be generated by selecting the *Create Legacy Sample Tables and Files* tutorial. Other prior IBISAMP DataMigrator sample objects (usually starting with the characters dm*) are now loaded by choosing their respective DataMigrator tutorials. Under the new method, the tutorials/samples may be loaded to any application, not just IBISAMP.

If you are doing just a software refresh, the prior IBISAMP objects will be unchanged (because a refresh does not touch app directories).

Java Listener JVM Defaults

The Java Listener on AIX has a pre-set value for Maximum Java Heap Size (JVM_MAX_HEAP) because the internal default for Java for this heap size is insufficient, which causes server features to fail. The pre-set value does not reflect any specific tuning, but is simply a known working value. Specific tuning should be done based on application need.

Other UNIX/Linux operating systems have not shown issues with internal defaults, and are not pre-set. However, applications may benefit from tuning, and it should be done based on application need.

***Procedure:* How to Tune the Java Listener From the Web Console**

To tune the Java Listener from the Web Console:

1. Select *Workspace* from the menu bar.
2. Open the *Java Services* folder.
3. Right-click *DEFAULT* and select *Properties*.

The Java Services Configuration pane opens.

4. Expand the *JVM Settings* section.
5. Under *Non-standard JVM options*, enter values in the *Initial Java Heap Size* and *Maximum Java Heap Size* fields.
6. Click *Save and Restart Java Services*.

Limiting CPU Use on Machines With Multiple CPUs

When the effective number of CPUs (cores) on a computer exceeds the number allowed by the server license, depending upon the license, either the server will not start or users are given warnings in *edaprint.log* and at Web Console or Data Management Console login.

To remediate the situation, the installation site has two choices:

- Install the server on a computer with a physical number of CPUs that is less than or equal to the license amount.
- Create a virtual environment with the number of cores that satisfies the license requirement, and run the server instance under that environment as outlined below.

Note that running multiple instances of the server (each under a limited virtual processor set) or adding processors to the virtual set after the server is running constitutes a license violation.

The virtual environment methods, specific commands, and options that should be used depend on the operating system vendor and what the site wants to accomplish with the operating system supplied tools. Basic syntax examples are supplied below as an assistance. Consult your operating system documentation for further specific information on the use of the respective commands as the commands are not a server feature, but an operating system provided environment in which the server runs, thus the operating system vendor should be consulted if you experience problems..

Syntax: **How to Start the Server With Limited Effective CPUs for Solaris**

The `psrset` operating system command is used to create virtual processor sets and run processes under them, but it also requires ID authorization. Authorization must be done by the root by adding a line to the `/etc/user_attr` file. For example:

```
iadmin::::type=normal;defaultpriv=basic,sys_res_config
```

The server admin decides on and forms a set, and then uses the resulting set number in the `psrset -e` command to start the server. For example:

```
$ psrset -c 2 3
processor 2: was not assigned, now 1
processor 3: was not assigned, now 1
$ cd ibi/srv77/wfs
$ psrset -e 1 bin/edstart -start
```

Syntax: **How to Start the Server With Limited CPUs for Solaris Zones**

Under Solaris Zones, the `psrset` command cannot be used. The appropriate way to limit access for a zoned system is to explicitly set up the local zone with dedicated CPUs using the global zone `zonecfg` command against the desired local zone, and then issue the applicable "add dedicated-cpu" subcommand and desired specific "set ncpus=" value subcommands. See the *Solaris Administration Guide* for the further details on zones.

Syntax: **How to Start the Server With Limited Effective CPUs for HP-UX**

The `psrset` operating system command is used to create virtual processor sets and run processes under them.

The server admin decides on and forms a set, and then uses the resulting set number in the `psrset -e` command to start the server. For example:

```
$ psrset -c 2 3
processor 2: was not assigned, now 1
processor 3: was not assigned, now 1
$ cd ibi/srv77/wfs
$ psrset -e 1 bin/edstart -start
```

Syntax: **How to Start the Server With Limited Effective CPUs for AIX**

The `mkrset` and `execrset` operating system commands are used to create processor/memory region sets and run processes under them, but they also require ID authorization. Authorization must be done by the root by issuing:

```
chuser capabilities=CAP_NUMA_ATTACH,CAP_PROPAGATE iadmin
```

The server admin decides on and forms a set, and then uses the assigned name in the `execrset` command to start the server. For example:

```
$ mkrset -c 2-3 mycorp/mycpus
$ cd ibi/srv77/wfs
$ execrset mycorp/mycpus bin/edstart -start
```

Syntax: How to Start the Server With Limited Effective CPUs for Linux (all vendors)

The `taskset` operating system command is used to bond a process to particular processors, in effect creating a virtual environment.

The server admin decides on the processors to use and uses them in the `taskset` command to start the server. For example:

```
$ cd ibi/srv77/wfs
$ taskset -c 3,4 bin/edstart -start
```

Troubleshooting for UNIX

To troubleshoot an installation problem, identify your problem in the following list, and follow the link to a description of the solution.

If you cannot find your problem described in the list, and cannot resolve it yourself, contact Customer Support Services as described in [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Problems:

- ❑ The server starts in safe mode (as indicated by a message in the Web Console at start up).
For details, see [Problem: The Server Starts in Safe Mode](#) on page 83.
- ❑ A server start request partly fails with *JVM not found* messages written to the `edaprint.log`.
For details, see [Problem: Java Listener Fails to Start With JVM not found Messages Written to the Log](#) on page 84.
- ❑ In Linux releases only, `isetup` gives an immediate error about a GLIBC version not found.
This means that the underlying `glibc` libraries are not high enough for `isetup` (nor the server) to run. Examine the error message to determine which version is missing, and then install that GLIBC RPM version (or higher), and any GLIBC dependencies, before proceeding.
- ❑ Server with Non OPSYS Security where `tscom300.out` is also not configured as `setuid` does not write core dump information to the `edaprint log`, so there is no `snap` (core dump) in the diagnostic.
For details, see [Problem: Setting ulimit to Allow Core Dumps](#) on page 84.

- ❑ Server with OPSYS Security (where `tscom300.out` is configured as `setuid`) does not write core dump information to the `edaprint` log, so there is no `snap` (core dump) in the diagnostic.

Many UNIX environments intentionally limit the ability to read core files in `setuid` applications (the mode in which Security Provider OPSYS runs) for security reasons. On some platforms, the feature is configurable, but the commands to activate it vary by platform or may not be implemented in earlier OS releases. If the crash can be reproduced in an unsecured server, the core information will be produced. This is the best route to producing a complete save diagnostic. If the server cannot be run unsecured to produce the crash, see the following for details:

Problem: Forcing Core Dump Information on Solaris on page 84.

Problem: Forcing Core Dump Information on HP-UX on page 85.

Problem: Forcing Core Dump Information on AIX on page 85.

Problem: Forcing Core Dump Information on Linux on page 85.

Reference: Problem: The Server Starts in Safe Mode

Problem: The server starts in safe mode. The Web Console home page displays a message stating that the server is in safe mode and describing what triggered it.

Cause: A common cause for the server starting in safe mode is a problem with the server administrator ID password. For example, the password may have been updated on the operating system but not on the server, so the encrypted copy of the password stored by the server is out of synchronization with the password on the operating system.

Solution: The server administrator can click the *fix* hyperlink, which is displayed under the problem description, to display the relevant pane and resolve the problem.

For example, if the problem is that the server administrator password is out of synchronization:

1. Click the *fix* hyperlink displayed under the problem description.
2. In the left pane, open the *Users* folder, then the *Server Administrator* folder.
3. Click your user ID and select *Properties* from the pop-up menu.

The Access Control pane is displayed on the right.

4. Type the correct operating system password in the *Password* field, and type it again in the *Confirm Password* field.

5. Click *Save and Restart*.

The Security Mode pane opens on the right.

6. Click the Home icon in the menu bar to return to the Web Console home page.

Reference: Problem: Java Listener Fails to Start With *JVM not found* Messages Written to the Log

Problem: The listener start request fails with *JVM not found* messages written to the edaprint.log file.

Cause: If the server cannot find the Java Virtual Machine (JVM), the JSCOM Listener will not be able to start, and messages will be written to the server log stating that the JVM cannot be found.

Solution: Set up the JVM as described in [JVM Requirements for Java Services \(Server Installations Only\)](#) on page 58.

Reference: Problem: Setting ulimit to Allow Core Dumps

The ulimit value of a process controls how large (in blocks) a core can grow. If the value is set to zero, no dump is produced, and the dump information is not read, therefore, a proper save diagnostic stack trace (snap) cannot be produced.

To check the current value, issue:

```
ulimit -c
```

To set a ulimit so that dump information can be produced, stop the server, set a value, and restart:

```
bin/edastart -stop
ulimit -c 99999
bin/edastart -start
```

The actual size value is in blocks and will vary by need. Since the need is unpredictable, select a number and then check the dump information. If the information is incomplete, increase the value.

Reference: Problem: Forcing Core Dump Information on Solaris

Solaris uses the coreadm command to control the ability to produce core files.

To see the current value, issue:

```
coreadm
```

For secured servers, before the server starts, issue:

```
coreadm -e proc-setid
```

No reboot of OS or service daemons is required, but core files must have a non-zero ulimit `-c` value.

Reference: Problem: Forcing Core Dump Information on HP-UX

As of HP-UX 11.31, the `coreadm` command controls the ability to produce core files.

To see the current settings or values for machines that support the `coreadm` command, issue:

```
coreadm
```

For secured server purposes, before the server starts, issue:

```
coreadm -e proc-setid
```

No reboot of OS or service daemons is required, but core files must have a non-zero ulimit `-c` value.

Reference: Problem: Forcing Core Dump Information on AIX

AIX uses the `chdev` command to control the ability to produce core files. This command is on by default, so it only needs to be adjusted if it has been turned off.

To see the current value, issue:

```
lsattr -El sys0 -a fullcore
```

For secured server purposes, before the server starts, issue:

```
chdev -l sys0 -a fullcore=true
```

Reference: Problem: Forcing Core Dump Information on Linux

While Linux has options to activate core dumps, none currently work in the context of the server. Linux sites can only use the unsecure server method to produce a complete save diagnostic for a crash.

Reference: Problem: Process Core Dumps, Core Produced, No Snap, and Debugger Missing Error

When a process crashes, the operating system generally produces a core dump. The server software is designed to detect this event and use the system debugger to extract the state of the crashed process from the core and produce what is known as a snap. While the specific debugger command may vary by vendor, the standard debugger for the vendor must be installed or a Not Found condition on running the debugger can occur (effectively a core, but no snap information). Some vendors install the debugger in `/bin` or `/usr/bin`, which are normally on `$PATH`, but some vendors use locations not normally on `$PATH`. This can result in a secondary reason for a debugger Not Found condition. Once the debugger is installed and/or on the `$PATH`, reproducing the crash condition will then produce the snap information.

Reference: Problem: Server Fails to Start With *Cannot Create Shared Memory* Message Written to `edaprint`

The full message indicates the need to review `edapth` traces for `r1shmop*` entries with errors. If the server was not started with traces, start it with traces, and then view the `edapth` trace.

One of the `r1shmop*` entries in the `edapth` trace will show a specific error, but a common error is size is greater than system shared memory limit. This particular message indicates that the system kernel value for shared memory needs to be increased. The actual required value is generally a multiple of machine page size (typically 4K, but it can vary). The number of agents a server runs, and other installed software can also be a factor, and the required value may vary (slightly) from release to release.

There are tools, such as `size` and `ps` that will allow an experienced administrator to narrow down the precise shared memory size requirements, considering all of the software in use. However, a good rule of thumb is to increase memory in 10% increments until a working value is found.

Error messages other than shared memory size can occur, in which case, the system message is displayed. These other messages may provide an administrator with enough information to determine the appropriate action. If not, call Customer Support Services for a review. Actual kernel change commands or steps vary by vendor, so they are not explicitly outlined here.

Procedure: How to Install and Activate the Debuggable Version of the Server

In core dump (crash) situations, the stack information may or may not provide enough information for a problem to be resolved. Debuggable versions of the software will generally provide that information, but would not normally be installed nor used due to the disk overhead they take and they are not optimized for performance.

If a diagnostic is determined to not have enough information and use of debuggables is warranted, Customer Support Services will inform you to install and activate the debuggable version of the server and re-run the reproduction to capture a new diagnostic with the detailed stack to help troubleshoot the problem.

Caution: Do not activate the debuggable version unless explicitly requested to by Customer Support Services.

To activate the debuggable version of the server:

1. Log on with the server administrator ID (often referred to as iadmin).
2. Download the iserverd archive file (for example, .tar, .zip, or .bck) from the download site to a local directory. Debuggables for UNIX environments are not normally shipped on the original CD media, but can be made available on CD by special request to Customer Support Services and requires a lead time of approximately one week. If CD media is being used, mount the media.
3. Run the isetup installation program located in the EDAHOME bin (if download was used) or in the root directory of the CD media.
4. At the main menu, select option 4, *Install Debuggables to the Installation Directory* and follow its steps supplying information similar to when the original install was performed.
5. After completion of isetup the server may be run in debug mode with the following steps.

```
edastart -stop
edastart -dbgon
edastart -start (run until repro is completed)
edastart -stop
edastart -dbgoff
edastart -start
```

6. If the debug version is no longer needed, the debuggables may be removed. If a service pack is being installed, the debuggables *must* be removed to prevent mismatches with the new release. To remove the debuggables, change the directory to the home directory of EDAHOME and issue `rm -f dbg`.

Customer Support Services will provide you with additional instructions as your situation requires.

Installation for z/OS

The unified software for z/OS provides a choice of deployment environments, either:

- Hierarchical file system (HFS) or z/OS Distributed File Service zSeries File System (zFS) files on UNIX System Services. (This manual uses the term "HFS" generically to refer to both the HFS and the zFS file systems, except where explicitly stated otherwise.)
- Partitioned data set (PDS) libraries.

To compare their benefits, see [Choosing How to Deploy](#) on page 92.

In this chapter:

- [Information You Need Prior to Installation on z/OS](#)
 - [zOS Installation Requirements](#)
 - [Installation for HFS and PDS](#)
 - [HFS Deployment](#)
 - [PDS Deployment](#)
-

Information You Need Prior to Installation on z/OS

You need to know your license key. These keys are for a specific number of CPUs. If more cores are detected than the license allows, the installation will be blocked.

- The remedy for a core blocked installation is to obtain and use a correct license or use a machine with the correct core count (which may be a real or a virtualized environment).
- Some features use additional license codes that are not specified during the installation.

You need a server administrator user ID, referred to as *iadmin* in the remainder of this chapter.

- The operating system ID you use when installing the server owns the server files and is the default server administrator for OPSYS mode. You can create a new operating system ID to run and own the server files, or use any ordinary (non-superuser) ID. However, you should not install the server as root.

The server has an email notification feature that requires SMTP mail server information. You can enter these parameters either during installation, or later using the Web Console Administration tool.

z/OS Installation Requirements

Before you install, review the following requirements.

Type	Description
Operating System	z/OS 2.1 or higher The Information Builders Technical Support web site maintains a current list of supported operating systems and levels.
Disk Space	For USS/HFS Deployment, approximately 2 G, however, about double the space is needed during installation. For PDS Deployment, approximately 1555 cylinders of 3390 disk for HOME data sets.
IP Ports	Up to six consecutive IP ports (two in reserve for typical extra features). Additional Java Listeners (post install option) require additional ports (beyond basic reserve).
Java	Java JRE or Java SDK (aka JDK) 1.8 or higher Used for Java-based adapters, server-side graphics, XBRL, or user-written CALLJAVA applications. For additional information, see JVM Requirements for Java Services (Server Installations Only) on page 91.
Memory Common framework plus per agent memory.	Per Agent 20 MB Common Framework 500 MB

Type	Description
Web Browser	Needed for using the Web Console. Microsoft Internet Explorer® 11 or higher. Microsoft Edge Mozilla Firefox® 59 or higher. Google Chrome® 65 or higher.

JVM Requirements for Java Services (Server Installations Only)

The minimum Java JVM release level is 1.8 or higher, due to required internal components of the server. The Java Listener will not start properly (and will show errors in edaprint) if 1.8 (or higher) is not in use.

A server start adds search directories based on JDK_HOME or JAVA_HOME variables. If JVM is found with the correct bit size and level (1.8+), the Java Listener will start, send a *start* message to edaprint, and no further configuration is needed.

If JVM loading fails, the server will start, but should be corrected by setting JDK_HOME or JAVA_HOME to a respective home directory for a Java that matches the required bit size and release level. If both values are declared, JDK_HOME will be used. Set the environment variable in the server EDAENV environment file.

For example:

```
JDK_HOME=/usr/java/32/jdk1.8.0_20
```

Installation for HFS and PDS

Before installing, read the topics in this section for:

- Guidance on choosing how to deploy on HFS in UNIX System Services or PDS.
- Configuration information common to both deployments, such as the location of different types of server files.
- An overview of which steps you will need to perform to install your server.

Choosing How to Deploy

z/OS provides you with a choice of deployment environments. You can deploy using either:

- ❑ **The Hierarchical File System (HFS)** on UNIX System Services (USS). The HFS-deployed software stores executable code and user data on the HFS. Security is provided by UNIX file security and by your z/OS security package, such as RACF, eTrust❑ CA-Top Secret[®], or eTrust❑ CA-ACF2[®]. You install from ISPF and start it using JCL. All other processes occur under USS.
- ❑ **Partitioned data sets (PDS)** which deploys software in partitioned data sets. The PDS-deployed software provides the same rich level of features as the HFS-deployed software, but removes the requirement for interaction with Unix System Services at installation time and run time. Administration of the software, from a systems perspective, has been streamlined to match that of the classic MVS version of the server (also known as the SSCTL server).

The following table compares the benefits of each way of deploying on z/OS.

Feature	HFS / USS	PDS
File Management: Server run-time and configuration files	In the UNIX Hierarchical file system (HFS).	In partitioned data sets (PDSs).
File Management: User data, metadata, and procedures	In the UNIX HFS and, optionally, in a PDS.	In a PDS and, optionally, in the UNIX HFS.

Feature	HFS / USS	PDS
Security	<p>Standard security packages are supported (RACF, eTrust[®], CA-ACF2[®], and eTrust CA-Top Secret).</p> <p>All directories and files must have their user/group/world attributes correctly set.</p> <p>A user ID with a UID of 0 (that is, a superuser) is required when running the server with security set to OPSYS or a special UNIXPRIV user ID can be used.</p>	<p>Standard security packages are supported (RACF, eTrust CA-ACF2, and eTrust CA-Top Secret). No additional security is required.</p>
User IDs	<p>A UID of 0 (that is, a superuser) can install, but not administer or connect to, the server.</p> <p>Each user ID that will install, administer, or connect to the server requires an HFS segment with sufficient space and appropriate file permissions for the tasks that the ID will perform.</p>	<p>Any user ID can install, administer, and connect to the server.</p>
Adapters	<p>Use a mixture of USS-based and MVS-based libraries/APIs.</p>	<p>Use MVS-based libraries/APIs.</p> <p>The exception is DBMSs that support only USS-based libraries/APIs, such as Db2 CLI and Java-based adapters, such as MS SQL Server, which use vendor libraries/APIs residing in the hierarchical file system.</p>

Feature	HFS / USS	PDS
Traces and Server Log	Accessible from Web Console	These are available on the JES output of the server job.
Web Console Stress Tool	Available from Web Console	Feature not available.
Format XLSX and PPTX	Supported	Not Supported Note: As a workaround, you can SET EXCELSERVEURL to point to another reporting server that supports these formats.
Adobe Flex	Supported	Not Supported
RACF TEMPDSN class	Supported	Supported except for FOCCACHE app
DFM reports stored in approot app	Supported	Not Supported Use standard DFM data sets instead.
Native ! (bang) USS Operating System commands in applications	Supported	Not Supported
Adapter Flat File via FTP Server	Supported	Not Supported

PDS deployment also requires each user of the server to be identified to USS by means of a default segment definition. For more information, see [USS Segment Requirements](#) on page 211.

File Locations

The software includes several groups of files used for installation, configuration, and administration. These groups are implemented differently in HFS and PDS deployments:

- ❑ **Supplied files (EDAHOME)**, which contains programs and related files. For more information, see [Supplied Files Location \(EDAHOME\)](#) on page 95.

- ❑ **Configuration (EDACONF)**, which contains the files that control the behavior of each configured instance. For more information, see [Configuration Files Location \(EDACONF\)](#) on page 96.
- ❑ **Applications (APPROOT)**, which is the default location for storing applications. For more information, see [Application Files Location \(APPROOT\)](#) on page 99.
- ❑ **Profiles**, which contains user and group profiles. For more information, see [Profile Files Location](#) on page 97.
- ❑ **Administration**, which includes a file that specifies server administrators. For more information, see [Administration Files Location](#) on page 98.

Supplied Files Location (EDAHOME)

The programs and related files are stored in a location referred to as EDAHOME. The installation process copies the software into EDAHOME.

- ❑ **In HFS deployment**, EDAHOME defaults to the following directory and several subdirectories:

`ibi/srv77/home`

- ❑ **In PDS deployment**, EDAHOME defaults to the following partitioned data sets:

`high_level_qualifier.P.HOME.component_type`

where:

`high_level_qualifier`

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software (for example, IADMIN.SRV77). However, you can use any site-specific value.

`component_type`

Designates the type of server component. The values are:

`ETC` for script and text files.

`BIN` for binary-based object files.

<code>ACX</code>	for the server Access Files.
<code>MAS</code>	for the server Master Files.
<code>FEX</code>	for the server procedure (FOCEXEC) files.
<code>ERR</code>	for error files.
<code>LOAD</code>	for the load library.

Configuration Files Location (EDACONF)

The configuration files are stored in a location referred to as EDACONF. Each configured instance has its own EDACONF, which controls the behavior of that instance.

- ❑ **In HFS** deployment, EDACONF defaults to the following directory and several subdirectories:

`ibi/srv77/product_type`

- ❑ **In PDS** deployment, EDACONF defaults to the following partitioned data sets:

`high_level_qualifier.product_type.CONF.config_type`

where:

`high_level_qualifier`

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software (for example, IADMIN.SRV77). However, you can use any site-specific value.

`product_type`

Designates the software installation type. There will be one `product_type` for each type of product that you install. The value is determined by your license key:

<code>FFS</code>	for a Full-Function Server
<code>DM</code>	for a DataMigrator Server
<code>WFS</code>	for a WebFOCUS Reporting Server

WFM for a Shared Application Server for WebFOCUS Maintain

config_type

Designates the type of configuration file. The value(s) for:

The primary configuration file is CFG.

The Report Server deferred execution configuration files are DEL, REQ, RPE, RPF, RPI, RQD, RQF, RQP, and RSP.

Profile Files Location

Server profiles are stored in the following location:

- ❑ **In HFS** deployment, the location is specified in the environment variable EDAPRFU, and defaults to the following directory:

ibi\profiles

- ❑ **In PDS** deployment, the location is the following partitioned data set

high_level_qualifier.product_type.CONF.PRF

where:

high_level_qualifier

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software (for example, IADMIN.SRV77). However, you can use any site-specific value.

product_type

Designates the software installation type. There will be one *product_type* qualifier for each type of product that you install. The value is determined by your license key:

FFS for a Full-Function Server

DM for a DataMigrator Server

WFS for a WebFOCUS Reporting Server

`WFM` for a Shared Application Server for WebFOCUS Maintain

This PDS is allocated in ddname EDAPROF in the servers JCL.

Administration Files Location

The file that specifies server administrators is located in:

- ❑ In **HFS** deployment, the location is specified in the environment variable EDAPRFU, and defaults to the following directory:

`ibi\profiles`

- ❑ In **PDS** deployment, the location is member ADMIN of the following partitioned data set

`high_level_qualifier.product_type.CONF.CFG`

where:

`high_level_qualifier`

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software (for example, IADMIN.SRV77). However, you can use any site-specific value.

`product_type`

Designates the software installation type. There will be one `product_type` qualifier for each type of product that you install. The value is determined by your license key:

`FFS` for a Full-Function Server

`DM` for a DataMigrator Server

`WFS` for a WebFOCUS Reporting Server

`WFM` for a Shared Application Server for WebFOCUS Maintain

This PDS is allocated to ddname EDACFG in the servers JCL.

Application Files Location (APPROOT)

The server application files are stored in a location referred to as APPROOT. APPROOT may be shared by applications created with other Information Builders products.

- ❑ In HFS deployment, APPROOT defaults to the following directory:

`ibi/apps`

- ❑ In PDS deployment, APPROOT defaults to the following partitioned data sets:

`approot.appname.type.DATA`

where:

`approot`

Designates the root qualifier for the server applications.

`appname`

Designates the name of the application. There will be one `appname` qualifier for each application.

`type`

Designates the type of application component. The values are:

<code>ACCESS</code>	for Access Files.
<code>ETG</code>	for DataMigrator flow information.
<code>FOCEXEC</code>	for procedure files.
<code>FTM</code>	for temporary files.
<code>GIF</code>	for image files (both GIF and JPG).
<code>HTML</code>	for HTML files.
<code>MAINTAIN</code>	for Maintain files.
<code>MASTER</code>	for Master Files.
<code>WINFORMS</code>	for forms.

<code>DTD</code>	for XML DTD files.
<code>FOCCOMP</code>	for foccomp files.
<code>FOCSTYLE</code>	for stylesheet files.
<code>SQL</code>	for SQL files.
<code>XML</code>	for XML files.
<code>XSD</code>	for XML XSD files.
<code>FOCUS</code>	for FOCUS data files.

Two applications are generated automatically during installation: IBISAMP and BASEAPP, a default application space.

Step-By-Step Installation Overview

The installation process differs somewhat, depending on how you are deploying the software for z/OS. To deploy using:

❑ HFS/USS:

1. [Installation Requirements for HFS](#) on page 102
2. [Installing New on HFS](#) on page 106
3. [Starting and Stopping a Server for HFS](#) on page 148
4. [Db2 Security Exit Configuration for HFS](#) on page 151
5. [MSODDX for DD Translation for User Subroutines](#) on page 156
6. [Overriding the Time Zone Setting](#) on page 156
7. [Adding a Configuration Instance for HFS](#) on page 156
8. [Upgrading Your Server Release for HFS](#) on page 167
9. [Performance Considerations for HFS](#) on page 191
10. [General Information for a z/OS HFS Installation](#) on page 193
11. [Third-Party Software and Licenses](#) on page 195
12. [Troubleshooting for HFS](#) on page 195

❑ PDS:

1. [Installation Requirements for PDS](#) on page 204
2. [Installing a New Server for PDS](#) on page 212
3. [Starting and Stopping a Server for PDS](#) on page 237
4. [Db2 Security Exit Configuration for PDS](#) on page 240
5. [MSODDX: DDNAME Translation for User Subroutines](#) on page 245
6. [Overriding the Time Zone Setting](#) on page 245
7. [Adding a Configuration Instance for PDS](#) on page 245
8. [Upgrading Your Server Release for PDS](#) on page 256
9. [Performance Considerations for PDS](#) on page 278
10. [General Information for a z/OS PDS Installation](#) on page 282
11. [Third-Party Software and Licenses](#) on page 284
12. [Troubleshooting for PDS](#) on page 285

HFS Deployment

The topics in this section describe how to install your software in a Hierarchical File System (HFS) environment on UNIX System Services.

Installation Requirements for HFS

Before beginning the installation, review all requirements.

Operating System Requirements

The software runs on any supported release of z/OS. For current information about supported releases:

1. Go to <http://techsupport.informationbuilders.com>.

The Information Builders Technical Support home page opens.

2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.

The Supported Systems and Adapters page opens.

3. Click the link for the release you want.

The Supported Systems and Adapters page for that release opens.

4. Click the link for your platform.

The support chart for that platform opens.

In general, the operating system should have the latest cumulative patch levels applied.

Confirm that your server installation software is labeled for your operating system level.

JVM Requirements for Java Services

If JVM-based adapters, server-side graphics, XBRL, or user-written CALLJAVA applications are to be used, a Java Runtime Environment (JRE) JVM must be installed on the machine, and the server must be configured to use it

The minimum JVM release level is 1.8 or higher, due to required internal components of the server. The Java Listener will not start unless 1.8 (or higher) is in use. Prior 7.x releases would allow the listener to start with any release, and sub-components would fail if they required a higher Java Level. The primary reason for this change is that Java 1.5 (and prior releases) are past their End of Service Life (EOSL) dates, and, as such, are unsupported, in addition to lacking newer functionality. The following URL has Java EOL and EOSL information:

<http://www.oracle.com/technetwork/java/eol-135779.html>

Installing maintenance updates to the EDASHOME of an existing server running releases prior to production 7.7.05 will also have the requirement of moving up all dependent configurations to use Java 1.8 (as instructed in this section).

You may install a Java JRE or a Java SDK. When you install a Java SDK, the JRE component (where the JVM lives) is included, so either is allowed. If using servlet, the Java SDK is required for the jar command, so it is generally preferred over the Java JRE. The SDK or JRE build type must also match the 32-bit or 64-bit bit type of the server. If an appropriate JVM from a JRE or SDK is not found on the library path or using variables as described below, or is not the appropriate bit type, a *Failed to find JVM* message will be displayed. Further Java Services debugging information about loading the JVM will be written to the server start log indicating *JSCOM3 start failed* as well as additional information that may be useful in resolving the problem. JSCOM3 is the actual process name for the Java Services Listener and the terms are often used interchangeably.

The JDK JRE bin and server (or client) subdirectories must be specified in the load library path environment variable. A server restart is required, plus the appropriate JVM must be on the path if switching JRE levels. The load library path will be prompted at install time if JVM-based adapters or features are required. Otherwise, it can be manually set by editing the EDASENV file using any of the following methods.

- For Java JDK, set JDK_HOME (to the install home location) in the server environment configuration file (EDASENV).
- For Java JRE, set JAVA_HOME (to the install home location) in the server environment configuration file (EDASENV).
- Use library path (LIBPATH) to set explicit pathing. Use of JDK_HOME or JAVA_HOME is preferred as they are less prone to error. The JRE bin and server (or client) subdirectories must be specified in a path-based environment variable and a server restart is required.

To change or add operating system environment variables, set and export the variable in a .profile or script that always gets called during a server start. It is very common to place variables in the server edastart script, but it is recommended that they be placed in a script that in turn calls edastart (so that the edastart script remains vanilla).

To change or add a variable in a server environment start up file (EDACONF bin\edaenv.cfg), either edit the file in a text editor before starting the server or:

1. Start the server (services like Java Listener may fail until configured and the server is restarted).
2. Open the Web Console and log on using an administrator ID.
3. Select *Workspace* from the main menu.

4. In the navigation pane, open the *Configuration Files* and *Miscellaneous* folders.
5. Right-click *Environment - edaenv.cfg* and select *Edit*.
6. Make the desired edit.
7. Save the file.
8. Restart the server (changes are not effective until server is restarted).

The format of *edaenv.cfg* variables is one per line in name=value pairs. Spaces before and after the equal sign are optional. Values with embedded spaces do not require quoting. Variables are always uppercase.

If JVM-based adapters or features are not required, and the JVM environment is not configured, the message *Failed to find JVM* is normal and can be ignored.

To add classes to the JVM class path for customer-written CALLJAVA applications, set and export the CLASSPATH variable to the operating system level before server start-up or use the Web Console to set the Java Listener IBI_CLASSPATH property.

IP Port Number Requirements

The install process prompts for two IP port numbers: the TCP Listener and HTTP Listener. It also uses the next two consecutive ports after the supplied HTTP Listener port for FDS use. This results in a total of four IP ports.

The supplied IP port numbers must be above the IANA registered well-known reserve range (numbers under 1024) and not over the maximum legal number (65535). Additionally, do not use IP port numbers already being used by other applications or products. Netstat, or netstat like commands, should reveal what actual ports are in use.

Browser Requirements

The Web Console requires one of the following web browsers:

- Microsoft Internet Explorer® 11 or higher.
- Mozilla Firefox® 59 or higher.
- Google Chrome® 65 or higher.

Disk Space Requirements

The server disk space requirement for:

- Installation is 2 GB.

- ❑ Run time is a combination of the server software (620 megabytes) plus the space required for applications, databases, sorts, output preparation, and logs. The actual space required will depend on the number and size of the applications and databases that you deploy to the server.

You can divide your space requirements in different ways. For example, you may choose to employ one mount point for the working directory for users and trace files (edatemp), and one mount point for the application directory (apps). Another option is to employ one mount point for edatemp, and one for each individual application.

For more information about using mount points, see the IBM USS documentation.

Memory Requirements

Memory usage of a configured environment consists of the following elements:

- ❑ Workspace Manager
- ❑ Listeners
- ❑ Concurrently running application agents

Actual memory usage depends on application features, and varies depending on the application. The SHRLIBRGNSIZE parameter (defined on SYS1.PARMLIB, member BPXPRMxx) can affect the amount of memory that the server address space will allocate. For SHRLIBRGNSIZE, we recommend the default MVS installation value of 64Mb:

`SHRLIBRGNSIZE(67108864)`

Server memory usage:

- ❑ The workspace (including Listeners) uses 200 megabytes.
- ❑ Each pre-started agent requires 4 megabytes.

The minimum amount of memory for a newly installed server with no workload is 250Mb. However, depending on usage, workload, and configuration options, 500Mb is recommended to start, to be adjusted as needed.

Communications Requirements

You need four TCP/IP ports for each server instance that you configure. Three of these ports must be consecutive. You specify these port numbers during installation. You may require additional ports depending on which options you configure later.

The server supports only IBM TCP/IP. It does not support Interlink or any other third-party TCP/IP.

Installing New on HFS

To install on z/OS deployed using the Hierarchical File System (HFS) and UNIX System Services (USS), perform the following steps.

Step 1. Establish the HFS Directory for the Software

The installation requires a set of HFS directories where the product executable files, configuration files and sample applications are loaded. The software also uses HFS directories for temporary files during the software operation, by default. Application files can be kept in the HFS directories or in PDS.

To better control the space allocated to the software, we recommend defining a separate HFS data set, OMVS.IADMIN, and mounting it as /u/iadmin for the exclusive use of the software. Note that both names can be changed and existing HFS data sets used as an alternative.

The sample JCL in step 1a is for 1 gigabyte of space. The total space that can be allocated to an HFS data set is dependent on the operating system release and the physical device type. Refer to IBM documentation for more information about HFS allocation. For an SMS-managed data set, add the appropriate parameters.

Procedure: How to Establish the HFS Directory for the Software

To establish the HFS directory for the server:

1. Create the following JCL to define the HFS data set:

```
//***** JOB CARD GOES HERE *****/
//
//*****DEFINE HFS *****/
//DEFWEB EXEC PGM=IEFBR14
//DD1 DD DISP=(NEW,CATLG),DSN=OMVS.IADMIN,DSNTYPE=HFS,
// VOL=SER=VPWRKC,DCB=(DSORG=PO),
// SPACE=(CYL,(1200,5),,CONTIG,ROUND)
```

2. Add a job card and submit the JCL.
3. Mount the file system by issuing the following commands at the command line in Option 6 of ISPF:

```
MOUNT FILESYSTEM('OMVS.IADMIN')
MOUNTPOINT('/u/iadmin') TYPE (HFS) MODE (RDWR)
```

where:

```
OMVS.IADMIN
```

Is the name associated with the file system defined in Step 1.

/u/iadmin

Is the mount entry point for the file system. Specify a directory appropriate for your site.

The specified directory must exist before you issue the MOUNT command. Once the directory is created, the minimum permissions for all directory levels leading to iadmin must be 755.

4. Update your BPXPRMxx member of SYS1.PARMLIB to permanently mount the file system.

Step 2. Set Up User IDs

To install and run the software, the following types of user IDs are required:

- Server installation ID (iinstal).
- OPSYS Server administrator ID (iadmin).
- PTH Administrator ID (srvadmin).
- Server system ID (iserver).
- General IDs (for connecting users).

The number of IDs and their names depend on the needs and configuration of your site.

Software Installation ID (iinstal)

An ID is required to unload the software installation from tape and to create PDSs and HFS directories. Many sites already have a suitable ID that they use for installing vendor software.

The sample ID name *iinstal* is used throughout the installation procedure to refer to this ID, but you can choose any name. (We have omitted the second "I" from "install" due to a seven-character length restriction in some RACF and eTrust? CA-Top Secret® environments.) To define iinstal, see [Step 2A. Define the Software Installation ID](#) on page 109.

OPSYS Server Administrator ID (iadmin)

An ID is required to administer the server. It will own and have full access to server files installed in the HFS directory that you specify during installation. This ID should be available only to users who require administrative server privileges, such as starting and stopping the server, adding adapters, and changing run-time parameters.

The sample ID name *iadmin* and group *isrvgrp* are used throughout the installation procedure to refer to this ID, but you can choose any names. To define *iadmin*, if you are using:

- ❑ **RACF**, see [Step 2B/RACF. Define the OPSYS Server Administrator ID With RACF](#) on page 110.
- ❑ **CA-ACF2**, see [Step 2B/ACF2. Define the OPSYS Server Administrator ID With CA-ACF2](#) on page 111.
- ❑ **CA-Top Secret**, see [Step 2B/Top Secret. Define the OPSYS Server Administrator ID With CA-Top Secret](#) on page 111.

PTH Administrator ID

An ID is required to administer the server immediately after initial installation. This ID is defined and maintained solely in the realm of the server.

For more information about running the server in secure mode, see [Step 7. Configure Server Security](#) on page 141.

Server System ID (iserver)

If you plan to run the server with security provider OPSYS, you must create a user ID for internal use by the server. The server will use this server system ID when it needs superuser privileges. For example, it will use it to impersonate a connected user when the server agent is created.

This ID does not need TSO logon privileges. All IDs require an OMVS segment. Be sure never to delete this ID. Doing so would cause server administration problems.

The sample ID name *iserver* is used throughout the installation procedure to refer to this ID, but you can choose any name.

You can define this server system ID as either:

- ❑ **A superuser ID.** This is an ID whose security definition specifies UID(0), authorizing it to perform all z/OS UNIX functions without restriction.

To define *iserver* using a superuser ID, if you are using:

RACF, see [Step 2C/RACF. Define the Server System User ID With RACF](#) on page 114.

CA-ACF2, see [Step 2C/ACF2. Define the Server System User ID With CA-ACF2](#) on page 115.

CA-Top Secret, see [Step 2C/Top Secret. Define the Server System User ID With CA-Top Secret](#) on page 115.

- ❑ **An ID employing profiles with UNIXPRIV for authorization**, which is necessary for certain superuser privileges.

By granting limited superuser privileges with a high degree of granularity to an ID that does not have superuser authority, you minimize the number of assignments of superuser authority at your installation and reduce your security risk.

This is supported for sites using RACF, eTrust? CA-ACF2®, and eTrust CA-Top Secret. Note that global access checking is not used for authorization checking to UNIXPRIV resources.

To define iserver using UNIXPRIV profiles, see [Step 2D. Define the Server System User ID With UNIXPRIV Profiles](#) on page 116.

General IDs (for Connecting Users)

Any user requiring access to the server must have a non-superuser ID (that is, it must have a unique UID other than 0) and have an OMVS segment. For information about this, see [Step 2E. Add the OMVS Segment to General User IDs](#) on page 118.

User ID Installation Scenarios

There are two user ID installation scenarios:

- ❑ **Installation and administrator IDs are the same.**

The user ID must have a unique non-zero UID. It cannot be a superuser. For this scenario, logon to TSO with this ID and do not change the default administrator ID that is presented on the first full panel of the ISETUP installation process.

- ❑ **Installation and administrator IDs are different.**

The *installation ID* can be a superuser or non-superuser, and must have authority over the administrator ID so that it can change ownership of the server directory structure from the installation ID to the administrator ID. The command issued during the installation process to change ownership is shown.

The *administrator ID* must have a unique non-0 UID. It cannot be a superuser.

Step 2A. Define the Software Installation ID

When defining the software installation ID:

- ❑ The installation ID requires read access to the BPX.FILEATTR.APF facility class.
- ❑ The installation ID requires an OMVS segment.

- ❑ The installation ID can be any existing user ID. If it is the same as the administrator ID (iadmin), see one of the following topics for a sample definition. If you are using:
 - ❑ **RACF**, see [Step 2B/RACF. Define the OPSYS Server Administrator ID With RACF](#) on page 110.
 - ❑ **CA-ACF2**, see [Step 2B/ACF2. Define the OPSYS Server Administrator ID With CA-ACF2](#) on page 111.
 - ❑ **CA-Top Secret**, see [Step 2B/Top Secret. Define the OPSYS Server Administrator ID With CA-Top Secret](#) on page 111.

Step 2B/RACF. Define the OPSYS Server Administrator ID With RACF

The server administrator ID requires an OMVS segment.

To define the server administrator ID with RACF:

1. Have the Security Administrator issue the following RACF commands:

```
ADDUSER iadmin PASSW(XXXX)
DFLTGRP(ISRVGRP)
OMVS(UID(8) HOME('/u/iadmin') PROGRAM('/bin/sh'))
TSO(ACCTNUM(12345) PROC(PROC01))
```

2. Verify that the ADDUSER command completed successfully by issuing the following command, and be sure that the command is available to the iadmin ID:

```
[TSO] LISTUSER iadmin OMVS NORACF
```

You should receive the following response:

```
USER=iadmin
OMVS INFORMATION
-----
UID=000000008
HOME=/u/iadmin
PROGRAM=/bin/sh
```

3. A Security Administrator must update the Facility classes of RACF, using the following commands issued with ISPF Option 6:

```
RDEFINE FACILITY BPX.FILEATTR.APF UACC(NONE)
PERMIT BPX.FILEATTR.APF CL(FACILITY) ID(iadmin) ACCESS(READ)
```

4. Refresh the RACF Facility class so that these commands will take effect.

```
SETROPTS RACLIST(FACILITY) REFRESH
```

- Continue by verifying the server administrator ID, as described in [How to Verify the OPSYS Server Administrator ID](#) on page 113.

Step 2B/ACF2. Define the OPSYS Server Administrator ID With CA-ACF2

The server administrator ID requires an OMVS segment.

To define the server administrator ID with eTrust CA-ACF2:

- To define the ID that will administer the server, issue the following commands:

```
SET LID
INSERT iadmin GROUP(admin) PASSWORD(pass) STC
SET PROFILE(USER) DIV(OMVS)
INSERT iadmin UID(n) HOME(/) OMVSPGM(/bin/sh)
```

where:

iadmin

Is the ID you are creating to administer the server.

admin

Is the group in which iadmin will reside.

pass

Is the password for iadmin.

n

Is the UID.

- Continue by verifying the server administrator ID, as described in [How to Verify the OPSYS Server Administrator ID](#) on page 113.

Step 2B/Top Secret. Define the OPSYS Server Administrator ID With CA-Top Secret

The server administrator ID requires an OMVS segment.

To define the server administrator ID with eTrust CA-Top Secret:

- Create a department ID for everyone defined to eTrust CA-Top Secret who will be using the server, by issuing the command

```
TSS CRE(dept) TYPE(DEPT) NAME(' formal
department name')
```

where:

dept

Is the name of the department you are creating.

formal department name

Is the label you want to associate with the new department.

2. For users within the department you just created for the server, you can define resource access within a group. To define an ID for that group, issue the command

```
TSS CRE(deptgrp) NAME('dept group') DEPT(dept) TYPE(GROUP) GID(n)
```

where:

deptgrp

Is the name of the group you are creating.

dept group

Is the label you want to associate with the new group.

dept

Is the name of the department you created.

n

Is the number you want to assign to the new group.

3. Create the iadmin ID and attach it to the new department by issuing the following commands

```
TSS CRE(iadmin) NAME('iadmin  
id') TYPE(USER) DEPT(dept) PASSWORD(pass)  
GROUP(deptgrp) DFLTGRP(deptgrp)
```

where:

iadmin

Is the ID you are creating to administer the server.

iadmin id

Is the label you want to associate with the new ID.

dept

Is the name of the department that you created.

pass

Is the password for the ID you are creating.

deptgrp

Is the group you created.

- Issue the following command to define the user's USS shell program (using OMVSPGM), facility access (using FAC), and, optionally, the initial directory (using HOME).

The OMVS segment of the ACID defines the ACID's UID, the user's home directory, and the initial program that the user will run. The initial program is generally the shell program that the user invokes.

```
TSS ADD(iadmin) UID(n) [HOME(/u/dir)] OMVSPGM(/bin/sh) FAC(BATCH,TSO)
```

where:

iadmin

Is the ID you created to administer the server.

n

Is the UID. It cannot be 0 (zero).

HOME

Defines the initial directory path name. If it is omitted, USS sets the user's initial directory to the root directory.

dir

Is the ID home directory.

- Issue the following command

```
TSS PER(iadmin) IBMFAC(BPX.FILEATTR.APF) ACC(READ)
```

where:

iadmin

Is the ID you created to administer the server.

- Continue by verifying the server administrator ID, as described in [How to Verify the OPSYS Server Administrator ID](#) on page 113.

Procedure: How to Verify the OPSYS Server Administrator ID

To verify the server administrator ID:

- Verify that the home directory of the server administrator ID is correct by logging on to the server administrator ID (if not already logged on) and issuing the following command from ISPF option 6:

```
OSHELL pwd
```

You should receive the following response:

```
/u/iadmin
```

This directory should be the home directory specified in the UID definition for iadmin.

2. For a second confirmation, issue the following command:

```
OSHELLL echo $HOME
```

You should receive the following response:

```
/u/iadmin
```

3. Verify that the server administrator ID has a unique UID and the correct GID defined by issuing the following command and press Enter:

```
OSHELLL id
```

You should receive the following response:

```
uid=8(IADMIN) gid=50(ISRVGRP)
```

This UID and GID should match what is defined in the OMVS segment.

Step 2C/RACF. Define the Server System User ID With RACF

The RACF commands in this procedure must be issued by the Security Administrator. The server system user ID does not require logon authority.

To define the server system user ID with RACF:

1. Issue the following RACF command

```
ADDUSER iserver DFLTGRP(OMVSGRP) OMVS(UID(0)) NOPASSWORD
```

where:

```
iserver
```

Is the account you use for the system server ID.

2. Verify that the above ADDUSER command completed successfully by issuing the following command:

```
[TSO] LISTUSER iserver OMVS NORACF
```

You should receive the following output:

```

USER=iserver
OMVS INFORMATION
-----
UID=0000000000
HOME=/u/iserver
PROGRAM=/bin/sh

```

Step 2C/ACF2. Define the Server System User ID With CA-ACF2

To define the server system user ID with eTrust CA-ACF2, issue the following commands:

```

SET LID
INSERT iserver NAME(iserverID) GROUP(pgm)
SET PROFILE(USER) DIV(omvs)
INSERT iserver UID(0) HOME(/) PROGRAM(/bin/sh)
SET PROFILE(GROUP) DIV(omvs)
INSERT pgm GID(n)

```

where:

iserver

Is the ID you are defining for the server system ID.

iserverID

Is the description you want to associate with the system server ID.

pgm

Is the ID group.

omvs

Is the name of your OMVS division.

n

Is the group ID.

Step 2C/Top Secret. Define the Server System User ID With CA-Top Secret

To define the server system user ID with eTrust CA-Top Secret:

1. Issue the following commands

```

TSS CRE(iserver) TYPE(USER) NAME(' server
system ID') DEPT(dept)
PASS(pass,0) SOURCE(INTRDR)

```

where:

iserver

Is the name you wish to assign to the server system ID you are defining.

dept

Is the name of the department you created in step 2b.

server system ID

Is the label you want to associate with the new ID.

pass

Is the ID password.

This password never expires.

Note that the SOURCE(INTRDR) setting prevents this ACID from logging on.

2. Define the required access for the server system ID by issuing the following command

```
TSS ADD(iserver) UID(0) HOME(/) OMVSPGM(/bin/sh) GROUP(deptgrp) DFLTGRP(deptgrp)
```

where:

iserver

Is the server system ID.

deptgrp

Is the name of the group you created in step 2b.

3. You can choose to audit the server system ID. Each time the ACID is used, an audit record will be written to eTrust CA-Top Secret audit tracking file. To set this option, issue the following command

```
TSS ADD(iserver) AUDIT
```

where:

iserver

Is the server system ID.

Step 2D. Define the Server System User ID With UNIXPRIV Profiles

Resource names in the UNIXPRIV class are associated with z/OS UNIX privileges. In order to use authorization to grant z/OS UNIX privileges, you must define profiles in the UNIXPRIV class protecting these resources. The UNIXPRIV class must be active. If you are using RACF, SETROPTS RACLIST must be in effect for the UNIXPRIV class.

To use profiles in the UNIXPRIV class to grant authorization for superuser privileges to a server system ID that does not have superuser authority (UID=0), you must assign:

READ access for `SUPERUSER.FILESYS.CHOWN`

CONTROL access for `SUPERUSER.FILESYS`

Note:

- ❑ It is strongly recommended that you do not assign TSO privileges to the UNIXPRIV user ID. This can be done by adding the keyword NOPASSWORD to the RACF command ADDUSER.
- ❑ The installation routine ISETUP will ask for the server system ID (default ISERVER). It will check if the supplied userid has a UID of 0. If it does not, UNIXPRIV authorization is assumed. This will result in an entry in the `ibi/srv77/product_type/bin/edaserve.cfg` file as follows:

```
server_system_id = ISERVER3/PRIV
```

rather than

```
server_system_id = ISERVER
```

If you installed the software with the server system ID pointing to a superuser ID (UID=0), and then decide to use UNIXPRIV userid, the value in the `edaserve.cfg` file must reflect the `/PRIV` syntax. Edit the file manually or using the Web Console, click *Workspace, Configuration/Monitor*. Open the *Configuration Files* folder, double-click *Workspace*, and change the `server_system_id` value before starting the server.

For more information about UNIXPRIV authorization, for:

- ❑ RACF, see the *IBM Security Server RACF Security Administrator's Guide*.
- ❑ ACF2, see the *eTrust CA-ACF2 Security Cookbook*.
- ❑ Top Secret, see the *eTrust CA-Top Secret Security Cookbook*.

Example: Server System User ID With UNIXPRIV

The server system ID requires different authorities in order to be used with UNIXPRIV. The following RACF example lists the authorities for a system server ID with UNIXPRIV authorization, named ISERVER3. Authorizations for your site may differ.

```
Occurrences of ISEVR3
In standard access list of general resource profile UNIXMAP U100122
In standard access list of general resource profile TSOAUTH RECOVER
In standard access list of general resource profile TSOAUTH JCL
In standard access list of general resource profile ACCTNUM EDA
In standard access list of general resource profile UNIXPRIV
SUPERUSER.FILESYS.CHOWN
In standard access list of general resource profile UNIXPRIV
SUPERUSER.FILESYS
Owner of profile ISEVR3.* (G)
First qualifier of profile ISEVR3.* (G)
In access list of group EDA
User entry exists
```

Step 2E. Add the OMVS Segment to General User IDs

To add the OMVS segment to general user IDs:

1. For all end-users connecting to servers, ensure that each user ID has an OMVS segment (or is set up to use a default user ID as documented in the IBM manual *UNIX System Services Planning*).

For example, to modify an existing RACF TSO user ID profile, from ISPF Option6, issue the following command

```
ALTUSER user_ID OMVS(UID(nnn) HOME('/u/user_ID') PROGRAM('/bin/sh'))
```

where:

user_ID

Is the user ID you are modifying.

Step 3. Collect Required Information for Adapters

For current information about which adapters are supported:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.
The Supported Systems and Adapters page opens.
3. Click the link for the release you want.
The Supported Systems and Adapters page for that release opens.
4. Click the link for your platform.
The support chart for that platform opens.

You must provide information to configure the adapters that you are licensed to install. The installation procedure automatically prompts you for this information. When you are prompted for an optional steplib, ddname, or environment variable, the installation procedure will indicate this with an OPT> prompt.

If you are using non-APF-authorized DBMS libraries, you must allocate the libraries to the ddname TASKLIB in IRUNJCL. The installation routine collects the information and allocates the required libraries in STEPLIB.

After you have installed and configured the server, you will be able to further configure your adapters using a web-based server configuration tool called the Web Console.

The following table describes what information you need to provide for each adapter that you have. (If an adapter is not listed, no information needs to be provided for it.) Note that the table refers to:

- **EDAENV.** This parameter file is a member of

high_level_qualifier.product_type.DATA

- **IRUNJCL.** This procedure starts the server, and is a member of the configuration library

high_level_qualifier.product_type.DATA

where:

high_level_qualifier

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software (for example, IADMIN.SRV77). However, you can use any site-specific value.

product_type

Is one of the following:

- FFS** for a Full-Function Server
- DM** for a DataMigrator Server
- WFS** for a WebFOCUS Reporting Server
- WFM** for a Shared Application Server for WebFOCUS Maintain

Adapter	Information you must provide
Adabas	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> load library <p>This is required only for the synonym creation process. For example, in a production environment in which all synonyms already exist, you can omit this.</p> <p>When you configure the adapter, you will need to provide the name of the Adabas source library and the associated data set name.</p>
CA- DATACOM	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CUSLIB load library <input type="checkbox"/> CALIB load library <input type="checkbox"/> utility library <input type="checkbox"/> URT library
CA- IDMS (both DB and SQL)	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> load library <input type="checkbox"/> DBA load library <p>Provide the data set names to which the following ddnames are allocated:</p> <ul style="list-style-type: none"> <input type="checkbox"/> SYSIDMS. Check with your CA-IDMS DBA regarding this ddname. <input type="checkbox"/> SYSCTL. Is the library corresponding to the central version you want to use.

Adapter	Information you must provide
Call Java	<p>You must have the JDK installed.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CLASSPATH. Provide the paths of the .jar files that you want to access. These paths will be appended to CLASSPATH. <input type="checkbox"/> This adapter requires configuration of the JSCOM3 listener. The path to JVM must be provided using either JDK_HOME or JAVA_HOME. The installation will prompt for it.
CICS Transaction	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CICS EXCI load library
Db2 CAF	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNLOAD load library <p>For security information, see Db2 Security Exit Configuration for HFS on page 151.</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNEXIT load library (optional)
Db2 CLI	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNLOAD load library <p>For security information, see Db2 Security Exit Configuration for HFS on page 151.</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNLOD2 load library <input type="checkbox"/> SDSNEXIT load library (optional; this is needed only for an explicit connection). <p>Provide a value for the following environment variable:</p> <ul style="list-style-type: none"> <input type="checkbox"/> DSAOINI, which contains the full path and file name of the Db2 CLI .ini file.

Adapter	Information you must provide
EJB	<p>You must have the JDK installed.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CLASSPATH. Provide the paths of the .jar files that you want to access. These paths will be appended to CLASSPATH. <p>If you are deploying the adapter to access an EJB on a:</p> <ul style="list-style-type: none"> <input type="checkbox"/> WebLogic server, specify the following path: <i>/pathspec/weblogic.jar</i> <input type="checkbox"/> WebSphere server, specify the following paths: <i>/pathspec/websphere.jar</i> <i>/pathspec/ejbcontainer.jar</i> <p>(one for each EJB container)</p> <ul style="list-style-type: none"> <input type="checkbox"/> This adapter requires configuration of the JSCOM3 listener. The path to JVM must be provided using either JDK_HOME or JAVA_HOME. The installation will prompt for it.
IMS	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> DFSPZP load library (optional; not needed if PZP modules are stored in the DFSRESLB library) <input type="checkbox"/> DFSRESLB load library
JDBC	<p>You must have the JDK installed.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CLASSPATH. Provide the paths of the .jar files that you want to access. These paths will be appended to CLASSPATH. <input type="checkbox"/> This adapter requires configuration of the JSCOM3 listener. The path to JVM must be provided using either JDK_HOME or JAVA_HOME. The installation will prompt for it.

Adapter	Information you must provide
Microsoft SQL Server	<p>Select the Call Java adapter, in addition to the Microsoft SQL Server adapter.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CLASSPATH. Provide the paths to the following files. These paths will be appended to CLASSPATH. <ul style="list-style-type: none"> <input type="checkbox"/> msbase.jar <input type="checkbox"/> mssqlserver.jar <input type="checkbox"/> msutil.jar <input type="checkbox"/> This adapter requires configuration of the JSCOM3 listener. The path to JVM must be provided using either JDK_HOME or JAVA_HOME. The installation will prompt for it.
Millennium	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> load library
Model 204	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> load library
MQSeries	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> SCSQLOAD load library <input type="checkbox"/> SCSQAUTH load library
NATURAL Batch	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> NATURAL load library
SAP (SQL)	<p>Provide values for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> LIBPATH, which contains the path to SAP RFC SDK. <input type="checkbox"/> SAP_CODEPAGE=0126, or the correct SAP code page for your language environment.

Adapter	Information you must provide
SAP BW	Provide values for the following environment variables: <ul style="list-style-type: none"> <input type="checkbox"/> LIBPATH, which contains the path to SAP RFC SDK.SAP_CODEPAGE=0126, or the correct SAP code page for your language environment.
Supra	Provide the dataset name for the following STEPLIB allocations: <ul style="list-style-type: none"> <input type="checkbox"/> LINKLIB load library. <input type="checkbox"/> INTERFLM load library. <input type="checkbox"/> ENVLIB load library. Provide the dataset name to which the following ddname is allocated: <ul style="list-style-type: none"> <input type="checkbox"/> CSIPARM containing the CSIPARM definition, which in turn points to the Central PDM you are accessing. <input type="checkbox"/> CSISYSIN containing the parameters used for connecting the multi-session adapter to the Central PDM.

Step 4. Access the Installation Software

You can choose to access the server installation software using either:

- Tape.** The software is provided on a 3490 or 3590 cartridge.

You must unload the installation data set from the tape before you can run the installation. This is how most installations are performed.

- FTP.** You download the installation software from the Information Builders download site.

Downloading the installation software involves:

1. **Registering** at the Information Builders download site.
2. **Downloading** the installation data set from the site.
3. **Running** the isetup procedure to complete the download process and install the software.

Procedure: How to Unload the Installation Software From Tape

The software is provided on a cartridge in 3490 or 3590 format with MVS PDSs. Perform the following to unload the installation data set from the tape:

1. Log on to TSO.
2. Run an IEBCOPY job to allocate and unload the *qualifier*.HOME.DATA data set. This PDS contains the members needed for the actual installation.

It is recommended that you use HOME.DATA as the low-level qualifier for the target data set. Although you can specify any low-level qualifier, HOME.DATA enables the installation procedure to generate default data set names, simplifying your installation.

Note: If you do not use HOME.DATA, then change the following line to reflect the value you used.

```
//          SET  EDAUSSD= 'HOME . DATA'
```

Do this before you run ISETUP.

The following sample JCL is for the initial unload to a new data set:

```
//IEBCOPY EXEC PGM=IEBCOPY,REGION=0M
//SYSPRINT DD SYSOUT=*
//SYSUT1 DD UNIT=workunit,SPACE=(CYL,(5,1))
//OUT1 DD DISP=(NEW,CATLG,DELETE),
// DSN=qualifier.HOME.DATA,
// DCB=(RECFM=FB,LRECL=80,BLKSIZE=3200),
// SPACE=(CYL,(5,5,25)),
// UNIT=SYSDA
//IN1 DD DISP=(OLD,PASS),
// DSN=HOME.DATA,
// UNIT=cart,
// VOL=(,RETAIN,,SER=volser),
// LABEL=(1,SL)
//SYSPRINT DD SYSOUT=*
//SYSIN DD *
COPY INDD=IN1,OUTDD=OUT1
```

where:

workunit

Is the unit for the work data set.

qualifier

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software. However, you can use any site-specific value.

For PDS, we recommend retaining the low-level qualifier HOME.DATA, but you can change this to any site-specific value. If you use a low-level qualifier other than HOME.DATA, you must then edit member PDSSNAME to change the string “HOME.DATA” to the low-level qualifier you specify here.

cart

Is the unit type of the tape drive. Common names include 3490, TAPE, and 3590. Change as needed.

volser

Is the value shown on the media label.

After this job has run, *qualifier*.HOME.DATA is allocated, cataloged, and populated with the members needed to continue the product installation.

Procedure: How to Download the Installation Software Using FTP

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. Click *My Downloads* in the My Account section on the right side of the page.
The Downloads, Upgrades, Service Packs, and PTFs page opens.
3. Click the link for your product (for example, WebFOCUS and iWay Server and iWay Client).
The Downloads by Release page for your product opens.
4. Click your release from the Current Production Releases list.
The Software Downloads page for your release opens.
5. Scroll down and find the platform on which you want to install the server, and then click *Download* to the right of the platform name.
6. Fill in the registration form and then click *Continue*.
The Software Download Agreement page opens.
7. Select *I agree...* to consent to the Download Agreement, and then click *Continue*.
The Download Instructions page opens. Select AUTOMATIC or MANUAL and follow the relevant instructions.

A copy of the instructions is automatically emailed to you for later reference.
8. Log on to TSO.

9. Follow the instructions on the Download Page in your TSO session.
10. Review [Optional Low-Level Qualifier Changes](#) on page 127. If you did not restore the first data set as HOME.DATA (see download instructions) then change the following line to reflect the data value you used:

```
//          SET  EDAUSSD= 'HOME .DATA '
```

11. Run the ISETUP procedure.

Specify (F)tp for Input Source on the second panel.

Note that after the server is properly installed, you can optionally delete any downloaded temporary files.

Continue with [Step 5. Run ISETUP](#) on page 128.

Reference: [Optional Low-Level Qualifier Changes](#)

We recommend retaining the default low-level qualifiers that are supplied for the installation libraries. However, if you need to change any of them (for example, to conform to site-specific naming conventions), you can do so by editing them in member PDSSNAME of *high_level_qualifier*.HOME.DATA. You can see a list of the qualifiers in [Default Low-Level Qualifiers](#) on page 127.

Caution: If you change any low-level qualifiers and do not reflect those changes exactly in USSSNAME, you will experience problems with the server installation and operation.

Once you have finished changing any names, continue with [Step 5. Run ISETUP](#) on page 128.

Reference: [Default Low-Level Qualifiers](#)

The following low-level qualifiers are set in *high_level_qualifier*.HOME.DATA(PDSSNAME):

```
//          SET  EDAUSSD= 'HOME .DATA '           Server installation library
//          SET  EDAUSSL= 'HOME .LOAD '          Server base load library
//          SET  FFSUSSD= 'FFS .DATA '          Full Function server
//          SET  WFSUSSD= 'WFS .DATA '          WebFocus Reporting server
//          SET  ETLUSSD= 'DM .DATA '           DataMigrator
//          SET  WFMUSSD= 'WFM .DATA '          WebFocus Maintain Server
//          SET  CGWUSSD= 'CGW .DATA '          Communications Gateway
//          SET  CLNUSSD= 'CLN .DATA '          Client
//          SET  EDACICS= 'HOME .CICS .LOAD '    CICS load library
```

Step 5. Run ISETUP

Server installation consists of a series of ISPF panels, which gather the required information. After the panel dialog is complete, JCL is created and submitted to install the server on z/OS. This JCL job retrieves the remainder of the MVS libraries and HFS files from the media and configures a basic working server.

1. Execute the ISETUP member of your *high_level_qualifier*.HOME.DATA using ISPF option 6.

The first Installation and Configuration panel opens.

```
IWay Software           Installation and Configuration           Unified Server Install
Command ==>                                                    P0

Unified Server Installation
Please select one of the following options:

    1. USS/HFS Deployment
       . Installation files and temporary files in HFS
       . Application files, like synonyms and procedures, in HFS (or
         optionally in both HFS and PDS)

    2. PDS Deployment
       . Installation files and temporary files in PDS
       . Application files, like synonyms and procedures, in PDS (or
         optionally in both PDS and HFS)

Enter selection (Default=1) ==> 1
Press Enter to continue, PF3 to END
```


2. Type *1* and press Enter to continue to the next panel.

The following panel opens.

```

Information Builders      Installation and Configuration      z/OS USS Deploy
Command ==>                                                    P1

Please select one of the following options:

    1. Install and Configure
    2. Add Additional Configuration Instance
    3. Refresh Installation (Reinstall, Keep Configurations)

Enter selection (Default=1) ==> 1
Enter License Key          ==> - - - - Last License key used
Input source (Option 1 or 3) ==> T      (T)ape, (D)isk or (F)tp
Installation Userid        ==> IADMIN    Logged on Userid
OPSYS Administrator Userid ==> IADMIN    Server install only
PTH Administrator Userid   ==> srvadmin   Server install only
PTH Administrator Password ==>          Retype ==>
Umask setting to use       ==> 0022      Server install only

Enter Job Card information          Override JOB name checking ==> N
==> // JOB (ACCT INFO), _____
==> //* _____
==> //* _____
Press Enter to continue, PF3 to END

```

3. Complete the panel as follows.

Field	Instructions
Enter selection	<p>Accept the default value <i>1</i>, <i>Install and Configure</i>, for a new installation.</p> <p>For option <i>2</i>, <i>Add Additional Configuration Instance</i>, see Adding a Configuration Instance for HFS on page 156.</p> <p>For option <i>3</i>, <i>Refresh Installation</i>, see Upgrading Your Server Release for HFS on page 167.</p>
Enter License Key	<p>Enter the license key that was provided with the software.</p> <p>Be sure to store this key in a safe place for future reference.</p>

Field	Instructions
Input source	Enter the input source: <input type="checkbox"/> <i>T</i> for Tape - If you received your software on tape media. <input type="checkbox"/> <i>D</i> for Disk - If you selected manual download from the download instructions. <input type="checkbox"/> <i>F</i> for FTP - If you selected automatic download from the download instructions.
Installation Userid	Shows the current logon ID. It cannot be changed.
OPSYS Administrator Userid	Initially, this field shows the same ID as the installation user ID. If the installation user ID is a superuser (UID=0), you must specify a non-superuser ID to administer the server. Specify this ID here.
PTH Administrator Userid	An ID is required to administer the server immediately after initial installation. This is defined and maintained solely in the realm of the server. Defaults to <i>svadmin</i> and it can be changed here. For more information about running the server in secure mode, see Step 7. Configure Server Security on page 141.
PTH Administrator Password	Password for the PTH Administrator ID. It cannot be left blank and must be matched at Retype field.

Field	Instructions
Umask setting to use	<p>Shows the current umask setting for the iadmin ID. The JCL passes this setting to the server for use at run time.</p> <p>Every time the server creates a file in the .../ibi/profiles or .../ibi/apps directory structures (usually in response to Web Console activity), the server assigns to the file the default permissions 666 filtered by the umask value. You specify whichever umask value is necessary to mask out the permissions you do not want to grant.</p> <p>For example, if you specify a umask value of 0022, the server create files with the permissions 644: umask 0022 is subtracted from the default 666, disallowing the group and world write permissions.</p>
Enter Job Card information	<p>To provide JOB card information for submitting jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using.</p> <p>This job name is used for multiple submissions (for example, <i>jobnameA</i>, <i>jobnameB</i>, <i>jobnameC</i>, and so on) in the JCL generated by the installation procedure.</p>
Override JOB name checking	<p>To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each job that is submitted.</p>

If you used the same user ID for both installation and administration, skip to Step 6. Otherwise, continue with Step 4.

4. Press Enter to continue to the next panel.

The following panel opens.

```

IWay Software           Installation and Configuration           z/02 USS Deployment
Command ==>                                                    P5

           Please read the following information carefully.

The installation userid and the administrator userid provided are different.
Therefore at the end of the installation process, which will run under the
installation userid, the ownership of the server files in the HFS file system
will be changed from userid IINSTAL to userid IADMIN

(If IINSTAL is not a super user or does not have the authority to perform
this change, the installation will fail.)

An installation PDS will also be created with install and runtime JCL members.
The install JCL will use the JCL previously provided. The runtime JCL (to be
submitted by IADMIN userid) may require different JOB card information. If
so, please provide it below otherwise the previously entered JCL will be used.

Enter Job Card information (runtime JCL)   Override JOB name checking ==> N
==> // JOB (ACCT INFO), _____
==> //*
==> //*
Press Enter to continue, PF3 to return to previous menu
    
```

This panel appears only if you provided two different user IDs in the previous panel.

The installation process will change ownership of HFS files from the installation ID (iinstal) to the administrator ID (iadmin). The installation ID must have authority to issue the chown command to make this change of ownership. This action is taken at the end of the installation process.

5. Complete the panel as follows.

Field	Instructions
Enter Job Card information	<p>To provide JOB card information for submitting the run-time jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using.</p> <p>This job name is used for multiple submissions (for example, <i>jobnameA</i>, <i>jobnameB</i>, <i>jobnameC</i>, and so on) in the JCL generated by the installation procedure.</p>

Field	Instructions
Override JOB name checking	To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each run-time job that is created.

6. Press *Enter* to continue to the next panel.

This following panel only appears if FTP was previously selected. Otherwise, skip to Step 8.

```

IWay Software           Installation and Configuration           z/02 USS Deployment
Command ==>
                                     New Installation
Please enter the following information for WebFocus Reporting Server
FTP download destination and user information

FTP Download Directory   ==> /u/iadmin/download
FTP Userid              ==>
FTP Password            ==>

Press Enter to continue, PF3 to return to previous menu

```

7. Complete the panel as follows.

Field	Instructions
FTP Download Directory	This defaults to the current userid home directory plus / download. Change the value to an existing directory name or leave unchanged (/download will be created).
FTP Userid	Cut and paste from the download instructions
FTP Password	Cut and paste from the download instructions

8. Press *Enter* to continue to the next panel.

Note that in the current panel (and some later panels), if you are running ISETUP from:

- high_level_qualifier*.HOME.DATA, the panel will display default values for some fields.
- Any other library, the panel will not display any default values.

In this and some later panels, you can see a field default value (if one exists) by blanking out the field and pressing Enter.

```

Information Builders      Installation and Configuration      z/OS USS Deploy
Command ==>                                                    P2

                                New Installation

Please enter the following information for Full Function Server
(blank any field for default)
Input Media
Volume serial number      ==> _           Unit type ==> 3490
Work unit type           ==> SYSDA
HFS Installation parameters
Base Directory           ==> /u/iadmin
Application Directory    ==> /u/iadmin/ibi/apps
Profile & Admin Directory ==> /u/iadmin/ibi/profiles
Server System Userid     ==> ISERVER
HTTP Listener Port       ==> 8101         TCP Listener Port ==> 8100

MVS Installation Libraries
EDACONF Library         ==> IADMIN.SRV77.FFS.DATA
EDACONF Library Unit    ==> SYSDA      Type ==> VOL=SER ==>
EDAHOME Library         ==> IADMIN.SRV77.HOME.LOAD
EDAHOME Library Unit    ==> SYSDA      Type ==> VOL=SER ==>

Press Enter to continue, PF3 to return to previous menu
    
```

Complete the panel as follows.

Field	Instructions
Input Media (installing from tape only)	
Volume serial number	Provide the volume serial number of the server media. The number is located on the tape supplied in you server package.
Work unit type	Review the default value and change if necessary. You can specify a UNIT= type value (for example, SYSDA), or you can direct work files to a specific volume serial number by specifying, in single quotation marks ('), 'SYSDA,VOL=SER=volume'.
Input Media (installing from disk/FTP only)	

Field	Instructions
Directory name of input	Provide the name of the directory in which the installation files reside.
General Installation Parameters	
Base Directory	This indicates where to install the software. The default value is the home directory of the user ID you are using to install the product. Change this value, if necessary, to a valid directory that has space for the installation. The installation procedure checks whether this directory exists and has enough space. If either test fails, you will receive a message indicating the failure and available options.
Application Directory	This indicates where application components will reside. The default value is based on the value specified for <i>Base Directory</i> . To specify another location for application components, change the value for this field.
Profile & Admin Directory	This indicates where user profiles and administration files will reside. The default value is based on the value specified for <i>Base Directory</i> . To specify a different location for application components, change the value for this field.
Server System Userid	This shows the default value, ISERVER. To change this value, see the requirements in Step 2. Set Up User IDs on page 107.
HTTP Listener Port	<p>This indicates the port number that the server will use for HTTP. It is the first of three connection ports that must be available to the server.</p> <p>For example, if you choose port 8101, then ports 8101, 8102, and 8103 are used by the server. Ensure that you choose ports that are not currently being used.</p>
TCP Listener Port	<p>This is the port number of the TCP Listener.</p> <p>The default is one less than the port specified for the HTTP Listener, but it can be any port number other than the three reserved for HTTP.</p>

Field	Instructions
MVS Installation Libraries	
EDACONF Library	This is the full data set name the installation procedure will use to allocate the EDACONF configuration library on MVS. If you are running from <i>high_level_qualifier</i> .HOME.DATA, this field will have the default value <i>high_level_qualifier.product_type</i> .DATA (where <i>product_type</i> is based on license key). If you used another name to unload the first data set, this field will be blank. On subsequent running of ISETUP, the previous value used will be displayed. Change the value as necessary.
EDACONF Library Unit/ Type	These show the values that the installation process will use to allocate the EDACONF library on MVS. If necessary, you can change these to site-specific values. Type can be VOL=SER (default), DATACLAS , MGMTCLAS , or STORCLAS .
EDAHOME Library	This is the full data set name the installation procedure will use to allocate the EDAHOMELoad library on MVS. If you are running from <i>high_level_qualifier</i> .HOME.DATA, this field will have the default value <i>high_level_qualifier</i> .HOME.LOAD. If you used another name to unload the first data set, this field will be blank. On subsequent running of ISETUP, the previous value used will be displayed. Change the value as necessary.
EDAHOME Library Unit/Type	These show the values that the installation process will use to allocate the EDAHOMELoad library on MVS. If necessary, you can change these to site-specific values. Type can be VOL=SER (default), DATACLAS , MGMTCLAS , or STORCLAS .

9. Press *Enter* to continue to the next panel.

Depending on your license key, the Data Adapter panel may open before the Demonstration Files panel. If the Data Adapter panel opens, continue with Step 10. Otherwise, skip to Step 11.

10. The Data Adapter panel lists adapters that require the allocation of MVS libraries in IRUNJCL or environment variables in the EDAENV member.

To select specific adapters:

- a. Type Y next to the required adapters and press Enter.
- b. Supply the requested information, which is described in [Step 3. Collect Required Information for Adapters](#) on page 118.

After you have finished installing and configuring, you can use the Web Console to finish configuring these adapters, and to configure adapters that do not have MVS JCL requirements.

- c. Press Enter to continue to the next panel.

The JSCOM3 Listener configuration panel opens.

11. Configuration of the JSCOM3 Listener is either optional or mandatory depending on which adapters were selected. If any Java-based adapters were selected (EJB, Call Java, JDBC, Microsoft SQL Server), the configuration is mandatory.

- a. The panel will prompt for the path to the Java environment to be passed to either JDK_HOME or JAVA_HOME, as described in [JVM Requirements for Java Services](#) on page 102.
- b. If no Java-based adapters were select, this configuration might still be desirable to enable server-side graphics and Adobe® Flex® features. To skip the configuration, leave the path blank.

12. Press Enter to continue to the next panel.

The confirmation panel opens.

```

Information Builders      Installation and Configuration      z/OS USS Deploy
Command ==>                                                     P4

                                New Installation

Please confirm the following information for Full Function Server
Input Media
  Volume serial number      ==> A99905                Unit type ==> 3490
  Work unit type           ==> SYSDA

Product Installation parameters
  Installation userid       ==> IADMIN      OPSYS Admin userid ==> IADMIN
  Installation Directory    ==> /u/iadmin/ibi/srv99/home
  Configuration Directory   ==> /u/iadmin/ibi/srv99/ffs
  Application Directory     ==> /u/iadmin/ibi/apps
  Profile & admin directory ==> /u/iadmin/ibi/profiles
  Server System Userid      ==> ISERVER      PTH Admin userid ==> srvadmin
  HTTP Listener Port        ==> 8101        TCP Listener Port ==> 8100
  EDACONF Library           ==> IADMIN.SRV77.FFS.DATA
  EDACONF Library Unit      ==> SYSDA      Type ==> VOL=SER ==>
  EDACONF Library Unit      ==> IADMIN.SRV77.HOME.LOAD
  EDACONF Library Unit      ==> SYSDA      Type ==> VOL=SER ==>

Continue ? (N)o, (C)reate JCL only, (S)ubmit JCL ==> N (Enter N, C or S)
Press Enter to process, PF3 to return to previous menu

```

13. Ensure that all values on the Confirmation panel are correct, then select one of the following options:

- N** to return to the initial panel so that you can change installation values.
- C** to create JCL which you can submit at a later time. The JCL is placed in your *high_level_qualifier.product_type.DATA* configuration library.
- S** to create JCL and submit the job immediately.

Note: If FTP was selected, JCL will be created to download the server software and run the install and configuration process.

14. As the job is processed, in SDSF, check JESLOG for errors and return codes.

The following is a table of the jobs created. All members are created in the configuration library (EDACONF).

Job	Description
ISSETUPJ1	Main JCL Job stream that is used to install the software. For FTP processing, this JCL can be restarted at any step due to a previous failure. To do this, add RESTART = procname.stepname to the JOB card and resubmit the ISSETUPJ1 JCL.
ISOPTS1	Options used to install the server.

The following members all call procedure IRUNJCL, which is the main server JCL. If you need to change the server JCL, change member IRUNJCL.

Member	Description
ISTART	Starts the server.
ISTOP	Stops the server.
ICLEAR	Clears server resources after abnormal end.
ICLRDIR	Clears superuser-owned directories from a previously run secure server.
ISAVEDIA	Creates a directory called <i>sdnnnnnn</i> and populates it with full diagnostic information.
ISHOW	Shows current workspace status.

Member	Description
ITRCON	Turns on dynamic tracing (server will be started if not already running).
ITRCOFF	Turns off dynamic tracing (server will be started if not already running).

The following members contain batch JCL for auxiliary functions, and are also created in the configuration library.

Member	Description
CMRUN	JCL to run DataMigrator batch jobs.
DB2VverPR	Db2 DBRM, where <i>ver</i> is your supported version of Db2 referenced in GENDB2 JCL.
GENDB2	JCL to bind the Db2/CAF plan.
IRDAAPPC	Example CLIST to run RDAAPP Client test tool.
IRDAAPPJ	Example JCL to run RDAAPP Client test tool.

The following members contain sample started task JCL, and are also created in the configuration library.

Member	Description
IWAYS	A started task that starts the server.
IWAYP	A started task that stops the server.
EDAPRMP	A parameter file used by IWAYP.
EDAENV	A parameter file used by IWAYS, IWAYP, ISTART, and ISTOP.

The following table shows the HFS directory structures created during the installation process.

Directory Structure	Description
<code>/u/iadmin/ibi/srv77/tape</code>	Contains HFS files from the input media.
<code>/u/iadmin/ibi/srv77/install</code>	Working directory for the installation process. Log and error files reside here.
<code>/u/iadmin/ibi/apps</code>	The installation creates <i>baseapp</i> and one or more sample application directories under this directory.
<code>/u/iadmin/ibi/profiles</code>	This is where user profiles are created, as well as <i>admin.cfg</i> .
<code>/u/iadmin/ibi/srv77/home</code>	Software system directories are created under this directory.
<code>/u/iadmin/ibi/srv77/product_type</code>	<p>Configuration directories are created under this directory. The license key specified in the ISETUP procedure determines <i>product_type</i>.</p> <p><i>product_type</i> is one or more of the following:</p> <ul style="list-style-type: none"> FFS for a Full-Function Server DM for a DataMigrator Server WFS for a WebFOCUS Reporting Server WFM for a Shared Application Server for WebFOCUS Maintain

Step 6. Test the Installation

This section describes how to verify server installation.

Procedure: How to Test the Server Installation

1. Log on to TSO as iadmin.

2. Submit the ISTART JCL to start the server. This executes the IRUNJCL proc.
3. Check the job output for errors. Look for the EDAPRINT message:

```
(EDA13023) ALL INITIAL SERVERS STARTED
```

4. Start the Web Console by opening a browser pointed at the listener port of the server. The URL format is

```
http://host:port
```

where:

host

Is the name of the machine on which the server is installed.

port

Is one port higher than the port specified when installing the server. For example, if you specified port 8100 during installation, then use port 8101 to access the Web Console.

The Web Console opens.

5. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree. The server may be further data tested (if desired).
6. Continue with adapter configuration, as described in the *Adapter Administration* manual.

When you are finished using the server, you can use the Web Console to stop the server by going to the Web Console menu bar, selecting *Workspace*, and then *Stop*.

If you experience problems at start up, examine the job output for more information.

Step 7. Configure Server Security

If you will be configuring your server with an OPSYS security provider, you must perform the instructions in the following topics. (For PTH, DBMS, and LDAP security providers, skip these topics.)

- [How to Configure Security With All Security Products](#) on page 144, regardless of which security product you use.
- [How to Configure Security With eTrust CA-ACF2](#) on page 144 if you use eTrust CA-ACF2.
- [How to Configure Security With eTrust CA-Top Secret](#) on page 145 if you use eTrust CA-Top Secret.

You can see a full description of all server security providers in the Web Console help, and also in the *Server Administration* manual. To see it in the Web Console:

1. From the Web Console menu bar, select *Help*, then *Contents and Search*.

The Web Console Help window opens.

2. In the left pane, expand *Server Administration*.

Security Providers

The default security provider for a new installation is the internal security provider, PTH. The PTH provider implements security using user IDs, passwords, and group memberships stored in the `admin.cfg` configuration file.

After the initial installation, the Server Administrator that was configured during the installation can start the server and use the Web Console to further customize security settings, for example, to configure alternate or additional security providers, create additional PTH IDs, and register groups and users in a security role. For more information about security providers, see the *Server Security* chapter in the *Server Administration* manual.

Procedure: How to Satisfy Security Provider OPSYS Requirements

To run a server with security provider OPSYS, you must perform the following steps. You must do this once after installing and after each refresh of the server with fixes.

Set up `tscom300.out` as a root-owned SUID program:

1. If the server is running, bring it down.
2. Log on to the system as root, or issue the `su root` command.
3. Change your current directory to the `bin` directory of the home directory created during the installation procedure.

For example, type the following command:

```
cd /home/iadmin/ibi/srv77/home/bin
```

4. Change file ownership and permissions by typing the following commands:

```
chown root tscom300.out
chmod 4555 tscom300.out
```

5. Verify your changes by issuing the following command:

```
ls -l tscom300.out
```

The output should be similar to the following:

```
-r-sr-xr-x 1 root iadmin 123503 Aug 23 04:45 tscom300.out
```

Note the permissions and ownerships.

When you start the server, it will now run with security provider OPSYS.

The `chmod` and `chown` steps will need to be repeated after any server upgrade since the `tscom300.out` file is replaced during upgrade and the attributes are lost.

Note: If this Security Provider OPSYS step has been configured and the site later decides to switch to Security OFF, special steps must be taken to ensure the mode remains after a full server shutdown (where `edastart -start` is used to restart the server). The steps are:

1. After the server recycles from the change to OFF, use the Web Console to open the environment configuration file of the server by clicking *Workspace* and expanding the *Configuration Files* folder, followed by the *Miscellaneous* folder.
2. Double-click *Environment - edaenv.cfg* to edit the file and add the `EDAEXTSEC=OFF` variable.
3. Save your work.

After the next full server shutdown, be sure to do an `edastart -cleardir` before restarting the server. This will clear any root owned files that would prevent a security OFF server from starting.

Preventing Unsecured Server Starts After Upgrades

If the server cannot impersonate users because it lacks platform-specific authorization steps, the server start aborts and error messages are written to the `edaprint` log.

This feature prevents an unsecured server start after a software upgrade if any of the required post-upgrade reauthorization steps are missed on a UNIX, IBM i, or z/OS HFS deployment. This is not applicable to other platforms. The setting may be placed in any normal server start-up shell or profile that a site is using or in the server `edaenv.cfg` environment configuration file. The messages vary slightly by platform.

The `edaprint` messages are:

```
Configured security is 'ON' as set by EDAEXTSEC variable.
```

```
Server has no root privilege.
```

```
Workspace initialization aborted.
```

```
(EDA13171) UNABLE TO START SERVER
```

Procedure: How to Configure Security With All Security Products

To configure server security with RACF, eTrust CA-ACF2, or eTrust CA-Top Secret:

1. Log on to TSO using an ID with read access to the BPX.FILEATTR.APF facility class.
2. Using the name of the actual EDHOME directory, change file attributes by entering the following TSO commands in ISPF Command Shell (option 6):

```
OSHELL extattr +a /u/iadmin/ibi/srv77/home/bin/tscom300.out
OSHELL extattr +a /u/iadmin/ibi/srv77/home/bin/tsqprx.out
```

3. Verify your changes by issuing the following command:

```
OSHELL ls -E /u/iadmin/ibi/srv77/home/bin/tscom300.out
OSHELL ls -E /u/iadmin/ibi/srv77/home/bin/tsqprx.out
```

The extended attributes portion of the output should be a-s-

4. The libraries allocated to STEPLIB in IRUNJCL must be APF-authorized. Any non-APF-authorized libraries must be allocated to the TASKLIB DDNAME.
5. Test server security by repeating the process described in [Step 6. Test the Installation](#) on page 140.

Procedure: How to Configure Security With eTrust CA-ACF2

If you are installing the server to run with eTrust CA-ACF2 security package, you may have to apply fix number Q071149 for eTrust CA-ACF2 6.4 or Q051462 for eTrust CA-ACF2 6.5. If you are installing the server under z/OS 2.1 or higher to run with eTrust CA-ACF2 14.0, PTF RO24848 may have to be applied if server USS user IDs are to be defined using the USS default segment. For more information about these fixes, contact Computer Associates.

The MVS address space must have access to those system resources that are required by each user. eTrust CA-ACF2 will check for job-level access as well as user-level access. Therefore, the job-level user ID must have access to all data sets. For example, this can be done by setting the MAINT attribute on the eTrust CA-ACF2 record for the job-level user ID. Refer to eTrust CA-ACF2 technical reference guides for further information.

The job-level user ID of the server should have the Multiple User, Single Address Space (MUSSAS) attribute set to on. If the server is run as a started task, you must enable the started task attribute for the job-level user ID. You must also use the Web Console to define this user ID with OPER authority. For more information, see the *Server Administration* manual.

Each user ID must be defined to eTrust CA-ACF2.

To create the necessary logon IDs and profile records, issue the following commands:


```
ACF
SET LID
INSERT OMVS GROUP(OMVSGRP) STC UID(0)
INSERT INETD GROUP(OMVSGRP) STC UID(0) HOME(/) OMVSPGM(/bin/sh)
INSERT TCPIP GROUP(OMVSGRP) STC UID(0)
```

For more information, see the following sections in Computer Associates *eTrust CA-ACF2 Security for z/OS and OS/390 Cookbook*:

- Defining USS Users*
- Superusers*
- HTTP Server*
- Installation Steps*

Procedure: How to Configure Security With eTrust CA-Top Secret

If you use Computer Associates eTrust CA-Top Secret, follow these guidelines and refer to the security vendor manual for implementing user-level security.

The TSS PERMIT command for BPX.FILEATTR.APF facility class access is:

```
TSS PER(user_acid) IBMFAC(BPX.FILEATTR.APF) ACC(READ)
```

This allows users to turn on the APF-authorized attribute for an HFS file. Please refer to *z/OS UNIX System Services Support* in the *eTrust CA-Top Secret Security Cookbook* for more information.

To use eTrust CA-Top Secret, perform the following steps:

1. Create a eTrust CA-Top Secret facility entry for the server security module, *PATHNAM.

This is an example of a facility entry defining the server to eTrust CA-Top Secret:

```
FACILITY DISPLAY
PGM=*PATHNAM ID=9 TYPE=26
ATTRIBUTES=IN-USE, ACTIVE, SHRPRF, ASUBM, TENV, NOABEND, MULTIUSER, NOXDEF
ATTRIBUTES=LUMSG, STMSG, SIGN(M), NOPSEUDO, INSTDATA, NORNDPW, AUTHINIT
ATTRIBUTES=NOPROMPT, MENU, NOAUDIT, RES, NOMRO, WARNPW, NOTSOC
ATTRIBUTES=NOTRACE, NOLAB, NODORMPW, NONPWR, NOIMSTND
MODE=IMPL
LOGGING=ACCESS, INIT, SMF, MSG, SEC9
UIDACID=8 LOCKTIME=000 DEFACID=*NONE* KEY=8
```

For more information, see *How to Define z/OS UNIX System Services Users* in Computer Associates' *eTrust CA-Top Secret Security for OS/390 and z/OS Cookbook*.

2. Within this entry, include eTrust CA-Top Secret parameters to establish the proper operating characteristics.

The ISERVER and IADMIN ACIDs must have authority to the facility you have defined for the server and to the resources within the facility:

```
TSS ADD(region_acid) MASTFAC(facility) <- defines the facility to CA-Top Secret
```

```
TSS ADD(user_acid) FAC(facility) <- adds it to users requiring server access
```

- Each user of the server must be defined to eTrust CA-Top Secret and given access to the appropriate system resources, including the facility you have defined for the server.

Each user requires an OMVS segment and HFS directories.

- If you are operating with eTrust CA-Top Secret HFSSEC=ON, continue with Step 5. Otherwise, skip to Step 7.
- In the definitions for IADMIN and ISERVER ACIDs (shown in the previous examples), set up the following security authorization:

```
XA HFSSEC = /U.IADMIN
ACCESS = ALL
```

- eTrust CA-Top Secret provides superuser granularity with separate definitions for the following resource names:

```
SUPERUSER.FILESYS.FILE (CONTROL access)
SUPERUSER.FILESYS.CHOWN
SUPERUSER.FILESYS.MOUNT
SUPERUSER.FILESYS.PFSCTL
SUPERUSER.FILESYS.VREGISTER
SUPERUSER.IPC.RMID
SUPERUSER.PROCESS.GETPSENT
SUPERUSER.PROCESS.KILL
SUPERUSER.PROCESS.PTRACE
SUPERUSER.SETPRIORITY
```

Ensure that the server system ID, ISERVER, which has UID=0, is granted full access to all these resources. Grant access to the superuser-listed resources by means of the UNIXPRIV resource class. For example:

```
TSS ADD(owning_acid) UNIXPRIV(SUPERUSE)
TSS PER(acid) UNIXPRIV(SUPERUSER.FILESYS.FILE) ACC(CONTROL)
```

For details see the *Superuser Granularity* topic in *Computer Associates'eTrust CA-Top Secret Security for OS/390 and z/OS Cookbook*.

- After you create a new user ID or change a user UID or GID, you must issue the following command to reflect the updates in Top Secret's in-storage tables:

```
TSS MOD(OMVSTABS)
```

The following commands can also be used to list all UIDs, GIDs and their owners:

```
TSS WHOOWNS UID(*)
TSS WHOOWNS GID(*)
```

This information can be used for diagnostic purposes.

For more information, see Computer Associates *eTrust CA-Top Secret Security for OS/390 and z/OS Cookbook*.

Example: Facility Entry Defining the Server to CA-Top Secret

The following is an example of a facility entry that defines the server to eTrust CA-Top Secret:

```
FACILITY DISPLAY
PGM=*PATHNAM ID=9 TYPE=26
ATTRIBUTES=IN-USE,ACTIVE,SHRPRF,ASUBM,TENV,NOABEND,MULTIUSER,NOXDEF
ATTRIBUTES=LUMSG,STMSG,SIGN(M),NOPSEUDO,INSTDATA,NORNDPW,AUTHINIT
ATTRIBUTES=NOPROMPT,MENU,NOAUDIT,RES,NOMRO,WARNPW,NOTSOC
ATTRIBUTES=NOTRACE,NOLAB,NODORMPW,NONPWR,NOIMSXTND
MODE=IMPL
LOGGING=ACCESS,INIT,SMF,MSG,SEC9
UIDACID=8 LOCKTIME=000 DEFACID=*NONE* KEY=8
```

Example: ISERVER ACID Definition for CA-Top Secret

Following is an example of an ISERVER ACID definition for eTrust CA-Top Secret. Note that:

- UID is zero.
- The facility of the server is set to IWAY as an example; it can differ at your site.
- The SOURCE = INTRDR setting prevents this ACID from logging on.

```
TSS LIST(ISERVER) DATA(ALL,PROFILE)
ACCESSORID = ISERVER           NAME = IWAY ID
TYPE       = USER             SIZE = 512 BYTES
SOURCE     = INTRDR
DEPT ACID  = IWAY              DEPARTMENT = IWAY DEPT
DIV ACID   = IWAYDIV           DIVISION = IWAYDIV
GROUPS     = IWAYGRP
DFLTGRP    = IWAYGRP
----- SEGMENT OMVS
HOME       = /
OMVSPGM    = /bin/sh
UID        = 0000000000
```

Example: IADMIN ACID Definition for CA-Top Secret

Following is an example of an IADMIN ACID definition for eTrust CA-Top Secret. Note that UID is not zero.

```
TSS LIST(IADMIN) DATA(ALL,PROFILE)
ACCESSORID = IADMIN           NAME = IWAY ADMIN ID
TYPE       = USER            SIZE = 512 BYTES
FACILITY   = TSO
FACILITY   = BATCH
DEPT ACID  = IWAY             DEPARTMENT = IWAY DEPT
DIV ACID   = IWAYDIV          DIVISION  = IWAY DIVISION
GROUPS     = IWAYGRP
DFLTGRP    = IWAYGRP
----- SEGMENT OMVS
HOME       = /u/iadmin
OMVSPGM    = /bin/sh
UID        = 0000000008
```

Starting and Stopping a Server for HFS

This section provides information on operation and use of the server. Additional information on the server and how to configure adapters is available in the Web Console help. The Web Console help is also available as the *Server Administration* manual.

Starting and Stopping the Server Using a Batch Job

To start the server, submit the ISTART member of the MVS configuration library (*high_level_qualifier.product_type.DATA*).

To stop a server, submit the ISTOP member of the MVS configuration library or use the Web Console. For information about using the Web Console, see the *Server Administration* manual.

Starting and Stopping the Server Using a Started Task

ISSETUP creates started task JCL to start and stop the server. These started task members of the MVS configuration library are:

- IWAYS**, which starts the server.
- IWAYP**, which stops the server.

In order to execute the started tasks, you must:

- Copy them** into SYS1.PROCLIB or any other JES2 Proclib data set.
- Satisfy security requirements.** All external security-related permissions must exist for both the data sets and the started tasks. In order to issue the started tasks, the user must satisfy both of the following requirements:
 - Have at least OPERATOR authority defined within the Web Console.
 - Be in the same security group, or associated with the same security group, as the owner of the server directory structure (for example, as iadmin).

To submit the started tasks from the MVS console, issue the following command:

```
S IWAYS
S IWAYP
```

You can add the started tasks to any automation product that you run.

Example: Sample IWAYS Started Task

This is an example of iWAYS, the started task that starts the server:

```
//IWAYS          PROC
//TSCOM300       EXEC PGM=TSCOM300,
//              PARM='ENVAR( "_EDC_UMASK_DFLT=0022" ) / '
//STEPLIB       DD   DSN=IADMIN.SRV77.HOME.LOAD,DISP=SHR
//EDAPRINT      DD   SYSOUT=A
//SYSPRINT      DD   SYSOUT=A
//SYSOUT        DD   SYSOUT=A
//EDAPARM       DD   DUMMY
//EDAENV        DD   DSN=IADMIN.SRV77.FFS.DATA(EDAENV),DISP=SHR
```

Example: Sample IWAYP Started Task

This is an example of iWAYP, the started task that stops the server:

```
//IWAYP          PROC
//TSCOM300       EXEC PGM=TSCOM300
//STEPLIB       DD   DSN=IADMIN.SRV77.HOME.LOAD,DISP=SHR
//EDAPRINT      DD   SYSOUT=A
//SYSPRINT      DD   SYSOUT=A
//SYSOUT        DD   SYSOUT=A
//EDAPARM       DD   DSN=IADMIN.SRV77.FFS.DATA(EDAPRMP),DISP=SHR
//EDAENV        DD   DSN=IADMIN.SRV77.FFS.DATA(EDAENV),DISP=SHR
```

Server Operations Using MVS Operator Commands

On MVS, you can issue operator MODIFY commands against the server job from either from the MVS Console or SDSF. You can use MODIFY commands to pass options to an already running job:

Use MVS Operator MODIFY commands in the following format:

```
F jobname, parameters
```

For instance:

```
F IWAY77,-SHOW
```

Note: If the server job is cancelled or it abends, submit the ICLEAR job in the configuration data set before restarting the server.

Enabling HTTPS Security on the HTTP Listener for HFS

If you are using RACF, a private key *must be* generated together with the certificate. The generated key must be type RSA. The supported private key size is up to 4096 bits.

Generating the Certificate and Key

- ❑ **Generating the Certificate.** You can generate the certificate using the TSO RACDCERT command with options GENCERT (generate certificate) or GENREQ (generate certificate request). For example:

```
RACDCERT GENCERT SUBJECTSDN(CN('Workspace Manager') -
OU('IOD') -
O('IBI') -
C('US')) -
SIZE(2048) -
NOTAFTER(DATE(2026-12-01)) -
ID(ISERVER) -
RSA -
WITHLABEL('IBIcert')

SETROPTS RACLIST(DIGTCERT) REFRESH
```

- ❑ **Creating the Key Ring.** You can create the key ring using the RACDCERT ADDRING command. For example:

```
RACDCERT ADDRING(IBIring1) ID(ISERVER)
```

- ❑ **Connecting the Certificate to the Key Ring.** You can connect the certificate to a ring using the RACDCERT CONNECT command. For example:

```
RACDCERT CONNECT(LABEL('IBIcert') DEFAULT RING(IBIring1)) -
ID(ISERVER)
```

The ID owner of all objects is the same. It must be ISERVER.

The following JCL shows how to run the RACDCERT command in batch:

```
//*** JOB CARD *****
//*****
//STEP1 EXEC PGM=IKJEFT01
//SYSTSPRT DD SYSOUT=*
//SYSTSIN DD *
RACDCERT LIST ID(ISERVER)
```

For detailed information and options of the RACDCERT command, please see IBM document *z/OS Security Server RACF Command Language Reference*.

Enabling HTTPS

Once the key ring and label are created, to enable HTTPS:

1. Go to the Web Console Workspace page.
2. Expand *Special Services and Listeners*.
3. Right-click TCP/HTTP and click *Properties of HTTP*.

The Listener Configuration page opens.

4. Expand the Security section.
5. In the Enable HTTPS drop-down list, select Yes.

Additional fields open in which you can enter the certificate label and keyring values you defined using the RACDCERT commands.

```
SSL_CERTIFICATE = keyring
SSL_LABEL = certificate
```

6. Click *Save and Restart Server*.

Db2 Security Exit Configuration for HFS

Customize the Db2 security exit to allow the Adapter for Db2 to run with user-level security enabled. If you do so, users will connect to Db2 with the authorization of the user ID with which they logged on to the server. The server must also be running with security turned on.

If you do not customize the Db2 security exit, all users will be assigned the connection ID to Db2 that is associated with the region, job submitter, or started task.

For Db2 CLI adapter, the connection to Db2 must be configured as *trusted* for the exit to be invoked.

The changes that must be made to the IBM Db2 sign-on exit, DSN3SATH, differ for RACF and eTrust CA-Top Secret sites and eTrust CA-ACF2 sites.

The following sections show an example for each security package.

The highlighted text and comments shown in the examples indicate the lines containing the recommended modification of DSN3SATH, which calls the module FOCD3SN3 the supplied exit.

After you finish the edits, assemble the exit into an object file. This object file is input to the link JCL found in one of the examples that follow.

Note:

- ❑ The positioning of these lines is approximate, assuming that no other changes or additions have already been made to DSN3SATH. If any changes have been made, you should decide on the most appropriate location for this call to FOCDSN3.
- ❑ FOCDSN3 is used to set the proper primary (individual user ID) authorization.
- ❑ Another program, FOCDSN4, is used to set the proper secondary (group ID) authorization for RACF and eTrust CA-Top Secret. FOCDSN4 is not needed with eTrust CA-ACF2; the secondary authorization ID(s) will be set correctly without it.

Example: Changing DSN3SATH for RACF and eTrust CA-Top Secret Sites

1. Search for the SATH001 label - add two lines (FOCDSN3):

```

SATH001 DS      0H
        USING  WORKAREA,R11          ESTABLISH DATA AREA ADDRESSABILITY
        ST     R2,FREMLAG           SAVE FREEMAIN INDICATOR
        XC     SAVEAREA(72),SAVEAREA CLEAR REGISTER SAVE AREA
        .
        .
        .
*****SECTION 1:  DETERMINE THE PRIMARY AUTHORIZATION ID *****
*
*  IF THE INPUT AUTHID IS NULL OR BLANKS, CHANGE IT TO THE AUTHID
*  IN EITHER THE JCT OR THE FIELD POINTED TO BY ASCBJBNS.
*  THE CODE IN THIS SECTION IS AN ASSEMBLER LANGUAGE VERSION OF
*  THE DEFAULT IDENTIFY AUTHORIZATION EXIT.  IT IS EXECUTED ONLY
*  IF THE FIELD ASXBUSER IS NULL UPON RETURN FROM THE RACROUTE
*  SERVICE.  FOR EXAMPLE, IT DETERMINES THE PRIMARY AUTH ID FOR
*  ENVIRONMENTS WITH NO SECURITY SYSTEM INSTALLED AND ACTIVE.
*
*****
SPACE
    LA     R1,AIDLPRIM          LOAD PARM REG1          <--ADD
    CALL  FOCDSN3              GO GET THE IBI EXIT      <--ADD
    CLI   AIDLPRIM,BLANK       IS THE INPUT PRIMARY AUTHID NULL
    BH    SATH020              SKIP IF A PRIMARY AUTH ID EXISTS
    
```


2. Search for the SATH020 label - add a comment box, add one line, and comment out four lines:

```

SATH020 DS      0H                      BRANCH TO HERE IF PRIMARY EXISTS
*****OPTIONAL CHANGE @CHAR7:  FALLBACK TO SEVEN CHAR PRIMARY AUTHID***
*
* IF YOUR INSTALLATION REQUIRES ONLY SEVEN CHARACTER PRIMARY          *
* AUTHORIZATION IDS (POSSIBLY TRUNCATED) DUE TO DB2 PRIVILEGES        *
* GRANTED TO TRUNCATED AUTHORIZATION IDS, THEN YOU MUST BLANK OUT    *
* COLUMN 1 OF THE ASSEMBLER STATEMENT IMMEDIATELY FOLLOWING THIS      *
* BLOCK COMMENT. THEN ASSEMBLE THIS PROGRAM AND LINK-EDIT IT INTO    *
* THE APPROPRIATE DB2 LOAD LIBRARY AS EXPLAINED IN AN APPENDIX      *
* OF "THE DB2 ADMINISTRATION GUIDE".                                  *
*
* OTHERWISE, YOU NEED DO NOTHING.                                     *
*
*                                                                 @KYD0271*
*****
*      MVI  AIDLPRIM+7,BLANK      BLANK OUT EIGHTH CHARACTER
      SPACE
      .
      .
      .
*  RACF IS ACTIVE ON THIS MVS
***** <--ADD
*                                                                 * <--ADD
* The logic was modified because in DB2 V8 AIDLACEE is always not * <--ADD
* NULL. We used to honor AIDLACEE first, FOCDNS4 second and then * <--ADD
* AS ACEE. Now we honor FOCDNS4 first, AIDLACEE second and then * <--ADD
* AS ACEE.                                                         * <--ADD
*                                                                 * <--ADD
* 03/11/05  ASK0                                                  * <--ADD
***** <--ADD
      USING ACEE,R6                ESTABLISH BASE FOR ACEE          @KYL0108
      L   R6,AIDLACEE              Get => caller ACEE if any        <--ADD
* ICM   R6,B'1111',AIDLACEE        CALLER PASSED ACEE ADDRESS? @KYL0108 <-COMMENT
* BZ    SATH024                    NO, USE ADDRESS SPACE ACEE      @KYL0108 <-COMMENT
* CLC   ACEEACEE,EYEACEE           IS IT REALLY AN ACEE?          @KYL0108 <-COMMENT
* BE    SATH027                    YES, PROCEED NORMALLY          @KYL0108 <-COMMENT
      SPACE 1
SATH024 DS      0H                      USE ADDRESS SPACE ACEE      @KYL0108
      .
      .
      .

```

3. Search for the SATH025 label - replace sath025 and add sath026 (FOCDN4):

```
SATH025 DS      0H

      CALL  FOCDSN4          GO GET THE IBI EXIT (4=GROUP AUTH) <--ADD
      LTR   R6,R6           DOES AN ACEE EXIST?  IF NOT,      <--ADD
      BZ    SATH026        CHECK ACEE IN ADDRESS SPACE      <--ADD
      CLC   ACEEACEE,EYEACEE  DOES IT LOOK LIKE AN ACEE?    <--ADD
      BE    SATH027        YES, GO DO GROUPS                 <--ADD
SATH026 DS      0H
      .
      .
      .

SATH027 DS      0H          CHECK LIST OF GROUPS OPTION
      TM    RCVTOPTX,RCVTLGRP IS LIST OF GROUPS CHECKING ACTIVE
      BZ    SATH040        SKIP TO SINGLE GROUP COPY IF NOT
      DROP R7              DROP RCVT BASE REG
      SPACE 1
* RACF LIST OF GROUPS OPTION IS ACTIVE
      EJECT
      .
      .
      .
```

Example: Changing DSN3SATH for eTrust CA-ACF2 Sites

*DSN3SATH source is provided by ACF2.

1. Search for PRIMARY AUTHORIZATION ID - add two lines (FOCDSN3):

```
*****
*
*           PRIMARY AUTHORIZATION ID
*
*****
*
*   IF THE PRIMARY AUTHORIZATION ID IS NULL OR BLANKS
*   IF CA-ACF2 IS AVAILABLE
*   SET PRIMARY ID FROM ACFASVT (ASVLID)
*   ELSE
*   IF TSO FOREGROUND USER
*   SET PRIMARY ID FROM TSO LOGON ID (ASCBJBNB)
*   ELSE
*   SET PRIMARY ID FROM JOB USER (JCTUSER)
*
*****
SPACE 2                                04260000
LA R1,AIDLPRIM LOAD PARM REG1          <--ADD
CALL FOCDSN3 GO GET THE IBI EXIT       <--ADD
CLI  AIDLPRIM,C' ' PRIMARY AUTHID THERE ? 04270000
BH  PRIMWTO .YES, EVERYTHINGS OK HERE 04280000
L   R3,PSAAOLD-PSA(0) CURRENT ASCB ADDRESS 04290000
USING ASCB,R3 ASCB ADDRESSABILITY 04300000
SPACE 2                                04310000
```

Example: Modifying the Link JCL for DSN3SATH

This is sample link JCL for the IBM exit DSN3SATH. Modify the JCL to link the modules into the Db2 security exit as follows.

```
//LKED EXEC PGM=IEWL,PARM='LIST,XREF,LET,RENT,AMODE=31'
//OBJECT DD DSN=db2pref.SDSNSAMP.OBJ,DISP=SHR <--OUTPUT OF ASSEMBLE
STEP
//EDAMOD DD DSN=high_level_qualifier.HOME.LOAD,DISP=SHR
//SYSLMOD DD DSN=db2pref.DSNEXIT,DISP=SHR
//SYSPRINT DD SYSOUT=*
//SYSUT1 DD UNIT=SYSDA,SPACE=(100,(50,50))
//SYSLIN DD *
INCLUDE EDAMOD(FOCDSN3)
*****
*** Omit the following line for eTrust CA-ACF2
*****
INCLUDE EDAMOD(FOCDSN4)
ENTRY DSN3@ATH
NAME DSN3@ATH(R)
/*
```

where:

db2pref

Is the prefix for the Db2 data sets.

high_level_qualifier

Is the high-level qualifier for the data sets.

Once this job finishes successfully, you must recycle the Db2 subsystem in order for the changes to take effect.

MSODDX for DD Translation for User Subroutines

On z/OS, you can incorporate an additional routine called MSODDX into a user-written subroutine that needs to access ddnames allocated to a WebFOCUS Reporting Server, a DataMigrator Server, or a Full-function Server. MSODDX provides ddname translation services that enable external programs to access files under the ddname used by the Server.

For details, see Chapter 6, *Platform-Specific Commands and Features*, in the *Stored Procedures Reference* manual.

Overriding the Time Zone Setting

By default, the server will use the system set value for Time Zone. This can be overridden by setting the TZ in the EDAENV member of the servers configuration library.

TZ = valid tz string

For more information about time zone values, see the IBM UNIX System Services Command Reference and search for TZ.

Adding a Configuration Instance for HFS

Adding a configuration instance allows you to run additional or different configuration instances using the same software binaries. For example, if you installed using a Full-Function Server license code, you can use a WebFOCUS license to add a second configuration for a WebFOCUS Reporting Server. You can also add up to nine additional instances of the same type.

Step 1. Run ISETUP

To add a configuration instance, perform the following steps.

1. Execute ISETUP again. You should have a *high_level_qualifier*.HOME.DATA PDS unloaded from the installation tape. Use option 6 in ISPF to execute the ISETUP member of this PDS.

Note: If this PDS is not available, run an IEBCOPY job to allocate and unload it from the installation tape.

The first Installation and Configuration panel opens.

2. Enter *1* and press *Enter* to continue to the next panel.

The first Installation and Configuration panel for HFS opens.

3. Complete the first Installation and Configuration panel as follows.

Field	Instructions
Enter selection	Choose option 2, <i>Add Additional Configuration Instance</i> .
Enter License Key	Enter the license key that was provided with the software for the type of software instance that you want to configure (for example, the license key for a WebFOCUS Reporting Server or for a Full-Function Server).
Input source	This is ignored for option 2.
Installation Userid	Shows the current logon ID. It cannot be changed.
OPSYS Administration Userid	Initially, this field shows the same ID as the installation user ID. If the installation user ID is a superuser (UID=0), you must specify a non-superuser ID to administer the server. Specify this ID here.
PTH Administrator Userid	An ID is required to administer the server immediately after initial installation. This ID is defined and maintained solely in the realm of the server. It defaults to <i>svadmin</i> and it can be changed here. For more information about running the server in secure mode, see Step 7. Configure Server Security on page 141.
PTH Administrator Password	Password for the PTH Administrator ID. It cannot be left blank and must be matched at Retype field.

Field	Instructions
Enter Job Card information	<p>To provide JOB card information for submitting jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using.</p> <p>This job name is used for multiple submissions (for example, <i>jobnameA</i>, <i>jobnameB</i>, <i>jobnameC</i>, and so on) in the JCL generated by the installation procedure.</p>
Override JOB name checking	<p>To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each job that is submitted.</p>

4. If you used the same user ID for both installation and administration, skip to Step 7. Otherwise, continue with Step 5.

5. Press Enter to continue to the next panel.

This panel appears only if you provided two different user IDs in the previous panel.

The installation process will change ownership of HFS server files from the installation ID (iinstal) to the administrator ID (iadmin). The installation ID must have authority to issue the chown command to make this change of ownership. This action is taken at the end of the installation process.

6. Complete the panel as follows.

Field	Instructions
Enter Job Card information	<p>To provide JOB card information for submitting the run-time jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using.</p> <p>This job name is used for multiple submissions (for example, <i>jobnameA</i>, <i>jobnameB</i>, <i>jobnameC</i>, and so on) in the JCL generated by the installation procedure.</p>

Field	Instructions
Override JOB name checking	To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each run-time job that is created.

- Press Enter to continue to the next panel.

The Add Configuration panel opens.

- Enter the current base high-level qualifier used for EDACONF.

This indicates where to install the configuration (EDACONF) and where the binaries (EDACONF) are installed. The installation procedure checks whether this directory exists and if an instance is already installed. If either test fails, you receive a message indicating the failure and available options.

- Press Enter to continue to the next panel.

If you are configuring the *first* instance of a given software type, the following panel opens.

```

IWay Software           Installation and Configuration           z/OS USS Deployment
Command ==>                                                    P3

                                Add Configuration

Please enter the following information for WebFocus Reporting Server

Using the following existing information

HFS base Directory           ==> /u/iadmin
EDACONF Library              ==> IADMIN.SRV77.HOME.LOAD

Product Installation parameters (Blank any field for default)
Application Directory        ==> /u/iadmin/ibi/apps
Profile & Admin Directory    ==> /u/iadmin/ibi/profiles
Server System Userid        ==> ISERVER
HTTP Listener Port          ==> 8121      TCP Listener Port ==> 8120

MVS Installation Library

EDACONF Library              ==> IADMIN.SRV77.WFS.DATA

Press Enter to continue, PF3 to return to previous menu

```

Otherwise, if you are configuring an additional instance of a given software type, the following panel opens.

```

Information Builders      Installation and Configuration      z/OS USS Deploy
Command ==>                                                    PI

                        Add additional Configurations

Please enter the following information for Full Function Server

Using the following existing information
HFS base Directory      ==> /u/iadmin
EDAHOME Library        ==> IADMIN.SRV77.HOME.LOAD
Base EDACONF Library   ==> IADMIN.SRV77.FFS.DATA
Current configurations  ==> ffs
Product Configuration Parameters
Application Directory   ==> /u/iadmin/ibi/apps
Profile & admin Directory ==> /u/iadmin/ibi/profiles
EDACONF suffix ( ffs plus) ==> 1          or string suffix ==>
Server System Userid   ==> ISERVER
HTTP Listener Port     ==> 8107      TCP Listener Port ==> 8106

MVS Installation Library
EDACONF Library        ==> IADMIN.SRV77.FFS1.DATA
EDACONF Library Unit   ==> SYSDA      Type ==> VOL=SER ==>

Press Enter to continue, PF3 to return to previous menu
    
```

10. Complete the panel as follows.

Configuration Parameters	
Application Directory	This indicates where application components will reside for the configuration. The default value is based on the value specified for <i>Base Directory</i> on the previous panel. To specify another location for application components, change the value for this field.
Profile & Admin Directory	This indicates where user profiles and administration files will reside. The default value is based on the value specified for <i>Base Directory</i> . To specify another location for application components, change the value for this field.

Configuration Parameters

EDACONF suffix	<p>You are prompted for this information <i>only</i> if you are configuring an <i>additional</i> instance of a product type (for example, if you are configuring a second instance of a WebFOCUS Reporting Server).</p> <p>Each software instance must have its own set of configuration libraries. To guarantee this, and to prevent a new set of configuration libraries from overwriting an existing set, the suffix that you specify here will be appended to the name of the software type qualifier. For example, if you are configuring the second instance of a WebFOCUS Reporting Server, you could specify that the suffix "1" be added, so that the EDACONF high-level qualifier would be:</p> <p><code>IADMIN.SRV77.WFS1</code></p> <p>You can add a new configuration as a numeric or string suffix to the base software type. If you supply a string, the installation procedure ignores any numeric suffix. For a:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Numeric suffix, Enter a digit between 1 and 9. This will be added to the software type in the directory name and library name to distinguish it from other configuration instances. <input type="checkbox"/> String suffix, enter a string of between 1 and 5 characters (for example, TEST, PROD, or DEV). The string cannot contain embedded spaces. <p>You can also use the string suffix to extend the numeric numbering past 9. Just supply a number greater than 9.</p> <p>If you change the suffix value, when you press Enter, the panel refreshes with a new value for EDACONF Library.</p>
Server System Userid	<p>This shows the default value, ISERVER. To change this value, see the requirements in Step 2. Set Up User IDs on page 107.</p>

Configuration Parameters	
HTTP Listener Port	<p>This indicates the port number that the server will use for HTTP. It is the first of three connection ports that must be available to the server.</p> <p>For example, if you choose port 8101, then ports 8101, 8102, and 8103 are used by the server. Ensure that you choose ports that are not currently being used.</p>
TCP Base Port	<p>This is the port number of the TCP Listener.</p> <p>The default is one less than the port specified for the HTTP Listener, but it can be any port number other than the three reserved for HTTP.</p>
EDACONF Library	<p>This is the full data set name the installation procedure will use to allocate the EDACONF configuration library on MVS. If you are running from <i>high_level_qualifier</i>.HOME.DATA, this field will have the default value <i>high_level_qualifier.product_type</i>.DATA (where <i>product_type</i> is based on license key).</p> <p>If you are adding a configuration for a product type that has already been configured, the default value will reflect the EDACONF suffix value.</p> <p>If you used another name to unload the first data set, this field will be blank.</p> <p>On subsequent running of ISETUP, the previous value used will be displayed. Change the value as necessary.</p>

Configuration Parameters

Unit/Type	<p>You are prompted for this information <i>only</i> if you are configuring the <i>first</i> instance of a product type (for example, if you are configuring the first instance of a WebFOCUS Reporting Server).</p> <p>These show the values that the installation process will use to allocate the output libraries. If necessary, you can change these to site-specific values.</p> <p>Type can be VOL=SER (default), DATACLAS, MGMTCLAS, or STORCLAS.</p>
-----------	---

11. Press Enter to continue to the next panel.

Depending on your license key, the Data Adapter panel may open before the Demonstration Files panel. If the Data Adapter panel opens, continue with Step 12. Otherwise, skip to Step 13.

12. The Data Adapter panel lists adapters that require the allocation of MVS libraries in IRUNJCL or environment variables in the EDAENV member. To select specific adapters:

- a. Type Y next to the required adapters and press Enter.
- b. Supply the requested information, which is described in [Step 3. Collect Required Information for Adapters](#) on page 118.

After you have finished installing and configuring the server, you can use the Web Console to finish configuring these adapters, and to configure adapters that do not have MVS JCL requirements.

- c. Press Enter.

The JSCOM3 Listener configuration panel opens.

13. Configuration of the JSCOM3 Listener is either optional or mandatory depending on which adapters were selected. If any Java-based adapters were selected (EJB, Call Java, JDBC, MS SQL Server), the configuration is mandatory.

- a. The panel will prompt for the path to the Java environment to be passed to either JDK_HOME or JAVA_HOME, as described in [JVM Requirements for Java Services](#) on page 102.
- b. If no Java-based adapters were select, this configuration might still be desirable to enable server-side graphics and Adobe® Flex® features. To skip the configuration, leave the path blank.
- c. Press Enter to continue to the next panel.

14. Ensure that all values on the Confirmation panel are correct, then select one of the following options:

- N** to return to the initial panel so that you can change installation values.
- C** to create JCL which you can submit at a later time. The JCL is placed in your configuration library.
- S** to create JCL and submit the job immediately.

15. As the job is processed, in SDSF, check JESLOG for errors and return codes.

Following is a table of the jobs created. All members are created in the configuration library (EDACONF).

Job	Description
ISSETUPJ2	Main JCL Job stream that is used to install the server.
ISOPTS2	Options used to install the server.

The following members all call procedure IRUNJCL, which is the main server JCL. If you need to change the server JCL, change member IRUNJCL.

Member	Description
ISTART	Starts the server.
ISTOP	Stops the server.
ICLEAR	Clears server resources after abnormal end.
ICLRDIR	Clears superuser-owned directories from a previously run secure server.
ISAVEDIA	Creates a directory called <i>sdnnnnn</i> and populates it with full diagnostic information.
ISHOW	Shows current workspace status.
ITRCON	Turns on dynamic tracing (server will be started if not already running).
ITRCOFF	Turns off dynamic tracing (server will be started if not already running).

The following members contain batch JCL for auxiliary functions, and are also created in the configuration library.

Member	Description
CMRUN	JCL to run DataMigrator batch jobs.
DB2VverPR	Db2 DBRM, where <i>ver</i> is your supported version of Db2 referenced in GENDB2 JCL.
GENDB2	JCL to bind the Db2/CAF plan.
IRDAAPPC	Example CLIST to run RDAAPP Client test tool.
IRDAAPPJ	Example JCL to run RDAAPP Client test tool.

The following members contain sample started task JCL, and are also created in the configuration library.

Member	Description
IWAYS	A started task that starts the server.
IWAYP	A started task that stops the server.
EDAPRMP	A parameter file used by IWAYP.
EDAENV	A parameter file used by IWAYS, IWAYP, ISTART, and ISTOP.

The following table shows the HFS directory structures created during the installation process.

Directory Structure	Description
<code>/u/iadmin/ibi/srv77/tape</code>	Contains HFS files from the input media.
<code>/u/iadmin/ibi/srv77/install</code>	Working directory for the installation process. Log and error files reside here.

Directory Structure	Description
<code>/u/iadmin/ibi/apps</code>	The installation creates <i>baseapp</i> and one or more sample application directories under this directory.
<code>/u/iadmin/ibi/profiles</code>	This is where user profiles are created, as well as <i>admin.cfg</i> .
<code>/u/iadmin/ibi/srv77/home</code>	Server system directories are created under this directory.
<code>/u/iadmin/ibi/srv77/product_type</code>	Configuration directories are created under this directory. The license key specified in the ISETUP procedure determines <i>product_type</i> . <i>product_type</i> is one or more of the following: <code>FFS</code> for a Full-Function Server <code>DM</code> for a DataMigrator Server <code>WFS</code> for a WebFOCUS Reporting Server <code>WFM</code> for a Shared Application Server for WebFOCUS Maintain

Step 2. Test the Installation

This section describes how to verify server installation.

Procedure: How to Test the Server Installation

1. Log on to TSO as *iadmin*.
2. Submit the ISTART JCL to start the server. This executes the IRUNJCL proc.
3. Check the job output for errors. Look for the EDAPRINT message:

`(EDA13023) ALL INITIAL SERVERS STARTED`
4. Start the Web Console by opening a browser pointed at the listener port of the server. The URL format is

`http://host:port`

where:

host

Is the name of the machine on which the server is installed.

port

Is one port higher than the port specified when installing the server. For example, if you specified port 8100 during installation, then use port 8101 to access the Web Console.

The Web Console opens.

5. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree. The server may be further data tested (if desired).
6. Continue with adapter configuration, as described in the *Adapter Administration* manual.

When you are finished using the server, you can use the Web Console to stop the server by going to the Web Console menu bar, selecting *Workspace*, and then *Stop*.

If you experience problems at start up, examine the job output for more information.

Upgrading Your Server Release for HFS

Use this option to upgrade a server to a new maintenance level within the same major release. A major release is indicated by the first two digits of the release number.

Step 1. Access the Installation Software

You can choose to access the server installation software using either

- Tape.** The software is provided on a 3490 or 3590 cartridge.

You must unload the installation data set from the tape before you can run the installation. This is how most installations are performed.

- FTP.** You download the installation software from the Information Builders download site.

Downloading the installation software involves:

1. **Registering** at the Information Builders download site.
2. **Downloading** the installation data set from the site.
3. **Running** the isetup procedure to complete the download process and install the software.

Procedure: How to Unload the Installation Software From Tape

The software is provided on a cartridge in 3490 or 3590 format with MVS PDSs. Perform the following to unload the installation data set from the tape:

1. Log on to TSO.
2. Run an IEBCOPY job to allocate and unload the *qualifier*.HOME.DATA data set. This PDS contains the members needed for the actual installation.

It is recommended that you use HOME.DATA as the low-level qualifier for the target data set. Although you can specify any low-level qualifier, HOME.DATA enables the installation procedure to generate default data set names, simplifying your installation.

Note: If you do not use HOME.DATA, then change the following line to reflect the value you used.

```
//          SET  EDAUSSD= 'HOME . DATA'
```

Do this before you run ISETUP.

The following sample JCL is for the initial unload to a new data set:

```
//IEBCOPY EXEC PGM=IEBCOPY,REGION=0M
//SYSPRINT DD SYSOUT=*
//SYSUT1 DD UNIT=workunit,SPACE=(CYL,(5,1))
//OUT1 DD DISP=(NEW,CATLG,DELETE),
// DSN=qualifier.HOME.DATA,
// DCB=(RECFM=FB,LRECL=80,BLKSIZE=3200),
// SPACE=(CYL,(5,5,25)),
// UNIT=SYSDA
//IN1 DD DISP=(OLD,PASS),
// DSN=HOME.DATA,
// UNIT=cart,
// VOL=(,RETAIN,,SER=volser),
// LABEL=(1,SL)
//SYSPRINT DD SYSOUT=*
//SYSIN DD *
COPY INDD=IN1,OUTDD=OUT1
```

where:

workunit

Is the unit for the work data set.

qualifier

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software. However, you can use any site-specific value.

For PDS, we recommend retaining the low-level qualifier HOME.DATA, but you can change this to any site-specific value. If you use a low-level qualifier other than HOME.DATA, you must then edit member PDSSNAME to change the string “HOME.DATA” to the low-level qualifier you specify here.

cart

Is the unit type of the tape drive. Common names include 3490, TAPE, and 3590. Change as needed.

volser

Is the value shown on the media label.

After this job has run, *qualifier*.HOME.DATA is allocated, cataloged, and populated with the members needed to continue the product installation.

Proceed to [Step 2. Run ISETUP](#) on page 170.

Procedure: How to Download the Installation Software Using FTP

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. Click *My Downloads* in the My Account section on the right side of the page.
The Downloads, Upgrades, Service Packs, and PTFs page opens.
3. Click the link for your product (for example, WebFOCUS and iWay Server and iWay Client).
The Downloads by Release page for your product opens.
4. Click your release from the Current Production Releases list.
The Software Downloads page for your release opens.
5. Scroll down and find the platform on which you want to install the server, and then click *Download* to the right of the platform name.
6. Fill in the registration form and then click *Continue*.
The Software Download Agreement page opens.
7. Select *I agree...* to consent to the Download Agreement, and then click *Continue*.
The Download Instructions page opens. Select AUTOMATIC or MANUAL and follow the relevant instructions.

A copy of the instructions is automatically emailed to you for later reference.

8. Log on to TSO.
9. Follow the instructions on the Download Page in your TSO session.
10. Review [Optional Low-Level Qualifier Changes](#) on page 170. If you did not restore the first data set as HOME.DATA (see download instructions) then change the following line to reflect the data value you used:

```
//          SET  EDAUSSD= 'HOME .DATA'
```

11. Run the ISETUP procedure.

Specify (*F*)*tp* for Input Source on the second panel.

Note that after the server is properly installed, you can optionally delete any downloaded temporary files.

Continue with [Step 2. Run ISETUP](#) on page 170.

Reference: Optional Low-Level Qualifier Changes

We recommend retaining the default low-level qualifiers that are supplied for the installation libraries. However, if you need to change any of them (for example, to conform to site-specific naming conventions), you can do so by editing them in member USSSNAME of *high_level_qualifier*.HOME.DATA. You can see a list of the qualifiers in [Default Low-Level Qualifiers](#) on page 170.

Caution: If you change any low-level qualifiers and do not reflect those changes exactly in USSSNAME, you will experience problems with the server installation and operation.

Once you have finished changing any names, continue with [Step 2. Run ISETUP](#) on page 170.

Reference: Default Low-Level Qualifiers

The following low-level qualifiers are set in *high_level_qualifier*.HOME.DATA(PDSSNAME):

```
//          SET  EDAUSSD= 'HOME .DATA'           Server installation library
//          SET  EDAUSSL= 'HOME .LOAD'          Server base load library
//          SET  FFSUSSD= 'FFS .DATA'           Full Function server
//          SET  WFSUSSD= 'WFS .DATA'           WebFocus Reporting server
//          SET  ETLUSSD= 'DM .DATA'            DataMigrator
//          SET  WFMUSSD= 'WFM .DATA'           WebFocus Maintain Server
//          SET  CGWUSSD= 'CGW .DATA'           Communications Gateway
//          SET  CLNUSSD= 'CLN .DATA'           Client
//          SET  EDACICS= 'HOME .CICS .LOAD'    CICS load library
```

Step 2. Run ISETUP

Caution: Ensure that all server processes are stopped before upgrading.

Server upgrade consists of a series of ISPF panels, which gather information for the upgrade. After the panel dialog is complete, JCL is created and submitted (if required) to upgrade the server on z/OS. This JCL job retrieves the remainder of the MVS libraries and HFS files from the media.

1. Execute the ISETUP member of your *high_level_qualifier*.HOME.DATA using ISPF option 6. The Installation and Configuration panel opens.
2. Select 1 for HFS deployment and press Enter to continue to the next panel.
3. Complete the panel as follows.

Field	Instructions
Enter selection	Choose option 3, <i>Refresh Installation</i> .
Enter License Key	Enter the 10-digit license key that was provided with the software.
Input source	Choose the Input source, T for tape, D for disk (see note), or F for automatic FTP download direct to MVS. Note: If you downloaded the server software using FTP to another platform and then manually transferred the files to MVS, choose <i>D</i> and, on the next panel, provide the directory name where the transferred files reside.
Installation Userid	Shows the current logon ID. It cannot be changed.
OPSYS Administration Userid	Initially, this field shows the same ID as the installation user ID. If the installation user ID is a superuser (UID=0), you must specify a non-superuser ID to administer the server. Specify this ID here.
PTH Administrator Userid	An ID is required to administer the server immediately after initial installation. This ID is defined and maintained solely in the realm of the server. It defaults to <i>svadmin</i> . Note: For a Refresh Installation, this parameter is ignored, as no configuration files are updated. ISETUP must be run by the OPSYS Administration userid.

Field	Instructions
PTH Administrator Password	<p>Password for the PTH Administrator ID.</p> <p>Note: For a Refresh Installation, this parameter is ignored, as no configuration files are updated. ISETUP must be run by the OPSYS Administration userid.</p>
Umask setting to use	<p>Shows the current umask setting for the iadmin ID. The JCL passes this setting to the server for use at run time.</p> <p>Every time the server creates a file in the .../ibi/profiles or .../ibi/apps directory structures (usually in response to Web Console activity), the server assigns to the file the default permissions 666 filtered by the umask value. You specify whichever umask value is necessary to mask out the permissions you do not want to grant.</p> <p>For example, if you specify a umask value of 0022, the server create files with the permissions 644: umask 0022 is subtracted from the default 666, disallowing the group and world write permissions.</p>
Enter Job Card information	<p>To provide JOB card information for submitting jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using.</p> <p>This job name is used for multiple submissions (for example, <i>jobnameA</i>, <i>jobnameB</i>, <i>jobnameC</i>, and so on) in the JCL generated by the installation procedure.</p>
Override JOB name checking	<p>To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each job that is submitted.</p>

If you used the same user ID for both installation and administration, skip to Step 7. Otherwise, continue with the following step.

4. Press Enter to continue to the next panel.

This panel appears only if you provided two different user IDs in the previous panel.

The installation process will change ownership of HFS server files from the installation ID (iinstal) to the administrator ID (iadmin). The installation ID must have authority to issue the chown command to make this change of ownership. This action is taken at the end of the installation process.

5. Complete the panel as follows.

Field	Instructions
Enter Job Card information	To provide JOB card information for submitting the run-time jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using. This job name is used for multiple submissions (for example, <i>jobnameA</i> , <i>jobnameB</i> , <i>jobnameC</i> , and so on) in the JCL generated by the installation procedure.
Override JOB name checking	To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each run-time job that is created.

6. If you selected input source T or D, skip to Step 7.

If you selected F for automatic FTP only, complete the panel as follows.

Field	Instructions
FTP Download Directory	Directory to be used as the target for the FTP files. This directory must already exist.
FTP Userid	User ID provided on the download instructions.
FTP Password	Password provided on the download instructions.

7. Press *Enter* to continue to the next panel, and complete the panel as follows.

Field	Instructions
HFS Base Directory	Base directory of the current server that is to be refreshed. The value will be checked to see if it contains a valid server directory structure. (It should contain .../ibi/srvxx/home/bin where xx is the major release level.) From this value, the current installation library name is obtained and this will be the location used to create the refresh JCL.

8. Press *Enter* to continue to the next panel, and complete the panel as follows.

Field	Instructions
Input Media (installing from tape)	
Volume serial number	Provide the volume serial number of the server media. The number is located on the tape supplied in you server package.
Volume unit type	Review the default value and change it, if necessary.
Work unit type	Review the default value and change, if necessary. You can specify a UNIT= type value (for example, SYSDA), or you can direct work files to a specific volume serial number by specifying, in single quotation marks ('), 'SYSDA,VOL=SER= <i>volume</i> '.
Input Media (installing from disk)	
Directory name of input	Provide the name of the directory in which the installation files reside.
MVS Installation Libraries	

Field	Instructions
EDAHOME Library	This is the full data set name the installation procedure will use to allocate the EDAHOME load library on MVS and where the refresh load modules will be stored. If you are running from <i>high_level_qualifier</i> .HOME.DATA, this field will have the default value <i>high_level_qualifier</i> .HOME.LOAD. If you used another name to unload the first data set, this field will be blank. On subsequent running of ISETUP, the previous value used will be displayed. Change the value as necessary.
EDAHOME Library Unit/Type	These show the values that the installation process will use to allocate the EDAHOME load library on MVS. If necessary, you can change these to site-specific values. Type can be VOL=SER (default), DATACLAS , MGMTCLAS , or STORCLAS .

Note: The EDACONF Library name is where the refresh JCL will be created. This library is the current server installation library. The value cannot be changed.

9. Ensure that all values on the panel are correct, then select one of the following options:

- N** to return to the initial panel so that you can change installation values.
- C** to create JCL which you can submit at a later time. The JCL is placed in your configuration library.
- S** to create JCL and submit the job immediately.

10. As the job is processed, in SDSF, check JESLOG for errors and return codes.

The following jobs are added to the current configuration library of the server:

Job	Description
ISETUPJ3 ISOPTS3	Main JCL Job stream that is used to install the server.

The following directories are added to the HFS directory structure of the existing server:

Directory	Description
<code>/u/iadmin/ibi/srv77/tape</code>	Contains HFS files from the input media.
<code>/u/iadmin/ibi/srv77/install</code>	Working directory for the installation process. Log and error files reside here.

Step 3. Test the Server Installation

This section describes how to test the server installation.

Procedure: How to Test the Server Installation

1. Log on to TSO as iadmin.
2. Submit the ISTART JCL to start the server.
3. Check the job output for errors. Look for the EDAPRINT message:
(EDA13023) ALL INITIAL SERVERS STARTED
4. Start the Web Console by opening a browser pointed at the listener port of the server. The URL format is

`http://host:port`

where:

`host`

Is the name of the machine on which the server is installed.

`port`

Is one port higher than the port specified when installing the server. For example, if you specified port 8100 during installation, then use port 8101 to access the Web Console.

The Web Console opens.

5. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree. The server may be further data tested (if desired).

When you are finished using the server, you can use the Web Console to stop the server by going to the Web Console menu bar, selecting *Workspace*, and then *Stop*.

If you experience problems at start up, examine the job output for more information.

Step 4. Reconfigure Server Security

For information about configuring server security, see [Step 7. Configure Server Security](#) on page 141.

To reconfigure server security to OPSYS provider only:

1. Log on to TSO using an ID with read access to the BPX.FILEATTR.APF facility class.
2. Using the name of the actual EDHOME directory, change file attributes by entering the following TSO commands in ISPF Command Shell (option 6):

```
OSHELL extattr +a /u/iadmin/ibi/srv77/home/bin/tscom300.out
OSHELL extattr +a /u/iadmin/ibi/srv77/home/bin/tsqprx.out
```

3. Verify your changes by issuing the following command:

```
OSHELL ls -E /u/iadmin/ibi/srv77/home/bin/tscom300.out
OSHELL ls -E /u/iadmin/ibi/srv77/home/bin/tsqprx.out
```

The extended attributes portion of the output should be a-s-

4. The libraries allocated to STEPLIB in IRUNJCL must be APF-authorized. Any non-APF-authorized libraries must be allocated the TASKLIB DDNAME.
5. Test server security by repeating the process described in [Step 3. Test the Server Installation](#) on page 176.

This step will need to be repeated after any server upgrade since these files are replaced during upgrade.

Preventing Unsecured Server Starts After Upgrades

If the security provider is set to OPSYS in the configuration file and, additionally, explicit environment variable EDAEXTSEC is set to OPSYS (or ON), and the server cannot impersonate users because it lacks platform-specific authorization steps, the server start aborts and error messages are written to the edaprint log.

This feature prevents an unsecured server start after a software upgrade if any of the required post-upgrade reauthorization steps are missed on a UNIX, IBM i, or z/OS HFS deployment. This is not applicable to other platforms. The setting may be placed in any normal server start-up shell or profile that a site is using or in the server edaenv.cfg configuration file. The messages vary slightly by platform.

The edaprint messages are:

```
I Configured primary security is 'OPSYS' as set in configuration file
```

```
E Server security explicitly set to OPSYS, but lacks authority!
```

```
Workspace initialization aborted.
```

```
(EDA13171) UNABLE TO START SERVER
```

Step 5. Reconfigure Adapters

While most adapters do not require additional steps after updating binary files, the following table notes the adapters that do require some consideration.

Adapter	Steps After Updating Binaries
Adabas	<ul style="list-style-type: none"> <input type="checkbox"/> Re-enable the module containing SVC using the Web Console adapter configuration page. <input type="checkbox"/> Test the adapter from the adapter page before running your applications.
Db2 CAF	<ul style="list-style-type: none"> <input type="checkbox"/> Rebind the Db2 plan using the Web Console adapter configuration page. <input type="checkbox"/> Test the adapter from the adapter page before running your applications.

Accounting for HFS - SMF Records

The server provides an optional facility to use for accounting purposes that enables you to log resource utilization on a per-user basis. This facility enables the server to generate SMF records for query-level and user-level accounting.

Server accounting requires that the server STEPLIB data sets be APF-authorized. When SMF records are generated, they contain:

- The logon ID and security ID of the user.
- The CPU time and EXCPs consumed.
- Data based on the type of record written.

You can process the SMF records using the accounting programs that exist at your site. Examples of SMF records are provided in [SMF Record Format for RECTYPES 1 and 4](#) on page 181.

In order to write SMF records, the server must be running APF authorized.

Two sample Master Files (SMFVSAM and SMFFIX) are provided for accessing accounting statistics. They reside under the catalog subdirectory in the EDAHOME location. Their difference is that SMFVSAM can be used to report directly from the system-live SYS1.MANx records, while SMFFIX can be used to report from a sequential file produced from running the SMFDUMP utility. These Master Files enable you to interpret the SMF records generated by the accounting facility using reporting requests or store procedures. Both Master Files are for logoff records only, as indicated by ALIAS=2 on the RECTYPE field entry.

A sample procedure report to query the SMF data is also provided under the same location. It is called smfman1.fex.

Syntax: How to Enable Accounting

To enable accounting, insert the following statement into the server configuration file (edaserve.cfg):

```
smf_recno=smfnumber
```

where:

smfnumber

Is an integer in a range from 128 to 255, inclusive. This number represents the SMF number used by the accounting facility when it sends records to the SMF system.

By default, both RECTYPE pairs will be created when accounting is enabled. You can override the default by coding the following parameter on edaserve.cfg:

```
smf_subtype = {all|logon|query}
```

where:

all

Cuts all records. This is the default.

logon

Cuts logon records only (RECTYPE pair 1 and 2).

query

Cuts query records only (RECTYPE pair 4 and 5).

Syntax: How to Set the Accounting Field

Up to 40 characters can be supplied that appear in the SMF records field SMFOFA40. The SET BILLCODE command can be used in any support server profile to provide the account field information. The syntax is

```
SET BILLCODE=value
```

where:

value

Is the 1–40 characters to be used on each SMF record produced.

This information can also be set dynamically from a client application by coding an RPC with the SET command and executing it with the value as a parameter. WebFOCUS users can send the SET command to the server.

Procedure: How to Report From SMF Data

To report from SMF data, execute the sample procedure *smfman1.fex*, provided under home/catalog (DDNAME EDAHFEF for a PDS Deployment server).

You will be prompted for the DSN of the SMF VSAM data set from which you want to report, and the *smf_recno* value used to produce the SMF records.

Following is a listing of *smfman1.fex*

```
DYNAM ALLOC FI SMFVSAM DSN &SMFDSN.Please provide SMF VSAM DSN. SHR REU
DEFINE FILE SMFVSAM
CPU/D8.2 = SMFOFCPU / 100 ;
USER/A20 = SMFOFUID ;
EXCPS/I6 = SMFOFEXC ;
TIME/D9.2 = SMFOFLTM / 100 ;
HR/I2 = SMFOFTME / 360000 ;
MIN/I2 = (SMFOFTME - (HR*360000)) / 6000 ;
TOD/A5 = EDIT(HR) | ':' | EDIT(MIN) ;
END
TABLE FILE SMFVSAM
PRINT USER CPU EXCPS TIME TOD
WHERE SMFOFRTY EQ &SMFNUM.Please provide SMF number(type) for report.
END
```

Reference: SMF RECTYPES

There are four RECTYPE values defined to produce SMF records:

RECTYPE	Description
1	Indicates a start of task record. When included in a report, these statistics tell when a task initiation occurred, and are of no particular use in chargeback. By pairing start and end of task records for all tasks within a time period, statistics, such as average active time, peak task count, and average task count, can be determined. These values can be used for future capacity planning activities for the server.
2	Indicates the start of a task record. When included in a report, these statistics tell when a task termination occurred. These records are cut for both publicly and privately deployed services and contain statistics for the subtask as a whole. For privately deployed services, RECTYPE (2) records contain statistics associated with a single user connection.
4	Begin query. Record layout is the same as RECTYPE (1).
5	End query. Record layout is the same as RECTYPE (2).

Reference: SMF Record Format for RECTYPES 1 and 4

The record format for RECTYPES 1 and 4 of the SMF records written by the server is defined below. The format is provided in the system 390 assembler DSECT form.

```
SMFON      DSECT
           SPACE
*-----*
*  USAGE ACCOUNTING SMF RECORD LAYOUT FOR LOGON RECORDS.          *
*                                                                    *
*  THIS IS THE DSECT DESCRIBING THE SMF RECORD WHICH IS PASSED TO  *
*  YOUR EXIT ON AT USER LOGON TIME.  IT IS COMPLETELY READY TO BE *
*  WRITTEN WHEN YOUR EXIT RECEIVES CONTROL.                        *
*-----*
           SPACE
*-----*
*  THE FIRST TWENTY FOUR BYTES OF THE RECORD ARE THE SMF HEADER.  *
*  THESE FIELDS ARE REQUIRED IN ALL SMF RECORDS (18 BYTES FOR RECORDS *
*  WITHOUT SUBTYPES; WE USE SUBTYPES, THE HEADER IS 24 BYTES).    *
           SPACE
```

SMFONLEN DS	H'116'	RECORD LENGTH
SMFONSEG DS	XL2'0000'	SEGMENT DESCRIPTOR (0 UNLESS SPANNED)
SMFONFLG DS	XL1	SYSTEM INDICATOR
SMFONRTY DS	XL1	RECORD TYPE
SMFONTME DS	XL4	TIME, IN HUNDREDTHS OF A SECOND
SMFONDTE DS	PL4	DATE, 00CYDDDF, WHERE F IS THE SIGN
SMFONSID DS	CL4	SYSTEM IDENTIFICATION
SMFONSBS DS	CL4	SUBSYSTEM IDENTIFICATION
SMFONSBT DS	XL2'0001'	SUBTYPE OF RECORD - X'0001' INDICATES X THIS IS A LOGON RECORD

SPACE

```

*-----*
* THE NEXT FIELDS ARE THOSE PRESENT IN THE LOGON RECORD FOR THE START OF A USER SESSION.
*-----*

```

SPACE		
SMFONMSO DS	CL8	JOBNAME
SMFONJID DS	CL8	JOBID (FROM SSIBJBID)
SMFONASI DS	Y	ASID
SMFONRV1 DS	XL2	RESERVED
SMFONUID DS	CL20	SECURITY USERID
SMFONLID DS	CL20	USERID PRESENTED AT LOGON (SAME AS SMFONSID UNLESS CHANGED VIA MSIDTR SECURITY EXIT)
SMFONRSV DS	XL8	RESERVED FOR FUTURE EXPANSION
SMFONCTI DS	XL4	RESERVED FOR FUTURE EXPANSION
SMFONSRV DS	CL8	SERVICE NAME FROM SERVICE BLOCK
SMFONRS0 DS	XL4	RESERVED FOR FUTURE EXPANSION
SMFONCNT DS	XL1	CONNECTION TYPE

SPACE

SMFONTSO EQU	1	CONNECTION VIA TSO
SMFONCIC EQU	2	CONNECTION VIA CICS
SMFONVTM EQU	4	CONNECTION VIA VTAM
SMFONPSR EQU	8	
SPACE		
SMFONRS1 DS	XL3	RESERVED
SMFONID1 DS	F	SYSPLEX ID 1
SMFONID2 DS	F	SYSPLEX ID 2
SMFOFPID DS	XL20	POOLED USER ID
SMFONRS2 DS	XL12	RESERVED
SMFONL EQU	*-SMFON	LENGTH OF THE SMF LOGON RECORD

Reference: SMF Record Format for RECTYPES 2 and 5

The record format for RECTYPES 2 and 5 of the SMF records written by the server is defined below. The format is provided in the system 390 assembler DSECT form.

```

SMFOF      DSECT
          SPACE
*-----*
*  USAGE ACCOUNTING SMF RECORD LAYOUT FOR LOGOFF RECORDS.          *
*  *                                                                 *
*  THIS IS THE DSECT DESCRIBING THE SMF RECORD WHICH IS PASSED TO  *
*  YOUR EXIT ON AT USER LOGOFF TIME.  IT IS COMPLETELY READY TO BE *
*  WRITTEN WHEN YOUR EXIT RECEIVES CONTROL.                        *
*-----*
          SPACE
*-----*
*  THE FIRST TWENTY FOUR BYTES OF THE RECORD ARE THE SMF HEADER.  *
*  THESE FIELDS ARE REQUIRED IN ALL SMF RECORDS (18 BYTES FOR RECORDS *
*  WITHOUT SUBTYPES; WE USE SUBTYPES, THE HEADER IS 24 BYTES).    *
*-----*
          SPACE
SMFOFLEN DS      H'168'          RECORD LENGTH
SMFOFSEG DS      XL2'0000'      SEGMENT DESCRIPTOR (0 UNLESS SPANNED)
SMFOFFLG DS      XL1           SYSTEM INDICATOR
SMFOFRTY DS      XL1           RECORD TYPE
SMFOFTME DS      XL4           TIME, IN HUNDREDTHS OF A SECOND
SMFOFDTE DS      PL4           DATE, 00CYDDDF, WHERE F IS THE SIGN
SMFOFSID DS      CL4           SYSTEM IDENTIFICATION
SMFOFSBS DS      CL4           SUBSYSTEM IDENTIFICATION
SMFOFSBT DS      XL2'0002'      SUBTYPE OF RECORD - X'0002' INDICATES X
                                THIS IS A LOGOFF RECORD
          SPACE
*-----*
*  THE NEXT FIELDS ARE THOSE PRESENT IN THE LOGOFF                  *
*  RECORD FOR THE END OF A USER SESSION.                            *
*-----*
          SPACE
SMFOFMSSO DS      CL8           JOBNAME
SMFOFJID DS      CL8           JOBID (FROM SSIBJBID)
SMFOFASI DS      Y            ASID
SMFOFRV1 DS      XL2          RESERVED
SMFOFUID DS      CL20         SECURITY USERID
SMFOFLID DS      CL20         USERID PRESENTED AT LOGON (SAME AS      X
                                SMFOFSID UNLESS CHANGED VIA MSIDTR   X
                                SECURITY EXIT)
SMFMEMA  DS      XL4          MEMORY ABOVE THE LINE (IN KILOBYTES)
SMFMEMB  DS      XL4          MEMORY BELOW THE LINE (IN KILOBYTES)
SMFZIIIP DS      XL4          ZIIP CPU NORMALIZED (HUNDREDTHS OF A SEC)
SMFOFSRV DS      CL8          SERVICE NAME FROM THE SERVICE BLOCK
SMFZPOCP DS      XL4          ZIIP ON CP (HUNDREDTHS OF A SEC)
SMFOFCNT DS      XL1          CONNECTION TYPE
          SPACE

```

SMFOFTSO	EQU	1	CONNECTION VIA TSO	
SMFOFCIC	EQU	2	CONNECTION VIA CICS	
SMFOFVTM	EQU	4	CONNECTION VIA VTAM	
SMFOFPSR	EQU	8		
SMFOFCC	DS	XL3	COMPLETION CODE FOR THE TASK	
SMFOFACT	DS	CL8	USER ACCOUNTING INFORMATION; THIS	X
			FIELD CURRENTLY PASSED AS LOW VALUE	
SMFOFCPU	DS	XL4	CPU TIME IN HUNDREDTHS OF A SECOND	
SMFOFEXC	DS	XL4	COUNT OF EXCP'S	
SMFOFLTM	DS	FL4	LOGON DURATION IN HUNDREDTHS OF A	X
			SECOND	
SMFPRTY	DS	XL1	PRIORITY	
SMFCOMPL	DS	XL1	COMPLETION TYPE	
	DS	XL2	RESERVED	
SMFOFID1	DS	F	SYSPLEX ID 1	
SMFOFID2	DS	F	SYSPLEX ID 2	
SMFOPID	DS	XL20	POOLED USERID	
SMFOFA40	DS	FL40	FULL 40-BYTE ACCOUNTING FIELD	
	SPACE			
SMFOFL	EQU	*-SMFOF	LENGTH OF THE SMF LOGOFF RECORD	

Reference: Accounting for Db2 in a Server Task

When using a server to access Db2 data, certain processing takes place within the Db2 address space and is governed by the Db2 chargeback system. If a user requests data from Db2, the server passes the request to the Db2 subsystem. The Db2 subsystem then processes the request, performing such tasks as retrieving rows and aggregating the data. It generates the answer set, and passes the output back to the server. The server then performs any joins and formatting which have not been performed by Db2 to satisfy the original request.

Charges incurred while the request was being processed by the Db2 subsystem are added to the charges accumulated in the server task that originated the request for processing. If the server accounting is enabled, these charges are associated with the user logon and security IDs in the SMF records described earlier.

Enabling Use of the zIIP Specialty Engine

If your site has a zIIP (System **z** Integrated Information **P**rocessor) specialty engine from IBM, you can offload specific categories of workload from the Central Processors to the zIIP.

The zIIP engine is a restricted version of a Central Processor (CP), also referred to as a General Processor (GP). The capacity of the zIIP engine does not count toward the overall MIPS rating of the mainframe image, so the CPU usage incurred on the zIIP is effectively free. Central Processors are often configured to run at speeds below their maximum rating for cost saving and capacity planning purposes. For Central Processors, *100% capacity* typically refers to the maximum MIPS that the processor is allowed to generate at that installation, in accordance with your contract with IBM. In contrast, the zIIP engine always runs at true 100 percent of capacity.

As much as 80 percent of server processing is enabled to run on the zIIP engine. Typical workloads are expected to offload 30 to 80 percent of CPU processing to the zIIP engine.

To make use of the zIIP enablement feature, the server must run in an authorized state.

What Is a zIIP Specialty Engine?

Though physically identical to a Central Processor, the zIIP engine is microcoded at installation time to run specific types of workloads. The Central Processor continues to handle the operating system, I/O interrupts and timer interrupts, job initiations, and user interactions with the operating system. The zIIP concentrates on CPU intensive workloads, leaving the Central Processor more time to absorb otherwise queued workloads, thereby achieving some overall performance improvement across all mainframe activity.

Steps to zIIP Enablement

This section describes steps and requirements for the server use of the zIIP processor.

The steps to server zIIP enablement are:

1. If your site has purchased the zIIP feature, obtain a license code that licenses you to use the zIIP feature.
2. Obtain APF authorization for the server load library.
3. Activate the zIIP feature using the SET ZIIP=ON or SET ZIIP=ON/SIMMAXZIIP command. For instructions, see [Activating a zIIP Environment or Projecting zIIP Usage](#) on page 186.

Reference: Usage Notes for Use of the zIIP Processor

- ❑ Maximize the blocksizes of data sources that are read or written by the server to reduce the number of I/Os required to access the file. This will reduce the number of switches to non-zIIP mode that the server agents have to make, thus permitting a greater percentage of zIIP contribution to the request.

- ❑ Move or rewrite functions developed at your site since the server must switch to non-zIIP mode for each call to such routines. You may be able to use one of the following possible solutions:
 - ❑ Move the routines from DEFINES to COMPUTEs to reduce the number of times they are referenced. This tactic must be applied carefully, and only when report results would not change.
 - ❑ Rewrite the routines using DEFINE FUNCTION, which executes on the zIIP processor.
 - ❑ Confine the routine to a pre-step run with ZIIP=OFF which collects its calculated results, then use those calculations in the next step with ZIIP=ON.

Activating a zIIP Environment or Projecting zIIP Usage

The last step in zIIP enablement is to activate the use of the zIIP processor in the server. zIIP enablement is activated by the SET ZIIP command.

The SET ZIIP command has three options:

- ❑ **OFF.** This setting prevents the server from offloading its processing to a zIIP.
- ❑ **ON.** This setting causes the server to offload processing to a zIIP engine if you have a zIIP processor and the environment is properly APF-authorized.
- ❑ **ON/SIMMAXZIIP.** This setting enables you to project zIIP processing in two different environments:
 - ❑ **You do not have a zIIP processor.** Using this setting along with the PROJECTCPU parameter, you can project how much server workload would have been offloaded to a zIIP.
 - ❑ **You do have a zIIP processor.** Using this setting you can project how much advantage you would achieve by offloading 100% of eligible server processing to the zIIP.

Syntax: How to Activate the zIIP Enablement Feature

You can issue the SET ZIIP command in a server profile or in a particular FOCEXEC.

```
SET ZIIP={ON[/SIMMAXZIIP] | OFF}
```

where:

ON

Configures the server to offload processing to the zIIP engine.

This setting:

- Determines if the zIIP processor is accessible to the LPAR in which a job is running.
- Determines if the server environment has been properly authorized to run a zIIP workload.

Note: If the server determines that the zIIP processor is not accessible or that the environment has not been authorized correctly, it issues a message describing the reason and continues in ZIIP=OFF mode, which forwards all subsequent work to the Central Processor.

ON/SIMMAXZIIP

Configures the server to either:

- Project what the zIIP usage would be if the server could offload processing to a zIIP, when the server is operating in an LPAR without a zIIP. This requires that the PROJECTCPU parameter be set to YES.

The SYS1.PARMLIB member IEAOPTxx contains the PROJECTCPU statement. Activating the PROJECTCPU parameter projects zIIP consumption when a zIIP processor is not yet defined to the LPAR. SMF type 30 records will show the potential calculated zIIP time, so that you can accurately project zIIP usage. This enables you to evaluate the effect of configuring a zIIP processor to be available for server usage. The Systems Programmer for your site will have access to this data. Use this option for simulation purposes only.

Since the zIIP engine actually is not present, all zIIP-eligible workload will be diverted to the Central Processor. Thus, all of that CPU utilization will be recorded in a server variable called &FOCZIIPONCP. This is the amount of workload that would have run on the zIIP engine, and would have appeared in &FOCZIIPCPU, had the zIIP been present and accessible to server work. This information is also recorded in the server job statistics as well as in IBM SMF type 30 records.

To use this option, insert the following parameter in SYS1.PARMLIB for your LPAR, and also issue the SET ZIIP=ON/SIMMAXZIIP command:

```
PROJECTCPU=YES
```

This setting:

- Determines if the PROJECTCPU=YES command has been set in the LPAR.
- Determines if the server environment has been properly authorized to run a zIIP workload.

- ❑ Projects zIIP utilization if 100% of eligible server processing could be offloaded to the zIIP, when the server is running in an LPAR with a zIIP. This lets you determine what you would gain by configuring Workload Manager to give the server a bigger share of zIIP processing.

IBM Workload Manager (WLM) prioritizes workloads among the Central Processors and zIIP processors at your site based on a complex set of goals and rules established by the system administrator. These rules apply to all workloads from all sources, not just the server. These goals combine to influence the decision to direct server requests to the zIIP engine at any particular moment.

Utilizing this setting with a zIIP present can help you determine how much advantage you would get if the server had more of a share of the zIIP processor. To see the difference in actual and projected zIIP usage, run the same job with SET ZIIP=ON and then with SET ZIIP=ON/SIMMAXZIIP and compare the results. For more information about evaluating zIIP usage, see [Evaluating zIIP Usage](#) on page 190.

This setting:

- ❑ Determines if the zIIP processor is accessible to the LPAR in which a job is running.
- ❑ Determines if the server environment has been properly authorized to run a zIIP workload.

Note: If the server determines that the environment has not been authorized correctly, it issues a message describing the reason and continues in ZIIP=OFF mode, which forwards all subsequent work to the Central Processor.

OFF

Configures the server not to offload processing to the zIIP engine. OFF is the default value.

Information Builders Note: Turn off zIIP enablement only when you know for sure that a job will not gain any advantage from using the zIIP processor or if the system operator or administrator requires that you turn it off.

Example: Setting the PROJECTCPU Parameter in SYS1.PARMLIB Member IEAOPTxx

Use the following sample as a guide for setting the PROJECTCPU parameter in SYS1.PARMLIB(IEAOPTxx):

```

/* ***** */
/*          SYS1.PARMLIB(IEAOPTxx)          */
/* ***** */
PROJECTCPU=YES
    
```

How the Server Takes Advantage of the zIIP Processor

The server diverts eligible workload to the zIIP engine by switching from TCB (Task Control Block) mode for workloads that can run only on a Central Processor to SRB (Service Request Block) mode for execution of enabled workloads on the zIIP engine.

Types of server processing that are offloaded to the zIIP engine include:

- Computations.
- Aggregation.
- Screening.
- Sorting.
- Report formatting and styling.
- Transaction Processing.

The server zIIP Monitor detects situations in which the overhead cost of zIIP usage is exceeding the CPU benefits gained. When this threshold is reached, the server may decide to suspend use of the zIIP for the duration of a logical phase of the server request. When it does so, it places a message to that effect in the JES log. It then resets to make the zIIP processor accessible to the next logical phase of the server request.

TABLE, MATCH, MODIFY, and MORE requests may suspend and resume more than once as they progress through logical phases of execution.

In every case, the server attempts to optimize the use of the zIIP and minimize chargeable CPU costs.

Applications that perform significant database I/O, high-volume sorting, or the use of third party tools or user functions during processing require switching out of SRB (zIIP) mode into TCB (non-zIIP) mode to communicate, and then back again to continue processing. Although each switch is miniscule, the cumulative effect can absorb measurable amounts of CPU time on both the zIIP engine and the Central Processor.

In order to diminish this effect, the server buffers the collection of records passed to the system sort utility and some adapters rather than passing one record at a time, thus reducing the number of switches between TCB and SRB modes.

These third party products may themselves be zIIP enabled and may offload some or all of their processing to the zIIP engine independent of the server. The server always calls these products from the Central Processor because it cannot know whether they will perform any processing that is prohibited on the zIIP.

Even though zIIP usage occurs more frequently on non-optimized requests to a relational data source, optimized requests are still inherently more efficient and, therefore, may incur less CPU time. Being zIIP enabled, Db2 may also take advantage of the zIIP processor for server requests based on the local configuration of Db2 relative to the server.

Requests against some types of data sources whose I/O can be buffered gain a lot of advantage from zIIP enablement. Data sources that gain the most benefit from zIIP processing due to buffered I/O include:

- Blocked flat files.
- FOCUS.
- XFOCUS.
- VSAM.
- Db2.

Evaluating zIIP Usage

In order to evaluate server zIIP processing in a session, you can query three Dialogue Manager variables that accumulate statistics about CPU processing:

- &FOCCPU accumulates the time spent on a Central Processor. This is an existing variable that precedes zIIP enablement.
- &FOCZIIPCPU accumulates the time actually spent on the zIIP processor (in SRB mode). This is the normalized CPU value using the same scale as &FOCCPU.
- &FOCZIIPONCP accumulates the time that processing could have been offloaded to the zIIP processor but was diverted to the Central Processor by the system.

Note:

- &FOCCPU includes the value of &FOCZIIPONCP.
- The sum of &FOCZIIPCPU and &FOCCPU represents the total CPU utilized by the server agent.
- If you set ZIIP=OFF, the zIIP variables do not accumulate further but are not reset to zero. If you later set ZIIP=ON, they resume accumulating statistics.

The RM (Resource Manager) that monitors server usage also captures zIIP statistics.

Performance Considerations for HFS

There are several ways in which you can improve the server performance:

- ❑ **Non-swappable address space.** We recommend that you run the server in a non-swappable address space. For more information, see [Running the Server in a Non-Swappable Address Space](#) on page 191.
- ❑ **Workload Manager (WLM).** You can balance server workload by using Workload Manager. For more information, see [Workload Manager](#) on page 191.

Running the Server in a Non-Swappable Address Space

We recommend that you run the server in a non-swappable address space. In order to make the server address space permanently non-swappable, add the following entry to SYS1.PARMLIB(SCHEDxx):

```
PPT PGMNAME(TSCOM300)          /* PROGRAM NAME */
NOSWAP                        /* NON-SWAPPABLE */
CANCEL                        /* CAN BE CANCELLED */
```

Do not use the KEY 0 parameter, or any other parameter (such as NOPASS), unless the system programmer completely understands the consequences of adding the parameter.

All local spawn transactions will perform in the mode of the server. For example, if the server address space is non-swappable, all local spawn execute as non-swappable.

The server executes limited non-local spawn, such as when the user executes a UNIX system command. Non-local spawn execute as swappable.

The server never executes a fork subroutine. (A fork subroutine creates a new process. The new process, called the child process, is an almost exact copy of the calling process, which is called the parent process.)

Workload Manager

Although the server may run in a specific performance group, transactions submitted by server agents may perform differently than the server by adding the following keyword to edaserve.cfg:

```
wlm_enclave_trname = WLM_transaction_name
```

where:

```
WLM_transaction_name
```

Can be up to 8 characters.

This is a service-level keyword.

Using this setting, the task will join a Workload Manager (WLM) enclave when a request starts, and leave the enclave when the request finishes. This gives WLM control of the dispatching priority of the task. The transaction rules defined on WLM will determine the default service class assigned to this transaction, and that service class will determine how the request runs.

This feature helps to balance a workload so that a long request will not affect a short request. This can be achieved through WLM rules designed to lower the priority of a long request after a certain period of time. Without this feature, all requests share the region priority.

The transaction name passed in this keyword must match one defined in the WLM Classification Rules for the Job Entry Subsystem (JES). A corresponding WLM Service Class pointed to by this rule will then be associated with this service.

The classification rules for JES must be used even if the server is started as a started task. The subtasks are always run under JES.

For example, you would include the following in edaserve.cfg:

```
SERVICE = DEFAULT

BEGIN
wlm_enclave_trname = IWAYFAST
.
.
.
END
```

The WLM definition is:

```
Subsystem Type JES - Batch Jobs
Classification:
```

```
Default service class is PRDBATLO
There is no default report class.
```

Qualifier #	Qualifier type	Qualifier name	Starting position	Service Class	Report Class
1	TN	IWAYFAST		EDAQRYHI	

WLM subrules (levels 2 and above) are supported. For a server request to join an enclave in a particular service class, the names of all rule qualifiers below our transaction name are checked. For example, consider the following WLM definition:

Subsystem Type JES - Batch Jobs
Classification:

Default service class is PRDBATLO
There is no default report class.

Qualifier #	Qualifier type	Qualifier name	Starting position	Service Class	Report Class
1	SSC	PRDMVS		PRDDFLT	
2	. TN	. IWAYFAST		EDAQRYHI	

In this particular case, the qualifier 1 type is SSC (Subsystem Collection), and a server request will only join the enclave IWAYFAST if it is running on a particular LPAR in the SYSPLEX. This qualifier (PRDMVS) must match the XCF group definition: issue \$DMASDEF (for JES2) and check the value of XCFGRPNM field.

You can handle WLM scheduling environments by defining them to WLM and then adding the JOB statement parameter SCHENV=xxxxx to the ISTART JCL.

General Information for a z/OS HFS Installation

This section covers general information for a z/OS installation.

Sample Metadata, Data, and Other Tutorial Samples

Releases prior to 7.7.06 pre-load various samples into the IBISAMP application. As of 7.7.06, on a new installation, the IBISAMP application is created, but is not pre-loaded. The server Web Console has a new feature on the ribbon and on the application tree (under *new*), *Tutorials* (the Create Tutorial Framework page), which has a pull-down for various samples. The DMC also has this feature on the application tree.

There are currently about 10 different tutorial/sample selections available on the pull-down select list to match various customer needs. The bulk of the prior IBISAMP sample objects can be generated by selecting the *Create Legacy Sample Tables and Files* tutorial. Other prior IBISAMP DataMigrator sample objects (usually starting with the characters dm*) are now loaded by choosing their respective DataMigrator tutorials. Under the new method, the tutorials/samples may be loaded to any application, not just IBISAMP.

If you are doing just a software refresh, the prior IBISAMP objects will be unchanged (because a refresh does not touch app directories).

Frequently Asked Questions for HFS

Q: How do I execute server user profiles from a PDS?

A: We recommended that you copy the server user profiles from the PDS to the HFS directory /ibi/profiles, and rename them to add the extension .prf (for example, *user_id*.prf). Alternatively, you can use the following technique to execute user profiles from a PDS:

1. In the IRUNJCL member, allocate DDNAME //MVSPROF to the PDS containing user profiles. For example:

```
//MVSPROF DD DISP=SHR,DSN=high_level_qualifier.EDAPROF.DATA
```

2. Add the highlighted lines to the global server profile, edasprof.prf:

```
APP MAP MVSPROF fex=//dd:mvsprof
APP MAP MVSAPP mas=//dd:master;fex=//dd:focexec;acx=//dd:access;
...
APP PATH IBISAMP MVSAPP
-SET &USERID='12345678';
-SET &USERID=GETUSER(&USERID);
EX MVSPROF/&USERID
```

Q: What permissions are specified for application component files?

A: Application component files, such as FOCEXEC procedures (.FEX), Master Files (.MAS), and Access Files (.ACX), reside in the /ibi/apps/*applicationname* directory, where they are created with a permission of 666 minus the UMASK setting.

For example, if the UMASK value is 022, each application component is created with a permission of 644.

Caution: When using the above UMASK values, if one user ID creates application components, all other users will be able to read them, but not to write, update, or refresh.

You can provide write access by changing the value of UMASK at installation time, or manually in IRUNJCL. For example:

```
//TSCOM300 EXEC PGM=TSCOM300,
//          PARM='ENVAR("_EDC_UMASK_DFLT=0022")/'
//STEPLIB DD DISP=SHR,DSN=EDABXV.SRV77.HOME.LOAD
```

Q: Can I monitor server startup by checking the MVS SYSLOG?

A: Yes.

The following messages are written to the SYSLOG when

- The server starts successfully:

```
(EDA13023) ALL INITIAL SERVERS STARTED
```

- The Server does not start:

(EDA13171) UNABLE TO START IWAY SERVER

Third-Party Software and Licenses

As of Version 7 Release 6.8, to address display of third-party software license requirements, a license option has been added to the Help menu located on the Web Console. This section describes the third-party software and includes references to the full licenses included in *Information Builders and Third-Party Licenses* on page 363.

OpenFlex SDK

OpenFlex SDK is included by Information Builders for use with its HOLD FORMAT FLEX feature. This distribution is subject to the terms and conditions of the Mozilla Public License Version 1.1.

For more information, see *Zip Archiver License* on page 379 or visit our website, <http://www.informationbuilders.com>.

Troubleshooting for HFS

To troubleshoot an installation problem, identify your problem in the following list, and follow the link to a description of the solution.

If you cannot find your problem described in the list, and cannot resolve it yourself, contact Customer Support Services as described in *Information You Should Have* on page 13 and *Customer Support* on page 13. In addition, supply the following information to Customer Support Services:

- Server trace (see *How to Generate a Server Trace* on page 197).
- JCL for IRUNJCL.
- Job output.
- System dump, if needed (see *How to Generate a System Dump* on page 197).
- Any additional information regarding how the problem occurred.

If you have a troubleshooting suggestion that is not described in the list, and you think others will find it helpful, we invite you to send it to us, as described in *How to Add Your Problem to the Troubleshooting Guide* on page 204. We will consider including your problem in a future release of this manual.

Problems:

- ❑ The server abends with a U4039 code.

For details, see [Problem: The Server Abends With a U4039 Code](#) on page 196.

- ❑ INSUFFICIENT AUTHORITY TO GETPSENT messages appear in JESLOG.

For details, see [Problem: INSUFFICIENT AUTHORITY TO GETPSENT messages in JESLOG](#) on page 196.

- ❑ The request fails, and *JVM not found* messages are written to edaprint.log.

For details, see [Problem: Request fails, and JVM not found messages written to edaprint.log](#) on page 196.

Reference: Problem: The Server Abends With a U4039 Code

Problem: The server abends with a U4039 code.

Cause: This is a generic abend.

Solution: Find out what caused the abend by checking the edaprint.log file, SYSOUT *ddname*, and the MVS system log.

Reference: Problem: INSUFFICIENT AUTHORITY TO GETPSENT messages in JESLOG

Problem: INSUFFICIENT AUTHORITY TO GETPSENT messages appearing in JESLOG.

Cause: See IBM APAR II11813.

Solution: The APAR recommends issuing one of the following RACF commands:

```
SETROPTS LOGOPTIONS (NEVER(PROCACT))  
SETROPTS LOGOPTIONS (DEFAULT(PROCACT))
```

However, when a non-superuser in the OMVS shell issues the command `ps -ef`, the following security message is repeated in SYSLOG:

```
ICH408I USER(default) GROUP(dgltrgp) NAME(bpxdefaultuser) 060  
CL(PROCACT) INSUFFICIENT AUTHORITY TO GETPSENT
```

This does not indicate an error. It is an informational message issued because of RACF LOGOPTIONS settings. The `ps -ef` command is a request to show all processes that the requester is authorized to see, but a non-superuser is allowed to see only his or her own processes.

Reference: Problem: Request fails, and JVM not found messages written to edaprint.log

Problem: The request fails, and *JVM not found* messages are written to edaprint.log.

Cause: If the server cannot find the Java Virtual Machine (JVM), the JSCOM Listener will not be able to start, and messages will be written to the server log stating that the JVM cannot be found.

Solution: Specify the location of the JVM in JDK_HOME or JAVA_HOME. (For information, see [JVM Requirements for Java Services](#) on page 102.)

Reference: Secured Server Starts Unsecured or Does not Start After Upgrade

A server will implicitly attempt to start unsecured if proper authorization steps have not been completed. Starting the server normally clears edatemp. If prior edatemp files exist (and authorization has not been done), start up will fail due to an inability to clear the directory. However, if an edastart -cleardir command was issued just before the upgrade, there is nothing to clear, no error occurs, and the server starts. If the server starts and is not inspected after the initial start up, the server being in the wrong mode may go unnoticed.

The proper solution is to add proper authorizations after an upgrade, as described in [Step 4. Reconfigure Server Security](#) on page 177, and restart the server. A new safety measure has also been added. If the environment variable EDAEXTSEC is set to OPSYS explicitly, and a server lacks authorization, it will not start (see [Preventing Unsecured Server Starts After Upgrades](#) on page 177 for details).

Procedure: How to Generate a Server Trace

To generate a server trace:

1. Turn tracing by going to the Web Console menu bar, selecting *Workspace*, and then *Diagnostics*; or else by running the ITRCON JCL member.
2. Reproduce the problem.
3. Submit the ISAVEDIA member to produce the diagnostic information.

A directory called `sdnnnnnn` is created under your configuration directory (for example, `/ibi/srv77/ffs/sd123456`). Diagnostic information is placed in this directory. Make sure you have access to this directory.

Do not change anything in the EDAENV member: changes could prevent the correct information from being copied to your directory.

Procedure: How to Generate a System Dump

To generate a system dump:

1. Allocate DDNAME SYSMDUMP pointing to the data set with the following DCB parameters:
`RECFM=FB,LRECL=4160,BLKSIZE=4160.`

- To get the first dump, add the parameter FREE=CLOSE to your DD statement. The DD statement should appear as follows:

```
//SYSMDUMP DD DISP=SHR,DSN=MYID.EDAPTH.SYSMDUMP,FREE=CLOSE
```

- To get the last dump, the statement should appear as follows:

```
//SYSMDUMP DD DISP=SHR,DSN=MYID.EDAPTH.SYSMDUMP
```

Only two IDs must have privileges to write into this data set: ISERVER and IADMIN. General server users DO NOT need read or write access to the SYSMDUMP data set.

- To prevent abendaid from intercepting the dump, add:

```
//ABNLIGNR DD DUMMY
```

- To prevent Language Environment from intercepting the dump, specify:

```
EDADUMPOPT=UAIMM in EDAENV DD
```

This enables you to get more accurate information reflecting the moment the abend actually occurs.

- Save the entire job output for the server (including JES logs), and send it to Customer Support Services.

Instead of using JCL allocations to add SYSMDUMP, the procedure described below can be used alternatively.

Procedure: How to Add JCL Allocations to a Running Server

A z/OS operator can issue modify commands from the z/OS system console to allocate DDNAMES to the server without restarting it. This procedure is useful if you need to reallocate a file that was freed to allow a batch overnight utility to run, or perhaps to add SYSMDUMP allocation to a running server.

Syntax: How to Allocate a Data set From the z/OS System Console

```
F <iway_server_jobname/started task>,DYNAM ALLOC FI <ddname> DA <dsname>  
<optional dynam parameters>
```

Example: Allocating a VSAM Data set

```
F IWAY2,DYNAM ALLOC F VSAMFILE DA VSAM.FILEA.CLUSTER SHR
```

Example: Allocating a SYSMDUMP Data set With FREE=CLOSE Option

```
F IWAY2,DYNAM ALLOC FILE SYSMDUMP DA PROD2.SYSMDUMP.DATA SHR CLOSE
```

Note: The examples above assume IWAY2 is the jobname/started task ID for the server.

All valid DYNAM ALLOC syntaxes are supported. For more information on the DYNAM command, please refer to the *Store Procedures Reference* manual.

The following message will be issued in the server JESMSGLG indicating if the command was processed successfully or not.

Success:

```
+DYNAM COMMAND SUCCESSFULLY PROCESSED Rc=0
```

Failure:

```
+DYNAM ERROR: IKJ56225I DATA SET IWAY.TEST ALREADY IN USE, TRY LATER
```

Procedure: How to Free Data sets Allocated to the Server

A z/OS operator can issue modify commands from the z/OS system console to free DDNAMEs or DSNAMEs allocated to the server. Both global allocations (made at the server ISTART JCL) and local ones (DYNAM ALLOC commands issued by user tasks) can be freed. This procedure is useful if you need to free an allocation to run a batch utility overnight, without restarting the server.

Syntax: How to Free a Data set From the MVS System Console

To free a single DDNAME:

```
F <iway_server_jobname/started task>,DYNAM FREE FI <ddname>
```

To free a single DSNAME (all occurrences in the server):

```
F <iway_server_jobname/started task>,DYNAM FREE DS <dsname>
```

To free multiple DDNAMEs, passing a pattern (free all DDNAMEs starting with AB):

```
F <iway_server_jobname/started task>,DYNAM FREE FI AB*
```

To free multiple DSNAMEs (all occurrences in the server), passing a pattern (free all allocations of data sets starting with IWAY.VSAM):

```
F <iway_server_jobname/started task>,DYNAM FREE DA IWAY.VSAM*
```

A message will be issued in the iway_server JESMSGLG indicating if the command was process successfully or not, as follows.

Success:

```
+DYNAM COMMAND SUCCESSFULLY PROCESSED Rc=0
```

Failure:

```
+DYNAM ERROR: IKJ56225I DATA SET IWAY.TEST ALREADY IN USE, TRY LATER
```

Example: Freeing an Allocated Data Set

Suppose ISTART JCL (jobname IWAY2) has the following allocation:

```
//VSAMFILE DD DISP=SHR,DSN=VSAM.FILEA.CLUSTER
```

The operator can free this file using the command (from MVS console):

```
F IWAY2,DYNAM FREE FI VSAMFILE
```

Procedure: How to Initialize the RDAAPP Application

RDAAPP is an interactive client test application that facilitates the execution of SQL statements and stored procedures on the Unified server. During the installation process, JCL and REXX routines are created in the installation data set as members IRDAAPPJ and IRDAAPPC respectively.

The following installation data set is used for HFS deployment.

```
qualify.servertype.DATA
```

where:

```
product_type
```

Is determined by your license key.

The following installation data set is used for PDS deployment.

```
qualify.PDS.product_type.DATA
```

where:

```
product_type
```

Is determined by your license key.

Note: The RDAAPP application is not intended for use as a production tool.

1. To use the IRDAAPPJ JCL, you must first edit the member IRDAAPPJ and add your request details.
 - a. To edit the member IRDAAPPJ, change the following field,

```
//STDIN DD *  
Put your request here  
//
```

to


```
//STDIN DD *  
<enter blank line>  
<enter userid>  
<enter password>  
LOOPBACK  
<enter request>  
<enter optional parameters>  
Q  
Q  
//
```

- b. Complete the panel as follows.

Field	Instructions
<code><enter userid></code>	Enter a valid user ID or blank line if the userid of the user who submitted the job is to be used for a trusted connection.
<code><enter password></code>	Enter the password for the above userid or a blank line if the userid/password of the user who submitted the job is to be used for a trusted connection.
LOOPBACK	Match a node name in the EDACS3 allocation in the IRDAAPPJ JCL. Default is LOOPBACK.
<code><enter request></code>	Enter one of the following values:
<code>S</code>	To enter an SQL SELECT statement. Type the statement after you enter the value S (see the following example).
<code>P</code>	To enter an SQL PREPARE statement. Type the statement after you enter the value P.
<code>D</code>	To execute a prepared statement by supplying the ID. Type the ID after you enter the value E.
<code>Q</code>	To quit.
<code>?</code>	For this list of commands.
<code><enter optional parameters></code>	Depending on the above command, you may be prompted for: Select engine (0/ENTER - EDA, 1 - DB2, 2 - TERADATA, and so on.). Reclimit (Press Enter for all records). Readlimit (Press Enter for all records).
<code>Q</code>	Quit RDAAPP (It is needed twice).

- c. Once you have made the above edits, submit the JCL for execution.

2. Type the following command at the TSO ready prompt to use the IRDAAPPC REXX routine:

```
EX 'qualif.product_type.DATA(IRDAAPPC)'
```

or

```
EX 'qualif.PDS.product_type.DATA(IRDAAPPC)'
```

where:

product_type

Is determined by your license key.

3. After the prompts, enter the same information as specified in the above table.

Example: IRDAAPPC REXX Execution

The following is the screen output from a sample execution of the IRDAAPPC REXX routine:

```
*****
**                               RDAAPP Client test tool                               **
*****

<<< RDAAPP : Initializing EDA/API SQL, Version 7, Release 7 >>>

Default communications config file : //DD:EDACS3
Override? (Press enter for default) :   <enter blank line>

<<< Initialization Successful >>>

Enter User Name : <enter
userid or leave blank for current TSO userid>
Enter Password : <enter password or leave blank for current
TSO userid password>
Enter server name, number, SELF, URL or ? (Hit return for 'LOOPBACK') :

<<< Successfully connected to synchronous server LOOPBACK >>>

Enter Command (? for command help):                               S
SELECT COUNTRY FROM CAR;
Select engine (0/ENTER - EDA, 1 - DB2, 2 - TERADATA, etc) :
Reclimit (Hit enter for all records):
Readlimit (Hit enter for all records):

Please Wait...

ENGLAND
FRANCE
ITALY
JAPAN
W GERMANY
```

```
<<< 5 record(s) processed. (scb count 5) wait=4 secs, retrieval=0 secs>>>
```

```
<<< 5 record(s) processed. (scb count 5)>>>
```

```
Q
```

```
Enter Connect or Quit:
```

```
Q
```

```
<<< RDAAPP : Exiting... >>>
```

```
***
```

```
Enter Command (? for command help):
```

Procedure: How to Add Your Problem to the Troubleshooting Guide

If you have troubleshooting suggestions that you think others will find helpful, we invite you to send them to us so that we can consider including them in a future release. You can:

- Email them to books_info@ibi.com. Include your name and phone number, and include *Server Installation Troubleshooting* in the subject line.

- Send them to:

Technical Content Management
Information Builders
Two Penn Plaza
New York, NY 10121-2898

Please include your name, phone number, email address, and postal address.

PDS Deployment

The topics in this section describe how to install your server in a partitioned data set (PDS) environment.

Installation Requirements for PDS

Before beginning server installation, review all requirements.

Operating System Requirements

The server runs on any supported release of z/OS. For current information about supported releases:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.
The Supported Systems and Adapters page opens.
3. Click the link for the release you want.
The Supported Systems and Adapters page for that release opens.
4. Click the link for your platform.
The support chart for that platform opens.

In general, the operating system should have the latest cumulative patch levels applied.

Confirm that your server installation software is labeled for your operating system level.

JVM Requirements for Java Services

If JVM-based adapters, server-side graphics, XBRL, or user-written CALLJAVA applications are to be used, a Java Runtime Environment (JRE) JVM must be installed on the machine, and the server must be configured to use it

The minimum JVM release level is 1.8 or higher, due to required internal components of the server. The Java Listener will not start unless 1.8 (or higher) is in use. Prior 7.x releases would allow the listener to start with any release, and sub-components would fail if they required a higher Java Level. The primary reason for this change is that Java 1.5 (and prior releases) are past their End of Service Life (EOSL) dates, and, as such, are unsupported, in addition to lacking newer functionality. The following URL has Java EOL and EOSL information:

<http://www.oracle.com/technetwork/java/eol-135779.html>

Installing maintenance updates to the EDASHOME of an existing server running releases prior to production 7.7.05 will also have the requirement of moving up all dependent configurations to use Java 1.8 (as instructed in this section).

You may install a Java JRE or a Java SDK. When you install a Java SDK, the JRE component (where the JVM lives) is included, so either is allowed. If using servlet, the Java SDK is required for the jar command, so it is generally preferred over the Java JRE. The SDK or JRE build type must also match the 32-bit or 64-bit bit type of the server. If an appropriate JVM from a JRE or SDK is not found on the library path or using variables as described below, or is not the appropriate bit type, a *Failed to find JVM* message will be displayed. Further Java Services debugging information about loading the JVM will be written to the server start log indicating *JSCOM3 start failed* as well as additional information that may be useful in resolving the problem. JSCOM3 is the actual process name for the Java Services Listener and the terms are often used interchangeably.

The JDK JRE bin and server (or client) subdirectories must be specified in the load library path environment variable. A server restart is required, plus the appropriate JVM must be on the path if switching JRE levels. The load library path will be prompted at install time if JVM-based adapters or features are required. Otherwise, it can be manually set by editing the EDAENV file using any of the following methods.

- For Java JDK, set JDK_HOME (to the install home location) in the server environment configuration file (EDAENV).
- For Java JRE, set JAVA_HOME (to the install home location) in the server environment configuration file (EDAENV).
- Use library path (LIBPATH) to set explicit pathing. Use of JDK_HOME or JAVA_HOME is preferred as they are less prone to error. The JRE bin and server (or client) subdirectories must be specified in a path-based environment variable and a server restart is required.

To change or add operating system environment variables, set and export the variable in a .profile or script that always gets called during a server start. It is very common to place variables in the server edastart script, but it is recommended that they be placed in a script that in turn calls edastart (so that the edastart script remains vanilla).

To change or add a variable in a server environment start up file (EDACONF bin\edaenv.cfg), either edit the file in a text editor before starting the server or:

1. Start the server (services like Java Listener may fail until configured and the server is restarted).
2. Open the Web Console and log on using an administrator ID.
3. Select *Workspace* from the main menu.
4. In the navigation pane, open the *Configuration Files* and *Miscellaneous* folders.
5. Right-click *Environment - edaenv.cfg* and select *Edit*.

6. Make the desired edit.
7. Save the file.
8. Restart the server (changes are not effective until server is restarted).

The format of `edaenv.cfg` variables is one per line in `name=value` pairs. Spaces before and after the equal sign are optional. Values with embedded spaces do not require quoting. Variables are always uppercase.

If JVM-based adapters or features are not required, and the JVM environment is not configured, the message *Failed to find JVM* is normal and can be ignored.

To add classes to the JVM class path for customer-written CALLJAVA applications, set and export the CLASSPATH variable to the operating system level before server start-up or use the Web Console to set the Java Listener IBI_CLASSPATH property.

IP Port Number Requirements

The install process prompts for two IP port numbers: the TCP Listener and HTTP Listener. It also uses the next two consecutive ports after the supplied HTTP Listener port for FDS use. This results in a total of four IP ports.

The supplied IP port numbers must be above the IANA registered well-known reserve range (numbers under 1024) and not over the maximum legal number (65535). Do not use IP port numbers already used by other applications or products. Netstat, or netstat like commands, should reveal what actual ports are in use.

Browser Requirements

The Web Console requires one of the following web browsers:

- Microsoft Internet Explorer® 11 or higher.
- Mozilla Firefox® 59 or higher.
- Google Chrome® 65 or higher.

Disk Space Requirements

The server disk space requirements are:

Supplied (EDAHOME) Data Sets	3390 Cylinders
<code>high_level_qualifier.P.HOME.ACX</code>	2

Supplied (EDAHOME) Data Sets	3390 Cylinders
<i>high_level_qualifier.P.HOME.BIN</i>	750
<i>high_level_qualifier.P.HOME.CICS.LOAD</i>	10
<i>high_level_qualifier.P.HOME.ERR</i>	140
<i>high_level_qualifier.P.HOME.ETC</i>	50
<i>high_level_qualifier.P.HOME.FEX</i>	10
<i>high_level_qualifier.P.HOME.LOAD</i>	400
<i>high_level_qualifier.P.HOME.MAS</i>	3
Configuration (EDACONF) Data Sets	3390 Cylinders
<i>high_level_qualifier.product_type.CONF.ACX</i>	2
<i>high_level_qualifier.product_type.CONF.CFG</i>	2
<i>high_level_qualifier.product_type.CONF.MAS</i>	2
<i>high_level_qualifier.product_type.CONF.PRF</i>	2
Installation Data Sets	3390 Cylinders
<i>high_level_qualifier.HOME.DATA</i>	5
<i>high_level_qualifier.product_type.DATA</i>	2
Application Data Sets	3390 Cylinders
<i>aproot.IBISAMP.type.DATA</i>	38 (across 14 data sets)
<i>aproot.BASEAPP.type.DATA</i>	56 (14 data sets using 4 cylinders per file)

Deferred Execution Data Sets (Optional)	3390 Cylinders
<i>high_level_qualifier.product_type.CONF.DFM.DEL</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.REQ</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.RPE</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.RPF</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.RPI</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.RQD</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.RQF</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.RQP</i>	5
<i>high_level_qualifier.product_type.CONF.DFM.RSP</i>	20

Note: Deferred Execution Datasets are not created by the install procedure. They are created when the Scheduler/Deferred service starts. By default, the Scheduler/Deferred service auto starts at server startup. To disable the feature, enter `dfm_autostart = n` in the EDASERVE administration control file.

Supplementary Data Sets	3390 Cylinders
<i>high_level_qualifier.product_type.SYSRPC.FOCUS</i>	1
<i>high_level_qualifier.product_type.ETLLOG.FOCUS</i> (DataMigrator configurations only)	1
<i>high_level_qualifier.product_type.ETLSTATS.FOCUS</i> (DataMigrator configurations only)	1
<i>high_level_qualifier.product_type.CONF.SMARTLIB.DATA</i>	1

where:

high_level_qualifier

Is the high-level qualifier to be used for all output libraries. You specify the high-level qualifier during server installation, as described in [Step 4. Run ISETUP](#) on page 224, in Step 4.

product_type

Is one of the following:

- | | |
|------------------|---|
| <code>FFS</code> | for a Full-Function Server |
| <code>DM</code> | for a DataMigrator Server |
| <code>WFS</code> | for a WebFOCUS Reporting Server |
| <code>WFM</code> | for a Shared Application Server for WebFOCUS Maintain |

aproot

Is the default location for storing applications. You specify aproot during server installation, as described in [Step 4. Run ISETUP](#) on page 224,

Memory Requirements

Memory usage of a configured environment consists of the following elements:

- Workspace Manager
- Listeners
- Concurrently running application agents

Actual memory usage depends on application features, and varies depending on the application. The SHRLIBRGNSIZE parameter (defined on SYS1.PARMLIB, member BPXPRMxx) can affect the amount of memory that the server address space will allocate. For SHRLIBRGNSIZE, we recommend the default MVS installation value of 64Mb:

`SHRLIBRGNSIZE(67108864)`

Server memory usage:

- The workspace (including Listeners) uses 200 megabytes.
- Each pre-started agent requires 4 megabytes.

The minimum amount of memory for a newly installed server with no workload is 250Mb. However, depending on usage, workload, and configuration options, 500Mb is recommended to start, to be adjusted as needed.

Communication Requirements

You need four TCP/IP ports for each server instance that you configure. Three of these ports must be consecutive. You specify these port numbers during installation. You may require additional ports depending on which options you configure later.

The server supports only IBM TCP/IP. It does not support Interlink or any other third-party TCP/IP.

USS Segment Requirements

PDS deployment requires each user of the server to be identified to USS by means of a default segment definition. This default OMVS segment is defined when USS is installed as a part of z/OS. Please refer to your IBM UNIX System Services documentation for more information about this subject.

HFS Home and Configuration Directory Requirements

Libraries and the APIs supporting them must reside in the HFS file system to enable the following features:

- Server-side graphics.

They are also required for the following Java-based and SAP-based adapters:

- Call Java.
- EJB.
- JDBC.
- Microsoft SQL Server.
- SQL SAP.
- SAP BWB.

At installation time, a panel with a list of adapters to be configured will be displayed. If any of the above adapters are selected, the installation will require the path for two HFS locations as follows:

- edahome_dir**. Provide the edahome path for the dll modules that interface with Java/SAP and must reside in HFS. The directory will be created with 755 permissions, if it does not exist.

- ❑ **edacnf_dir.** Provide the edacnf path to be used for both configuration files (such as codepage files), as well as the root location for temporary files (such as traces and logs), that must reside in HFS. If it does not exist, the directory will be created with 755 permissions.

If no data adapters were selected, the next panel will allow an optional configuration for the JSCOM3 listener. If server-side graphics support is desired, the listener must be configured and all three paths are required (edahome_dir, edacnf_dir, plus the path to Java passed to either JDK_HOME or JAVA_HOME).

If edahome_dir is not defined at installation time, it will not be possible to configure it later using the Web Console. The server will have to be re-installed, configuring the JSCOM3 listener.

Installing a New Server for PDS

To install a new Server for z/OS deployed using partitioned data set (PDS) libraries, perform the following steps.

Step 1. Set Up User IDs

You can use any user ID to install and run the server. Whichever ID you use becomes the first server administrator ID (sometimes referred to as iadmin).

Step 2. Collect Required Information for Adapters

For current information about which adapters are supported:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.
The Supported Systems and Adapters page opens.
3. Click the link for the release you want.
The Supported Systems and Adapters page for that release opens.
4. Click the link for your platform.
The support chart for that platform opens.

You must provide information to configure the adapters that you are licensed to install. The installation procedure automatically prompts you for this information. When you are prompted for an optional steplib, ddname, or environment variable, the installation procedure will indicate this with an OPT> prompt.

After you have installed and configured the server, you will be able to further configure your adapters using a web-based server configuration tool called the Web Console.

The following table describes what information you need to provide for each adapter that you have. (If an adapter is not listed, no information needs to be provided for it.) Note that the table refers to:

- ❑ **IRUNJCL.** This procedure contains the JCL procedure for the server, and is a member of the configuration library

high_level_qualifier.PDS.product_type.DATA

where:

high_level_qualifier

Is the high-level qualifier to be used for all output libraries. You specify the high-level qualifier during server installation, as described in [Step 4. Run ISETUP](#) on page 224, in Step 6.

product_type

Is one of the following:

- FFS* for a Full-Function Server
- DM* for a DataMigrator Server
- WFS* for a WebFOCUS Reporting Server
- WFM* for a Shared Application Server for WebFOCUS Maintain

Adapter	Information you must provide
Adabas	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> load library <p>This is required only for the synonym creation process. For example, in a production environment in which all synonyms already exist, you can omit this.</p> <p>When you configure the adapter, you will need to provide the name of the Adabas source library and the associated data set name.</p>
CA- DATACOM	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CUSLIB load library <input type="checkbox"/> CAILIB load library <input type="checkbox"/> utility library <input type="checkbox"/> URT library
CA- IDMS (both DB and SQL)	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> load library <input type="checkbox"/> DBA load library <p>Provide the data set names to which the following ddnames are allocated:</p> <ul style="list-style-type: none"> <input type="checkbox"/> SYSIDMS. Check with your CA-IDMS DBA regarding this ddname. <input type="checkbox"/> SYSCTL. Is the library corresponding to the central version you want to use.
CICS Transaction	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CICS EXCI load library

Adapter	Information you must provide
Call Java	<p>You must have the JDK installed.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"><input type="checkbox"/> CLASSPATH. Provide the paths of the .jar files that you want to access. These paths will be appended to CLASSPATH. <p>This adapter requires configuration of the JSCOM3 listener.</p> <p>Provide three required paths:</p> <ul style="list-style-type: none"><input type="checkbox"/> The path to JVM using either JDK_HOME or JAVA_HOME, as described in JVM Requirements for Java Services on page 205.<input type="checkbox"/> The paths to edahome_dir and edaconf_dir, as described in HFS Home and Configuration Directory Requirements on page 211.

Adapter	Information you must provide
EJB	<p>You must have the JDK installed.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"><input type="checkbox"/> CLASSPATH. Provide the paths of the .jar files that you want to access. These paths will be appended to CLASSPATH. <p>If you are deploying the adapter to access an EJB on a:</p> <ul style="list-style-type: none"><input type="checkbox"/> WebLogic server, specify the following path: <code>/pathspec/weblogic.jar</code><input type="checkbox"/> WebSphere server, specify the following paths: <code>/pathspec/websphere.jar</code> <code>/pathspec/ejbcontainer.jar</code> (one for each EJB container) <p>This adapter requires configuration of the JSCOM3 listener. Provide three required paths:</p> <ul style="list-style-type: none"><input type="checkbox"/> The path to JVM using either JDK_HOME or JAVA_HOME, as described in <i>JVM Requirements for Java Services</i> on page 205.<input type="checkbox"/> The paths to edahome_dir and edaconf_dir, as described in <i>HFS Home and Configuration Directory Requirements</i> on page 211.

Adapter	Information you must provide
JDBC	<p>You must have the JDK installed.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CLASSPATH. Provide the paths of the .jar files that you want to access. These paths will be appended to CLASSPATH. <p>This adapter requires configuration of the JSCOM3 listener. Provide three required paths:</p> <ul style="list-style-type: none"> <input type="checkbox"/> The path to JVM using either JDK_HOME or JAVA_HOME, as described in JVM Requirements for Java Services on page 205. <input type="checkbox"/> The paths to edahome_dir and edaconf_dir, as described in HFS Home and Configuration Directory Requirements on page 211.
Microsoft SQL Server	<p>You must select Call Java adapter in addition to the Microsoft SQL Server adapter.</p> <p>Provide a value for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CLASSPATH. Provide the paths to the following files; these paths will be appended to CLASSPATH. <ul style="list-style-type: none"> <input type="checkbox"/> msbase.jar <input type="checkbox"/> mssqlserver.jar <input type="checkbox"/> msutil.jar <p>This adapter requires configuration of the JSCOM3 listener. Provide three required paths:</p> <ul style="list-style-type: none"> <input type="checkbox"/> The path to JVM using either JDK_HOME or JAVA_HOME, as described in JVM Requirements for Java Services on page 205. <input type="checkbox"/> The paths to edahome_dir and edaconf_dir, as described in HFS Home and Configuration Directory Requirements on page 211.

Adapter	Information you must provide
Db2 CAF	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNLOAD load library <p>For security information, see Db2 Security Exit Configuration for PDS on page 240.</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNEXIT load library (optional)
Db2 CLI	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNLOAD load library <p>For security information, see Db2 Security Exit Configuration for PDS on page 240.</p> <ul style="list-style-type: none"> <input type="checkbox"/> SDSNLOD2 load library <input type="checkbox"/> SDSNEXIT load library (optional; this is needed only for an explicit connection). <p>Provide the data set name (including member name if applicable) for the following DDname:</p> <ul style="list-style-type: none"> <input type="checkbox"/> DSNAOINI, which contains the Db2 CLI ini file.
IMS	<p>Provide the data set names for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> DFSPZP load library (optional; not needed if PZP modules are stored in the DFSRESLB library) <input type="checkbox"/> DFSRESLB load library
Millennium	<p>Provide the data set name for the following STEPLIB allocation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> load library

Adapter	Information you must provide
Model 204	Provide the data set name for the following STEPLIB allocation: <input type="checkbox"/> load library
MQSeries	Provide the data set names for the following STEPLIB allocations: <input type="checkbox"/> SCSQLOAD load library <input type="checkbox"/> SCSQAUTH load library
NATURAL Batch	Provide the data set name for the following STEPLIB allocation: <input type="checkbox"/> NATURAL load library
SAP (SQL)	Provide values for the following environment variables: <input type="checkbox"/> LIBPATH, which contains the path to SAP RFC SDK. <input type="checkbox"/> SAP_CODEPAGE=0126, or the correct SAP code page for your language environment. This adapter requires configuration of two required paths: <input type="checkbox"/> The paths to edahome_dir and edaconf_dir, as described in HFS Home and Configuration Directory Requirements on page 211 Is recommended that the code page conversion tables be created under directory edaconf_dir.

Adapter	Information you must provide
SAP BW	<p>Provide values for the following environment variables:</p> <ul style="list-style-type: none"> <input type="checkbox"/> LIBPATH, which contains the path to SAP RFC SDK.SAP_CODEPAGE=0126, or the correct SAP code page for your language environment. <p>This adapter requires configuration of two required paths:</p> <ul style="list-style-type: none"> <input type="checkbox"/> The paths to edahome_dir and edaconf_dir, as described in HFS Home and Configuration Directory Requirements on page 211 <p>Is recommended that the code page conversion tables be created under directory edaconf_dir.</p>
Supra	<p>Provide the dataset name for the following STEPLIB allocations:</p> <ul style="list-style-type: none"> <input type="checkbox"/> LINKLIB load library. <input type="checkbox"/> INTERFLM load library. <input type="checkbox"/> ENVLIB load library. <p>Provide the data set name to which the following ddname is allocated:</p> <ul style="list-style-type: none"> <input type="checkbox"/> CSIPARM containing the CSIPARM definition, which in turn points to the Central PDM you are accessing. <input type="checkbox"/> CSISYSIN containing the parameters used for connecting the multi-session adapter to the Central PDM.

Step 3. Access the Installation Software

You can choose to access the server installation software using either:

- Tape.** The software is provided on a 3490 or 3590 cartridge.

You must unload the installation data set from the tape before you can run the installation. This is how most installations are performed.

- FTP.** You download the installation software from the Information Builders download site.

Downloading the installation software involves:

1. **Registering** at the Information Builders download site.
2. **Downloading** the installation data set from the site.
3. **Running** the isetup procedure to complete the download process and install the software.

Procedure: How to Unload the Installation Software From Tape

The software is provided on a cartridge in 3490 or 3590 format with MVS PDSs. Perform the following to unload the installation data set from the tape:

1. Log on to TSO.
2. Run an IEBCOPY job to allocate and unload the *qualifier*.HOME.DATA data set. This PDS contains the members needed for the actual installation.

It is recommended that you use HOME.DATA as the low-level qualifier for the target data set. Although you can specify any low-level qualifier, HOME.DATA enables the installation procedure to generate default data set names, simplifying your installation.

Note: If you do not use HOME.DATA, then change the following line to reflect the value you used.

```
//          SET  EDAUSSD= 'HOME .DATA'
```

Do this before you run ISETUP.

The following sample JCL is for the initial unload to a new data set:

```
//IEBCOPY EXEC PGM=IEBCOPY,REGION=0M
//SYSPRINT DD SYSOUT=*
//SYSUT1 DD UNIT=workunit,SPACE=(CYL,(5,1))
//OUT1 DD DISP=(NEW,CATLG,DELETE),
// DSN=qualifier.HOME.DATA,
// DCB=(RECFM=FB,LRECL=80,BLKSIZE=3200),
// SPACE=(CYL,(5,5,25)),
// UNIT=SYSDA
//IN1 DD DISP=(OLD,PASS),
// DSN=HOME.DATA,
// UNIT=cart,
// VOL=(,RETAIN,,SER=volser),
// LABEL=(1,SL)
//SYSPRINT DD SYSOUT=*
//SYSIN DD *
COPY INDD=IN1,OUTDD=OUT1
```

where:

workunit

Is the unit for the work data set.

qualifier

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software. However, you can use any site-specific value.

For PDS, we recommend retaining the low-level qualifier HOME.DATA, but you can change this to any site-specific value. If you use a low-level qualifier other than HOME.DATA, you must then edit member PDSSNAME to change the string "HOME.DATA" to the low-level qualifier you specify here.

cart

Is the unit type of the tape drive. Common names include 3490, TAPE, and 3590. Change as needed.

volser

Is the value shown on the media label.

After this job has run, *qualifier*.HOME.DATA is allocated, cataloged, and populated with the members needed to continue the product installation.

For details, see [Optional Low-Level Qualifier Changes](#) on page 223.

Procedure: How to Download the Installation Software Using FTP

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. Click *My Downloads* in the My Account section on the right side of the page.
The Downloads, Upgrades, Service Packs, and PTFs page opens.
3. Click the link for your product (for example, WebFOCUS and iWay Server and iWay Client).
The Downloads by Release page for your product opens.
4. Click your release from the Current Production Releases list.
The Software Downloads page for your release opens.
5. Scroll down and find the platform on which you want to install the server, and then click *Download* to the right of the platform name.

6. Fill in the registration form and then click *Continue*.

The Software Download Agreement page opens.

7. Select *I agree...* to consent to the Download Agreement, and then click *Continue*.

The Download Instructions page opens. Select AUTOMATIC or MANUAL and follow the relevant instructions.

A copy of the instructions is automatically emailed to you for later reference.

8. Log on to TSO.

9. Follow the instructions on the Download Page in your TSO session.

Continue with [Optional Low-Level Qualifier Changes](#) on page 223.

Reference: Optional Low-Level Qualifier Changes

We recommend retaining the default low-level qualifiers that are supplied for the installation libraries. However, if you need to change any of them (for example, to conform to site-specific naming conventions), you can do so by editing them in member PDSSNAME of *high_level_qualifier*.HOME.DATA. You can see a list of the qualifiers in [Default Low-Level Qualifiers](#) on page 223.

Caution: If you change any low-level qualifiers and do not reflect those changes exactly in PDSSNAME, you will experience problems with the server installation and operation.

Do not change the value of &CONFTYPE.

Once you have finished changing any names, continue with [Step 4. Run ISETUP](#) on page 224.

Reference: Default Low-Level Qualifiers

The following low-level qualifiers are set in *high_level_qualifier*.HOME.DATA(PDSSNAME):

```
//      SET  EDAUSSD= 'HOME.DATA'           Server installation library
//      SET  EDAUSSL= 'HOME.LOAD'          Server base load library
//      SET  FFSUSSD= 'FFS.DATA'           Full Function server
//      SET  WFSUSSD= 'WFS.DATA'           WebFocus Reporting server
//      SET  ETLUSSD= 'DM.DATA'            DataMigrator
//      SET  WFMUSSD= 'WFM.DATA'           WebFocus Maintain Server
//      SET  CGWUSSD= 'CGW.DATA'           Communications Gateway
//      SET  CLNUSSD= 'CLN.DATA'           Client
//      SET  EDACICS= 'HOME.CICS.LOAD'     CICS load library
```

Step 4. Run ISETUP

Server installation consists of a series of ISPF panels, which gather the required information. After the panel dialog is complete, JCL is created and submitted to install the server on z/OS. This JCL job retrieves the remainder of the data sets from the media and configures a basic working server.

1. Execute the ISETUP member of your *high_level_qualifier*.HOME.DATA using ISPF option 6.
The first Installation and Configuration panel opens.

```
IWay Software           Installation and Configuration           Unified Server Install
Command ==>                                                    P0

Unified Server Installation
Please select one of the following options:

    1. USS/HFS Deployment
        . Installation files and temporary files in HFS
        . Application files, like synonyms and procedures, in HFS (or
          optionally in both HFS and PDS)

    2. PDS Deployment
        . Installation files and temporary files in PDS
        . Application files, like synonyms and procedures, in PDS (or
          optionally in both PDS and HFS)

Enter selection (Default=1) ==> 1
Press Enter to continue, PF3 to END
```

2. Type 2 and press Enter to continue to the next panel.
The following panel opens.


```

Information Builders      Installation and Configuration      z/OS PDS Deploy
Command ==>                                                    D1

Please select one of the following options:

1. Install and Configure
2. Add Additional Configuration Instance
3. Refresh Installation (Reinstall, Keep Configurations)

Enter selection (Default=1) ==> 1
Enter License Key          ==> - - - - Last License key used
Input source              ==> T      (T)ape, (D)isk or (F)tp
Installation Userid       ==> IADMIN Logged on Userid
PTH Administrator Userid  ==> srvadmin Server install only
PTH Administrator Password ==>      Retype ==>

Enter Job Card information      Override JOB name checking ==> N
==> // JOB (ACCT INFO), _____
==> /** _____
==> /** _____
Press Enter to continue, PF3 to END

```

3. Complete the panel as directed in the following table.

Field	Instructions
Enter selection	<p>Accept the default value 1, <i>Install and Configure</i>, for a new installation.</p> <p>For option 2, <i>Add Additional Configuration Instance</i>, see Adding a Configuration Instance for PDS on page 245.</p> <p>For option 3, <i>Refresh Installation</i>, see Upgrading Your Server Release for PDS on page 256.</p>
Enter License Key	<p>Enter the license key that was provided with the software.</p> <p>Be sure to store this key in a safe place for future reference.</p>

Field	Instructions
Input source	Enter the input source: <ul style="list-style-type: none"> <input type="checkbox"/> <i>T</i> for Tape - If you received your software on tape media. <input type="checkbox"/> <i>D</i> for Disk - If you selected manual download from the download instructions. <input type="checkbox"/> <i>F</i> for FTP - If you selected automatic download from the download instructions.
Installation Userid	Shows the current logon ID. It cannot be changed.
PTH Administrator Userid	An ID is required to administer the server immediately after initial installation. This ID is defined and maintained solely in the realm of the server. It defaults to <i>svadmin</i> , and it can be changed here. <p>For more information about running the server in secure mode, see Step 6. Configure Server Security on page 235.</p>
PTH Administrator Password	Password for the PTH Administrator ID. It cannot be left blank and must be matched at Retype field.
Enter Job Card information	To provide JOB card information for submitting jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using. <p>This job name is used for multiple submissions (for example, <i>jobnameA</i>, <i>jobnameB</i>, <i>jobnameC</i>, and so on) in the JCL generated by the installation procedure.</p>
Override JOB name checking	To provide your own JOB card information, including JOB name, enter <i>Y</i> and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each job that is submitted.

4. Press Enter to continue to the next panel.

This following panel only appears if FTP was previously selected. Otherwise, skip to Step 6.

```

IWay Software           Installation and Configuration           z/OS PDS Deployment
Command ==>                                                    DN

                               New Installation

Please enter the following information for Full Function Server

FTP download destination and user information

HLQ for downloaded files ==> IADMIN.SRV77

FTP Userid              ==>
FTP Password            ==>

Press Enter to continue, PF3 to return to previous menu

```

5. Complete the panel as follows.

Field	Instructions
HLQ for downloaded files	This value defaults to the high level qualifier of the HOME.DATA file that ISETUP is running from. If necessary, change the value to any other high level qualifier that is to be used to create the uncompressed version of the FTP files.
FTP Userid	Cut and paste from the download instructions.
FTP Password	Cut and paste from the download instructions.

6. Press Enter to continue to the next panel.

Note that in the current panel (and some later panels), if you are running ISETUP from:

- high_level_qualifier*.HOME.DATA, the panel will display default values for some fields.
- Any other library, the panel will not display any default values.

In this and some later panels, you can see a field's default value (if one exists) by blanking out the field and pressing Enter.

```

Information Builders      Installation and Configuration      z/OS PDS Deploy
Command ==>                                                    D2

                                New Installation

Please enter the following information for Full Function Server

(blank any field for default)
Input Media

Volume serial number      ==> _                Unit type ==> 3490
Work unit type           ==> SYSDA

Output Libraries
Output Libraries HLQ     ==> IADMIN.SRV77
(EDAHOME/EDACONF)      Unit ==> SYSDA      Type ==> VOL=SER ==>

Configuration options
Approot value           ==> IADMIN.SRV77.APPS      (21 Characters max)
HTTP Listener Port      ==> 8106      TCP Listener Port ==> 8105
Installation JCL Library ==> IADMIN.SRV77.PDS.FFS.DATA

Press Enter to continue, PF3 to return to previous menu
    
```

Complete the panel as follows.

Field	Instructions
Input Media (installing from tape only)	
Volume serial number	Provide the volume serial number of the server media. The number is located on the tape supplied in you server package.
Unit type	Review the default value and change if necessary.
Work unit type	Review the default value and change if necessary. You can specify a UNIT= type value (for example, SYSDA), or you can direct work files to a specific volume serial number by specifying, in single quotation marks ('), 'SYSDA,VOL=SER=volume'.
Input Media (installing from disk/FTP only)	

Field	Instructions
Input Libraries HLQ (EDAHOME)	This is the high-level qualifier that you had specified when you manually downloaded the installation software from the download site. This is an input field if Disk input source was previously selected. Otherwise, it is a protected field.
Copy to runtime libraries	If you want to use the downloaded installation software as a backup, and create a new copy from which to run, enter Y. If the Input Libraries HLQ and the Output Libraries HLQ are the same, this value will be ignored and no copy will take place. Otherwise, accept the default N to run from the downloaded software.
General Installation Parameters	
Output Libraries HLQ	This is the high-level qualifier that the installation procedure will use to allocate output libraries.
Unit/Type	These show the values that the installation process will use to allocate the output libraries. If necessary, you can change these to site-specific values. Type can be VOL=SER (default), DATACLAS , MGMTCLAS , or STORCLAS .
Approot value	This is where application components will reside. Note that this high-level qualifier <i>must</i> differ from the output libraries high-level qualifier (EDACONF) that you entered at the top of the panel. To specify a different qualifier for application components, change the value for this field. It can be up to 21 characters.
HTTP Listener Port	This is the port number that the server will use for HTTP. It is the first of three connection ports that must be available to the server. For example, if you choose port 8101, then ports 8101, 8102, and 8103 are used by the server. Ensure that you choose ports that are not currently being used.

Field	Instructions
TCP Listener Port	<p>This is the port number of the TCP Listener.</p> <p>The default is one less than the port specified for the HTTP Listener, but it can be any port number other than the three reserved for HTTP.</p>

7. Press Enter to continue to the next panel.

Depending on your license key, the Data Adapter panel may open. If the Data Adapter panel opens, continue with Step 8; otherwise, skip to Step 9.

8. The Data Adapter panel lists adapters that require the allocation of MVS libraries in IRUNJCL or environment variables in the EDAENV member. To select specific adapters:
- Type Y next to the required adapters and press *Enter*.
 - Supply the requested information, which is described in [Step 2. Collect Required Information for Adapters](#) on page 212.

After you have finished installing and configuring the server, you can use the Web Console to finish configuring these adapters, and to configure adapters that do not have MVS JCL requirements.

9. Press Enter to continue to the next panel.

The JSCOM3 Listener configuration panel opens.

- The panel will prompt for the path to the Java environment to be passed to either JDK_HOME or JAVA_HOME, as described in [JVM Requirements for Java Services](#) on page 205, and it will also prompt for edahome_dir and edaconf_dir, as described in [HFS Home and Configuration Directory Requirements](#) on page 211.
- Configuration of the JSCOM3 Listener is either optional or mandatory depending on which adapters were selected. If any Java-based adapters were selected (EJB, Call Java, JDBC, MS SQL Server), the configuration of all three paths listed above is mandatory. If SAP-based adapters were selected (SAP or SAP BW), only edahome_dir and edaconf_dir are required.
- If no Java-based or SAP based adapters were select, this configuration might still be desirable to enable the server-side graphics feature. To skip the configuration, leave the path blank.

10. Press Enter to continue to the next panel.

The confirmation panel opens.

```

Information Builders      Installation and Configuration      z/OS PDS Deploy
Command ==>                                                    D4

                                New Installation

Please confirm the following information for Full Function Server
Input Media
Volume serial number      ==> A99905      Unit type ==> 3490
Work unit type           ==> SYSDA

Product Configuration parameters
Output Libraries HLQ      ==> IADMIN.SRV77
(EDAHOME/EDACONF)        Unit==> SYSDA      Type ==> VOL=SER ==>
(Above will be used for all output libraries)

Approot value            ==> IADMIN.SRV77.APPS
HTTP Listener Port       ==> 8106      TCP Listener Port ==> 8105
PTH Administrator userid ==> srvadmin

Installation JCL Library ==> IADMIN.SRV77.PDS.FFS.DATA
Review output allocations ==> N          (Y or N)

Continue ? (N)o, (C)reate JCL only, (S)ubmit JCL ==> N (Enter N, C or S)
Press Enter to process, PF3 to return to previous menu

```

11. If you wish to review a list of the data sets to be allocated, type *Y* in the Review output allocations field and press Enter.

A panel opens listing the data sets. You may need to page down to see the entire list. Press Enter when you are done to return to the confirmation panel.

12. Ensure that all values on the Confirmation panel are correct, then select one of the following options

- N** to return to the initial panel so that you can change installation values.
- C** to create JCL which you can submit at a later time. The JCL is placed in your *high_level_qualifier.PDS.product_type.DATA* configuration library.
- S** to create JCL in *high_level_qualifier.PDS.product_type.DATA*, and submit the job immediately.

Note: If FTP was selected, JCL will be created to download the software and run the install and configuration process.

where:

high_level_qualifier

Is the high-level qualifier to be used for all output libraries. You specified the high-level qualifier during installation, as described in [Step 4. Run ISETUP](#) on page 224, in Step 4.

product_type

Is one of the following:

<i>FFS</i>	for a Full-Function Server
<i>DM</i>	for a DataMigrator Server
<i>WFS</i>	for a WebFOCUS Reporting Server
<i>WFM</i>	for a Shared Application Server for WebFOCUS Maintain

13.As the job is processed, in SDSF, check JESLOG for errors and return codes.

Following is a table of the jobs created. All members are created in the configuration library (as described in Step 11).

Job	Description
ISETUPJ1	Main JCL Job stream that is used to install the server. For FTP processing, this JCL can be restarted at any step due to a previous failure. To do this, add RESTART = procname.stepname to the JOB card and resubmit the ISETUPJ1 JCL.
ISOPTS1	Options used to install.

The following members all call procedure IRUNJCL, which is the main server JCL. If you need to change the server JCL, change member IRUNJCL.

Member	Description
ISTART	Starts the server.
ISAVEDIA	JCL to print a copy of configuration files for diagnostic purposes.
ITRCON	Starts the server with traces on.

The following members contain batch JCL for auxiliary functions, and are also created in the configuration library.

Member	Description
CMRUN	JCL to run DataMigrator batch jobs. This is created only when installing a DataMigrator Server.
IBATDEF	JCL to create the deferred execution data sets, in case they were not created in the original install.
DB2VverPR	Db2 DBRM, where <i>ver</i> is your supported version of Db2 referenced in GENDB2 JCL.
GENDB2	JCL to bind the Db2/CAF plan.
IRDAAPP	Example CLIST to run RDAAPP Client test tool.
IRDAAPPJ	Example JCL to run RDAAPP Client test tool.

The following members contain sample started task JCL, and are also created in the configuration library.

Member	Description
IWAYS	A started task that starts the server.
EDAENV	A parameter file used by the server. It contains all required environment variables.

Step 5. Test the Server Installation

To test the server installation:

1. Log on to TSO as iadmin.
2. Submit the ISTART JCL from the configuration library to start the server. This executes the IRUNJCL proc. The configuration library is

high_level_qualifier.PDS.product_type.DATA

where:

high_level_qualifier

Is the high-level qualifier to be used for all output libraries. You specified the high-level qualifier during server installation, as described in *Step 4. Run ISETUP* on page 224, in Step 6.

product_type

Is one of the following:

<code>FFS</code>	for a Full-Function Server
<code>DM</code>	for a DataMigrator Server
<code>WFS</code>	for a WebFOCUS Reporting Server
<code>WFM</code>	for a Shared Application Server for WebFOCUS Maintain

3. Check the job output for errors. Look for the EDAPRINT message:

```
(EDA13023) ALL INITIAL SERVERS STARTED
```

4. Start the Web Console by opening a browser pointed at the listener port of the server. The URL format is

`http://host:port`

where:

host

Is the name of the machine on which the product is installed.

port

Is one port higher than the port specified when installing the server. For example, if you specified port 8100 during installation, then use port 8101 to access the Web Console.

The Web Console opens.

5. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree.
6. Continue with adapter configuration, as described in the *Adapter Administration* manual.

When you are finished using the server, you can use the Web Console to stop the server by going to the Web Console menu bar, selecting *Workspace*, and then *Stop*.

If you experience problems at start up, examine the job output for more information.

Step 6. Configure Server Security

If you will be configuring security provider OPSYS, you must perform the instructions in [How to Configure Security With All Security Products](#) on page 237, regardless of which security product you use. (For security providers PTH, DBMS, and LDAP, skip these topics.)

For a full description of all security providers:

1. From the Web Console menu bar, select *Help*, then *Contents and Search*.

The Web Console Help window opens.

2. In the left pane expand *Server Administration*.

Alternatively, see the *Server Administration* manual.

Security Providers

The default security provider for a new installation is the internal security provider, PTH. The PTH provider implements security using user IDs, passwords, and group memberships stored in the `admin.cfg` configuration file.

After the initial installation, the Server Administrator that was configured during the installation can start the server and use the Web Console to further customize security settings, for example, to configure alternate or additional security providers, create additional PTH IDs, and register groups and users in a security role. For more information about security providers, see the *Server Security* chapter in the *Server Administration* manual.

Procedure: How to Satisfy Security Provider OPSYS Requirements

To run a server with security provider OPSYS, you must perform the following steps. You must do this once after installing and after each refresh of the server with fixes.

Set up `tscom300.out` as a root-owned SUID program:

1. If the server is running, bring it down.
2. Log on to the system as root, or issue the `su root` command.
3. Change your current directory to the `bin` directory of the home directory created during the installation procedure.

For example, type the following command:

```
cd /home/iadmin/ibi/srv77/home/bin
```

4. Change file ownership and permissions by typing the following commands:

```
chown root tscom300.out
chmod 4555 tscom300.out
```

5. Verify your changes by issuing the following command:

```
ls -l tscom300.out
```

The output should be similar to the following:

```
-r-sr-xr-x 1 root iadmin 123503 Aug 23 04:45 tscom300.out
```

Note the permissions and ownerships.

When you start the server, it will now run with security provider OPSYS.

The chmod and chown steps will need to be repeated after any server upgrade since the tscom300.out file is replaced during upgrade and the attributes are lost.

Note: If this Security Provider OPSYS step has been configured and the site later decides to switch to Security OFF, special steps must be taken to ensure the mode remains after a full server shutdown (where edastart -start is used to restart the server). The steps are:

1. After the server recycles from the change to OFF, use the Web Console to open the environment configuration file of the server by clicking *Workspace* and expanding the *Configuration Files* folder, followed by the *Miscellaneous* folder.
2. Double-click *Environment - edaenv.cfg* to edit the file and add the *EDAEXTSEC=OFF* variable.
3. Save your work.

After the next full server shutdown, be sure to do an edastart -cleardir before restarting the server. This will clear any root owned files that would prevent a security OFF server from starting.

Preventing Unsecured Server Starts After Upgrades

If the server cannot impersonate users because it lacks platform-specific authorization steps, the server start aborts and error messages are written to the edaprint log.

This feature prevents an unsecured server start after a software upgrade if any of the required post-upgrade reauthorization steps are missed on a UNIX, IBM i, or z/OS HFS deployment. This is not applicable to other platforms. The setting may be placed in any normal server start-up shell or profile that a site is using or in the server edaenv.cfg environment configuration file. The messages vary slightly by platform.

The edaprint messages are:

```
Configured security is 'ON' as set by EDAEXTSEC variable.
```

```
Server has no root privilege.
```

```
Workspace initialization aborted.
```

```
(EDA13171) UNABLE TO START SERVER
```

Procedure: How to Configure Security With All Security Products

To configure security with RACF, eTrust CA-ACF2, or eTrust CA-Top Secret:

1. Log on to TSO using the ID used to install the server.
2. The libraries allocated to STEPLIB in IRUNJCL must be APF-authorized. Any non-APF-authorized libraries must be allocated to the TASKLIB DDNAME.
3. Restart the server.

Note: If you want to use eTrust CA-ACF2 or eTrust CA-Top Secret, please contact Customer Support Services.

Procedure: How to Configure Security With eTrust CA-Top Secret

To use eTrust CA-Top Secret security, perform the following step:

1. Create an eTrust CA-Top Secret facility entry for the server security module, R1SEC. The only need for permissions is for the RACROUTE call from the R1SEC program.

Example: Facility Entry Defining the Server to CA-Top Secret

The following is an example of a facility entry that defines the server to eTrust CA-Top Secret:

```
PGM=R1SEC ID=1 TYPE=099
ATTRIBUTES=IN-USE, ACTIVE, SHRPRF, ASUBM, NOABEND, MULTIUSER, NOXDEF
ATTRIBUTES=LUMSG, STMSG, SIGN(M), INSTDATA, RNDPW, AUTHINIT
ATTRIBUTES=NOPROMPT, NOAUDIT, RES, WARNPW, NOTSOC, LCFTRANS
ATTRIBUTES=NOMSGLC, NOTRACE, NOEODINIT, IJU, NODORMPW, NONPWR
ATTRIBUTES=LUUPD MODE=FAIL DOWN=GLOBAL LOGGING=ACCESS, INIT
UIDACID=8 LOCKTIME=000 DEFACID=*NONE* KEY=8
MAXUSER=03000 PRFT=003
```

Starting and Stopping a Server for PDS

This section provides information on operation and use of the server. Additional information on the server and how to configure adapters is available in the Web Console help. The Web Console help is also available as the *Server Administration* manual.

Starting the Server Using a Batch Job

To start the server, submit the ISTART member of the MVS configuration library (*high_level_qualifier.product_type.DATA*) for your server.

Starting the Server Using a Started Task

ISETUP creates started task JCL to start the server. This started task in a member of the MVS configuration library is IWAYS.

In order to execute the started task, you must:

- Copy it** into SYS1.PROCLIB or any other JES2 Proclib data set.
- Satisfy security requirements.** All external security-related permissions must exist for both the data sets and the started tasks. In order to issue the started tasks, the user must satisfy both of the following requirements:
 - Have at least OPERATOR authority defined within the Web Console.
 - Be in the same security group, or associated with the same security group, as the owner of the server directory structure (for example, as iadmin).

To submit the started task from the MVS console, issue the following command:

```
S IWAYS
```

You can add the started task to any automation product that you run.

Stopping the Server

You can stop the server using any of the following methods:

- Web Console.** From the Web Console menu bar select *Workspace* and then *Stop*.
- MVS operator command.** On the MVS Console or SDSF, issue the following operator MODIFY command:

```
F jobname, -stop
```

where:

```
jobname
```

Is the job under which the server is running.

- Cancel the server job.** In SDSF, cancel the job.

Enabling HTTPS Security on the HTTP Listener for PDS

If you are using RACF, a private key *must be* generated together with the certificate. The generated key must be type RSA. The supported private key size is up to 4096 bits.

Generating the Certificate and Key

- ❑ **Generating the Certificate.** You can generate the certificate using the TSO RACDCERT command with options GENCERT (generate certificate) or GENREQ (generate certificate request). For example:

```
RACDCERT GENCERT SUBJECTSDN(CN('Workspace Manager') -
OU('IOD') -
O('IBI') -
C('US')) -
SIZE(2048) -
NOTAFTER(DATE(2026-12-01)) -
ID(JOBOWNID) -
RSA -
WITHLABEL('IBIcert')

SETROPTS RACLIST(DIGTCERT) REFRESH
```

- ❑ **Creating the Key Ring.** You can create the key ring using the RACDCERT ADDRING command. For example:

```
RACDCERT ADDRING(IBIring1) ID(JOBOWNID)
```

- ❑ **Connecting the Certificate to the Key Ring.** You can connect the certificate to a ring using the RACDCERT CONNECT command. For example:

```
RACDCERT CONNECT(LABEL('IBIcert') DEFAULT RING(IBIring1)) -
ID(JOBOWNID)
```

The ID owner of all objects is the same. It must be the owner ID of the server job. In these examples, the value JOBOWNID is used arbitrarily.

The following JCL shows how to run the RACDCERT command in batch:

```
/** * JOB CARD *****
/** *
/**STEP1 EXEC PGM=IKJEFT01
/**SYSTSPRT DD SYSOUT=*
/**SYSTSIN DD *
RACDCERT LIST ID(JOBOWNID)
```

For detailed information and options of the RACDCERT command, please see IBM document *z/OS Security Server RACF Command Language Reference*.

Enabling HTTPS

Once the key ring and label are created, to enable HTTPS:

1. Go to the Web Console Workspace page.
2. Expand *Special Services and Listeners*.
3. Right-click TCP/HTTP and click *Properties of HTTP*.

The Listener Configuration page opens.

4. Expand the Security section.
5. In the Enable HTTPS drop-down list, select Yes.

Additional fields open in which you can enter the certificate label and keyring values you defined using the RACDCERT commands.

```
SSL_CERTIFICATE = keyring  
SSL_LABEL = certificate
```

6. Click *Save and Restart Server*.

Db2 Security Exit Configuration for PDS

Customize the Db2 security exit to allow the Adapter for Db2 to run with user-level security enabled. If you do so, users will connect to Db2 with the authorization of the user ID with which they logged on to the server. The server must also be running with security turned on.

If you do not customize the Db2 security exit, all users will be assigned the connection ID to Db2 that is associated with the region, job submitter, or started task.

For Db2 CLI adapter, the connection to Db2 must be configured as *trusted* for the exit to be invoked.

The changes that must be made to the IBM Db2 sign-on exit, DSN3SATH, differ for RACF and eTrust CA-Top Secret sites and eTrust CA-ACF2 sites.

An example of each is shown in the following sections.

The highlighted text and comments shown in the examples indicate the lines containing the recommended modification of DSN3SATH, which calls the module FOCDSN3 the supplied exit.

After you finish the edits, assemble the exit into an object file. This object file is input to the link JCL found in one of the examples that follow.

Note:

- ❑ The positioning of these lines is approximate, assuming that no other changes or additions have already been made to DSN3SATH. If any changes have been made, you should decide on the most appropriate location for this call to FOCDSN3.
- ❑ FOCDSN3 is used to set the proper primary (individual user ID) authorization.
- ❑ Another program, FOCDSN4, is used to set the proper secondary (group ID) authorization for RACF and eTrust CA-Top Secret. FOCDSN4 is not needed with eTrust CA-ACF2. The secondary authorization ID(s) will be set correctly without it.

Example: Changing DSN3SATH for RACF and eTrust CA-Top Secret Sites**1. Search for the SATH001 label - add two lines (FOCDSN3):**

```

SATH001 DS      0H
        USING  WORKAREA,R11          ESTABLISH DATA AREA ADDRESSABILITY
        ST     R2,FREMLAG            SAVE FREEMAIN INDICATOR
        XC     SAVEAREA(72),SAVEAREA CLEAR REGISTER SAVE AREA
        .
        .
        .
*****SECTION 1:  DETERMINE THE PRIMARY AUTHORIZATION ID *****
*
* IF THE INPUT AUTHID IS NULL OR BLANKS, CHANGE IT TO THE AUTHID
* IN EITHER THE JCT OR THE FIELD POINTED TO BY ASCBJBNS.
* THE CODE IN THIS SECTION IS AN ASSEMBLER LANGUAGE VERSION OF
* THE DEFAULT IDENTIFY AUTHORIZATION EXIT.  IT IS EXECUTED ONLY
* IF THE FIELD ASXBUSER IS NULL UPON RETURN FROM THE RACROUTE
* SERVICE.  FOR EXAMPLE, IT DETERMINES THE PRIMARY AUTH ID FOR
* ENVIRONMENTS WITH NO SECURITY SYSTEM INSTALLED AND ACTIVE.
*
*****
SPACE
    LA     R1,AIDLPRIM              LOAD PARM REG1          <--ADD
    CALL  FOCDSN3                   GO GET THE IBI EXIT     <--ADD
    CLI   AIDLPRIM,BLANK             IS THE INPUT PRIMARY AUTHID NULL
    BH    SATH020                    SKIP IF A PRIMARY AUTH ID EXISTS

```

2. Search for the SATH020 label - add a comment box, add one line, and comment out four lines:

```

SATH020 DS      0H                      BRANCH TO HERE IF PRIMARY EXISTS
*****OPTIONAL CHANGE @CHAR7:  FALLBACK TO SEVEN CHAR PRIMARY AUTHID***
*
* IF YOUR INSTALLATION REQUIRES ONLY SEVEN CHARACTER PRIMARY          *
* AUTHORIZATION IDS (POSSIBLY TRUNCATED) DUE TO DB2 PRIVILEGES        *
* GRANTED TO TRUNCATED AUTHORIZATION IDS, THEN YOU MUST BLANK OUT    *
* COLUMN 1 OF THE ASSEMBLER STATEMENT IMMEDIATELY FOLLOWING THIS     *
* BLOCK COMMENT. THEN ASSEMBLE THIS PROGRAM AND LINK-EDIT IT INTO   *
* THE APPROPRIATE DB2 LOAD LIBRARY AS EXPLAINED IN AN APPENDIX      *
* OF "THE DB2 ADMINISTRATION GUIDE".                                  *
*
* OTHERWISE, YOU NEED DO NOTHING.                                     *
*
*                                                                 @KYD0271*
*****
*      MVI  AIDLPRIM+7,BLANK      BLANK OUT EIGHTH CHARACTER
      SPACE
      .
      .
      .
*  RACF IS ACTIVE ON THIS MVS
***** <--ADD
*
* The logic was modified because in DB2 V8 AIDLACEE is always not * <--ADD
* NULL. We used to honor AIDLACEE first, FOCDNS4 second and then * <--ADD
* AS ACEE. Now we honor FOCDNS4 first, AIDLACEE second and then * <--ADD
* AS ACEE.                                                         * <--ADD
*
* 03/11/05  ASK0
***** <--ADD
      USING ACEE,R6          ESTABLISH BASE FOR ACEE          @KYL0108
      L      R6,AIDLACEE      Get => caller ACEE if any      <--ADD
* ICM  R6,B'1111',AIDLACEE  CALLER PASSED ACEE ADDRESS? @KYL0108 <-COMMENT
* BZ   SATH024              NO, USE ADDRESS SPACE ACEE      @KYL0108 <-COMMENT
* CLC  ACEEACEE,EYEACEE     IS IT REALLY AN ACEE?           @KYL0108 <-COMMENT
* BE   SATH027              YES, PROCEED NORMALLY           @KYL0108 <-COMMENT
      SPACE 1
SATH024 DS      0H                      USE ADDRESS SPACE ACEE      @KYL0108
      .
      .
      .

```

3. Search for the SATH025 label - replace sath025 and add sath026 (FOCDN4):

```

SATH025  DS      0H

        CALL  FOCDSN4          GO GET THE IBI EXIT (4=GROUP AUTH) <--ADD
        LTR   R6,R6            DOES AN ACEE EXIST?  IF NOT,      <--ADD
        BZ    SATH026         CHECK ACEE IN ADDRESS SPACE    <--ADD
        CLC   ACEEACEE,EYEACEE DOES IT LOOK LIKE AN ACEE?    <--ADD
        BE    SATH027         YES, GO DO GROUPS              <--ADD
SATH026  DS      0H          <--ADD
        .
        .
        .

SATH027  DS      0H          CHECK LIST OF GROUPS OPTION
        TM    RCVTOPTX,RCVTLGRP IS LIST OF GROUPS CHECKING ACTIVE
        BZ    SATH040         SKIP TO SINGLE GROUP COPY IF NOT
        DROP R7              DROP RCVT BASE REG
        SPACE 1
* RACF LIST OF GROUPS OPTION IS ACTIVE
        EJECT
        .
        .
        .

```

Example: Changing DSN3SATH for eTrust CA-ACF2 Sites

*DSN3SATH source is provided by ACF2.

1. Search for PRIMARY AUTHORIZATION ID - add two lines (FOCDSN3):

```
*****
*
*           PRIMARY AUTHORIZATION ID
*
*****
*
*   IF THE PRIMARY AUTHORIZATION ID IS NULL OR BLANKS
*   IF CA-ACF2 IS AVAILABLE
*   SET PRIMARY ID FROM ACFASVT (ASVLID)
*   ELSE
*   IF TSO FOREGROUND USER
*   SET PRIMARY ID FROM TSO LOGON ID (ASCBJBNB)
*   ELSE
*   SET PRIMARY ID FROM JOB USER (JCTUSER)
*
*****
SPACE 2                                04260000
LA R1,AIDLPRIM LOAD PARM REG1           <--ADD
CALL FOCDSN3 GO GET THE IBI EXIT        <--ADD
CLI  AIDLPRIM,C' ' PRIMARY AUTHID THERE ? 04270000
BH  PRIMWTO .YES, EVERYTHINGS OK HERE 04280000
L   R3,PSAAOLD-PSA(0) CURRENT ASCB ADDRESS 04290000
USING ASCB,R3 ASCB ADDRESSABILITY 04300000
SPACE 2                                04310000
```

Example: Modifying the Link JCL for DSN3SATH

This is sample link JCL for the IBM exit DSN3SATH. Modify the JCL to link the modules into the Db2 security exit as follows.

```
//LKED EXEC PGM=IEWL,PARM='LIST,XREF,LET,RENT,AMODE=31'
//OBJECT DD DSN=db2pref.SDSNSAMP.OBJ,DISP=SHR <--OUTPUT OF ASSEMBLE
STEP
//EDAMOD DD DSN=high_level_qualifier.HOME.LOAD,DISP=SHR
//SYSLMOD DD DSN=db2pref.DSNEXIT,DISP=SHR
//SYSPRINT DD SYSOUT=*
//SYSUT1 DD UNIT=SYSDA,SPACE=(100,(50,50))
//SYSLIN DD *
INCLUDE EDAMOD(FOCDSN3)
*****
*** Omit the following line for eTrust CA-ACF2
*****
INCLUDE EDAMOD(FOCDSN4)
ENTRY DSN3@ATH
NAME DSN3@ATH(R)
/*
```

where:

db2pref

Is the prefix for the Db2 data sets.

high_level_qualifier

Is the high-level qualifier for the data sets.

Once this job finishes successfully, you must recycle the Db2 subsystem in order for the changes to take effect.

MSODDX: DDNAME Translation for User Subroutines

On z/OS, you can incorporate an additional routine called MSODDX into a user-written subroutine that needs to access ddnames allocated to a WebFOCUS Reporting Server, a DataMigrator Server, or a Full-function Server. MSODDX provides ddname translation services that enable external programs to access files under the ddname used by the Server.

For details, see Chapter 6, *Platform-Specific Commands and Features*, in the *Stored Procedures Reference*.

Overriding the Time Zone Setting

By default, the server will use the system set value for Time Zone. This can be overridden by setting the TZ in the EDAENV member of the servers configuration library.

TZ = valid tz string

For more information about time zone values, see the IBM UNIX System Services Command Reference and search for TZ.

Adding a Configuration Instance for PDS

Adding a configuration instance allows you to run different server configuration instances using the same server binaries. For example, if you installed using a Full-Function Server license code, you can use a WebFOCUS license to add a second configuration for a WebFOCUS Reporting Server. You can also add up to nine additional servers of the same type.

Step 1. Run ISETUP

To add a configuration instance, perform the following steps.

1. Execute ISETUP again. You should have a *high_level_qualifier*.HOME.DATA PDS unloaded from the installation tape. Use option 6 in ISPF to execute the ISETUP member of this PDS.

Note: If this PDS is not available, run an IEBCOPY job to allocate and unload it from the installation tape.

The first Installation and Configuration panel opens.

```
IWay Software           Installation and Configuration           Unified Server Install
Command ==>                                                    P0

Unified Server Installation
Please select one of the following options:

    1. USS/HFS Deployment

        . Installation files and temporary files in HFS
        . Application files, like synonyms and procedures, in HFS (or
          optionally in both HFS and PDS)

    2. PDS Deployment

        . Installation files and temporary files in PDS
        . Application files, like synonyms and procedures, in PDS (or
          optionally in both PDS and HFS)

Enter selection (Default=1) ==> 1

Press Enter to continue, PF3 to END
```

2. Type 2 and press Enter to continue to the next panel.

The following panel opens.

```

Information Builders      Installation and Configuration      z/OS PDS Deploy
Command ==>                                                    D1

Please select one of the following options:

      1. Install and Configure
      2. Add Additional Configuration Instance
      3. Refresh Installation (Reinstall, Keep Configurations)

Enter selection (Default=1) ==> 1
Enter License Key          ==> - - - - Last License key used
Input source               ==> T      (T)ape, (D)isk or (F)tp
Installation Userid        ==> IADMIN  Logged on Userid
PTH Administrator Userid   ==> srvadmin Server install only
PTH Administrator Password ==>          Retype ==>

Enter Job Card information          Override JOB name checking ==> N
==> // JOB (ACCT INFO), _____
==> /** _____
==> /** _____
Press Enter to continue, PF3 to END

```

3. Complete the first Installation and Configuration panel as follows.

Field	Instructions
Enter selection	Choose option 2, <i>Add Additional Configuration Instance</i> .
Enter License Key	Enter the license key that was provided with the software for the type of server instance that you want to configure (for example, the license key for a WebFOCUS Reporting Server or for a Full-Function Server).
Input source	This is ignored for option 2, adding a configuration instance.
Installation Userid	Shows the current logon ID. It cannot be changed.

Field	Instructions
PTH Administrator Userid	<p>An ID is required to administer the server immediately after initial installation. This ID is defined and maintained solely in the realm of the server. It defaults to <i>svadmin</i>, and it can be changed here.</p> <p>For more information about running the server in secure mode, see Step 6. Configure Server Security on page 235.</p>
PTH Administrator Password	Password for the PTH Administrator ID. It cannot be left blank and must be matched at Retype field.
Enter Job Card information	<p>To provide JOB card information for submitting jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using.</p> <p>This job name is used for multiple submissions (for example, <i>jobnameA</i>, <i>jobnameB</i>, <i>jobnameC</i>, and so on) in the JCL generated by the installation procedure.</p>
Override JOB name checking	To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each job that is submitted.

4. Press Enter to continue to the next panel.

The following panel opens.

```

IWay Software           Installation and Configuration           z/OS PDS Deployment
Command ==>                                                    DG

                                Add Configuration

Please enter the following information for WebFocus Reporting Server

Product Configuration Parameters

Current base HLQ (EDAHOME)           ==> _

Press Enter to continue, PF3 to return to previous menu

M&A  a                                                    09/042

```

5. Enter the current base high-level qualifier used for EDAHOME.

This indicates where to install the configuration (EDACONF) and where the binaries (EDAHOME) are installed. The installation procedure checks whether the required set of EDAHOME data sets exist. If the test fails, you receive a message indicating the failure and available options.

6. Press Enter to continue to the next panel.

If you are configuring the *first* instance of a given product type, the following panel opens.

```
Information Builders      Installation and Configuration      z/OS PDS Deploy
Command ==>                                                     D3

                                Add Configuration

Please enter the following information for WebFocus Reporting Server

(Blank any field for default)
Using the following existing information

Current base HLQ           ==> IADMIN.SRV77

Output Libraries

Output Libraries HLQ      ==> IADMIN.SRV77
(EDACONF)                 Unit ==> SYSDA      Type ==> VOL=SER ==>

Configuration options
Approot value             ==> PLEASE SUPPLY VALUE_ (21 Characters max)
HTTP Listener Port        ==> 8121      TCP Listener Port ==> 8120
Installation JCL Library  ==> IADMIN.SRV77.PDS.WFS.DATA

Press Enter to continue, PF3 to return to previous menu
```

Otherwise, if you are configuring an *additional* instance of a given product type, the following panel opens. In this sample panel, two Full-Function Server configuration instances (FFS and FFS1) already exist, and a third (FFS2) is being added.

```

Information Builders      Installation and Configuration      z/OS PDS Deploy
Command ==>                                                    DI

                        Add additional Configurations

Please enter the following information for Full Function Server

Using the following existing information
Current base HLQ          ==> IADMIN.SRV77
Base Install Library      ==> IADMIN.SRV77.PDS.FFS.DATA

Current configurations    ==> FFS

Configuration Options (blank any field for default)

Approot value             ==> IADMIN.SRV77.APPS
EDACONF suffix ( FFS plus) ==> 1           or string suffix ==>
HTTP Listener Port       ==> 8106         TCP Listener Port ==> 8105

Installation JCL Library  ==> IADMIN.SRV77.PDS.FFS1.DATA

Press Enter to continue, PF3 to return to previous menu

```

7. Complete the panel as follows.

Field	Instructions
Configuration Parameters	

Field	Instructions
Approot value	<p>This indicates where application components will reside for this configuration. The default value is based on the value specified for <i>Current Base HLQ (EDAHOME)</i> on the previous panel. To specify a different location for application components, change the value of this field.</p> <p>Different configurations which use the same base HLQ (high level qualifier) libraries (EDAHOME) can share the same approot value (that is, the same application files). Alternatively, they can use different approot values so that they have different sets of application files.</p> <p>If you specify the approot value of an existing server configuration, the installation process will recreate the server supplementary data sets and sample files (see Disk Space Requirements on page 207). If you do not want them to be recreated, provide a different value for approot.</p>
Output Libraries HLQ (EDACONF)	<p>You are prompted for this information <i>only</i> if you are configuring the <i>first</i> instance of a product type (for example, if you are configuring the first instance of a WebFOCUS Reporting Server).</p> <p>This is the high-level qualifier that the installation procedure will use to allocate output libraries, that is, to allocate the configuration libraries for this server instance. This high-level qualifier is also known as EDACONF.</p>
Unit/Type	<p>You are prompted for this information <i>only</i> if you are configuring the <i>first</i> instance of a product type (for example, if you are configuring the first instance of a WebFOCUS Reporting Server).</p> <p>These show the values that the installation process will use to allocate the output libraries. If necessary, you can change these to site-specific values.</p> <p>Type can be VOL=SER (default), DATACLAS, MGMTCLAS, or STORCLAS.</p>

Field	Instructions
EDACONF suffix	<p>You are prompted for this information <i>only</i> if you are configuring an <i>additional</i> instance of a product type (for example, if you are configuring a second instance of a WebFOCUS Reporting Server).</p> <p>Each instance must have its own set of configuration libraries. To guarantee this, and to prevent a new set of configuration libraries from overwriting an existing set, the suffix that you specify here will be appended to the name of the product type qualifier. For example, if you are configuring the second instance of a WebFOCUS Reporting Server, you could specify that the suffix "1" be added, so that the EDACONF high-level qualifier would be:</p> <pre>IADMIN.SRV77.PDS.WFS1.DATA</pre> <p>You can add a new configuration as a numeric or string suffix to the base product type. If you supply a string, the installation procedure ignores any numeric suffix. For a:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Numeric suffix, enter a digit between 1 and 9. This will be added to the product type in the directory name and library name to distinguish it from other configuration instances. <input type="checkbox"/> String suffix, enter a string of between 1 and 5 characters (for example, TEST, PROD, or DEV). The string cannot contain embedded spaces. <p>You can also use the string suffix to extend the numeric numbering past 9. Just supply a number greater than 9.</p> <p>If you change the suffix value, when you press Enter, the panel refreshes with a new value for EDACONF Library.</p>
HTTP Listener Port	<p>This indicates the port number that the server will use for HTTP. It is the first of three connection ports that must be available to the server.</p> <p>For example, if you choose port 8101, then ports 8101, 8102, and 8103 are used by the server. Ensure that you choose ports that are not currently being used.</p>

Field	Instructions
TCP Listener Port	<p>This is the port number of the TCP Listener.</p> <p>The default is one less than the port specified for the HTTP Listener, but it can be any port number other than the three reserved for HTTP.</p>

8. Press Enter to continue to the next panel.

Depending on your license key, the Data Adapter panel may open before the confirmation panel. If the Data Adapter panel opens, continue with Step 9; otherwise, skip to Step 10.

9. The Data Adapter panel lists adapters that require the allocation of libraries in IRUNJCL or environment variables in the EDAENV member. To select specific adapters:
- Type Y next to the required adapters and press *Enter*.
 - Supply the requested information, which is described in [Step 2. Collect Required Information for Adapters](#) on page 212.

After you have finished installing and configuring the server, you can use the Web Console to finish configuring these adapters, and to configure adapters that do not have JCL requirements.

10. Press Enter to continue to the next panel.

The JSCOM3 Listener configuration panel opens.

- The panel will prompt for the path to the Java environment to be passed to either JDK_HOME or JAVA_HOME, as described in [JVM Requirements for Java Services](#) on page 205, and it will also prompt for edahome_dir and edaconf_dir, as described in [HFS Home and Configuration Directory Requirements](#) on page 211.
- Configuration of the JSCOM3 Listener is either optional or mandatory depending on which adapters were selected. If any Java-based adapters were selected (EJB, Call Java, JDBC, MS SQL Server), the configuration of all three paths listed above is mandatory. If SAP-based adapters were selected (SAP or SAP BW), only edahome_dir and edaconf_dir are required.
- If no Java-based or SAP based adapters were select, this configuration might still be desirable to enable the server-side graphics feature. To skip the configuration, leave the path blank.

11. Press Enter to continue to the next panel.

The confirmation panel opens.

12. Ensure that all values on the Confirmation panel are correct, then select one of the following options:

- N** to return to the initial panel so that you can change installation values.
- C** to create JCL which you can submit at a later time. The JCL is placed in your configuration library.
- S** to create JCL and submit the job immediately.

13. As the job is processed, validate the installation as described in [Step 2. Test the New Configuration Instance](#) on page 255.

Step 2. Test the New Configuration Instance

To test the configuration instance that you just added:

1. Log on to TSO as iadmin.
2. Submit the ISTART JCL from the configuration library to start the server. This executes the IRUNJCL proc. The configuration library is

high_level_qualifier.PDS.product_type[suffix].DATA

where:

high_level_qualifier

Is the high-level qualifier to be used for all output libraries. You specified the high-level qualifier during server installation, as described in [Step 4. Run ISETUP](#) on page 224, in Step 6.

product_type

Is one of the following:

- FFS** for a Full-Function Server
- DM** for a DataMigrator Server
- WFS** for a WebFOCUS Reporting Server
- WFM** for a Shared Application Server for WebFOCUS Maintain

suffix

If you are testing an additional instance of a product type for which an earlier configuration exists, the new configuration library product type qualifier will have a suffix (for example, FFS1 or FFSDEV). The suffix distinguishes the new configuration library from the original one.

3. Check the job output for errors. Look for the EDAPRINT message:

```
(EDA13023) ALL INITIAL SERVERS STARTED
```

4. Start the Web Console by opening a browser pointed at the listener port of the server. The URL format is

```
http://host:port
```

where:

host

Is the name of the machine on which the server is installed.

port

Is one port higher than the port specified when installing the server. For example, if you specified port 8100 during installation, then use port 8101 to access the Web Console.

The Web Console opens.

5. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree.
6. Continue with adapter configuration, as described in the *Adapter Administration* manual.

Upgrading Your Server Release for PDS

Use this option to upgrade to a new maintenance level within the same major release or, starting with major release 77, upgrade to a higher major release level. A major release is indicated by the first two digits of the release number.

The purpose of the PDS refresh option is to create a new set of EDHOME libraries. It is recommended that you test the new libraries in a test environment before manually changing your production JCL (IRUNJCL) to point to the new software. The upgrade process can overwrite an existing set of EDHOME libraries (not recommended) if both "Current Base HLQ" and "HLQ for downloaded files" or "Output Libraries HLQ" are the same value.

Step 1. Access the Installation Software

You can choose to access the server installation software using either:

- ❑ **Tape.** The software is provided on a 3490 or 3590 cartridge.

You must unload the installation data set from the tape before you can run the installation. This is how most installations are performed.

- ❑ **FTP.** You download the installation software from the Information Builders download site.

Downloading the installation software involves:

1. **Registering** at the Information Builders download site.
2. **Downloading** the installation data set from the site.
3. **Running** the isetup procedure to complete the download process and install the software.

Note: The above FTP steps are for the AUTOMATIC download instructions to MVS. If you downloaded the software to another platform, then transferred the files to MVS (following the manual FTP instructions), a new set of EDAHOME Libraries will already exist on MVS, therefore there will be no need to run ISETUP. The only process that needs to occur is the copying of the DB2VPR members from the new HOME.DATA to the current HOME.DATA of the release to be upgraded. Complete the upgrade by following steps 3-5 in [Step 2. Run ISETUP](#) on page 259.

Procedure: How to Unload the Installation Software From Tape

The software is provided on a cartridge in 3490 or 3590 format with MVS PDSs. Perform the following to unload the installation data set from the tape:

1. Log on to TSO.
2. Run an IEBCOPY job to allocate and unload the *qualifier*.HOME.DATA data set. This PDS contains the members needed for the actual installation.

It is recommended that you use HOME.DATA as the low-level qualifier for the target data set. Although you can specify any low-level qualifier, HOME.DATA enables the installation procedure to generate default data set names, simplifying your installation.

Note: If you do not use HOME.DATA, then change the following line to reflect the value you used.

```
//          SET  EDAUSSD= 'HOME.DATA'
```

Do this before you run ISETUP.

The following sample JCL is for the initial unload to a new data set:

```

//IEBCOPY EXEC PGM=IEBCOPY,REGION=0M
//SYSPRINT DD SYSOUT=*
//SYSUT1 DD UNIT=workunit,SPACE=(CYL,(5,1))
//OUT1 DD DISP=(NEW,CATLG,DELETE),
// DSN=qualifier.HOME.DATA,
// DCB=(RECFM=FB,LRECL=80,BLKSIZE=3200),
// SPACE=(CYL,(5,5,25)),
// UNIT=SYSDA
//IN1 DD DISP=(OLD,PASS),
// DSN=HOME.DATA,
// UNIT=cart,
// VOL=(,RETAIN,,SER=volser),
// LABEL=(1,SL)
//SYSPRINT DD SYSOUT=*
//SYSIN DD *
COPY INDD=IN1,OUTDD=OUT1

```

where:

workunit

Is the unit for the work data set.

qualifier

Is the high-level qualifier for HOME.DATA and for all other data sets that the installation procedure allocates. We recommend that the high-level qualifier reflect the release of the software. However, you can use any site-specific value.

For PDS, we recommend retaining the low-level qualifier HOME.DATA, but you can change this to any site-specific value. If you use a low-level qualifier other than HOME.DATA, you must then edit member PDSSNAME to change the string "HOME.DATA" to the low-level qualifier you specify here.

cart

Is the unit type of the tape drive. Common names include 3490, TAPE, and 3590. Change as needed.

volser

Is the value shown on the media label.

After this job has run, *qualifier*.HOME.DATA is allocated, cataloged, and populated with the members needed to continue the product installation.

Proceed to [Step 2. Run ISETUP](#) on page 259.

Procedure: How to Download the Installation Software Using FTP

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. Click *My Downloads* in the My Account section on the right side of the page.
The Downloads, Upgrades, Service Packs, and PTFs page opens.
3. Click the link for your product (for example, WebFOCUS and iWay Server and iWay Client).
The Downloads by Release page for your product opens.
4. Click your release from the Current Production Releases list.
The Software Downloads page for your release opens.
5. Scroll down and find the platform on which you want to install the server, and then click *Download* to the right of the platform name.
6. Fill in the registration form and then click *Continue*.
The Software Download Agreement page opens.
7. Select *I agree...* to consent to the Download Agreement, and then click *Continue*.
The Download Instructions page opens. Select AUTOMATIC or MANUAL and follow the relevant instructions.
A copy of the instructions is automatically emailed to you for later reference.
8. Log on to TSO.
9. Follow the instructions on the Download Page in your TSO session.
Continue with [Step 2. Run ISETUP](#) on page 259.

Step 2. Run ISETUP

Software upgrade consists of a series of ISPF panels, which gather information for the upgrade. After the panel dialog is complete, JCL is created and submitted (if required) to create a new set of EDAHOME libraries.

1. Execute the ISETUP member of your *high_level_qualifier*.HOME.DATA using ISPF option 6.
The Installation and Configuration panel opens.

2. Select 2 for PDS deployment and press Enter to continue to the next panel.
3. Complete the panel as follows.

Field	Instructions
Enter selection	Choose option 3, <i>Refresh Installation</i> .
Enter License Key	Enter the 10-digit license key that was provided with the software.
Input source	Choose the Input source, T for tape or F for automatic FTP download direct to MVS.
Installation Userid	Shows the current logon ID. It cannot be changed.
PTH Administrator Userid	An ID is required to administer the server immediately after initial installation. This ID is defined and maintained solely in the realm of the server. It defaults to <i>srvadmin</i> . Note: For a Refresh Installation, this parameter is ignored, as no configuration files are updated. ISETUP must be run by the OPSYS Administration userid.
PTH Administrator Password	Password for the PTH Administrator ID. Note: For a Refresh Installation, this parameter is ignored, as no configuration files are updated. ISETUP must be run by the OPSYS Administration userid.
Enter Job Card information	To provide JOB card information for submitting jobs to the JES queue, provide a valid job name (a maximum of seven characters following the // on the first JCL line), which defaults to the user ID that you are currently using. This job name is used for multiple submissions (for example, <i>jobnameA</i> , <i>jobnameB</i> , <i>jobnameC</i> , and so on) in the JCL generated by the installation procedure.
Override JOB name checking	To provide your own JOB card information, including JOB name, enter Y and provide valid JOB card information in the <i>Enter Job Card information</i> field. The JOB card information that you enter will be used for each job that is submitted.

4. If you selected input source T, skip to Step 5.

If you selected F for automatic FTP only, complete the panel as follows.

Field	Instructions
HLQ for downloaded files	High level qualifier to be used as the target for the FTP files. If this is the same value as "Current Base HLQ" (see below) then files will be overwritten. Two warning messages will be given and the enter key must be pressed to continue.
FTP Userid	User ID provided on the download instructions.
FTP Password	Password provided on the download instructions.

5. Press Enter to continue to the next panel, and complete the panel as follows.

Field	Instructions
Current Base HLQ (EDAHOME)	High level qualifier of the current server that is to be refreshed. This HLQ will be used to check if a full set of EDAHOME libraries exist. From this value, the current installation library name is obtained and this will be the location used to create the refresh JCL.

6. Press Enter to continue to the next panel, and complete the panel as follows.

Field	Instructions
Input Media (installing from tape)	
Volume serial number	Provide the volume serial number of the server media. The number is located on the tape supplied in you server package.
Volume unit type	Review the default value and change it if necessary.
Work unit type	Review the default value and change if necessary. You can specify a UNIT= type value (for example, SYSDA), or you can direct work files to a specific volume serial number by specifying, in single quotation marks ('), 'SYSDA,VOL=SER= <i>volume</i> '.
Output Libraries	

Field	Instructions
Output Libraries HLQ	For tape input only: High level qualifier that will be used to allocate and load a full set of EDASHOME libraries. Change the value as necessary. If this is the same value as "Current Base HLQ" (see previous page) then files will be overwritten. Two warning messages will be given and the enter key must be pressed to continue.
HLQ for downloaded files	If FTP is selected, this "HLQ for downloaded files" was provided on the previous panel.
Unit/Type	Values that the installation process will use to allocate the EDASHOME libraries on MVS. If necessary, you can change these to site-specific values. Type can be VOL=SER (default), DATACLAS , MGMTCLAS , or STORCLAS .
Refresh edasHOME_dir?	Select Y/N to refresh the contents of the edasHOME_dir directory.
edasHOME_dir	If Y was selected above, enter the path to edasHOME_dir.
RA Active?	If you are refreshing a 7.7, 7.7.01, or 7.7.02 installation, and Resource Management is configured, select Y to recreate RMLDATxx datasets, otherwise select N. The default value is N.

Note: The installation JCL library name is where the refresh JCL will be created. This library is the current software installation library. The value cannot be changed.

7. Ensure that all values on the panel are correct, then select one of the following options:
 - N** to return to the initial panel so that you can change installation values.
 - C** to create JCL which you can submit at a later time. The JCL is placed in your configuration library.
 - S** to create JCL and submit the job immediately.
8. As the job is processed, in SDSF, check JESLOG for errors and return codes.

The following jobs are added to the current server configuration library:

Job	Description
ISETUPJ3 ISOPTS3	Main JCL Job stream that is used to install the software.

Step 3. Test the Server Installation

To test the installation:

1. Log on to TSO as iadmin.
2. Using a test server, replace all the EDHOME libraries referenced in IRUNJCL with the new set.
3. Submit the ISTART JCL to start the server.
4. Check the job output for errors. Look for the EDAPRINT message:

```
(EDA13023) ALL INITIAL SERVERS STARTED
```

5. Start the Web Console by opening a browser pointed at the listener port of the server. The URL format is

```
http://host:port
```

where:

host

Is the name of the machine on which the server is installed.

port

Is one port higher than the port specified when installing the server. For example, if you specified port 8100 during installation, then use port 8101 to access the Web Console.

The Web Console opens.

6. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree.

When you are finished using the server, you can use the Web Console to stop the server by going to the Web Console menu bar, selecting *Workspace*, and then *Stop*.

If you experience problems at start up, examine the job output for more information.

Step 4. Reconfigure Server Security

For information about configuring server security, see [Step 6. Configure Server Security](#) on page 235.

To reconfigure server security to OPSYS provider only:

1. Log on to TSO.
2. The libraries allocated to STEPLIB in IRUNJCL must be APF-authorized. Any non APF-authorized libraries must be allocated the TASKLIB DDNAME.
3. Test server security by repeating the process described in [Step 3. Test the Server Installation](#) on page 263.

Preventing Unsecured Server Starts After Upgrades

If the security provider is set to OPSYS in the configuration file and, additionally, explicit environment variable EDAEXTSEC is set to OPSYS (or ON), and the server cannot impersonate users because it lacks platform-specific authorization steps, the server start aborts and error messages are written to the edaprint log.

This feature prevents an unsecured server start after a software upgrade if any of the required post-upgrade reauthorization steps are missed on a UNIX, IBM i, or z/OS HFS deployment. This is not applicable to other platforms. The setting may be placed in any normal server start-up shell or profile that a site is using or in the server edaenv.cfg configuration file. The messages vary slightly by platform.

The edaprint messages are:

```
I Configured primary security is 'OPSYS' as set in configuration file
E Server security explicitly set to OPSYS, but lacks authority!
Workspace initialization aborted.

(EDA13171) UNABLE TO START SERVER
```


Step 5. Reconfigure Adapters

While most adapters do not require additional steps after updating binary files, the following table notes the adapters that do require some consideration.

Adapter	Steps After Updating Binaries
Adabas	<ul style="list-style-type: none"> <li data-bbox="491 426 1265 521"><input type="checkbox"/> Change the value for EDALOAD in member EDAENV of your current server configuration library (<i>qualif.PDS.product_type.DATA</i>) to point to the new P.HOME.LOAD. <li data-bbox="491 551 1205 611"><input type="checkbox"/> Re-enable the module containing SVC using the Web Console adapter configuration page. <li data-bbox="491 641 1187 700"><input type="checkbox"/> Test the adapter from the adapter page before running your applications.
Db2 CAF	<ul style="list-style-type: none"> <li data-bbox="491 756 1261 851"><input type="checkbox"/> Rerun the IDB2BIND JCL found in your current server configuration library <i>qualif.PDS.product_type.DATA</i>. This needs to be done for each subsystem that is used. <li data-bbox="491 881 1187 940"><input type="checkbox"/> Test the adapter from the adapter page before running your applications.

Accounting for PDS - SMF Records

The server provides an optional facility to use for accounting purposes that enables you to log resource utilization on a per-user basis. This facility enables the server to generate SMF records for query-level and user-level accounting.

Server accounting requires that the server STEPLIB data sets be APF-authorized. When SMF records are generated, they contain:

- The logon ID and security ID of the user.
- The CPU time and EXCPs consumed.
- Data based on the type of record written.

You can process the SMF records using the accounting programs that exist at your site.

Examples of SMF records are provided in [SMF Record Format for RECTYPES 1 and 4](#) on page 268.

In order to write SMF records, the server must be running APF authorized.

Two sample Master Files (SMFVSAM and SMFFIX) are provided for accessing accounting statistics. They reside in `qualif.P.HOME.MAS`.

Their difference is that SMFVSAM can be used to report directly from the system-live `SYS1.MANx` records, while SMFFIX can be used to report from a sequential file produced from running the SMFDUMP utility. These Master Files enable you to interpret the SMF records generated by the accounting facility using reporting requests or store procedures. Both Master Files are for logoff records only, as indicated by `ALIAS=2` on the `RECTYPE` field entry.

A sample procedure report to query the SMF data is also provided in `qualif.P.HOME.FEX(SMFMAN1)`.

Syntax: **How to Enable Accounting**

To enable accounting, insert the following statement into the server configuration file (`edaserve.cfg`):

```
smf_recno=smfnumber
```

where:

```
smfnumber
```

Is an integer in a range from 128 to 255, inclusive. This number represents the SMF number used by the accounting facility when it sends records to the SMF system.

By default, both `RECTYPE` pairs will be created when accounting is enabled. You can override the default by coding the following parameter on `edaserve.cfg` :

```
smf_subtype = {all|logon|query}
```

where:

```
all
```

Cuts all records. This is the default.

```
logon
```

Cuts logon records only (`RECTYPE` pair 1 and 2).

```
query
```

Cuts query records only (`RECTYPE` pair 4 and 5).

Syntax: How to Set the Accounting Field

Up to 40 characters can be supplied that appear in the SMF records field SMFOFA40. The SET BILLCODE command can be used in any support server profile to provide the account field information. The syntax is

```
SET BILLCODE=value
```

where:

value

Is the 1–40 characters to be used on each SMF record produced.

This information can also be set dynamically from a client application by coding an RPC with the SET command and executing it with the value as a parameter. WebFOCUS users can send the SET command to the server.

Procedure: How to Report From SMF Data

To report from SMF data, execute the sample procedure *smfman1.fex*, provided under home/catalog (DDNAME EDAHFX for a PDS Deployment server).

You will be prompted for the DSN of the SMF VSAM data set from which you want to report, and the *smf_reco* value used to produce the SMF records.

Following is a listing of *smfman1.fex*:

```
DYNAM ALLOC FI SMFVSAM DSN &SMFDSN.Please provide SMF VSAM DSN. SHR REU
DEFINE FILE SMFVSAM
CPU/D8.2 = SMFOFCPU / 100 ;
USER/A20 = SMFOFUID ;
EXCPS/I6 = SMFOFEXC ;
TIME/D9.2 = SMFOFLTM / 100 ;
HR/I2 = SMFOFTME / 360000 ;
MIN/I2 = (SMFOFTME - (HR*360000)) / 6000 ;
TOD/A5 = EDIT(HR) | ':' | EDIT(MIN) ;
END
TABLE FILE SMFVSAM
PRINT USER CPU EXCPS TIME TOD
WHERE SMFOFRTY EQ &SMFNUM.Please provide SMF number(type) for report.
END
```

Reference: SMF RECTYPES

There are four RECTYPE values defined to produce SMF records:

RECTYPE	Description
1	Indicates a start of task record. When included in a report, these statistics tell when a task initiation occurred, and are of no particular use in chargeback. By pairing start and end of task records for all tasks within a time period, statistics, such as average active time, peak task count, and average task count, can be determined. These values can be used for future capacity planning activities for the server.
2	Indicates the start of a task record. When included in a report, these statistics tell when a task termination occurred. These records are cut for both publicly and privately deployed services and contain statistics for the subtask as a whole. For privately deployed services, RECTYPE (2) records contain statistics associated with a single user connection.
4	Begin query. Record layout is the same as RECTYPE (1).
5	End query. Record layout is the same as RECTYPE (2).

Reference: SMF Record Format for RECTYPES 1 and 4

The record format for RECTYPES 1 and 4 of the SMF records written by the server is defined below. The format is provided in the system 390 assembler DSECT form.

```

SMFON      DSECT
          SPACE
*-----*
*  USAGE ACCOUNTING SMF RECORD LAYOUT FOR LOGON RECORDS.          *
*                                                                    *
*  THIS IS THE DSECT DESCRIBING THE SMF RECORD WHICH IS PASSED TO  *
*  YOUR EXIT ON AT USER LOGON TIME.  IT IS COMPLETELY READY TO BE  *
*  WRITTEN WHEN YOUR EXIT RECEIVES CONTROL.                          *
*-----*
          SPACE
    
```

```

*-----*
* THE FIRST TWENTY FOUR BYTES OF THE RECORD ARE THE SMF HEADER. *
* THESE FIELDS ARE REQUIRED IN ALL SMF RECORDS (18 BYTES FOR RECORDS *
* WITHOUT SUBTYPES; WE USE SUBTYPES, THE HEADER IS 24 BYTES). *
SPACE
SMFONLEN DS H'116' RECORD LENGTH
SMFONSEG DS XL2'0000' SEGMENT DESCRIPTOR (0 UNLESS SPANNED)
SMFONFLG DS XL1 SYSTEM INDICATOR
SMFONRTY DS XL1 RECORD TYPE
SMFONTME DS XL4 TIME, IN HUNDREDTHS OF A SECOND
SMFONDTE DS PL4 DATE, 00CYDDDF, WHERE F IS THE SIGN
SMFONSID DS CL4 SYSTEM IDENTIFICATION
SMFONSBS DS CL4 SUBSYSTEM IDENTIFICATION
SMFONSBT DS XL2'0001' SUBTYPE OF RECORD - X'0001' INDICATES X
THIS IS A LOGON RECORD
SPACE

*-----*
* THE NEXT FIELDS ARE THOSE PRESENT IN THE LOGON *
* RECORD FOR THE START OF A USER SESSION. *
*-----*
SPACE
SMFONMSO DS CL8 JOBNAME
SMFONJID DS CL8 JOBID (FROM SSIBJBID)
SMFONASI DS Y ASID
SMFONRV1 DS XL2 RESERVED
SMFONUID DS CL20 SECURITY USERID
SMFONLID DS CL20 USERID PRESENTED AT LOGON (SAME AS X
SMFONSID UNLESS CHANGED VIA MSIDTR X
SECURITY EXIT)
SMFONRSV DS XL8 RESERVED FOR FUTURE EXPANSION
SMFONCTI DS XL4 RESERVED FOR FUTURE EXPANSION
SMFONSRV DS CL8 SERVICE NAME FROM SERVICE BLOCK
SMFONRS0 DS XL4 RESERVED FOR FUTURE EXPANSION
SMFONCNT DS XL1 CONNECTION TYPE
SPACE
SMFONTSO EQU 1 CONNECTION VIA TSO
SMFONCIC EQU 2 CONNECTION VIA CICS
SMFONVTM EQU 4 CONNECTION VIA VTAM
SMFONPSR EQU 8
SPACE
SMFONRS1 DS XL3 RESERVED
SMFONID1 DS F SYSPLEX ID 1
SMFONID2 DS F SYSPLEX ID 2
SMFOFPID DS XL20 POOLED USER ID
SMFONRS2 DS XL12 RESERVED
SMFONL EQU *-SMFON LENGTH OF THE SMF LOGON RECORD

```

Reference: SMF Record Format for RECTYPES 2 and 5

The record format for RECTYPES 2 and 5 of the SMF records written by the server is defined below. The format is provided in the system 390 assembler DSECT form.

```

SMFOF      DSECT
           SPACE
*-----*
*  USAGE ACCOUNTING SMF RECORD LAYOUT FOR LOGOFF RECORDS.          *
*                                                                     *
*  THIS IS THE DSECT DESCRIBING THE SMF RECORD WHICH IS PASSED TO   *
*  YOUR EXIT ON AT USER LOGOFF TIME.  IT IS COMPLETELY READY TO BE *
*  WRITTEN WHEN YOUR EXIT RECEIVES CONTROL.                          *
*-----*
           SPACE
*-----*
*  THE FIRST TWENTY FOUR BYTES OF THE RECORD ARE THE SMF HEADER.   *
*  THESE FIELDS ARE REQUIRED IN ALL SMF RECORDS (18 BYTES FOR RECORDS *
*  WITHOUT SUBTYPES; WE USE SUBTYPES, THE HEADER IS 24 BYTES).     *
*-----*
           SPACE
SMFOFLEN  DS      H'168'          RECORD LENGTH
SMFOFSEG  DS      XL2'0000'      SEGMENT DESCRIPTOR (0 UNLESS SPANNED)
SMFOFFLG  DS      XL1           SYSTEM INDICATOR
SMFOFRTY  DS      XL1           RECORD TYPE
SMFOFTME  DS      XL4           TIME, IN HUNDREDTHS OF A SECOND
SMFOFDTE  DS      PL4           DATE, 00CYDDDF, WHERE F IS THE SIGN
SMFOFSID  DS      CL4           SYSTEM IDENTIFICATION
SMFOFSBS  DS      CL4           SUBSYSTEM IDENTIFICATION
SMFOFSBT  DS      XL2'0002'     SUBTYPE OF RECORD - X'0002' INDICATES X
                                   THIS IS A LOGOFF RECORD
           SPACE
*-----*
*  THE NEXT FIELDS ARE THOSE PRESENT IN THE LOGOFF                  *
*  RECORD FOR THE END OF A USER SESSION.                            *
*-----*
           SPACE
SMFOFMSSO DS      CL8           JOBNAME
SMFOFJID  DS      CL8           JOBID (FROM SSIBJBID)
SMFOFASI  DS      Y            ASID
SMFOFRV1  DS      XL2         RESERVED
SMFOFUID  DS      CL20        SECURITY USERID
SMFOFLID  DS      CL20        USERID PRESENTED AT LOGON (SAME AS X
                                   SMFOFSID UNLESS CHANGED VIA MSIDTR X
                                   SECURITY EXIT)
SMFMEMA   DS      XL4         MEMORY ABOVE THE LINE (IN KILOBYTES)
SMFMEMB   DS      XL4         MEMORY BELOW THE LINE (IN KILOBYTES)
SMFZIIIP  DS      XL4         ZIIP CPU NORMALIZED (HUNDREDTHS OF A SEC)
SMFOFSRV  DS      CL8         SERVICE NAME FROM THE SERVICE BLOCK
SMFZPOCP  DS      XL4         ZIIP ON CP (HUNDREDTHS OF A SEC)
SMFOFCNT  DS      XL1         CONNECTION TYPE
           SPACE

```

SMFOFTSO	EQU	1	CONNECTION VIA TSO	
SMFOFCIC	EQU	2	CONNECTION VIA CICS	
SMFOFVTM	EQU	4	CONNECTION VIA VTAM	
SMFOFPSR	EQU	8		
SMFOFCC	DS	XL3	COMPLETION CODE FOR THE TASK	
SMFOFACT	DS	CL8	USER ACCOUNTING INFORMATION; THIS	X
			FIELD CURRENTLY PASSED AS LOW VALUE	
SMFOFCPU	DS	XL4	CPU TIME IN HUNDREDTHS OF A SECOND	
SMFOFEXC	DS	XL4	COUNT OF EXCP'S	
SMFOFLTM	DS	FL4	LOGON DURATION IN HUNDREDTHS OF A	X
			SECOND	
SMFPRTY	DS	XL1	PRIORITY	
SMFCOMPL	DS	XL1	COMPLETION TYPE	
	DS	XL2	RESERVED	
SMFOFID1	DS	F	SYSPLEX ID 1	
SMFOFID2	DS	F	SYSPLEX ID 2	
SMFOPID	DS	XL20	POOLED USERID	
SMFOFA40	DS	CL40	FULL 40-BYTE ACCOUNTING FIELD	
		SPACE		
SMFOFL	EQU	*-SMFOF	LENGTH OF THE SMF LOGOFF RECORD	

Reference: Accounting for Db2 in a Server Task

When using a server to access Db2 data, certain processing takes place within the Db2 address space and is governed by the Db2 chargeback system. If a user requests data from Db2, the server passes the request to the Db2 subsystem. The Db2 subsystem then processes the request, performing such tasks as retrieving rows and aggregating the data. It generates the answer set, and passes the output back to the server. The server then performs any joins and formatting which have not been performed by Db2 to satisfy the original request.

Charges incurred while the request was being processed by the Db2 subsystem are added to the charges accumulated in the server task that originated the request for processing. If the server accounting is enabled, these charges are associated with the user logon and security IDs in the SMF records described earlier.

Enabling Use of the zIIP Specialty Engine

If your site has a zIIP (System **z** Integrated Information **P**rocessor) specialty engine from IBM, you can offload specific categories of workload from the Central Processors to the zIIP.

The zIIP engine is a restricted version of a Central Processor (CP), also referred to as a General Processor (GP). The capacity of the zIIP engine does not count toward the overall MIPS rating of the mainframe image, so the CPU usage incurred on the zIIP is effectively free. Central Processors are often configured to run at speeds below their maximum rating for cost saving and capacity planning purposes. For Central Processors, *100% capacity* typically refers to the maximum MIPS that the processor is allowed to generate at that installation, in accordance with your contract with IBM. In contrast, the zIIP engine always runs at true 100 percent of capacity.

As much as 80 percent of server processing is enabled to run on the zIIP engine. Typical workloads are expected to offload 30 to 80 percent of CPU processing to the zIIP engine.

To make use of the zIIP enablement feature, the server must run in an authorized state.

What Is a zIIP Specialty Engine?

Though physically identical to a Central Processor, the zIIP engine is microcoded at installation time to run specific types of workloads. The Central Processor continues to handle the operating system, I/O interrupts and timer interrupts, job initiations, and user interactions with the operating system. The zIIP concentrates on CPU intensive workloads, leaving the Central Processor more time to absorb otherwise queued workloads, thereby achieving some overall performance improvement across all mainframe activity.

Steps to zIIP Enablement

This section describes steps and requirements for the server use of the zIIP processor.

The steps to server zIIP enablement are:

1. If your site has purchased the zIIP feature, obtain a license code that licenses you to use the zIIP feature.
2. Obtain APF authorization for the server load library.
3. Activate the zIIP feature using the SET ZIIP=ON or SET ZIIP=ON/SIMMAXZIIP command. For instructions, see [Activating a zIIP Environment or Projecting zIIP Usage](#) on page 273.

Reference: Usage Notes for Use of the zIIP Processor

- Maximize the blocksizes of data sources that are read or written by the server to reduce the number of I/Os required to access the file. This will reduce the number of switches to non-zIIP mode that the server agents have to make, thus permitting a greater percentage of zIIP contribution to the request.

- ❑ Move or rewrite functions developed at your site since the server must switch to non-zIIP mode for each call to such routines. You may be able to use one of the following possible solutions:
 - ❑ Move the routines from DEFINES to COMPUTEs to reduce the number of times they are referenced. This tactic must be applied carefully, and only when report results would not change.
 - ❑ Rewrite the routines using DEFINE FUNCTION, which executes on the zIIP processor.
 - ❑ Confine the routine to a pre-step run with ZIIP=OFF which collects its calculated results, then use those calculations in the next step with ZIIP=ON.

Activating a zIIP Environment or Projecting zIIP Usage

The last step in zIIP enablement is to activate the use of the zIIP processor in the server. zIIP enablement is activated by the SET ZIIP command.

The SET ZIIP command has three options:

- ❑ **OFF.** This setting prevents the server from offloading its processing to a zIIP.
- ❑ **ON.** This setting causes the server to offload processing to a zIIP engine if you have a zIIP processor and the environment is properly APF-authorized.
- ❑ **ON/SIMMAXZIIP.** This setting enables you to project zIIP processing in two different environments:
 - ❑ **You do not have a zIIP processor.** Using this setting along with the PROJECTCPU parameter, you can project how much server workload would have been offloaded to a zIIP.
 - ❑ **You do have a zIIP processor.** Using this setting you can project how much advantage you would achieve by offloading 100% of eligible server processing to the zIIP.

Syntax: How to Activate the zIIP Enablement Feature

You can issue the SET ZIIP command in a server profile or in a particular FOCEXEC.

```
SET ZIIP={ON[/SIMMAXZIIP] | OFF}
```

where:

ON

Configures the server to offload processing to the zIIP engine.

This setting:

- Determines if the zIIP processor is accessible to the LPAR in which a job is running.
- Determines if the server environment has been properly authorized to run a zIIP workload.

Note: If the server determines that the zIIP processor is not accessible or that the environment has not been authorized correctly, it issues a message describing the reason and continues in ZIIP=OFF mode, which forwards all subsequent work to the Central Processor.

ON/SIMMAXZIIP

Configures the server to either:

- Project what the zIIP usage would be if the server could offload processing to a zIIP, when the server is operating in an LPAR without a zIIP. This requires that the PROJECTCPU parameter be set to YES.

The SYS1.PARMLIB member IEAOPTxx contains the PROJECTCPU statement. Activating the PROJECTCPU parameter projects zIIP consumption when a zIIP processor is not yet defined to the LPAR. SMF type 30 records will show the potential calculated zIIP time, so that you can accurately project zIIP usage. This enables you to evaluate the effect of configuring a zIIP processor to be available for server usage. The Systems Programmer for your site will have access to this data. Use this option for simulation purposes only.

Since the zIIP engine actually is not present, all zIIP-eligible workload will be diverted to the Central Processor. Thus, all of that CPU utilization will be recorded in a server variable called &FOCZIIPONCP. This is the amount of workload that would have run on the zIIP engine, and would have appeared in &FOCZIIPCPU, had the zIIP been present and accessible to server work. This information is also recorded in the server job statistics as well as in IBM SMF type 30 records.

To use this option, insert the following parameter in SYS1.PARMLIB for your LPAR, and also issue the SET ZIIP=ON/SIMMAXZIIP command:

```
PROJECTCPU=YES
```

This setting:

- Determines if the PROJECTCPU=YES command has been set in the LPAR.
- Determines if the server environment has been properly authorized to run a zIIP workload.

- ❑ Projects zIIP utilization if 100% of eligible server processing could be offloaded to the zIIP, when the server is running in an LPAR with a zIIP. This lets you determine what you would gain by configuring Workload Manager to give the server a bigger share of zIIP processing.

IBM Workload Manager (WLM) prioritizes workloads among the Central Processors and zIIP processors at your site based on a complex set of goals and rules established by the system administrator. These rules apply to all workloads from all sources, not just the server. These goals combine to influence the decision to direct server requests to the zIIP engine at any particular moment.

Utilizing this setting with a zIIP present can help you determine how much advantage you would get if the server had more of a share of the zIIP processor. To see the difference in actual and projected zIIP usage, run the same job with SET ZIIP=ON and then with SET ZIIP=ON/SIMMAXZIIP and compare the results. For more information about evaluating zIIP usage, see [Evaluating zIIP Usage](#) on page 277.

This setting:

- ❑ Determines if the zIIP processor is accessible to the LPAR in which a job is running.
- ❑ Determines if the server environment has been properly authorized to run a zIIP workload.

Note: If the server determines that the environment has not been authorized correctly, it issues a message describing the reason and continues in ZIIP=OFF mode, which forwards all subsequent work to the Central Processor.

OFF

Configures the server not to offload processing to the zIIP engine. OFF is the default value.

Information Builders Note: Turn off zIIP enablement only when you know for sure that a job will not gain any advantage from using the zIIP processor or if the system operator or administrator requires that you turn it off.

Example: Setting the PROJECTCPU Parameter in SYS1.PARMLIB Member IEAOPTxx

Use the following sample as a guide for setting the PROJECTCPU parameter in SYS1.PARMLIB(IEAOPTxx):

```
/* ***** */
/*                               SYS1.PARMLIB(IEAOPTxx)                               */
/* ***** */
PROJECTCPU=YES
```

How the Server Takes Advantage of the zIIP Processor

The server diverts eligible workload to the zIIP engine by switching from TCB (Task Control Block) mode for workloads that can run only on a Central Processor to SRB (Service Request Block) mode for execution of enabled workloads on the zIIP engine.

Types of server processing that are offloaded to the zIIP engine include:

- Computations.
- Aggregation.
- Screening.
- Sorting.
- Report formatting and styling.
- Transaction Processing.

The server zIIP Monitor detects situations in which the overhead cost of zIIP usage is exceeding the CPU benefits gained. When this threshold is reached, the server may decide to suspend use of the zIIP for the duration of a logical phase of the server request. When it does so, it places a message to that effect in the JES log. It then resets to make the zIIP processor accessible to the next logical phase of the server request.

TABLE, MATCH, MODIFY, and MORE requests may suspend and resume more than once as they progress through logical phases of execution.

In every case, the server attempts to optimize the use of the zIIP and minimize chargeable CPU costs.

Applications that perform significant database I/O, high-volume sorting, or the use of third party tools or user functions during processing require switching out of SRB (zIIP) mode into TCB (non-zIIP) mode to communicate, and then back again to continue processing. Although each switch is miniscule, the cumulative effect can absorb measurable amounts of CPU time on both the zIIP engine and the Central Processor.

In order to diminish this effect, the server buffers the collection of records passed to the system sort utility and some adapters rather than passing one record at a time, thus reducing the number of switches between TCB and SRB modes.

These third party products may themselves be zIIP enabled and may offload some or all of their processing to the zIIP engine independent of the server. The server always calls these products from the Central Processor because it cannot know whether they will perform any processing that is prohibited on the zIIP.

Even though zIIP usage occurs more frequently on non-optimized requests to a relational data source, optimized requests are still inherently more efficient and, therefore, may incur less CPU time. Being zIIP enabled, Db2 may also take advantage of the zIIP processor for server requests based on the local configuration of Db2 relative to the server.

Requests against some types of data sources whose I/O can be buffered gain a lot of advantage from zIIP enablement. Data sources that gain the most benefit from zIIP processing due to buffered I/O include:

- Blocked flat files.
- FOCUS.
- XFOCUS.
- VSAM.
- Db2.

Evaluating zIIP Usage

In order to evaluate server zIIP processing in a session, you can query three Dialogue Manager variables that accumulate statistics about CPU processing:

- &FOCCPU accumulates the time spent on a Central Processor. This is an existing variable that precedes zIIP enablement.
- &FOCZIIPCPU accumulates the time actually spent on the zIIP processor (in SRB mode). This is the normalized CPU value using the same scale as &FOCCPU.
- &FOCZIIPONCP accumulates the time that processing could have been offloaded to the zIIP processor but was diverted to the Central Processor by the system.

Note:

- &FOCCPU includes the value of &FOCZIIPONCP.
- The sum of &FOCZIIPCPU and &FOCCPU represents the total CPU utilized by the server agent.
- If you set ZIIP=OFF, the zIIP variables do not accumulate further but are not reset to zero. If you later set ZIIP=ON, they resume accumulating statistics.

The RM (Resource Manager) that monitors server usage also captures zIIP statistics.

Performance Considerations for PDS

There are several ways in which you can improve the server performance:

- ❑ **Server initialization commands.** You can specify DYNAM commands in member SRVINIT of the data set referenced by //EDACCFG DD in IRUNJCL. For more information, see [Server Initialization Commands Configured in SRVINIT Member](#) on page 278.
- ❑ **Non-swappable address space.** We recommend that you run the server in a non-swappable address space. For more information, see [Running the Server in a Non-Swappable Address Space](#) on page 280.
- ❑ **Workload Manager (WLM).** You can balance server workload by using Workload Manager. For more information, see [Workload Manager](#) on page 281.

Server Initialization Commands Configured in SRVINIT Member

It is possible to specify DYNAM commands in member SRVINIT of the data set referenced by //EDACCFG DD in IRUNJCL. These commands will be executed during server startup and will be in effect until the server is shut down. You can execute the following DYNAM commands from SRVINIT:

- ❑ `DYNAM SET APP FOR filetype [SKIP]CREATE] [POSTFIX a.b] [parms]`

Specify the types of component files that are skipped or created for the application when an APP CREATE command is issued. By default, all component file types are generated.

where:

filetype

Are the component types that may be affected by this command: ACCESS, DTD, ETG, FOCCOMP, FOCEXEC, FOCSTYLE, GIF, HTML, MAINTAIN, MASTER, SQL, WINFORMS, XML, XSD. You must issue a separate command for each component type you wish to affect.

[SKIP](#)

Indicates that the designated file type should not be created when the APP CREATE command is issued.

[CREATE](#)

Creates the designated file type when the APP CREATE command is issued. This is the default setting.

POSTFIX

Specifies the lower-level qualifier of the DSN (data set name) for the component type. The APPROOT value is used to complete the full DSN, which is expressed as

aprootvalue.appname.component_type

The default value for component_type is

filetype.DATA

parms

Are the allocation parameters you can set. The default parameter values are:

Filetype	Parms
ACCESS	RECFM FB TRKS LRECL 80 BLKSIZE 22000 SPACE 50 50 DIR 50
DTD	RECFM VB TRKS LRECL 4096 BLKSIZE 27998 SPACE 50 50 DIR 50
ETG	RECFM FB TRKS LRECL 80 BLKSIZE 22000 SPACE 50 50 DIR 50
FOCCOMP	RECFM VB TRKS LRECL 32756 BLKSIZE 32760 SPACE 50 50 DIR 50
FOCEXEC	RECFM VB TRKS LRECL 4096 BLKSIZE 27998 SPACE 50 50 DIR 50
FOCSTYLE	RECFM FB TRKS LRECL 1024 BLKSIZE 27648 SPACE 50 50 DIR 50
GIF	RECFM VB TRKS LRECL 1028 BLKSIZE 27998 SPACE 50 50 DIR 50 GIF type creates libraries for GIF and JPG files.
HTML	RECFM VB TRKS LRECL 4096 BLKSIZE 27998 SPACE 50 50 DIR 50
MAINTAIN	RECFM VB TRKS LRECL 4096 BLKSIZE 27998 SPACE 50 50 DIR 50

Filetype	Parms
MASTER	RECFM FB TRKS LRECL 80 BLKSIZE 22000 SPACE 50 50 DIR 50
SQL	RECFM VB TRKS LRECL 32756 BLKSIZE 32760 SPACE 50 50 DIR 50
WINFORM	RECFM VB TRKS LRECL 4096 BLKSIZE 27998 SPACE 50 50 DIR 50
XML	RECFM VB TRKS LRECL 4096 BLKSIZE 27998 SPACE 50 50 DIR 50
XSD	RECFM VB TRKS LRECL 4096 BLKSIZE 27998 SPACE 50 50 DIR 50

`DYNAM APP app1 [app2 ...]`

Enable application libraries to be allocated during the server startup, improving performance. This command is not applicable to sequential data sets in the application (for example, FOCUS, FTM) which will only be allocated when they are referenced. For example:

```
DYNAM APP IBISAMP BASEAPP (default command at installation time)
```

`DYNAM ALLOC` commands

For sequential data sets in the application (for example, FOCUS, FTM) to be allocated at server startup (equivalent to adding a JCL allocation for these files in IRUNJCL).

Running the Server in a Non-Swappable Address Space

We recommend that you run the server in a non-swappable address space. In order to make the server address space permanently non-swappable, add the following entry to SYS1.PARMLIB(SCHEDxx):

```
PPT PGMNAME(TSCOM300)          /* PROGRAM NAME */
NOSWAP                          /* NON-SWAPPABLE */
CANCEL                          /* CAN BE CANCELLED */
```

Do not use the KEY 0 parameter, or any other parameter (such as NOPASS), unless the system programmer completely understands the consequences of adding the parameter.

All local spawn transactions will perform in the mode of the server. For example, if the server address space is non-swappable, all local spawn execute as non-swappable.

The server executes limited non-local spawn, such as when the user executes a UNIX system command. Non-local spawn execute as swappable.

The server never executes a fork subroutine. (A fork subroutine creates a new process. The new process, called the child process, is an almost exact copy of the calling process, which is called the parent process.)

Workload Manager

Although the server may run in a specific performance group, transactions submitted by server agents may perform differently than the server by adding the following keyword to edaserve.cfg:

```
wlm_enclave_trname = WLM_transaction_name
```

where:

```
WLM_transaction_name
```

Can be up to 8 characters.

This is a service-level keyword.

Using this setting, the task will join a Workload Manager (WLM) enclave when a request starts, and leave the enclave when the request finishes. This gives WLM control of the dispatching priority of the task. The transaction rules defined on WLM will determine the default service class assigned to this transaction, and that service class will determine how the request runs.

This feature helps to balance a workload so that a long request will not affect a short request. This can be achieved through WLM rules designed to lower the priority of a long request after a certain period of time. Without this feature, all requests share the region priority.

The transaction name passed in this keyword must match one defined in the WLM Classification Rules for the Job Entry Subsystem (JES). A corresponding WLM Service Class pointed to by this rule will then be associated with this service.

The classification rules for JES must be used even if the server is started as a started task. The subtasks are always run under JES.

For example, you would include the following in edaserve.cfg:

```
SERVICE = DEFAULT
BEGIN
wlm_enclave_trname = IWAYFAST
.
.
.
END
```

The WLM definition is:

Subsystem Type JES - Batch Jobs
Classification:

Default service class is PRDBATLO
There is no default report class.

Qualifier #	Qualifier type	Qualifier name	Starting position	Service Class	Report Class
1	TN	IWAYFAST		EDAQRYHI	

WLM sub-rules (levels 2 and above) are supported. For a server request to join an enclave in a particular service class, the names of all rule qualifiers below our transaction name are checked. For example, consider the following WLM definition:

Subsystem Type JES - Batch Jobs
Classification:

Default service class is PRDBATLO
There is no default report class.

Qualifier #	Qualifier type	Qualifier name	Starting position	Service Class	Report Class
1	SSC	PRDMVS		PRDDFLT	
2	TN	IWAYFAST		EDAQRYHI	

In this particular case, the qualifier 1 type is SSC (Subsystem Collection), and a server request will only join the enclave IWAYFAST if it is running on a particular LPAR in the SYSPLEX. This qualifier (PRDMVS) must match the XCF group definition: issue \$DMASDEF (for JES2) and check the value of XCFGRPXM field.

You can handle WLM scheduling environments by defining them to WLM and then adding the JOB statement parameter SCHENV=xxxxx to the ISTART JCL.

General Information for a z/OS PDS Installation

This section covers general information for a z/OS installation.

Sample Metadata, Data, and Other Tutorial Samples

Releases prior to 7.7.06 pre-load various samples into the IBISAMP application. As of 7.7.06, on a new installation, the IBISAMP application is created, but is not pre-loaded. The server Web Console has a new feature on the ribbon and on the application tree (under *new*), *Tutorials* (the Create Tutorial Framework page), which has a pull-down for various samples. The DMC also has this feature on the application tree.

There are currently about 10 different tutorial/sample selections available on the pull-down select list to match various customer needs. The bulk of the prior IBISAMP sample objects can be generated by selecting the *Create Legacy Sample Tables and Files* tutorial. Other prior IBISAMP DataMigrator sample objects (usually starting with the characters dm*) are now loaded by choosing their respective DataMigrator tutorials. Under the new method, the tutorials/samples may be loaded to any application, not just IBISAMP.

If you are doing just a software refresh, the prior IBISAMP objects will be unchanged (because a refresh does not touch app directories).

Frequently Asked Questions for PDS

Q: Why might someone want to use the PDS deployment?

A: PDS deployment provides the same rich level of features as the HFS-deployed server, including the Web Console, but removes the requirement for interaction with Unix System Services at installation and run time. It deploys the server software in partitioned data sets. Configuration and user-created source files, such as procedures and metadata, are also stored in PDS libraries.

Administration of the server, from a systems perspective, has been streamlined to match that of the classic MVS version of the server (also known as the SSCTL server). There are fewer user ID requirements for installing and operating the PDS-deployed server than the HFS-deployed version, and security management has been simplified.

Q: Does this replace the older MVS server (also known as SSCTL)?

A: The z/OS server with PDS deployment is a migration path from the older MVS server.

Q: Can one refresh a server's installation software that had been deployed one way with software using other type of deployment?

A: No. Each deployment type is independent of the other with regards to installation.

Q: Can both deployments of the server coexist on one z/OS system?

A: Yes, if your license agreement allows for this.

Q: Can one configure two server instances of the same server, one instance an HFS/USS deployment, and the other a PDS deployment?

A: No. Although the media and installation are unified, once the base server software is installed, the two deployment types run separately.

As with the HFS/USS deployment, the PDS deployment can have many instances running from the same EDAHOME set of libraries.

Q: Can I monitor server startup by checking the MVS SYSLOG?

A: Yes.

The following messages are written to the SYSLOG when

- The server starts successfully:

`(EDA13023) ALL INITIAL SERVERS STARTED`

- The Server does not start:

`(EDA13171) UNABLE TO START IWAY SERVER`

Q: What, if anything, does the PDS deployment not support? In what installation implementation?

A: The PDS deployment of the server currently does not support the following functions:

- The Web Console Run Stress option.
- Displaying server logs and traces in the Web Console.
- Formats XLSX and PPTX.

Note: As a workaround, you can issue the SET EXCELSERVEURL command to point to another reporting server that supports these formats.

- Adobe Flex.
- RACF TEMPDSN class—Supported except for FOCCACHE application datasets.

Third-Party Software and Licenses

As of Version 7 Release 6.8, to address display of third-party software license requirements, a license option has been added to the Help menu located on the Web Console. This section describes the third-party software and includes references to the full licenses included in *Information Builders and Third-Party Licenses* on page 363.

OpenFlex SDK

OpenFlex SDK is included by Information Builders for use with its HOLD FORMAT FLEX feature. This distribution is subject to the terms and conditions of the Mozilla Public License Version 1.1.

For more information, see *Zip Archiver License* on page 379 or visit our website <http://www.informationbuilders.com>.

Troubleshooting for PDS

If you have a problem and cannot resolve it yourself, contact Customer Support Services as described in [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13. In addition, supply the following information to Customer Support Services:

- Server trace (see [How to Generate a Server Trace](#) on page 285).
- JCL for IRUNJCL.
- Job output.
- System dump, if needed (see [How to Generate a System Dump](#) on page 286).
- Any additional information regarding how the problem occurred.

If you have a troubleshooting suggestion and you think others will find it helpful, we invite you to send it to us, as described in [How to Add Your Problem to the Troubleshooting Guide](#) on page 292. We will consider including your problem in a future release of this manual.

Reference: Problem: The Server Abends With a U4039 Code

Problem: The server abends with a U4039 code.

Cause: This is a generic abend.

Solution: Find out what caused the abend by checking the edaprint.log file, SYSOUT *ddname*, and the MVS system log.

Procedure: How to Generate a Server Trace

To generate a server trace:

1. Turn tracing on by doing one of the following:
 - Going to the Web Console menu bar, selecting *Workspace*, and then *Enable Traces*.
 - Starting the server by running the ITRCON JCL member.
 - On the MVS Console or SDSF, issue the following operator MODIFY command


```
F jobname , -traceon
```

 where *jobname* is the job under which the server is running.
2. Reproduce the problem.
3. Submit the ISAVEDIA member to produce additional diagnostic information.
4. Send the server JES log, and the ISAVEDIA JES log, to Customer Support Services.

Procedure: How to Generate a System Dump

To generate a system dump:

1. Allocate DDNAME SYSMDUMP pointing to the data set with the following DCB parameters:

```
RECFM=FB,LRECL=4160,BLKSIZE=4160.
```

2. To get the first dump, add the parameter FREE=CLOSE to your DD statement. The DD statement should appear as follows:

```
//SYSMDUMP DD DISP=SHR,DSN=MYID.EDAPTH.SYSMDUMP,FREE=CLOSE
```

3. To get the last dump, the statement should appear as follows:

```
//SYSMDUMP DD DISP=SHR,DSN=MYID.EDAPTH.SYSMDUMP
```

Only two IDs must have privileges to write into this data set: ISERVER and IADMIN. General server users DO NOT need read or write access to the SYSMDUMP data set.

4. To prevent abendaid from intercepting the dump, add:

```
//ABNLIGNR DD DUMMY
```

5. To prevent Language Environment from intercepting the dump, specify:

```
EDADUMPOPT=UAIMM in EDAENV DD
```

This enables you to get more accurate information reflecting the moment the abend actually occurs.

6. Save the entire job output for the server (including JES logs), and send it to Customer Support Services.

Instead of using JCL allocations to add SYSMDUMP, the procedure described below can be used alternatively.

Procedure: How to Add JCL Allocations to a Running Server

A z/OS operator can issue modify commands from the z/OS system console to allocate DDNAMES to the server without restarting it. This procedure is useful if you need to re-allocate a file that was freed to allow a batch overnight utility to run, or perhaps to add SYSMDUMP allocation to a running server.

Syntax: How to Allocate a Data set From the z/OS System Console

```
F <iway_server_jobname/started task>,DYNAM ALLOC FI <ddname> DA <dsname>  
<optional dynam parameters>
```

Example: Allocating a VSAM Data set

```
F IWAY2,DYNAM ALLOC F VSAMFILE DA VSAM.FILEA.CLUSTER SHR
```

Example: Allocating a SYSMDUMP Data set With FREE=CLOSE Option

```
F IWAY2,DYNAM ALLOC FILE SYSMDUMP DA PROD2.SYSMDUMP.DATA SHR CLOSE
```

Note: The examples above assume IWAY2 is the jobname/started task ID for the server.

All valid DYNAM ALLOC syntaxes are supported. For more information on DYNAM command, please refer to the *Store Procedures Reference* manual.

The following message will be issued in the server JESMSGLG indicating if the command was processed successfully or not.

Success:

```
+DYNAM COMMAND SUCCESFULLY PROCESSED Rc=0
```

Failure:

```
+DYNAM ERROR: IKJ56225I DATA SET IWAY.TEST ALREADY IN USE, TRY LATER
```

Procedure: How to Free Data sets Allocated to the Server

A z/OS operator can issue modify commands from the z/OS system console to free DDNAMEs or DSNAMEs allocated to the server. Both global allocations (made at the server ISTART JCL) and local ones (DYNAM ALLOC commands issued by user tasks) can be freed. This procedure is useful if you need to free an allocation to run a batch utility overnight, without restarting the server.

Syntax: How to Free a Data set From the MVS System Console

To free a single DDNAME:

```
F <iway_server_jobname/started task>,DYNAM FREE FI <ddname>
```

To free a single DSNAME (all occurrences in the server):

```
F <iway_server_jobname/started task>,DYNAM FREE DS <dsname>
```

To free multiple DDNAMEs, passing a pattern (free all DDNAMEs starting with AB):

```
F <iway_server_jobname/started task>,DYNAM FREE FI AB*
```

To free multiple DSNAMEs (all occurrences in the server), passing a pattern (free all allocations of data sets starting with IWAY.VSAM):

```
F <iway_server_jobname/started task>,DYNAM FREE DA IWAY.VSAM*
```

A message will be issued in the iway_server JESMSGLG indicating if the command was process successfully or not, as follows.

Success:

```
+DYNAM COMMAND SUCCESFULLY PROCESSED Rc=0
```

Failure:

```
+DYNAM ERROR: IKJ56225I DATA SET IWAY.TEST ALREADY IN USE, TRY LATER
```

Example: Freeing an Allocated Data Set

Suppose ISTART JCL (jobname IWAY2) has the following allocation:

```
//VSAMFILE DD DISP=SHR,DSN=VSAM.FILEA.CLUSTER
```

The operator can free this file using the command (from MVS console):

```
F IWAY2,DYNAM FREE FI VSAMFILE
```

Procedure: How to Initialize the RDAAPP Application

RDAAPP is an interactive client test application that facilitates the execution of SQL statements and stored procedures on the Unified server. During the installation process, JCL and REXX routines are created in the installation data set as members IRDAAPPJ and IRDAAPPC respectively.

The following installation data set is used for HFS deployment.

```
qualify.product_type.DATA
```

where:

```
product_type
```

Is determined by your license key.

The following installation data set is used for PDS deployment.

```
qualify.PDS.product_type.DATA
```

where:

```
product_type
```

Is determined by your license key.

Note: The RDAAPP application is not intended for use as a production tool.

1. To use the IRDAAPPJ JCL, you must first edit the member IRDAAPPJ and add your request details.
 - a. To edit the member IRDAAPPJ, change the following field,

```
//STDIN DD *  
Put your request here  
//
```

to

```
//STDIN DD *  
<enter blank line>  
<enter userid>  
<enter password>  
LOOPBACK  
<enter request>  
<enter optional parameters>  
Q  
Q  
//
```

b. Complete the panel as follows.

Field	Instructions	
<enter userid>	Enter a valid user ID or blank line if the userid of the user who submitted the job is to be used for a trusted connection.	
<enter password>	Enter the password for the above userid or a blank line if the userid/password of the user who submitted the job is to be used for a trusted connection.	
LOOPBACK	Match a node name in the EDACS3 allocation in the IRDAAPPJ JCL. Default is LOOPBACK.	
<enter request>	Enter one of the following values:	
	S	To enter an SQL SELECT statement. Type the statement after you enter the value S (see the following example).
	P	To enter an SQL PREPARE statement. Type the statement after you enter the value P.
	D	To execute a prepared statement by supplying the ID. Type the ID after you enter the value E.
	Q	To quit.
?	For this list of commands.	
<enter optional parameters>	<p>Depending on the above command, you may be prompted for:</p> <p>Select engine (0/ENTER - EDA, 1 - DB2, 2 - TERADATA, and so on).</p> <p>Reclimit (Hit Enter for all records).</p> <p>Readlimit (Hit Enter for all records).</p>	
Q	Quit RDAAPP (It is needed twice).	

c. Once you have made the above edits, submit the JCL for execution.

2. Type the following command at the TSO ready prompt to use the IRDAAPPC REXX routine:

```
EX 'qualif.product_type.DATA(IRDAAPPC)'
```

or

```
EX 'qualif.PDS.product_type.DATA(IRDAAPPC)'
```

where:

product_type

Is determined by your license key.

3. After the prompts, enter the same information as specified in the above table.

Example: IRDAAPPC REXX Execution

The following is the screen output from a sample execution of the IRDAAPPC REXX routine:

```
*****
**                               RDAAPP Client test tool                               **
*****

<<< RDAAPP : Initializing EDA/API SQL, Version 7, Release 7 >>>

Default communications config file : //DD:EDACS3
Override? (Press enter for default) :   <enter blank line>

<<< Initialization Successful >>>

Enter User Name : <enter
userid or leave blank for current TSO userid>
Enter Password : <enter password or leave blank for current
TSO userid password>
Enter server name, number, SELF, URL or ? (Hit return for 'LOOPBACK') :

<<< Successfully connected to synchronous server LOOPBACK >>>

Enter Command (? for command help):                               S
SELECT COUNTRY FROM CAR;
Select engine (0/ENTER - EDA, 1 - DB2, 2 - TERADATA, etc) :
Reclimit (Hit enter for all records):
Readlimit (Hit enter for all records):

Please Wait...

ENGLAND
FRANCE
ITALY
JAPAN
W GERMANY
```

```
<<< 5 record(s) processed. (scb count 5) wait=4 secs, retrieval=0 secs>>>
```

```
<<< 5 record(s) processed. (scb count 5)>>>
```

```
Q
```

```
Enter Connect or Quit:
```

```
Q
```

```
<<< RDAAPP : Exiting... >>>
```

```
***
```

```
Enter Command (? for command help):
```

***Procedure:* How to Add Your Problem to the Troubleshooting Guide**

If you have troubleshooting suggestions that you think others will find helpful, we invite you to send them to us so that we can consider including them in a future release. You can:

Email them to books_info@ibi.com. Include your name and phone number, and include *Server Installation Troubleshooting* in the subject line.

Send them to:

Technical Content Management
Information Builders
Two Penn Plaza
New York, NY 10121-2898

Please include your name, phone number, email address, and postal address.

Installation for IBM i

This chapter describes the requirements and procedures for installing on IBM i.

Note. This manual uses the term IBM i generically to refer to all OS/400, i5/OS, and IBM i releases.

In this chapter:

- [Information You Need Prior to Installation on IBM i](#)
 - [IBM i Installation Requirements](#)
 - [Installation and Configuration Directories on IBM i](#)
 - [Creating User IDs on IBM i](#)
 - [Downloading the Server Installation Software for IBM i](#)
 - [Copying the Installation Library From DVD](#)
 - [Running ISETUP to Install the Server Software](#)
 - [Verifying the IBM i Server Installation](#)
 - [Security Providers on IBM i](#)
 - [Starting and Using the IBM i Server](#)
 - [CL and CMD Programs](#)
 - [General Information for an IBM i Installation](#)
 - [Generating a Trace on IBM i](#)
 - [Third-Party Software and Licenses on IBM i](#)
 - [Troubleshooting for IBM i](#)
-

Information You Need Prior to Installation on IBM i

You need to know your license key. These keys are for a specific number of CPUs. If more cores are detected than the license allows, the installation will be blocked.

The remedy for a core blocked installation is to obtain and use a correct license or use a machine with the correct core count (which may be a real or a virtualized environment).

Some features require additional license codes, but they are not entered during the installation phase.

The product is usually installed from disk from software that has been downloaded and unarchived to disk.

The server has an email notification feature that requires SMTP mail server information. You can enter these parameters either during installation, or later using the Web Console Administration tool.

You need a server administrator user ID, referred to as *iadmin* in the remainder of this chapter.

- ❑ The operating system ID you use when installing the server owns the server files and is the default server administrator for OPSYS mode. You can create a new operating system ID to run and own the server files, or use any ordinary (non-superuser) ID. However, you should not install the server as root. The server administrator ID should have a Korn, Bourne, or Bash shell as the default logon shell.
- ❑ In addition to the *iadmin* ID, you have the option of creating a *iserver* user ID that is QSECOFR for internal use by the server to proxy the authority of QSECOFR. The ID can be an account never used for logging in. You might wish to create an *iserver* ID if, for example, you do not want certain server processes to appear as owned by QSECOFR.

For specific information on creating IDs, see [Creating User IDs on IBM i](#) on page 302.

IBM i Installation Requirements

Before you install, review the following requirements.

Type	Description	
Operating System	IBM i V7R2 or higher The Information Builders Technical Support website maintains a current list of supported operating systems and levels.	
Disk Space (Do not install to iASP based locations)	Space for installation Space after installation	Approximately 3G Approximately 2G

Type	Description
IP Ports	<p>Up to six consecutive IP ports (two in reserve for typical extra features).</p> <p>The supplied IP port numbers must be above the IANA registered well-known reserve range (numbers under 1024) and not over the maximum legal number (65535). Additionally, do not use IP port numbers already being used by other applications or products. Netstat, or netstat like commands, should reveal what actual ports are in use.</p> <p>Additional Java Listeners (post-install option) require additional ports (beyond basic reserve).</p>
Memory	<p>Memory and shared memory usage depend on the following elements:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Number of data access agents. <input type="checkbox"/> Type of access that is performed, such as joins and large retrieval. <input type="checkbox"/> Connection queue. <p>Actual memory usage differs between applications and the server load.</p>
Java	<p>Java JRE or Java SDK (also known as JDK) 1.8 or higher</p> <p>Needed if JVM-based adapters, server-side graphics, XBRL, or user-written CALLJAVA applications are to be used. For additional information, see JVM Requirements for Java Services on page 296.</p>
Web Browser	<p>Needed for using the Web Console.</p> <p>Microsoft Internet Explorer® 11 or higher.</p> <p>Microsoft Edge</p> <p>Mozilla Firefox® 59 or higher.</p> <p>Google Chrome® 65 or higher.</p>

Type	Description
Shell	The IBM i - QShell Interpreter (IBM i Installation Option 30) must be installed to use the product. The QShell Interpreter is a free optional feature of IBM i. The easiest way to check if this feature is installed is to enter QSH on the IBM i command line. If it is installed, a UNIX-like environment starts (F3 to exit). If it is not installed, you receive a <i>Command QSH in library *LIBL not found</i> message. If it is not installed, install it before proceeding.

JVM Requirements for Java Services

If Java-based adapters, server-side graphics, XBRL, or user-written CALLJAVA applications are to be used, a Java Runtime Environment (JRE) JVM must be installed on the machine, and the server must be configured to use it.

The minimum Java JVM release level is 1.8 or higher, due to required internal components of the server. The Java Listener will not start properly (and will show errors in edaprint) if 1.8 (or higher) is not in use.

The following URL has Java EOL and EOSL information:

<http://www.oracle.com/technetwork/java/eol-135779.html>

ON IBM i5, Java is a system installed option and there is no differentiation between JRE and SDK, but the build version in uses must also match the 32-bit or 64-bit bit type of the server.

By default, the server uses the system default Java level and directories. If JVM is found with the correct bit size and level (1.8+), the Java Listener will start and send the *start* message to edaprint, in which case no further configuration is needed. If 1.8 is not the default and the site does not want it as the default, then an explicit set up variable must be configured.

If JVM loading fails, the server will start, but not the Java Listener. This should be corrected. The default IBM i Java level may be set at a system level, however, changing this may affect other processes, so control is best done at the server level. For V7R2 (or higher), this is done by setting the following in the server environment file, edaenv.cfg,

```
JAVA_HOME=/QOpenSys/QIBM/ProdData/JavaVM/jdk80/32bit
```

The location of the default JVM on IBM i is controlled by the object QSYS/QJVAJNI. This is normally on the system path, so you do not need to do anything to fulfill basic JVM *find* requirements. However, if the default JVM level of the machine is not 1.8 or higher, corrective action may be required to access the correct JVM level.

If the default JVM is not found or is set to an appropriate release at server start time, a *Failed to find JVM* message will be displayed. Further Java Services debugging information about loading the JVM will be written to the server start log, indicating *JSCOM3 start failed*, as well as additional information that may be useful in resolving the problem. JSCOM3 is the actual process name for the Java Services Listener, and the terms are often used interchangeably.

The easiest way to determine the current default for the server iadmin ID is to issue the command QSH CMD('java -version'), which will display the default release level for the ID.

There are several choices on how to address using the correct JVM level, but as of V7R2, the steps no longer vary by operating system.

- Change the Java (5761-JV1) install options to point at the desired JVM level as a machine default. This may or may not be desirable based on other applications that may be using Java.
- Set JAVA_HOME to point at a desired JVM release level.

The various Java releases and PTF releases that may be available will be found in the following folder:

[/QOpenSys/QIBM/ProdData/JavaVM](#)

For example:

[/QOpenSys/QIBM/ProdData/JavaVM/jdk70/32bit](#)
[/QOpenSys/QIBM/ProdData/JavaVM/jdk70/64bit](#)
[/QOpenSys/QIBM/ProdData/JavaVM/jdk80/32bit](#)
[/QOpenSys/QIBM/ProdData/JavaVM/jdk80/64bit](#)

To use the JVM from one of these releases, specifically for the server iadmin ID (if it is not already the system default), set the JAVA_HOME variable to point at a 32bit JDK. For example:

[JAVA_HOME=/QOpenSys/QIBM/ProdData/JavaVM/jdk80/32bit](#)

The variable may be set in any of the following ways:

- As a system variable set from the profile of the server iadmin ID, using INLPGM exit, a JOBQ RQSDTA() CL option, or any number of other methods for setting system variables within the environment of a job.
- As an exported QSH variable in any script that is used to call the edastart script.
- As a system variable in any customized CL that is used to call the QSH IFS edastart script, or as an export variable within the QSH portion of the CL.
- Add to the edaenv.cfg environment configuration file of the server.

Formerly, a `-Djava` class property could be used to control the Java JVM release level, however, this method is no longer supported as of V7R2. If this method was used previously under V7R1, and the machine is upgraded to V7R2, the parameter should be removed and the server must be configured using V7R2 methods (described above).

To change or add operating system environment variables, set and export the variable in a `.profile`, script, or CL that always gets called during a server start. It is very common to place variables in the server `edastart` script, but it is recommended that they be placed in a script that in turn calls `edastart` (so that the `edastart` script remains vanilla).

To change or add a variable in a server environment start up file (`EDACONF bin\edaenv.cfg`), either edit the file in a text editor before starting the server or:

1. Start the server (services like Java Listener may fail until configured and the server is restarted).
2. Open the Web Console and log on using an administrator ID.
3. Select *Workspace* from the main menu.
4. In the navigation pane, open the *Configuration Files* and *Miscellaneous* folders.
5. Right-click *Environment - edaenv.cfg* and select *Edit*.
6. Make the desired edit.
7. Save the file.
8. Restart (changes are not effective until restart).

The format of `edaenv.cfg` variables is one per line in `name=value` pairs. Spaces before and after the equal sign are optional. Values with embedded spaces do not require quoting. Variables are always uppercase.

To add classes to the JVM class path for customer-written CALLJAVA applications, set and export the `CLASSPATH` variable to the operating system level before server start-up or use the Web Console to set the Java Listener `IBI_CLASSPATH` property by using the Web Console to access the Java Listener:

1. Select *Workspace* from menu bar.
2. Open the *Java Services* folder.
3. Right-click *DEFAULT* and select *Properties*.

The Java Services Configuration pane opens.

4. Expand the *Class Path* section.
5. Add the desired full path jar names (one per line).
6. Click *Save and Restart Java Services*.

If JVM-based adapters or features are not required, and the JVM environment is not configured, the message *Failed to find JVM* is normal and can be ignored.

Installation and Configuration Directories on IBM i

The installation process creates these high-level directories. The locations documented often use 77 in the location names or when discussing the release level, however, this value may vary for your particular installation and reference an alternate level such as 82.

Name	Environment Variable	Description	Default Path
Home directory	EDAHOME	Stores the server software programs and other files	<code>ibi/srv77/home</code> Must conform to the following pattern <code>*/ibi/srv77*/home*</code>
Home library		This installation library contains the actual server programs that appear in the home directory as symbolic links.	The default library name is SRV77, but you can specify any valid library name.

Name	Environment Variable	Description	Default Path
<p>Configuration directory</p>	<p>EDACONF</p>	<p>Stores the configuration files.</p> <p>If you are configuring multiple instances of the server, create separate configuration directories for each by adding a suffix (for example, a number) to the end of the directory name.</p>	<p><i>ibi/srv77/ product_type</i></p> <p>Must conform to the following pattern.</p> <p><i>*/ibi/srv77*/ product_type*</i></p> <p>Product type can be:</p> <ul style="list-style-type: none"> <input type="checkbox"/> WFS for a WebFOCUS Reporting Server <input type="checkbox"/> FFS for a Full Function Server <input type="checkbox"/> DM for a DataMigrator Server <input type="checkbox"/> WFM for a WebFOCUS Maintain Server

Name	Environment Variable	Description	Default Path
Application directory	APPROOT	Contains your application files. Security for application directories is handled at the operating system level. To avoid any possibility of these directories being accessed inappropriately by means of APP commands (such as APP DELETE <i>AppDirName</i>), use directory security to set the appropriate permissions on these directories.	ibi/apps
Profiles directory	EDAPRFU	Stores the user and group profiles and the admin.cfg file (which specifies the server administrator).	ibi/profiles

Multiple WebFOCUS Reporting Servers. If you plan to install multiple copies of WebFOCUS on the same computer, and you want to provide each copy with its own WebFOCUS Reporting Server, you may wish to maintain a separate ibi root directory for each copy, so that you can keep copies of each set of components, including the server, together in the same path.

You can specify a separate apps directory for each copy of WebFOCUS, or specify a single apps directory to be shared by all copies of WebFOCUS.

Creating User IDs on IBM i

Server administrator ID (iadmin)

The installation of a server requires an ID to install and own the files as well as to administer the server; this is also known as the iadmin ID. The iadmin ID should:

- Not be QSECOFR, not have a group of QSECOFR, and not have other special authorities.
- Have authority to use RSTLIB for the duration of the installation process.
- Have a message queue delivery of *NOTIFY if this is not the default for the system.
- Have a writable explicit CURLIB (not *CRTDFT QGPL). We recommend a library that is the same name as the user ID (for example, CRTLIB IADMIN). However, if the Db2 interface is being used in SQL mode (vs. CLI) then the library should be created as a Db2 Collection (for example, STRTSQL -> CREATE COLLECTION IADMIN) so Db2 Journaling is active for the server. Alternately, Journaling for Db2 may be redirected (instead of creating a specific collection) by creating a QDFTJRN Data Area entry in the CURLIB with:

```
CRTDTAARA DTAARA(IADMIN/QDFTJRN) TYPE(*CHAR) LEN(25) VALUE(' IADMIN
QSQJRN *FILE')
```

The CRTDTAARA VALUE parm must be padded to the sizing shown (10 10 5). If not, Journal redirection will not work.

Note: As of Release 7.6.3, requiring an explicit CURLIB is a requirement. Sites with prior installations must update the server admin ID to have a CURLIB if it did not (for example, CHGPRF CURLIB(IADMIN)). Otherwise, the installation process will fail. The easiest way to check if an ID has a CURLIB is to do a DSPLIBL and look for a library entry with type of CUR. Information Builders does not recommend CURLIB library names matching the software install library (for example, SRV77) as this allows the software library to possibly get corrupted with files from daily activities. It also creates a high possibility of accidental overwrites/deletions of important software.

- The server administrator ID should only have basic IBM i libraries and no System/36 compatibility libraries.
- The server administrator ID should have a user profile sort sequence default for SRTSEQ() of *HEX, either explicitly or because *SYSVAL system default resolves to *HEX.
- Have a HOMEDIR other than the IBM i default of "/" and the directory should exist, for example, /home/iadmin.

- ❑ The server administrator ID (at the operating system level) must be configured for code page 37 (EBCDIC 8-bit West European) or a code page that is compatible with 37 in order for the server to work properly. Code Page 65535 (raw data mode) is not acceptable. After installation, the server itself (using the Web Console) may be configured for a particular code page configuration (and language).

To determine if the code page you use is compatible with code page 37, check if the square brackets ([]) in your code page are in the same position as on code page 37.

- ❑ If square brackets are in the same position, your code page is compatible with 37. You do not need to do anything else.
- ❑ If square brackets are *not* in the same position, change the code page that is specified in the IBM i iadmin profile to 37 (or to a code page compatible with 37). Then log iadmin off the system, and log it on again to install.

You can find IBM code page descriptions at:

<http://www.ibm.com/servers/eserver/series/software/globalization/codepages.html>

This documentation refers to the server administrator ID, which you use to install and administer the server, as the iadmin ID, but you can name it anything you want. If you name it something other than iadmin, you will need to create a second ID, literally named iadmin, for the DVD library to properly unload. If you do not use this literal iadmin ID to install and own the files, you can remove it after installation.

While logged on as QSECOFR, create the server administrator ID and home directory using the following sample code:

```
CRTUSRPRF USRPRF(IADMIN) PASSWORD(MYPASS) HOMEDIR('/home/iadmin')
CCSID(37) TEXT('Server Administrator ID') DLVRY(*NOTIFY)
QSH CMD('mkdir /home/iadmin')
QSH CMD('chmod 755 /home/iadmin')
QSH CMD('chown iadmin /home/iadmin')
```

Running the server in secured mode also requires that particular files have their ownership changed to QSECOFR (this step is done after installation).

User IDs

End users of the server will also require an ID and password created/configured for the Security Provider modes a server is using. For the OPSYS Security Provider mode, no special authorities or setup parameters are needed for the IDs.

To keep the server secure, you should make the iadmin ID available only to users that require server administrative privileges.

Server system ID (iserver)

You have the option of creating a user ID that is QSECOFR for internal use by the server to proxy the authority of QSECOFR. We call this the Server system ID (iserver). The ID can be an account that is never used for logging in. You might wish to create an iserver ID if, for example, you do not want certain server processes to appear as owned by QSECOFR.

To create iserver, issue the following command

```
CRTUSRPRF USRPRF(id) PASSWORD(*NONE) USRCLS(*SECADM)
TEXT('Server System Security ID') SPCAUT(*SECADM *ALLOBJ *JOBCTL)
```

where:

id

Is the name of the actual iserver ID.

Downloading the Server Installation Software for IBM i

Downloading the installation software from the Information Builders download site is the primary way of obtaining Information Builders software in an archive format, which is then unarchived and installed by running an installer program. The user may, in turn, choose to download the software, unarchive, and burn to a CD/DVD. This document assumes the software has been downloaded directly to the installation machine and is up to the user to adjust their steps within this manual if installing in an alternate manner.

Procedure: How to Download the Installation Software

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. Go to My Account and sign in.
3. Click *My Downloads and Shipments* in the My Account section on the right side of the page.
The Software Downloads/Shipments page opens.
4. Click the Download link for your product and release.
5. Fill in the registration form and then click *Continue*.
The Software Download Agreement page opens.
6. Select *I agree* to consent to the Download Agreement, and then click *Continue*.
The Download Instructions page opens.

A copy of the instructions is also automatically emailed to you for later reference.

7. Follow the instructions on the Download Page. These are also documented in [How to Download and Expand the Downloaded Archive](#) on page 305.

Some Linux platforms also support RPM-formatted archives for download and installation, and will have a .rpm file in the download location as well as the RPM Public Key file (for signature verification).

If a .rpm is present in the download location, you may chose the format you want to download and use. Use of the .rpm will cause a verification warning unless the public key is imported to rpm. The public key is the file ibi-gpg-publickey-for-one-time-rpm-import.txt, which will also be in the download directory (use the rpm -import *file* command to import it).

Procedure: How to Download and Expand the Downloaded Archive

The download directory will contain .savf, .pdf, and a read me.

1. After registering at the Information Builders download site and obtaining download site information, an ID, password, and software location information, ftp to the site (GUI FTP tools may also be used, but line mode FTP is what is documented here).

For example:

```
ftp downloadftp.ibi.com
(supply the user id and password information from web page)
```

2. Navigate to the directory on the Information Builders site that contains the server installation software.

For example:

```
cd "/Server/77/OS400_V7R1_and_up_iSeries/7709/793"
```

3. Download the installation software from the site using binary mode.

For example:

```
binary
syscmd crtsavf file(*curlib/download)
get i7709_793.savf download (replace
quit
```

4. Using QSECOFR ID, restore the library with

```
RSTLIB SAVLIB(R727709BTP) DEV(*SAVF) SAVF(*CURLIB/DOWNLOAD)
MBROPT(*ALL) ALWOBJDIF(*ALL) RSTLIB(DOWNLOAD)
```

5. Run the isetup installation procedure, as described in [Running ISETUP to Install the Server Software](#) on page 307.

You can delete the download directory after the installation is complete.

Copying the Installation Library From DVD

If your software was received on DVD media, follow these instructions.

1. Log on as a QSECOFR authorized ID. The ID must have ALLOBJ authority and RSTLIB authority.
2. Place the media in the drive.
3. Restore the installation library from the DVD to disk by issuing the command

```
RSTLIB SAVLIB(InnnLIB) DEV(device)  
  MBROPT(*ALL) ALWOBJDIF(*ALL) RSTLIB(instLibName)
```

where:

nnn

Is the software version and release number (for example, 777).

device

Is the device name. To view available devices, issue the command:

```
WRKCFGSTS CFGTYPE(*DEV) CFGD(*OPT)
```

RSTLIB(instLibName)

Is required if you will be using the product with a code page that is incompatible with code page 37, EBCDIC 8-bit West European. For example, this is required if you will be using the server with Japanese or another double-byte character set. Otherwise, this is optional but recommended. Be sure to use either a clean restore library or the ALWOBJDIF(*ALL) option to ensure overwriting any prior files.

instLibName is the name you assign to the library to which you are restoring the contents of the DVD. It can be any valid library name. The library should either not exist prior or be empty of files (CFG and SRV* in-particular). If you do not specify RSTLIB(*instLibName*), the restored installation library name defaults to the original save name.

Note that in examples later in the installation process we will show this as I777LIB, but you should always enter the actual name that you specified here.

- If you are not using the real iadmin as the iadmin ID to own the files and manage the server, issue (as QSECOFR)

```
CHGOBJOWN OBJ(instLibName/INU) OBJTYPE(*PGM) NEWOWN(QSECOFR)
```

where:

instLibName

Is the name of the installation library that you restored from DVD in Step 3.

- Log off the QSECOFR user ID and proceed to [Running ISETUP to Install the Server Software](#) on page 307.

After you complete the installation, you can delete the installation library.

Running ISETUP to Install the Server Software

You can install the server software by running isetup interactively and responding to prompts or by creating a file containing the answers to the prompts and running isetup against that file. The method using a file is called a *silent install*.

Procedure: How to Run ISETUP Interactively

- Sign in using the iadmin user ID.
- On the IBM i command line, call the installation procedure. For example, for downloaded software, do the following.

```
CALL instLibName/ISETUP
```

where:

instLibName

Is the name of the installation library that you downloaded, or restored from DVD, in [Downloading the Server Installation Software for IBM i](#) on page 304. The default name is I77LIB.

The following isetup screen displays.

```
-----
                          Welcome to the Product Set Up Facility
                          Please respond to the prompts or enter Q to quit at any prompt.
-----
Select an option:
  1. Install and Configure
  2. Add Additional Configuration Instance
  3. Refresh Installation (Reinstall, Keep Configurations)
  4. Install Debuggables to the Installation Directory
  5. View Installation Notes
Enter a selection (Default=1) :
```

3. Enter *1* for the Install and Configure option.

You are prompted for the location of the installation file.

4. Enter the name of the installation library that you downloaded, or restored from DVD, or press *Enter* to accept the default. The default name is I77LIB.

You are prompted for your license key.

```
Enter your License Key          (Current number of CPUs = n) (Format
999-999-9999-99) :    xxx-xxx-xxxx-xx
```

5. Enter your license key.

Your license attributes are displayed, and the license key is confirmed. Certain license keys will issue a warning that the actual CPU quantity is over the licensed amount. In that case, the software needs to be run using OS commands that limit CPU use.

You are prompted for the ID of the server administrator for the internal server security provider.

```
Enter credentials for the server's internal security
provider (PTH), the server's default start up mode.
Enter the Server Administrator ID
(Default=srvadmin) :
```

The server automatically starts with this security provider. You can add other security providers using the server Web Console after installation. For information, see the *Server Administration* manual.

6. Enter the server administrator ID or accept the default.

You are prompted for the server administrator password. There is no default.

```
Enter the Administrator Password :
```

7. Type the password of the account you are using to install the software.

The password, which does not display, is stored in encrypted form.

You are now shown the default values of the server environment variables and port number, and given an opportunity to change them. For example:

```

Please review the default settings.
EDAHOME = /prog3/iadmin/ibi/srv77/home
EDACONF = /prog3/iadmin/ibi/srv77/wfs (*EXISTS, owner iadmin *)
EDAPRFU = /prog3/iadmin/profiles
APPROOT = /prog3/iadmin/ibi/apps
HOMEAPPS = /prog3/iadmin/ibi/homeapps
HTTP_BASE_PORT = 8121
WARNING: Directories marked as existing will be deleted and recreated!
If you are satisfied with the default settings you may proceed to
final confirmation else you will be prompted for individual values.
Proceed with defaults? (Y/N Default=Y) : y

```

If any of the prompted locations (such as EDAHOME) exist, they will be marked with "(*EXISTS*)" on the display line. This gives you the opportunity to change a location if you do not want to overwrite it by changing the default values.

When specifying a location, note these requirements:

- The EDAHOME directory path name directory path name must conform to the pattern `*ibi/srv77*/home*` and must be an absolute path.
- If you changed the EDAHOME value, the default EDACONF and EDAHOMELIB values change to conform to EDAHOME.

EDACONF must be in the same `srv77` path as EDAHOME. The lowest-level EDAHOME directory (home) becomes the product type directory in EDACONF.

For example, if EDAHOME is

```
iadmin/ibi/srv77/home
```

then EDACONF for a WebFOCUS Reporting Server defaults to:

```
iadmin/ibi/srv77/wfs
```

If you are configuring an additional server instance, be sure to specify a new configuration directory here; do not use an existing directory. Each instance must have its own configuration directory. You can append characters to the name of the *product_type* directory to avoid overwriting the existing directory. For example:

```
iadmin/ibi/srv77/wfs2
```

8. If you want to accept the default values, type Y and skip to Step 10. Otherwise, change any properties that you wish.

For information about the EDAHOME, EDACONF, EDAPRFU, and APPROOT environment variables you can set, see [Installation and Configuration Directories on IBM i](#) on page 299.

The other properties you can set are described in the following table.

Parameter	Description
<code>HTTP_BASE_PORT</code>	<p>First of three consecutive port numbers for the HTTP Listener and other IP-based services.</p> <p>The default port automatically varies by product to support multiple servers on a particular computer. For:</p> <ul style="list-style-type: none"> <input type="checkbox"/> A Full-Function Server, 8101 is the default value, which reserves ports 8101-8103. <input type="checkbox"/> A WebFOCUS Reporting Server, 8121 is the default value, which reserves ports 8121-8123. <input type="checkbox"/> A DataMigrator Server, 8117 is the default value, which reserves ports 8117-8119. <input type="checkbox"/> A Shared Application Server (for WebFOCUS Maintain), 8113 is the default, which reserves ports 8113-8115.
<code>TCP_BASE_PORT</code>	<p>Port number on which the server TCP Listener listens. It must be outside the range of the three consecutive HTTP Listener ports. It defaults to the port immediately preceding the first HTTP Listener port.</p> <p>For example, if you accept the default HTTP Listener Port value of 8101, the TCP Listener port defaults to 8100.</p>
<code>SMTP_HOST</code>	<p>SMTP Server node (host) name or TCP/IP number for outbound email features. (Optional, only prompted for if changing directories and ports.)</p>
<code>SMTP_PORT</code>	<p>SMTP Server port number for SMTP Server. The default value is 25. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)</p>

Parameter	Description
<code>SENDER_EMAIL</code>	Default <i>from</i> address for users reading an email from the server if none was specified in the originating application. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)
<code>SERVER_ADMIN_EMAIL</code>	Server administrator email address to send administrative warnings to, such as an agent crash. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)

If you decide to change a default, you are prompted for a replacement value each of the above variables, and given another chance to accept the default. If the SMTP Server node is not supplied, the remaining SMTP and EMAIL prompts do not occur.

- Review the configuration options displayed on the screen, and type *Y* if you accept them. Alternatively, to start over, enter *N*; to quit the installation procedure, enter *Q*.

Several progress messages display while the server is being installed. You are then asked if you want to start the server.

- If a server installation, type *Y* to start the server or *N* to exit.

If you start the server, startup messages and the Web Console URL are now displayed.

You should now verify your installation, as described in [Verifying the IBM i Server Installation](#) on page 311.

Verifying the IBM i Server Installation

To verify that you have successfully installed, use the configuration that is created by the installation. You can verify the installation by bringing up, checking, connecting to, testing, disconnecting from, and shutting down the server.

After verifying the installation, you can create any product tutorials you need and configure adapters.

Procedure: How to Verify Server Installation

- Log on to your IBM i operating system with the `iadmin` user ID.
- There are several methods to start a server and options that may be used. The following method for starting a server (using the appropriate library name and TSCOM300 options) would be the most familiar to an IBM i Administrator:

```
CALL SRV77/TSCOM300 PARM('-edaconf' '/home/iadmin/ibi/srv77/ffs' '-start')
```

Alternate startup methods and batch examples are noted below.

3. Check to ensure that the processes are up with -show:

```
CALL SRV77/TSCOM300 PARM('-edaconf' '/home/iadmin/ibi/srv77/ffs' '-show')
```

4. Start the Web Console by starting a browser pointed at the server HTTP Listener port specified during installation. The URL format is `http://host:port`. (The URL is also displayed at the end of the installation procedure.)

For example, if default ports were used during installation, use `http://host:8101` for a Full-Function Server and `http://host:8121` for a WebFOCUS Server.

5. If the server is running in a secure mode, you will first see a logon screen. Log on using the iadmin ID used during server configuration. For information about configuring the server security, see [Security Providers on IBM i](#) on page 312

The Web Console home page opens. The Home Page is arranged in a menu-like context for the various features it supports. Detailed use of the Web Console for configuration or general operation of the server is available by clicking *Help* in the left navigation menu and in the *Server Administration* manual.

6. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree. The server may be further data tested (if desired).
7. When you are done using the server, you can stop it using the Web Console by clicking the *Stop* option on the Web Console toolbar.
8. If you experience any problems, examine the IFS `/home/iadmin/ibi/srv77/ffs/edaprint.log` file.

Security Providers on IBM i

The default security provider for a new installation is the internal security provider, PTH. The PTH provider implements security using user IDs, passwords, and group memberships stored in the `admin.cfg` configuration file.

After the initial installation, the Server Administrator that was configured during the installation can start the server and use the Web Console to further customize security settings, for example, to configure alternate or additional security providers, create additional PTH IDs, and register groups and users in a security role. For more information about security providers, see the *Server Security* chapter in the *Server Administration* manual.

Procedure: How to Satisfy Security Provider OPSYS Requirements

To run a server with security provider OPSYS in IBM i, you must satisfy the following requirements. You must do this once after installing and after each refreshing of the server with fixes.

Certain files must be owned and run under the QSECOFR profile or a QSECOFR-authorized ID (such as iserver) that allows impersonation for the OPSYS security mode. Running with security mode OPSYS requires users to send a password to connect to the server, or to use some other form of verification. Although general installation of the server software is done by iadmin (an ordinary user ID), this step requires QSECOFR authority.

To change ownerships, do the following:

1. Log on as QSECOFR.
2. Using the library specified during the installation, change the file ownership by entering the following commands, then restart the server and configure for OPSYS:

```
CHGPGM PGM(SRV77/TSCOM300) USRPRF(*OWNER)
CHGOBJOWN OBJ(SRV77/TSCOM300) OBJTYPE(*PGM) NEWOWN(QSECOFR)
```

Review and register IDs and groups for various user roles as well as setup folder access control at the role or user level (right click role or user).

The CHGPGM and CHGOBJOWN steps will need to be repeated after any server upgrade since the tscom300.out file is replaced during upgrade and the attributes are lost.

Note: If this Security Provider OPSYS step has been done and the site later decides to switch to Security OFF, then special steps must be done to ensure the mode remains after a full server shutdown, where edastart -start is used to restart the server.

After the server recycles from the change to OFF, use the Web Console to open the environment configuration file of the server. Select *Workspace, Configuration Files, Miscellaneous*, and then select *Environment -edaenv*. Next, double-click to edit, add the variable EDAEXTSEC=OFF, and then save.

After the next full server shutdown, be sure to do an edastart -cleardir before restarting the server. This will clear any root owned files that would prevent a security OFF server from starting.

Preventing Unsecured Server Starts After Upgrades

If the explicit environment variable EDAEXTSEC is set to OPSYS (or ON) and the server cannot impersonate users because it lacks platform-specific authorization steps, the server start aborts and error messages are written to the edaprint log.

This feature prevents an unsecured server start after a software upgrade if any of the required post-upgrade reauthorization steps are missed on a UNIX, IBM i, or z/OS HFS deployment. This is not applicable to other platforms. The setting may be placed in any normal server start-up shell or profile that a site is using or in the server edaenv.cfg configuration file. The messages vary slightly by platform.

The edaprint messages are:

```
Configured security is 'ON' as set by EDAEXTSEC variable.
```

```
TSCOM300.PGM has no QSECOFR authority.
```

```
Workspace initialization aborted.
```

```
(EDA13171) UNABLE TO START SERVER
```

Starting and Using the IBM i Server

After configuring for secured mode (if desired), the server is started and managed using the same server startup and Web Console startup steps used for validating the server (steps 1-6).

If the server has not been configured for adapters, now is an appropriate time to do so, using the Web Console and the *Server Administration* manual. For current information about which adapters are supported:

1. Go to <http://techsupport.informationbuilders.com>.

The Information Builders Technical Support home page opens.

2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.

The Supported Systems and Adapters page opens.

3. Click the link for the server you want.

The Supported Systems and Adapters page for that release opens.

4. Click the link for your platform.

The support chart for that platform opens.

To ensure that the Web Console is accessible, the ID that starts the server must be iadmin (the ID that installed the server) and have a code page compatible with the one you specified during installation in [Running ISETUP to Install the Server Software](#) on page 307. For more information about code pages, see [Creating User IDs on IBM i](#) on page 302.

IBM i sites have the option of using QSH commands that run edastart or a CALL TSCOM300 to start and manage a server. CALL TSCOM300 is described in [General Information for an IBM i Installation](#) on page 319.

The following chart lists commonly used edastart options and functions (the parameters are the same for CALL TSCOM300 usage).

Command and Option	Function
<code>edastart</code>	(No parameters) Starts the server with the line mode console to actively view the server log (edaprint). Also allows dynamically issuing edastart options, such as show, traceon, traceoff, quit, and stop. Use your 5250 SysReq key and enter 2 to receive the console command prompt to enter commands. If you are using a PC and 5250 emulator software, see your emulator keyboard map for the equivalent key or use the Help instructions of your emulator on how to create mapping for the SysReq key.
<code>edastart -start</code>	Starts the server in background. Only a short message appears.
<code>edastart -sstart n</code>	Starts the server, but waits <i>n</i> seconds for actual startup.
<code>edastart -show</code>	Shows general status of server and agents.
<code>edastart -stop</code>	Stops the server.
<code>edastart -cleardir</code>	Removes all temporary directories (and their contents), as well as log and other files created by the server (including the rmlda*.log files, if active) in EDACONF. If Resource Manager is in use and you want to maintain the rmlda*.log data, backup the rmlda*.log files before using this feature and restore them afterward.
<code>edastart -quit</code>	Exits the server line mode console log (edaprint) and returns to the operating system command prompt, but leaves the server running.
<code>edastart -console</code>	Re-enters the server line mode console log (edaprint).

Command and Option	Function
<code>edastart -traceon</code>	Turns on tracing. May be used at initial startup or after. Tracing should not be turned on (due to overhead) unless there is a problem that needs to be traced. It is always preferable to start traces at initial startup time unless instructed otherwise.
<code>edastart -traceoff</code>	Turns off tracing.
<code>edastart -?</code>	Displays the full set of edastart server control options.
<code>edastart -?s</code>	Displays support information and support related options.

Note: The IBM i commands WRKACTJOB and WRKSBJOB should not be used to shutdown a running server.

Alternate startup methods, which start the server either with command line options or as a submitted job, are detailed in [General Information for an IBM i Installation](#) on page 319.

You can use the following methods to start and manage the server environment using either native IBM i CALL syntax or QSH syntax. The directory and library names shown are examples; the actual names you use may differ.

- To start the server from the native IBM i menu command line, use:

```
CALL SRV77/TSCOM300 PARM('-edaconf' '/home/iadmin/ibi/srv77/ffs'
'-start')
```

- To start the server from the native IBM i menu command line with traces, use:

```
CALL SRV77/TSCOM300 PARM('-edaconf' '/home/iadmin/ibi/srv77/ffs'
'-start' '-traceon')
```

- To stop the server from the native IBM i menu command line, use:

```
CALL SRV77/TSCOM300 PARM('-edaconf' '/home/iadmin/ibi/srv77/ffs'
'-stop')
```

- To clear all server resources after a malfunction or after server termination using WRKACTJOB or WRKSBJOB from the native OS400 menu command line, use:

```
CALL SRV77/TSCOM300 PARM('-edaconf' '/home/iadmin/ibi/srv77/ffs'
'-clear')
```

- To start the server from the command line of a QSH session, use:

```
QSH (starts QSH)
/home/iadmin/ibi/srv77/ffs/bin/edastart -start
```

- ❑ To stop the server from the command line of a QSH session, use:

```
QSH (starts QSH)
/home/iadmin/ibi/srv77/ffs/bin/edastart -stop
```

- ❑ To start the server as a QSH session, but from the IBM i command line, use:

```
QSH CMD('/home/iadmin/ibi/srv77/ffs/bin/edastart -start &')
```

- ❑ To stop the server as a QSH session, but from the IBM i command line, use:

```
QSH CMD('/home/iadmin/ibi/srv77/ffs/bin/edastart -stop')
```

- ❑ To start the server as a submitted QSH session on the IBM i command line with a code page (Belgium), use:

```
SBMJOB CMD(QSH CMD('/home/iadmin/ibi/srv77/ffs/bin/edastart
-start &'))
JOB(MYJOB) LANGID(NLB) CNTRYID(BE) CCSID(500)
```

- ❑ To start the server as a submitted job on the IBM i command line with a code page (Belgium) and specific job queue, use:

```
SBMJOB CMD(CALL SRV77/TSCOM300 PARM('-edacnf '
'/home/iadmin/ibi/srv77/ffs'))
JOB(MYJOB) LANGID(NLB) CNTRYID(BE) CCSID(500) JOBQ(MYQUEUE)
```

If the `-start` or `-sstart` option is:

- ❑ **Included in a submitted job**, the full edaprint log is written to the `edaprint.log` file on disk, and standard short server start up messages are written to the job system spool file.
- ❑ **Omitted from a submitted job**, the full edaprint log is written to the `edaprint.log` file on disk, and the full edaprint log is written to the job system spool file.

You can view the spool file by means of WRKSBMJOB Option 8 (Work with spooled files) of the PGM-QZSHSH task (start using QSH shell scripts) or of the PGM-TSCOM300 task (start using TSCOM300) task.

You can issue other combinations of standard server control parameters by replacing the option in one of the examples above with another `edastart` option, such as `-stop`, `-show`, `-traceon`, and `-traceoff`.

CL and CMD Programs

The process of installing will also create and compile CL and CMD sources so that server functions, such as start, stop, show and tracing may be activated on the IBM i menu command line. The start command starts the server as a batch job issued to a specified job queue, and is particularly useful for automatically starting a server at boot time or with minimal effort.

The CL and CMD sources are created in a configuration bin directory, then copied into QTEMP and compiled into the user CURLIB (for example, the IADMIN library). The core EDASTART program is generic for any installation and is driven by the defaults within the command files. If you want to have more than one configuration, use separate libraries or rename the programs to prevent overwriting.

Note: Releases prior to Version 7.6.3 allowed *CRTDFT QGPL as a CURLIB and, if so configured, the CL and CMD files would have been placed into QGPL. These QGPL copies should be deleted and, if there are any site-created CLs that use them, they should be adjusted for the new location.

The basic commands and functions are listed in the following table.

Command	Function
ISTART	edastart
ISTOP	edastart -stop
ISHOW	edastart -show
ISHOWLOG	edastart -showlog
ITRCON	edastart -traceon
ITRCOFF	edastart -traceoff
ICLEAR	edastart -clear
ICLRDIR	edastart -cleardir
ISAVEDIA	edastart -savediag

To use any of the commands, type the command at the IBM i menu command line. You may also point to other EDACONF directories using the IBM i F4 Prompt mode.

The CL and CMD script may be further customized, or the defaults may be changed, by manually copying the desired file to a library and then changing and recompiling it. Detailed instructions for all steps are contained within the EDASTART CL source. Configuration of a particular language on the Web Console does not currently change the defaults with the file sources. These must be changed manually.

General Information for an IBM i Installation

This section covers general information for an IBM i installation.

Sample Metadata, Data, and Other Tutorial Samples

Releases prior to 7.7.06 pre-load various samples into the IBISAMP application. As of 7.7.06, on a new installation, the IBISAMP application is created, but is not pre-loaded. The server Web Console has a new feature on the ribbon and on the application tree (under *new*), *Tutorials* (the Create Tutorial Framework page), which has a pull-down for various samples. The DMC also has this feature on the application tree.

There are currently about 10 different tutorial/sample selections available on the pull-down select list to match various customer needs. The bulk of the prior IBISAMP sample objects can be generated by selecting the *Create Legacy Sample Tables and Files* tutorial. Other prior IBISAMP DataMigrator sample objects (usually starting with the characters dm*) are now loaded by choosing their respective DataMigrator tutorials. Under the new method, the tutorials/samples may be loaded to any application, not just IBISAMP.

If you are doing just a software refresh, the prior IBISAMP objects will be unchanged (because a refresh does not touch app directories).

Accessing IFS Files and QSYS Libraries

The location of procedure (FOCEXEC) files, Master Files (MASTER), Access Files (ACCESS), and FOCUS database files may be QSYS, IFS, or both. IFS is the preferred location, and is the location used for files created by the HTTP Web Console.

Accessing IFS Files

The native mode of the server is to use the QSH Integrated File System (IFS), which follows standard file syntax as found on UNIX platforms to access files.

Syntax: How to Access IFS Files

IFS access follows the standards of a number of other platforms for FILEDEF, USE, and APPS, but is most like UNIX because the file names follow the same rules. The following is a summary of the respective commands and conventions

```
FILEDEF ddname DISK filename [(options)  
USE  
filename [AS name]  
END
```

```
APP MAP MYAPP directory
```

where:

ddname

Is the reference name for the file being opened.

filename

Is either the relative path or full path and the file name (for example, myfile.dat, acctng/myfile.dat, or /home/iadmin/acctng/myfile.dat).

options

Are the available access options, such as LRECL or RECFM.

For more information about FILEDEF options, see the *Stored Procedures Reference*.

name

Is the optional alternate name of the Master File.

directory

Is the full path name of the directory (for example, /home/iadmin/acctng).

Use of a relative path name is not recommended, since this varies with any given connection to the server. Use of environment variables or shortcuts (for example, \$HOME or ~) is not supported in any context.

Accessing QSYS Libraries

QSYS access works with libraries and has the following APP, FILEDEF, DATASET, and USE support for accessing existing applications.

The option to use IFS references to QSYS libraries is a native feature of IBM i. IFS references to QSYS names, such MYLIB, use IFS-style references, such as /QSYS.LIB/MYLIB.LIB, which are clearly recognizable as QSYS references.

To map a QSYS library to a WebFOCUS application root directory (APPROOT), use the APP MAP command, as described in [How to Map a QSYS Library to APPROOT](#) on page 321.

To access or create a FOCUS database in a QSYS library, you need to issue a USE command, as described in [How to Use the USE Command to Access a FOCUS Database](#) on page 323.

To access a member of a physical file (other than a FOCUS database) in a QSYS library, you can use either:

- ❑ **The FILEDEF command**, as described in [How to Use FILEDEF to Access a QSYS Library Member](#) on page 322.
- ❑ **The DATASET attribute** in a Master File synonym, as described in [How to Use DATASET to Access a QSYS Library Member](#) on page 322.

Using the DATASET attribute has the advantage of automatically specifying the correct member when you refer to the synonym.

If you issue an explicit FILEDEF command, and a DATASET attribute exists, the FILEDEF command takes precedence.

Creating a HOLD file automatically creates the physical file if it does not already exist. Issuing a -WRITE or -READ statement, however, requires that the physical file exist.

Syntax: How to Map a QSYS Library to APPROOT

To assist with existing applications outside the pre-defined application root directory (APPROOT), the APP MAP command allows an alias to be assigned to a non-APPROOT directory. This alias becomes a virtual directory under APPROOT so it can then be referenced in an APP PATH command. Mapping does *not* automatically add to the path. It simply makes it available to participate in an APP PATH command. For more information about APPROOT, see the *WebFOCUS Developing Reporting Applications* manual.

In APP mode, the APP MAP command supports use of IFS QSYS library references so that the application name can be used for path search purposes in applications through the APP PATH command. However, the contents of a QSYS mapping are not available from the Web Console.

The syntax for mapping an application to a QSYS library is:

```
APP MAP appname /QSYS.LIB/libname.LIB
```

where:

appname

Is the name of the application.

libname

Is the name of the library to which you are mapping the application. The name must be uppercase.

Syntax: **How to Use FILEDEF to Access a QSYS Library Member**

To use the FILEDEF command to access a member of a physical file in a QSYS library, the syntax is

```
FILEDEF ddname DISK QSYS:library/file(member) (LRECL n
```

where:

ddname

Is the logical name you want to assign to the member. It can be up to eight characters in length, and can contain letters, numbers, and underscores. It must begin with a letter.

When used to associate a data source with a Master File, the ddname must match the name of the Master File.

library

Is the QSYS library in which the file is located.

file

Is the name of the file.

member

Is the name of the member to which you are assigning a logical name.

For the member of a single-member physical file, the member name must be identical to the file name. The operating system shorthand of *FIRST is not a valid alternative.

For a member of a multiple-member physical file, you can specify any member name.

LRECL

Specifies the logical record length (LRECL) of the member.

n

Is the local record length.

Syntax: **How to Use DATASET to Access a QSYS Library Member**

To use the DATASET attribute of a Master File synonym to access a member of a physical file in a QSYS library, the syntax is

```
DATASET = QSYS:library/file(member) (LRECL n
```

where:

library

Is the QSYS library in which the physical file is located.

file

Is the name of the physical file.

member

Is the name of the member that you want to access.

LRECL

Specifies the logical record length (LRECL) of the member.

n

Is the local record length.

Syntax: How to Use the USE Command to Access a FOCUS Database

To access a FOCUS database, the syntax is

```
USE
library/file[(member)] [AS name] [NEW]
END
```

where:

library

Is the QSYS library in which the physical file is located.

file

Is the name of the physical file.

member

Is the name of the member that you want to access. If you omit the name, it defaults to the name of the physical file.

This is the default name used by WebFOCUS to refer to the member. You can override it by specifying AS *name*.

AS

Defines a logical name that you can use instead of the member name.

name

Is the logical name you want to assign to the member.

NEW

Creates the member, and also creates the physical file if it does not exist. The data source is created as a member of a physical file starting with "F\$". The file is created in the specified QSYS library.

This construction allows you to organize multiple FOCUS databases within a single QSYS physical file with a functional name, such as FOCUS, ACCTG, SHIPPING, AR, or AP; or as individual QSYS physical file members, such as SHIP(SHIP), AR(AR), AP(AP), or SHIP(FOCUS).

Early releases of FOCUS and iWay (FOCUS Release 6.x, and iWay Releases 3.x and 4.x) created FOCUS databases with an arbitrary "F\$" added to the beginning of the source physical name and used "FOCUS" as the member name. Therefore, the name on the disk was in the form CURLIB/F\$MYDB(FOCUS). All subsequent releases do not assume this is a default, and therefore require either a USE command with an explicit AS, or that the files are renamed to fit the current conventions.

For more information about the USE command, see the *WebFOCUS Developing Reporting Applications* manual.

Generating a Trace on IBM i

If you encounter a server problem, you can run a set of traces that will help you assess the problem, and, if necessary, communicate it to Customer Support Services for further troubleshooting. This topic describes trace options and provides instruction for creating the traces.

There are two types of traces you can run to troubleshoot a problem:

- ❑ **A server trace**, in which you trace an agent that is running in a server context.
- ❑ **A non-server trace**, in which you trace an agent that is running outside a server context, that is, an agent that is running in standalone mode.

Under normal conditions, applications are run in a server context. However, if you run your trace in a non-server context (that is, you run a non-server trace), and produce the necessary diagnostic information, you can significantly reduce the amount of material that needs to be reviewed. Running a non-server trace also rules out server communications as a cause of a problem.

If you prefer to use native IBM i commands, a number of CMD/CL programs are created during installation in the server administrator comment library and can be used to start traces, turn traces off, and perform edastart -savediag functions. The commands are, respectively, ITRCON, ITRCOFF, and ISAVEDIA. To use them (instead of using edastart under QSH), enter the required command and press *F4* for prompted mode, then edit parameters, as needed, and press *Enter*. For related information, see [CL and CMD Programs](#) on page 318.

Procedure: How to Generate a Server Trace

To generate a server trace:

1. Turn tracing on by doing one of the following:
 - Go to the Web Console menu bar, select the Main Web Console *Other Options* control icon and then *Enable Traces*.
 - Start the server by issuing the following command:


```
edastart -traceon
```

You must preface edastart with the appropriate path, or place the directory in your system PATH variable.
2. Reproduce the problem.
3. Stop the server.
4. Issue the following command:


```
edastart -savediag
```
5. Respond to the prompts to capture, and optionally archive and ship diagnostic information.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the -savediag feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Procedure: How to Generate a Non-Server Trace

To generate a non-server trace:

1. Create an directory under APPROOT to reproduce the problem.
2. Copy any files required for the reproduction to the directory.

3. Switch to the directory.
4. Reproduce the problem using `edastart -traceon` and one of switches `-t`, `-x`, or `-f`.
5. Switch to a directory other than the problem reproduction directory.

6. Issue the following command

```
edastart -savediag
```

You must preface `edastart` with the appropriate path, or place the directory in your system `PATH` variable.

7. Respond to the prompts to capture, and optionally archive, diagnostic information.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the `-savediag` feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Third-Party Software and Licenses on IBM i

As of Version 7 Release 6.8, to address display of third-party software license requirements, a license option has been added to the Help menu located on the Web Console. This section describes the third-party software used on IBM i and includes references to the full licenses included in [Information Builders and Third-Party Licenses](#) on page 363.

OpenFlex SDK

OpenFlex SDK is included by Information Builders for use with its HOLD FORMAT FLEX feature. This distribution is subject to the terms and conditions of the Mozilla Public License Version 1.1.

For more information, see [OpenFlex SDK License](#) on page 367 or visit our website, <http://www.informationbuilders.com>.

Troubleshooting for IBM i

To troubleshoot an installation problem, identify your problem in the following list, and follow the link to a description of the solution.

If you cannot find your problem described in the list, and cannot resolve it yourself, contact Customer Support Services as described in [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Problems:

- ❑ The server starts in safe mode (as indicated by a message in the Web Console at start up).
See [Problem: The Server Starts in Safe Mode](#) on page 327.
- ❑ A server start request partly fails with *JVM not found* messages are written to `edaprint.log`.
See [Problem: Java Listener Fails to Start With JVM not found Messages Written to the Log](#) on page 328.

Reference: Problem: The Server Starts in Safe Mode

Problem: The server starts in safe mode. The Web Console home page displays a message stating that the server is in safe mode and describing what triggered it.

Cause: A common cause for the server starting in safe mode is a problem with the server administrator ID password. For example, the password may have been updated on the operating system but not on the server, so the encrypted copy of the password stored by the server is out of synchronization with the password on the operating system.

Solution: The server administrator can click the *fix* hyperlink, which is displayed under the problem description, to display the relevant pane and resolve the problem.

For example, if the problem is that the server administrator password is out of synchronization:

1. Click the *fix* hyperlink displayed under the problem description.
2. In the left pane, open the *Users* folder, then the *Server Administrator* folder.
3. Click your user ID and select *Properties* from the pop-up menu.

The Access Control pane is displayed on the right.

4. Type the correct operating system password in the *Password* field, and type it again in the *Confirm Password* field.
5. Click *Save and Restart*.

The Security Mode pane opens on the right.

6. Click the Home icon in the menu bar to return to the Web Console home page.

Reference: Problem: Java Listener Fails to Start With *JVM not found* Messages Written to the Log

Problem: The listener start request fails with *JVM not found* messages written to the edaprint.log file.

Cause: If the server cannot find the Java Virtual Machine (JVM), the JSCOM Listener will not be able to start, and messages will be written to the server log stating that the JVM cannot be found.

Solution: Set up the JVM as described in [JVM Requirements for Java Services](#) on page 296.

Reference: Problem: Secured Server Starts Unsecured or Does not Start after Upgrade

A server will implicitly attempt to start unsecured if proper authorization steps have not been completed. Starting the server normally clears edatemp. If prior edatemp files exist (and authorization has not been done), start up will fail due to an inability to clear the directory. However, if an edastart -cleardir command was issued just before the upgrade, there is nothing to clear, no error occurs, and the server starts. If the server starts and is not inspected after the initial start up, the server being in the wrong mode may go unnoticed.

The proper solution is to add proper authorizations after an upgrade, as described in [How to Satisfy Security Provider OPSYS Requirements](#) on page 313, and restart the server. A new safety measure has also been added. If the environment variable EDAEXTSEC is set to OPSYS explicitly, and a server lacks authorization, it will not start (see [Preventing Unsecured Server Starts After Upgrades](#) on page 313 for details).

Reference: Problem: CREATE SYNONYM Fails for Excel 2007 (or Higher) Workbooks

Problem: Using the Adapter for Excel Direct Retrieval, the CREATE SYNONYM process for Excel 2007 (or higher) Workbook .xlsx files fails on i5 V5R4.

Cause: The server uses Apache poi-ooxml-schemas (a light version of Java ooxml-schemas) to interpret Excel files. However, poi-ooxml-schemas fail on i5 V5R1 (but work on higher operating system levels). This has been investigated and determined to be outside the server code. It works if the ooxml-schemas jar file is substituted for the poi-ooxml-schemas jar file, or if the JVM is forced into interpret mode.

Solution: If you need to create synonyms from Excel 2007 .xlsx files on i5 V5R4, the simplest solution is to add a JVM property of -Dos400.run.mode=interpret to the Java Listener properties, rather than substituting jar files.

Installation for OpenVMS

This chapter describes the requirements and procedures for proper installation on OpenVMS.

In this chapter:

- [Information You Need Prior to Installation on OpenVMS](#)
 - [OpenVMS Installation Requirements](#)
 - [Installation and Configuration Directories on OpenVMS](#)
 - [Creating User IDs on OpenVMS](#)
 - [Accessing the Installation Software](#)
 - [Running the ISETUP Procedure to Install the Server](#)
 - [Verifying the OpenVMS Server Installation](#)
 - [Security Providers on OpenVMS](#)
 - [Starting and Using the OpenVMS Server](#)
 - [Generating a Trace on OpenVMS](#)
 - [Third-Party Software and Licenses on OpenVMS](#)
 - [General Information for an OpenVMS Installation](#)
 - [Troubleshooting for OpenVMS](#)
-

Information You Need Prior to Installation on OpenVMS

You need to know your license key. These keys are for a specific number of CPUs. If more cores are detected than the license allows, the installation will be blocked.

The remedy for a core blocked installation is to obtain and use a correct license or use a machine with the correct core count (which may be a real or a virtualized environment).

Some features use additional license codes that are not specified during the installation.

The product is usually installed from disk from software that has been downloaded and unarchived to disk.

The server has an email notification feature that requires SMTP mail server information. You can enter these parameters either during installation, or later using the Web Console Administration tool.

You need a server administrator user ID, referred to as *admin* in the remainder of this chapter. For information about server administrator and other user IDs, see [Creating User IDs on OpenVMS](#) on page 334.

OpenVMS Installation Requirements

Before you install, review the following requirements.

Note that as of Release 7707, the release letter F (as in R727706F) has been changed to B to match the naming convention on other platforms for 32-bit builds (as in R727709B).

Type	Description	
Operating System	OpenVMS For IA64 (Integrity) 8.4 or Higher The Information Builders Technical Support web site maintains a current list of supported operating systems and levels.	
Disk Space	Space for installation	8.4
	Space after installation	1,100,000 blocks
IP Ports	Up to six consecutive IP ports (two in reserve for typical extra features). The supplied IP port numbers must be above the IANA registered well-known reserve range (numbers under 1024) and not over the maximum legal number (65535). Additionally, do not use IP port numbers already being used by other applications or products. Netstat, or netstat like commands, should reveal what actual ports are in use. Additional Java Listeners (post install option) require additional ports (beyond basic reserve).	

Type	Description
Java	<p>The Java Listener requires a 1.8 (or higher) JVM for full functionality.</p> <p>A 64-bit version of java 1.8 is available for OpenVMS. However, this Java version is not compatible with the Server at this time, as it is a 32-bit build.</p> <p>While Java 1.6 is available in 32-bit, the Java Listener will fail to start if 1.6 is used, and edaprint will display <i>fail to load</i> warning messages, and use of Java-based features in an application will fail. You can allow this to fail as an expected known behavior.</p> <p>If an OpenVMS Java 32-bit JVM is released at some point in the future, it can be installed with applicable logicals set, and the Java Listener should then start on server startup with no need for a server software update.</p> <p>If you want to bypass the Java Listener startup failure so it does not display in edaprint, edit the odin.cfg file and remove (or comment out) the JSS block.</p> <p>See General Information for an OpenVMS Installation on page 355 for listener configuration information.</p>

Type	Description
Memory	<p>Memory use depends on the following factors.</p> <ul style="list-style-type: none"><input type="checkbox"/> Workspace Manager<input type="checkbox"/> Listeners<input type="checkbox"/> Concurrently running application agents <p>Actual memory usage varies depending on the features used by the application, and will increase or decrease as agents change between active and idle states.</p> <p>The Workspace Manager makes use of a specific system resource known as shared memory. Each individually configured server, with or without adapters, uses one shared memory. The size of this memory varies based upon the sizes of the agents table and the queue.</p> <p>Generally, shared memory use does not require special configuration. It is just a resource that system administrators like to know is being used so they can monitor it with the SHOW MEMORY/POOLED command (non-paged section).</p>
Web Browser	<p>Needed for using the Web Console.</p> <p>Microsoft Internet Explorer® 11 or higher.</p> <p>Microsoft Edge</p> <p>Mozilla Firefox® 59 or higher.</p> <p>Google Chrome® 65 or higher.</p>

Installation and Configuration Directories on OpenVMS

The installation process creates these high-level directories.

Name	Environment Variable and Description	Default Path
Home directory	EDASHOME Stores the server software programs and other files	<code>disk:[ibi.srv77]</code> Must conform to the following pattern <code>disk:[*.ibi.srv77*]</code>
Configuration directory	EDACONF Stores the configuration files. If you are configuring multiple instances of the server, create separate configuration directories for each by adding a suffix (for example, a number) to the end of the directory name. When EDASTART is used to control the server, if the full path name of the EDACONF directory exceeds 31 characters, the directory is automatically aliased as EDASHARE=EDAn where <i>n</i> is the starting TCP port number of the server. When aliasing occurs, a message similar to the following appears: <pre>Warning: WSM id DISK \$SOFTWARE: [IWAY.IBI.SRV77.FFS] has been aliased to EDASHARE=EDA8100 due to length.</pre>	<code>disk:</code> <code>[iadmin.ibi.srv77.product_type]</code> Must conform to the following pattern <code>disk:</code> <code>[*.ibi.srv77*.product_type*]</code> Product type can be: <ul style="list-style-type: none"> <input type="checkbox"/> WFS for a WebFOCUS Reporting Server <input type="checkbox"/> FFS for a Full Function Server <input type="checkbox"/> DM for a DataMigrator Server <input type="checkbox"/> WFM for a WebFOCUS Maintain Server

Name	Environment Variable and Description	Default Path
Application directory	APPROOT Contains your application files.	<code>ibi.apps</code>
Profiles directory	EDAPRFU Stores the user and group profiles and the admin.cfg file (which specifies the server administrator).	<code>ibi.profiles</code>

Multiple WebFOCUS Reporting Servers. If you plan to install multiple copies of WebFOCUS on the same computer, and you want to provide each copy with its own WebFOCUS Reporting Server, you may wish to maintain a separate ibi root directory for each copy, so that you can keep copies of each set of components, including the server, together in the same path.

You can specify a separate apps directory for each copy of WebFOCUS, or specify a single apps directory to be shared by all copies of WebFOCUS.

Creating User IDs on OpenVMS

The installation of a server requires an ID to install and own the files, as well as to administer the server. This is also known as the iadmin ID. The same ID should be used for both functions (installation and administration) and should not be the SYSTEM ID. The iadmin ID can be any user ID that has the required privileges and quotas for running the server in all security modes. For the iadmin privileges necessary for running the server in security mode OPSYS, see [Security Providers on OpenVMS](#) on page 347, and configure for that mode at this time. We highly recommend running the server secured (that is, with security set to OPSYS, PTH, or DBMS).

The iadmin privileges necessary for running a server in security mode OFF are:

Privilege	Function	Required for
NETMBX	May create network device	Mailboxes
PRMGBL	May create permanent global sections	IPC Shared Memory
PRMMBX	May create permanent mailbox	IPC Control Pipes

Privilege	Function	Required for
SYSGBL	May create system wide global sections	IPC Shared Memory
SYSNAM	May insert in system logical name table	IPC Control Pipes
SYSPRV	May access objects using system protection	Creating system logical tables
TMPMBX	May create temporary mailbox	Mailboxes
SYSLCK	May lock system wide resources	Adapter for Progress only

Any additional privileges required by particular underlying databases must also be authorized.

We recommend running the OpenVMS server in security mode OPSYS. This is because non-secured servers also run as an account with elevated privileges and connecting end-user requests run as the privileged account, thus presenting a security risk. Non-secured mode should only be used when adequate safeguards have been taken so that the required privileges do not present a risk, or for short periods of time only (such as while debugging an issue).

The following OpenVMS minimal quota resources are also required for the iadmin ID:

Quota Resources	UAF Keyword	Value
PAGE_FILE	Pgflquo	1000000
BUFFER_LIMIT	Bytlm	800000
IO_BUFFERED	BIOLm	200
IO_DIRECT	DIOLm	200
AST_LIMIT	ASTlm	300
QUEUE_LIMIT	TQElm	50
PRIORITY	Prio	4
WORKING_SET	WSdef	3076
MAXIMUM_WORKING_SET	WSquo	8192

Quota Resources	UAF Keyword	Value
MAX_JOBS	Maxjobs	0
EXTENT	WSextent	10240
FILE_LIMIT	Fillm	300
ENQUEUE_LIMIT	Enqlm	2000
JOB_TABLE_QUOTA	JTquota	10000

Note: The IMPERSONATE privilege (one of the requirements for secured mode operation) allows dynamic setting of quota levels and uses the above table of values. If the configuration is run in secured mode, the initial default values for server validation purposes do not need to be a concern unless the defaults are unusually low.

The iadmin ID must also have a UIC group associated with the ID (so the calls for ID information under OpenVMS 7.x and 8.x are returned in standard OpenVMS 6.x [group,member] format).

To check the UIC, issue the following:

```
WRITE SYS$OUTPUT F$USER()
```

Note: The iadmin ID should only be available to users who require administrative privileges to the server for security purposes.

End users of the server will also require an ID and password created/configured for the Security Provider modes a server is using. For the OPSYS Security Provider mode, see [End-User Requirements](#) on page 352.

Accessing the Installation Software

Downloading the installation software from the Information Builders download site is the primary way of obtaining Information Builders software in an archive format, which is then unarchived and installed by running an installer program. The user may, in turn, choose to download the software, unarchive, and burn to a CD/DVD or place on a shared ODS drive within a corporation for easy access. This document assumes the software has been downloaded directly to the installation machine and is up to the user to adjust their steps within this manual if installing in an alternate manner.

Downloading the software involves:

1. **Registering** at the Information Builders download site.
2. **Downloading** the server installation software from the site.
3. **Unzipping** the downloaded file.
4. **Running** the isetup procedure to begin installing the server.

For instructions, see [Downloading the Installation Software](#) on page 337.

Downloading the Installation Software

To download the installation software, use the following steps.

After you complete the installation, you can delete the [.download] directory, as well as the directory to which the saveset was expanded.

Procedure: How to Download the Installation Software

To download the installation software:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. Go to My Account and sign in.
3. Click *My Downloads and Shipments* in the My Account section on the right side of the page.
The Software Downloads/Shipments page opens.
4. Click the Download link for your product and release.
5. Fill in the registration form and then click *Continue*.
The Software Download Agreement page opens.
6. Select *I agree* to consent to the Download Agreement, and then click *Continue*.
The Download Instructions page opens.
A copy of the instructions is also automatically emailed to you for later reference.
7. Follow the instructions on the Download Page. These are also documented in [Downloading the Installation Software](#) on page 337.

Procedure: How to Download and Expand the Downloaded Archive

The download directory will contain .bck, .pdf, and readme files.

1. Create a directory in which to download the installation software. For example,

```
CREATE /DIRECTORY [.DOWNLOAD]
```

2. After registering at the Information Builders download site and obtaining download site information, an ID, password, and software location information, ftp to the site (GUI FTP tools may also be used, but line mode FTP is what is documented here).

For example:

```
ftp downloadftp.ibi.com  
(supply the user id and password information from web page)
```

3. Make sure your current directory on the machine to which you will download is the download directory you created.

For example:

```
lcd download
```

4. Navigate to the directory on the Information Builders site that contains the server installation software.

For example:

```
cd "/Server/77/OpenVMS_V83_and_up_IA64_32on64bit_IEEE/7709/Prod_833"
```

5. Download the installation software from the site using binary mode.

For example:

```
binary  
get i7709_833.BCK  
quit
```

6. Adjust archive format and unarchive the downloaded file.

For example:

```
SET FILE /ATTRIBUTE=(RFM:FIX,LRL:32256) i7709_833.BCK  
BACKUP /LOG i7709_833.BCK/SAVE []
```

7. Run the isetup installation procedure, as described in [Running the ISETUP Procedure to Install the Server](#) on page 338.

You can delete the download directory after the installation is complete.

Running the ISETUP Procedure to Install the Server

The installation procedure name is called ISETUP. For performance reasons, you should not install to an FSD or NFS-mounted disk.

Procedure: How to Run the ISETUP Procedure

1. Log on with the iadmin user ID.
2. Set the default protection mask to at least read/execute (if it has not already been set this way). For example:

```
SET PROTECTION=(S:RWED,O:RWED,G:RE,W:RE)/DEFAULT
```

3. Ensure that you are *not* in a directory containing the installation files:

```
SET DEFAULT SYS$LOGIN
```

4. Ensure that you have write privileges to the directory in which you execute the installation. You can test whether you have write permissions as follows:

```
CREATE [.XXX] /DIRECTORY
```

5. Execute the ISETUP procedure from either:

```
RUN [.download]ISETUP
```

The following isetup screen displays.

```
-----
                Welcome to the Product Set Up Facility
    Please respond to the prompts or enter Q to quit at any prompt.
-----
Select an option:
    1. Install and Configure
    2. Add Additional Configuration Instance
    3. Refresh Installation (Reinstall, Keep Configurations)
    4. Install Debuggables to the Installation Directory
    5. View Installation Notes
Enter a selection (Default=1) :
```

6. Enter 1 for the Install and Configure option.

You are prompted for the location of the installation file iserver.bck.

```
Please enter the full path name of the media for the product
```

7. Type the full path (including the CD or disk drive) of the installation file, or press *Enter* to accept the default.

For example:

```
[.download]iserver.bck
```

You are prompted for your license key.

```
Enter your License Key          (Current number of CPUs = n)(Format
999-999-9999-99) :    xxx-xxx-xxxx-xx
```

8. Enter your license key.

Your license attributes are displayed, and the license key is confirmed.

You are prompted for the ID of the server administrator for the internal server security provider.

```
Enter credentials for the server's internal security
provider (PTH), the server's default start up mode.
Enter the Server Administrator ID
(Default=srvadmin) :
```

The server automatically starts with this security provider. You can add other security providers using the server Web Console after installation. For information, see the *Server Administration* manual.

9. Enter the server administrator ID or accept the default.

You are prompted for the server administrator password. There is no default.

```
Enter the Administrator Password :
```

10. Type the password of the account you are using to install the software.

The password, which does not display, is stored in encrypted form.

You are now shown the default values of the server environment variables and port number, and given an opportunity to change them. For example:

```
Please review the default settings.
EDAHOME = dka0:[iadmin.ibi.srv77.home]
EDACONF = dka0:[iadmin.ibi.srv77.wfs] (*EXISTS, owner iadmin *)
EDAPRFU = iadmin.profiles
APPROOT = iadmin.ibi.apps
HOMEAPPS = iadmin.ibi.homeapps
HTTP_BASE_PORT = 8121
WARNING: Directories marked as existing will be deleted and recreated!
If you are satisfied with the default settings you may proceed to
final confirmation else you will be prompted for individual values.
Proceed with defaults? (Y/N Default=Y) : y
```

11. If you want to accept the default values, type Y and skip to Step 12. Otherwise, change any properties that you wish.

For information about the EDAHOME, EDACONF, EDAPRFU, and APPROOT environment variables you can set, see [Installation and Configuration Directories on OpenVMS](#) on page 333.

The other properties you can set are described in the following table.

Parameter	Description
<code>HTTP_BASE_PORT</code>	<p>First of three consecutive port numbers for the HTTP Listener and other IP-based services.</p> <p>The default port automatically varies by product to support multiple servers on a particular computer. For:</p> <ul style="list-style-type: none"> <input type="checkbox"/> A Full-Function Server, 8101 is the default value, which reserves ports 8101-8103. <input type="checkbox"/> A WebFOCUS Reporting Server, 8121 is the default value, which reserves ports 8121-8123. <input type="checkbox"/> A DataMigrator Server, 8117 is the default value, which reserves ports 8117-8119. <input type="checkbox"/> A Shared Application Server (for WebFOCUS Maintain), 8113 is the default, which reserves ports 8113-8115.
<code>TCP_BASE_PORT</code>	<p>Port number on which the server TCP Listener listens. It must be outside the range of the three consecutive HTTP Listener ports. It defaults to the port immediately preceding the first HTTP Listener port.</p> <p>For example, if you accept the default HTTP Listener Port value of 8101, the TCP Listener port defaults to 8100.</p>
<code>SMTP_HOST</code>	<p>SMTP Server node (host) name or TCP/IP number for outbound email features. (Optional, only prompted for if changing directories and ports.)</p>
<code>SMTP_PORT</code>	<p>SMTP Server port number for SMTP Server. The default value is 25. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)</p>

Parameter	Description
<code>SENDER_EMAIL</code>	Default <i>from</i> address for users reading an email from the server if none was specified in the originating application. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)
<code>SERVER_ADMIN_EMAIL</code>	Server administrator email address to send administrative warnings to, such as an agent crash. (Optional, only prompted for if changing directories and ports, and the SMTP Server host is supplied.)

If you decide to change a default, you are prompted for a replacement value each of the above variables, and given another chance to accept the default. If the SMTP Server node is not supplied, the remaining SMTP and EMAIL prompts do not occur.

- Review the configuration options displayed on the screen, and type *Y* if you accept them. Alternatively, to start over, enter *N*; to quit the installation procedure, enter *Q*.

Several progress messages display while the server is being installed. You are then asked if you want to start the server.

- If a server installation, type *Y* to start the server or *N* to exit.

If you start the server, startup messages and the Web Console URL are now displayed.

You should now verify your installation, as described in [Verifying the OpenVMS Server Installation](#) on page 346.

Configuring an Additional Instance of the Server

The prompts for adding a configuration are similar to those for an original installation.

Procedure: How to Configure an Additional Server Instance

If you have additional licenses and need to configure additional instances:

- Sign in using the `iadmin` ID.
- Run `EDAHOME.bin]isetup`, where `EDAHOME` is the directory in which the software was installed.
- At the main menu, select option *2*, *Add Additional Configuration Instance*.

Each instance must have its own configuration directory. When prompted for the configuration directory, append characters to the default name of the product type directory. Otherwise, the installation will overwrite the existing configuration directory. In the following example, the number 2 has been added to the default name of the WebFOCUS Reporting Server configuration directory:

```
iadmin.ibi.srv77.wfs2
```

If the EDACONF directory you specify already exists, the installation process copies selected files from files in the current configuration to a directory named BACKUP that is a sibling directory to EDACONF, and then deletes the contents of the original directory. For example, if EDACONF is

```
dka0:[iadmin.ibi.srv77.wfs]
```

then the selected configuration files are backed up to:

```
dka0:[iadmin.ibi.srv77.BACKUP]
```

Refreshing or Upgrading an Installation

Refreshing reinstalls the files in the installation directory, without changing any configuration information in the configuration directory.

Procedure: How to Refresh or Upgrade an Installation

If it becomes necessary to refresh, or if you want to upgrade to a new release:

1. Sign in using the iadmin user ID.
Logging on with the iadmin ID is recommended (rather than with the su command).
2. Set the default protection mask to, at a minimum, read/execute (if it is not already set to that). For example:

```
SET PROTECTION=(S:RWED,O:RWED,G:RE,W:RE)/DEFAULT
```

Ensure that you have write privileges to the directory from which you are running the command. To test this, type:

```
SET DEFAULT SYS$LOGIN
```

3. Run the installation procedure, isetup, specifying its full path. You can run the installation procedure from any location. Do not switch the current directory to the location of isetup. For example:

```
iadmin.download.isetup
```

4. At the main menu, type option 3, *Refresh Installation (Reinstall, Keep Configuration)*, and respond to the prompts.

Installing and Configuring Silently

This is also known as a silent install. The most common form is an initial install, which also results in an initial configuration. An initial installation and configuration should only be done once per EDHOME and an add product configuration used thereafter.

Installing silently can be helpful if you want to install multiple servers at once throughout an enterprise. To install a server silently, you must first create a text file that specifies your server installation parameters and then call `isetup` with the option and the file name. The silent method may also be used to do a software refresh

We recommend that the first time you install, you use the default interactive mode, not the silent mode, so that you become familiar with the procedure. Installing a server interactively is described in [Running the ISETUP Procedure to Install the Server](#) on page 338.

Run `isetup -?` to see full information on the setup and specific use of a parameters file for silent installation, configuration, or refresh.

Procedure: How to Create the Installation Parameters File

Use a text editor to create a file with the following syntax to specify your product installation parameters:

```
-inst  
-license nnn-nnn-nnnn-nn-edahome dka0:[iadmin.ibi.srv77.home]  
-edaconf dka0:[iadmin.ibi.srv77.product_type]  
-port portnum-host hostname-aproot dka0:[iadmin.ibi.srv77.apps]  
-pass password-nostart
```

where:

nnn-nnn-nnnn-nn

Is the 12-digit license. Include a hyphen (-) following the third, sixth, and tenth digits.

*dka0:[iadmin.*ibi*.*

Is the drive and directory to which you want to install the software.

product_type

Designates the type of product. The default values are:

- FFS.** Full-Function Server.
- DM.** DataMigrator Server.

- ❑ **WFS.** WebFOCUS Reporting Server.
- ❑ **WFM.** Shared Application Server for WebFOCUS Maintain.

portnum

Is the base TCP port for the server.

hostname

Is the server host name.

password

Is the password of the user ID with which you are installing the server.

To see a list of additional installation, configuration, and refresh options:

1. Open a command prompt window and navigate to the directory containing the installation setup.exe file for the software.
2. Enter the following:

```
MCR [.download]setup.exe ?
```

3. Accept a display language and click Next.

A Help screen with further parameter file options will display.

The user may continue with the install (interactive) or quit at this point to attempt a silent install/configure.

Procedure: How to Launch a Silent Installation

1. Open a command prompt and navigate to the directory containing the software and the setup.exe file for the installation.
2. Type the following:

```
dka0:[iadmin.path]srvoptions.txt
```

where:

```
dka0:[iadmin.path]srvoptions.txt
```

Is the full path and file name of the file specifying your installation options.

For example, to specify English and an options file named serveroptions.txt, type:

```
MCR [.download]setup -opt dka0:[iadmin.path]srvoptions.txt
```

3. After the installation has completed you should verify that it was successful, as described in [Verifying the OpenVMS Server Installation](#) on page 346.

Verifying the OpenVMS Server Installation

To verify that you have successfully installed, use the configuration that is created by the installation. You can verify the product installation by bringing up, checking, connecting to, testing, disconnecting from, and shutting down. (If you started the server as the last step of the installation procedure, skip this.)

Procedure: How to Verify Server Installation

1. Log on to your OpenVMS operating system with the iadmin user ID.
2. Activate the account privileges (if they are not yet activated) by issuing the following command.

```
SET PROCESS /PRIV=ALL
```

This is typically done by using AUTHORIZE to set privileges to be active by default, or by putting the SET PROCESS command in the ID login profile (LOGIN.COM).

3. Start the server with the appropriate path to edastart and the -start option

```
@IWAY:[ IADMIN . IBI . SRV77 . FFS . BIN ] EDASTART . COM -START
```

4. Check to see whether the processes are active using -show

```
@IWAY:[ IADMIN . IBI . SRV77 . FFS . BIN ] EDASTART . COM -SHOW
```

5. Start the Web Console by starting a browser pointed at the server HTTP Listener port specified during installation. The URL format is `http://host:port`. (The URL is also displayed at the end of the installation procedure.)

For example, if default ports were used during installation, use `http://host:8101` for a Full-Function Server and `http://host:8121` for a WebFOCUS Server.

6. If the server is running in a secure mode, you will first see a logon screen. Log on using the iadmin ID used during server configuration. For information about configuring the server security, see [Security Providers on OpenVMS](#) on page 347

The Web Console home page opens. The Home Page is arranged in a menu-like context for the various features it supports. Detailed use of the Web Console for configuration or general operation of the server is available by clicking *Help* in the left navigation menu and in the *Server Administration* manual.

7. If the Web Console opens and displays application tree folders in the left pane, the server is working because it uses its own underlying data access and reporting technologies to visualize the application tree. The server may be further data tested (if desired).
8. When you are done using the server, you can stop it using the Web Console by clicking the *Stop* option on the Web Console toolbar.

9. If you experience any problems, examine the IWAY:[IADMIN.IBI.SRV77.FFS]EDAPRINT.LOG file.

Security Providers on OpenVMS

The default security provider for a new installation is the internal security provider, PTH. The PTH provider implements security using user IDs, passwords, and group memberships stored in the admin.cfg configuration file.

After the initial installation, the Server Administrator that was configured during the installation can start the server and use the Web Console to further customize security settings, for example, to configure alternate or additional security providers, create additional PTH IDs, and register groups and users in a security role. For more information about security providers, see the *Server Security* chapter in the *Server Administration* manual.

Procedure: How to Satisfy Security Provider OPSYS Requirements

To run a server with security provider OPSYS in OpenVMS, you must satisfy the following requirements. You must do this when you set up the server administration (iadmin) ID.

Although installation can be done by an ordinary user, the changes listed here require the SYSTEM ID.

Run MCR AUTHORIZE to add the following privileges to the iadmin ID.

Privilege	Function	Required for
CMKRNL	May change mode to kernel	Server impersonation features
IMPERSONATE	May impersonate another user	Server impersonation features
NETMBX	May create network device	Mailboxes *
PRMGBL	May create permanent global sections	IPC Shared Memory *
PRMMBX	May create permanent mailbox	IPC Control Pipes *
SYSGBL	May create system wide global sections	IPC Shared Memory *
SYSNAM	May insert in system logical name table	IPC Control Pipes *

Privilege	Function	Required for
SYSPRV	May access objects using system protection	Creating system logical tables* and server security features
TMPMBX	May create temporary mailbox	Mailboxes *
WORLD	May affect other processes in the world	Control of impersonated processes
SYSLCK	May lock system wide resources	Adapter for Progress only *

* Also required for non-secured servers.

Any additional privileges or changes in quota required by particular underlying databases must also be authorized and customized in the EDAENV.PRM file, as described in [How to Add/Change Privileges and Quotas \(EDAENV.PRM\)](#) on page 348.

The default minimal quota resources are also contained in the default EDAENV.PRM file. You do not need to have values explicitly declared in the UAF or SYSTEM tables, provided the iadmin user ID has IMPERSONATE privileges. However, some situations may require quotas to be increased (for instance, if there are problems accessing very large databases). This is also done by customizing the EDAENV.PRM file, as described below.

Procedure: How to Add/Change Privileges and Quotas (EDAENV.PRM)

You can create privilege and quota settings using a configuration file (EDAENV.PRM). To customize the settings:

- Copy the default EDAHOME [.BIN]EDAENV.PRM file to EDACONF [.BIN].
- Edit and customize the EDACONF [.BIN]EDAENV.PRM file as needed (for edit rules, see below).
- Recycle the server.
- Repeat as needed until the desired effect is achieved (for example, until the page file quota is large enough to access large files).

EDAENV.PRM edit rules:

- Changing quota values are simply edited values.
- To add a quota, use the form name=value with one declaration per line. Actual names follow the standard OpenVMS names for resources.

- ❑ Privilege declarations lines have the format `Privilege_n : privilege [, privilege, ...]`, where *n* is any integer from 1 to 99. The value for *n* must be unique among the `Privilege_n` lines. Any number of comma-separated privilege names per line may be declared, but each `Privilege_n` line must be on separate lines. Privilege names follow the standard OpenVMS names for these privileges.

The `EDAENV.PRM` file should not be confused with the `EDAENV.COM` file, which is used for running additional OpenVMS commands (typically logical declarations) at startup. An example of `EDAENV.PRM` follows:

```
io_direct = 200
queue_limit = 100
page_file = 2097152
buffer_limit = 800000
io_buffered = 200
ast_limit = 300
working_set = 3076
maximum_working_set = 8192
extent = 10240
file_limit = 4096
enqueue_limit = 4000
job_table_quota = 10000
priority = 4
privilege_1 : TMPMBX, NETMBX, PRMMBX
privilege_2 : PRMGBL, SYSGBL, SYSNAM
privilege_3 : SYSPRV, CMKRNL, WORLD
privilege_4 : SYSLCK, IMPERSONATE
```

Starting and Using the OpenVMS Server

After configuring for secured mode (if desired), the server is started and managed using the same server startup and Web Console startup steps used for validating the server (steps 1 - 6 in *Verifying the OpenVMS Server Installation* on page 346).

If the server has not been configured for adapters, now is an appropriate time to do so using the Web Console and *Server Administration* manual. For current information about which adapters are supported:

1. Go to <http://techsupport.informationbuilders.com>.
The Information Builders Technical Support home page opens.
2. In the Quick Links section on the right side of the page, click *Supported Systems/Adapters*.
The Supported Systems and Adapters page opens.

3. Click the link for the server release you want.

The Supported Systems and Adapters page for that release opens.

4. Click the link for your platform.

The support chart for that platform opens.

Commonly used edastart options (preface with @disk:[path]) and functions are as follows:

Command and Option	Function
<code>edastart</code>	(No parameters) Starts the server with the line mode console to actively view the server log (edaprint). Also allows dynamically issuing edastart options, such as show, traceon, traceoff, quit, and stop. Use Ctrl+C to receive the console command prompt to enter commands.
<code>edastart -start</code>	Starts the server in background. Only a short message appears.
<code>edastart -sstart n</code>	Starts the server, but waits <i>n</i> seconds for actual startup.
<code>edastart -show</code>	Shows general status of the server and agents.
<code>edastart -stop</code>	Stops the server.
<code>edastart -cleardir</code>	Removes all temporary directories (and their contents), as well as log and other files created by the server (including the rmlda*.log files, if active) in EDACONF. If Resource Manager is in use and you want to maintain the rmlda*.log data, backup the rmlda*.log files before using this feature and restore them afterward.
<code>edastart -quit</code>	Exits the server line mode console log (edaprint) and returns to the operating system command prompt, but leaves the server running.
<code>edastart -console</code>	Re-enters the server line mode console log (edaprint).

Command and Option	Function
<code>edastart -traceon</code>	Turns on tracing. May be used at initial startup or after start. Tracing should not be turned on (due to overhead) unless there is a problem that needs to be traced. It is always preferable to start traces at initial startup time unless instructed otherwise.
<code>edastart -traceoff</code>	Turns off tracing.
<code>edastart -?</code>	Displays the full set of edastart server control options.
<code>edastart -?s</code>	Displays support information and support-related options.

Other DCL Programs

The commands below may be used to start or manage the server environment in a batch mode using DCL.

The process of installing a server also creates DCL sources so that server functions such as start, stop, show, and tracing may be activated with a single keyword. The start command starts the server as a batch job (SUBMIT) issued to the SYS\$BATCH queue, and is particularly useful for automatically starting a server at boot time or with minimal effort.

The sources are created and permanently assigned to the configuration bin directory. The core EDASTART program is generic for any installation and is driven by the defaults within the command files. The basic commands and functions are listed in the table below.

Command	Function
<code>ISTART [ID]</code>	<code>edastart</code>
<code>ISTOP [ID]</code>	<code>edastart -stop</code>
<code>ISHOW [ID]</code>	<code>edastart -show</code>
<code>ISHOWLOG [ID]</code>	<code>edastart -showlog</code>
<code>ITRCON [ID]</code>	<code>edastart -traceon</code>
<code>ITRCOFF [ID]</code>	<code>edastart -traceoff</code>

Command	Function
ICLEAR [ID]	edastart -clear
ICLRDIR [ID]	edastart -cleardir
ISAVEDIA [ID]	edastart -savediag

To use any of the commands, type an "@" and the full path name of any of the DCL scripts.

- The DCL scripts may be further customized, or the defaults may be changed, by manually editing the files. Detailed instructions for all steps are contained within the sources.
- System symbols for the DCL scripts may be created, but this is left to OpenVMS administrators.
- A user ID may be supplied as an optional parameter and is used as the SUBMIT /USER= value. This is particularly useful when starting the server with the system boot script to ensure the server starts under the proper ID.

Adding JOB, GROUP or Other Defined Environment Values (EDAENV.COM)

At server startup, all Process level logicals are copied to the startup job stream; System level logicals are present by default. If a server must be configured to "see" Job or Group level logicals, or there are Process level logicals that should only be declared for the server, they must be individually declared in an EDACONF [.BIN]EDAENV.COM file. The contents of this file must be valid DCL syntax (typically just consisting of logical declarations). An example of EDAENV.COM follows:

```
$ DEFINE /GROUP ORASID MYORASID
```

Note: If EDAENV.COM is needed, you must create it. An empty template is not supplied.

End-User Requirements

IDs connecting to a server (secured or unsecured) have requirements in terms of specific setup and privileges. The requirements are as follows:

- An ID must have a UIC group associated with the ID, so the calls for ID information under OpenVMS 7.x are returned in standard OpenVMS 6.x [group,member] format.

To check the UIC, issue the following:

```
WRITE SYS$OUTPUT F$USER()
```


- ❑ An ID must have QUOTA on the same disk where the server writes its temp files (typically EDACONF [.EDATEMP]).
- ❑ An ID must have following privileges:
 - ❑ NETMBX, may create network device, required for use of mailboxes.
 - ❑ TMPMBX, may create temporary mailbox, required for use of mailboxes.
 - ❑ SYSLCK, may lock system wide resources, required for use of the Adapter for Progress only.

Generating a Trace on OpenVMS

If you encounter a server problem, you can run a set of traces that will help you assess the problem, and, if necessary, communicate it to Customer Support Services for further troubleshooting. This topic describes trace options and provides instruction for creating the traces.

There are two types of traces you can run to troubleshoot a problem:

- ❑ **A server trace**, in which you trace an agent that is running in a server context.
- ❑ **A non-server trace**, in which you trace an agent that is running outside a server context, that is, an agent that is running in standalone mode.

Under normal conditions, applications are run in a server context. However, if you run your trace in a non-server context (that is, you run a non-server trace), and produce the necessary diagnostic information, you can significantly reduce the amount of material that needs to be reviewed. Running a non-server trace also rules out server communications as a cause of a problem.

If you prefer to use DCL jobs to control tracing and save diagnostics functions, you can take advantage of a number of DCL scripts that are created during installation in the EDACONF [.BIN] directory and can be used to start traces, turn traces off, and perform edastart -savediag functions. The commands are, respectively, ITRCON.COM, ITRCOFF.COM, and ISAVEDIA.COM. An alternate ID parameter is available, under which you can submit the job. For details, see [Other DCL Programs](#) on page 351.

Procedure: How to Generate a Server Trace

To generate a server trace:

1. Turn tracing on by doing one of the following:
 - Go to the Web Console menu bar, select the Main Web Console *Other Options* control icon and then *Enable Traces*.
 - Start the server by issuing the following command:
2. Reproduce the problem.
3. Stop the server.
4. Issue the following command:
5. Respond to the prompts to capture, and optionally archive and ship diagnostic information.

```
edastart -traceon
```

Note: Preface edastart with an @ sign and pathname, unless a symbol has been set up.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the -savediag feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Procedure: How to Generate a Non-Server Trace

To generate a non-server trace:

1. Create a directory under APPROOT to reproduce the problem.
2. Copy any files required for the reproduction to the directory.
3. Switch to the directory.
4. Reproduce the problem using edastart -traceon and one of switches -t, -x, or -f.
5. Switch to a directory other than the problem reproduction directory.
6. Issue the following command:

```
edastart -savediag
```

Note: Preface edastart with an @ sign and pathname, unless a symbol has been set up.

7. Respond to the prompts to capture, and optionally archive, diagnostic information.

Diagnostic information will commonly contain user data. If the release of that data is considered a security concern when shipping to Customer Support Services, the `-savediag` feature also allows a diagnostic to be saved and shipped later to allow the site the opportunity to review and cleanse the traces of data of this nature before shipping.

For information about sending the diagnostic information to Customer Support Services, see [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Third-Party Software and Licenses on OpenVMS

As of Version 7 Release 6.8, to address display of third-party software license requirements, a license option has been added to the Help menu located on the Web Console. This section describes the third-party software used on OpenVMS and includes references to the full licenses included in [Information Builders and Third-Party Licenses](#) on page 363.

OpenFlex SDK

OpenFlex SDK is included by Information Builders for use with its HOLD FORMAT FLEX feature. This distribution is subject to the terms and conditions of the Mozilla Public License Version 1.1.

For more information, see [OpenFlex SDK License](#) on page 367 or visit our website, <http://www.informationbuilders.com>.

General Information for an OpenVMS Installation

This section covers general information for an OpenVMS Installation.

Sample Metadata, Data, and Other Tutorial Samples

Releases prior to 7.7.06 pre-load various samples into the IBISAMP application. As of 7.7.06, on a new installation, the IBISAMP application is created, but is not pre-loaded. The server Web Console has a new feature on the ribbon and on the application tree (under *new*), *Tutorials* (the Create Tutorial Framework page), which has a pull-down for various samples. The DMC also has this feature on the application tree.

There are currently about 10 different tutorial/sample selections available on the pull-down select list to match various customer needs. The bulk of the prior IBISAMP sample objects can be generated by selecting the *Create Legacy Sample Tables and Files* tutorial. Other prior IBISAMP DataMigrator sample objects (usually starting with the characters `dm*`) are now loaded by choosing their respective DataMigrator tutorials. Under the new method, the tutorials/samples may be loaded to any application, not just IBISAMP.

If you are doing just a software refresh, the prior IBISAMP objects will be unchanged (because a refresh does not touch app directories).

Java Listener JVM Defaults

The Java Listener on OpenVMS Alpha has pre-set values for Initial Java Heap Size (JVM_INIT_HEAP) and Maximum Java Heap Size (JVM_MAX_HEAP) because the internal Java defaults for these values are insufficient (and cause features to fail). Plus, the OpenVMS Alpha Java documentation explicitly states that the internal defaults should not be depended on.

The pre-set values do not reflect any tuning, but are simply known working values. Specific tuning should be done based on your application need. Java's own internal default for this heap size is insufficient and in-turn causes server features to fail. The pre-set value does not reflect any specific tuning, but is simply a known working value. Specific tuning should be done based on application need.

Since OpenVMS Integrity (IA64) Java does not have issues with these internal defaults, they are not pre-set. However, applications may benefit from specific tuning.

Procedure: How to Tune the Java Listener From the Web Console

To tune the Java Listener from the Web Console:

1. Select *Workspace* from the menu bar.
2. Open the *Java Services* folder.
3. Right-click *DEFAULT* and select *Properties*.

The Java Services Configuration pane opens.

4. Expand the *JVM Settings* section.
5. Under *Non-standard JVM options*, enter values in the *Initial Java Heap Size* and *Maximum Java Heap Size* fields.
6. Click *Save and Restart Java Services*.

Configuring for IEEE/G_FLOAT Float Data

As of 7.7.02, OpenVMS 8.x builds are natively IEEE builds and the SET VMSFLOATCONV = IEEE/G-FLOAT command is used to SET the float read method for single (F)/double (D) float data. This requires separate configurations for each float type and a hub-sub arrangement to join data. By default, an IEEE build needs no explicit SET command to access IEEE float data, although it is allowed. To access G_FLOAT data, the following command must be added to the server edasprof.prf:

```
SET VMSFLOATCONV = G-FLOAT
```

This may be done from the Web Console using the server profile edit feature.

The SET command is ignored on non-applicable platforms, so application sources may be shared. The setting also does not apply to the OpenVMS 7.x builds, which are strictly G_FLOAT builds.

Troubleshooting for OpenVMS

To troubleshoot an installation problem, identify your problem in the following list, and follow the link to a description of the solution.

If you cannot find your problem described in the list, and cannot resolve it yourself, contact Customer Support Services as described in [Information You Should Have](#) on page 13 and [Customer Support](#) on page 13.

Problems:

- ❑ The server starts in safe mode (as indicated by a message in the Web Console at start-up).
For details, see [Problem: The Server Starts in Safe Mode](#) on page 358.
- ❑ Issuing the edastart command without the -start option displays only a few lines in the EDASTART window.
For details, see [Problem: EDASTART Window Displays Only a Few Lines](#) on page 358.
- ❑ The HTTP Listener does not start, or runs intermittently, unless traces are on (edastart -traceon option).
For details, see [Problem: HTTP Listener Does Not Start Or Runs Intermittently](#) on page 358.
- ❑ The Web Console Procedure and Metadata panes do not display any folders.
For details, see [Problem: Missing Folders in Web Console Procedure and Metadata Panes](#) on page 359.
- ❑ You receive an unexpected EDASHARE message after starting the server.
For details, see [Problem: Unexpected EDASHARE Message](#) on page 359.

Reference: Problem: The Server Starts in Safe Mode

Problem: The server starts in safe mode. The Web Console home page displays a message stating that the server is in safe mode and describing what triggered it.

Cause: A common cause for the server starting in safe mode is a problem with the server administrator ID password. For example, the password may have been updated on the operating system but not on the server, so the encrypted copy of the password stored by the server is out of synchronization with the password on the operating system.

Solution: The server administrator can click the *fix* hyperlink, which is displayed under the problem description, to display the relevant pane and resolve the problem.

For example, if the problem is that the server administrator password is out of synchronization:

1. Click the *fix* hyperlink displayed under the problem description.
2. In the left pane, open the *Users* folder, then the *Server Administrator* folder.
3. Click your user ID and select *Properties* from the pop-up menu.

The Access Control pane is displayed on the right.

4. Type the correct operating system password in the *Password* field, and type it again in the *Confirm Password* field.
5. Click *Save and Restart*.

The Security Mode pane opens on the right.

6. Click the Home icon in the menu bar to return to the Web Console home page.

Reference: Problem: EDASTART Window Displays Only a Few Lines

Problem: Issuing the `edastart` command without the `-start` option displays only a few lines in the terminal session, even though the server starts and `EDAPRINT.LOG` is complete.

Cause: This is a file contention problem that generally happens on very fast systems. It does not affect creating and updating the `EDAPRINT.LOG` file.

Solution: Start the server by issuing the `edastart -start` command, immediately followed by the `edastart -console` command to display the `edaprint log`.

Reference: Problem: HTTP Listener Does Not Start Or Runs Intermittently

Problem: The HTTP Listener does not start, or runs intermittently, unless traces are on (`edastart -traceon` option).

Cause: This is caused by a TCP/IP socket synchronization problem on fast systems.

Solution: Briefly delay the socket logic by setting a delay variable intended for this purpose. To define the delay, add the following statement to the iadmin ID LOGIN.CON before starting the server:

```
DEFINE VMS_RECV_DELAY 1
```

The unit of measurement is the microsecond. A value of 1 usually resolves the problem. However, the value is likely to be affected by system load, so you will need to experiment to find the correct value for your system.

Reference: Problem: Missing Folders in Web Console Procedure and Metadata Panes

Problem: The Web Console Procedure and Metadata panes do not display any folders.

Cause: This is caused by a TCP/IP socket synchronization problem on fast systems.

Solution: Briefly delay the socket logic by setting a delay variable intended for this purpose. To define the delay, add the following statement to the iadmin ID LOGIN.CON before starting the server:

```
DEFINE VMS_RECV_DELAY 1
```

The unit of measurement is the microsecond. A value of 1 usually resolves the problem; however, the value is likely to be affected by system load, so you will need to experiment to find the correct value for your system.

Reference: Problem: Unexpected EDASHARE Message

Problem: After the server starts, you receive an unexpected EDASHARE message.

Cause: EDASHARE may have been declared manually in an earlier release.

Solution: Remove the manual EDASHARE declaration.

Reference: Problem: Java Tasks Fail When Using Oracle

Problem: Java tasks fail when using Oracle.

Cause: Newer Oracle releases use Java. When you call Oracle setup scripts (for example, in `edaenv.com`) and then start the server.

Solution: Call the standard Java setup environment after calling any Oracle setup scripts.

Procedure: How to Install and Activate the Debuggable Version of the Server

In core dump or crash situations, the stack information may or may not provide enough information for a problem to be resolved. Debugging software will generally provide that information, but will not normally be installed nor used due to the disk overhead they take. They are also not optimized for performance.

If diagnostic is determined to not have enough information and the use of debugging software is warranted, Customer Support Services will inform you to install and activate the debuggable version of the server. You will then re-run the reproduction to capture a new diagnostic with the detailed stack to help troubleshoot the problem.

Caution: Do not activate the debuggable version unless explicitly requested to by Customer Support Services.

To install and activate the debuggable version of the software:

1. Log on with the administrator ID (often referred to as iadmin).
2. Download the iserverd archive file (for example, .tar, .zip, or .bck) from the download site to a local directory. Debuggables for OpenVMS environments are not normally shipped on the original CD media, but can be made available on CD by special request to Customer Support Services and requires a lead time of approximately one week. IF CD media is being used, mount the media.
3. Run the isetup installation program (located in EDAHOME bin if download was used or in a root directory of the CD media).
4. At the isetup main menu, select option 4, *Install Debuggables to the Installation Directory* and follow the steps supplying information similar to when the original install was performed.
5. After completion of isetup, the software may be run in debug mode with the following steps.

```
edastart -stop
```

Copy the edastart.com to edastartdbg.com and on TSCOM symbol set up line edit bin]tscom300.exe to be dbg]tscom300.exe and save.

```
edastart -dbgon
edastartdbg -start
```

The debugger starts and the user is required to type GO and GO for the actual executable to start (run until repro is completed).

```
edastart -stop
edastart -dbgoff
edastart -start
```


The debugger GO/GO step may be avoided by creating a text file with the words GO and GO on separate lines and issuing a logical for DBG\$INPUT before starting the server.

6. If the debug version is no longer needed, the debuggables may be removed. If a service pack is being installed, the debuggables *must* be removed to prevent mismatches with the new release. To remove the debuggables, change the directory to the home directory of EDAHOME and issue DELETE [.DBG...]*.*;* and then DELETE DBG.DIR;*.

Customer Support Services will provide you with additional instructions as your situation requires.

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