

WebFOCUS

Mobile Faves for iOS User's Manual
Version 3 Release 2.1 and Higher

April 20, 2018

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Preface

This manual describes how to install and use the Mobile Faves for iOS app.

How This Manual Is Organized

This manual includes the following chapters:

Chapter/Appendix		Contents
1	Introducing WebFOCUS Mobile on iOS	Introduces WebFOCUS Mobile and the Mobile Faves app.
2	The Basics on iOS	Discusses how to navigate WebFOCUS Mobile Faves for opening, viewing, and saving content.
3	The Fancy Stuff on iOS	Discusses adding and removing server connections, handling email content, and updating the Mobile Faves app.
4	Additional Resources on iOS	Introduces additional Mobile Faves App and Mobile Favorites resources that are available online.

Conventions

The following table lists and describes the conventions that apply in this manual.

Convention	Description
<code>THIS TYPEFACE</code> or <code>this typeface</code>	Denotes syntax that you must enter exactly as shown.
<i>this typeface</i>	Represents a placeholder (or variable) in syntax for a value that you or the system must supply.
<u>underscore</u>	Indicates a default setting.
<i>this typeface</i>	Represents a placeholder (or variable), a cross-reference, or an important term. It may also indicate a button, menu item, or dialog box option you can click or select.

Convention	Description
this typeface	Highlights a file name or command.
Key + Key	Indicates keys that you must press simultaneously.
{ }	Indicates two or three choices; type one of them, not the braces.
[]	Indicates a group of optional parameters. None are required, but you may select one of them. Type only the parameter in the brackets, not the brackets.
	Separates mutually exclusive choices in syntax. Type one of them, not the symbol.
...	Indicates that you can enter a parameter multiple times. Type only the parameter, not the ellipsis points (...).
.	Indicates that there are (or could be) intervening or additional commands.

Introducing WebFOCUS Mobile on iOS

WebFOCUS Mobile is an innovative, pure browser-based architecture that enables organizations to share content across devices. Consistent with the overall strategy to deliver thin-client applications and development tools, it is the most scalable and extensible solution on the market. With this thin-client approach in place, organizations can deliver applications and content to mobile devices without having to change their underlying infrastructure.

In this chapter:

- ❑ [WebFOCUS Mobile Favorites](#)
 - ❑ [Introducing the Mobile Faves App](#)
 - ❑ [Getting the Mobile Faves App on an iOS Device](#)
 - ❑ [Quick Tour of Mobile Faves on an iOS Device](#)
-

WebFOCUS Mobile Favorites

WebFOCUS Mobile Favorites is an Information Builders mobile server platform that delivers business content to any mobile device.



Features and Benefits

WebFOCUS Mobile Favorites presents a robust platform for information and application delivery to mobile devices. Get your mobile BI reporting strategy developed and deployed quickly so users can immediately benefit from its robust features, including:

- ☐ **Easy to manage content.** With the My Mobile Favorites dashboard folder, which functions exactly like any web browser Favorites folder, users can add and delete mobile content in just two clicks.
- ☐ **Email alerts for content updates.** Let users know that content in their My Mobile Favorites folder has been added or modified.
- ☐ **User-selected report format.** Content is delivered in the preferred format of the user, such as HTML, PDF, and Excel, limited only by their device capabilities.
- ☐ **Intuitive interface.** Mobile content is launched from a link either in an email or a bookmarked mobile browser page.
- ☐ **On-demand customization.** Users can run parameterized reports and drill down to further details.

- ❑ **No connection required.** Users can trigger content to be sent as attachments to view or work with while in disconnected mode.
- ❑ **Actionable applications.** Self-contained, interactive reports (WebFOCUS Active Technologies Reports) and dashboards (WebFOCUS active dashboards) can be manipulated, sliced, and drilled into for advanced analysis, both in connected or disconnected mode.

Introducing the Mobile Faves App

WebFOCUS Mobile Faves is a simple, intuitive app that empowers users of mobile devices, such as iPad® or Android phones, with robust, innovative, easy-to-use reporting and analysis. WebFOCUS Mobile Faves, through integration with WebFOCUS Active Technologies, delivers rich, deep, highly interactive analytic functionality to mobile devices, fully exploiting their native gestures. As a result, users can manipulate data from a variety of sources in an almost unlimited number of ways in just a couple of taps. The app allows users to manage their business dashboards and content for viewing and interactive analysis, even when they are not connected to the Internet.



WebFOCUS Mobile Faves eliminates the need to custom-develop native applications for each mobile device, accelerating deployment and reducing total cost of ownership. Any user, on any device, can now efficiently and economically leverage true operational business intelligence at any time.

WebFOCUS Mobile Faves is your enterprise on your mobile device.



If Active Technologies reports and dashboards, PDF documents, Excel® spreadsheets, and other types of BI content get deployed, WebFOCUS Mobile Faves efficiently captures, manages, and organizes it in a catalog on the native device. Content can be annotated with comments or descriptions for rapid retrieval, letting users quickly find the content they need by name or keyword. Users can also subscribe to BI content, which is automatically pushed to them at regular intervals.

Mobile Faves provides an easy and intuitive way for mobile device users to:

- ☐ Run reports, graphs, and dashboards online, from any corporate data in any source.
- ☐ Save, annotate, and catalog BI documents locally, for offline analytic operations.
- ☐ Ensure security and encryption for any data saved on the device.
- ☐ Sort, filter, drill down, roll-up, calculate, and more, in both connected and disconnected modes.
- ☐ Fully support native device characteristics, gestures, charting, menus, and controls within content.
- ☐ Subscribe to and receive content on a scheduled basis or when events occur.
This feature requires the WebFOCUS Report Library option.
- ☐ Open and catalog documents received as email attachments.
- ☐ Find and retrieve content using native search capabilities.
- ☐ Share content regardless of the mobile device, browser, or platform people are using.

The Mobile Faves app also supports the ability to:

- ☐ Use more than one WebFOCUS server and log on automatically.
- ☐ List available Mobile content and view it by tapping it in the list.
- ☐ Store and view history for viewing offline and keeping a copy on file.
- ☐ Share content with other email users.
- ☐ Receive and view pushed Watch items automatically.

This feature requires the WebFOCUS Report Library option.

Getting the Mobile Faves App on an iOS Device

To download the free WebFOCUS Mobile Faves app on your iPad or iPhone:

1. Tap the *App Store* icon.
2. Type *mobile faves* in the Search box.
3. Tap *mobile faves* in the selection list.
4. Tap the *Information Builders Mobile Faves* icon.
5. Tap *FREE*.
6. Tap *INSTALL*.
7. Enter your Apple® ID and password and tap *OK*.

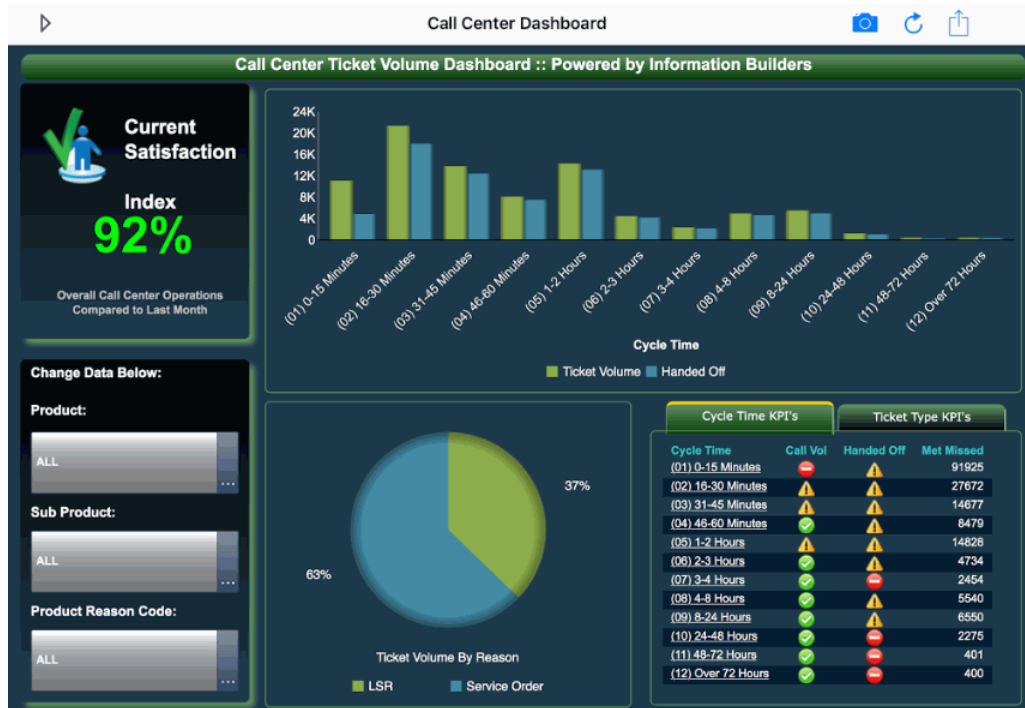
The Mobile Faves app will be downloaded to your device.

Quick Tour of Mobile Faves on an iOS Device

Once installed, Mobile Faves is automatically set up to get content from a server on the Internet, where you can view sample business content on the Mobile Faves Home screen, as shown in the following image.



These folders contain all of the content previously selected as Mobile Favorites from your WebFOCUS portal. Once you tap a folder, you can view an individual content item, as shown in the following image.

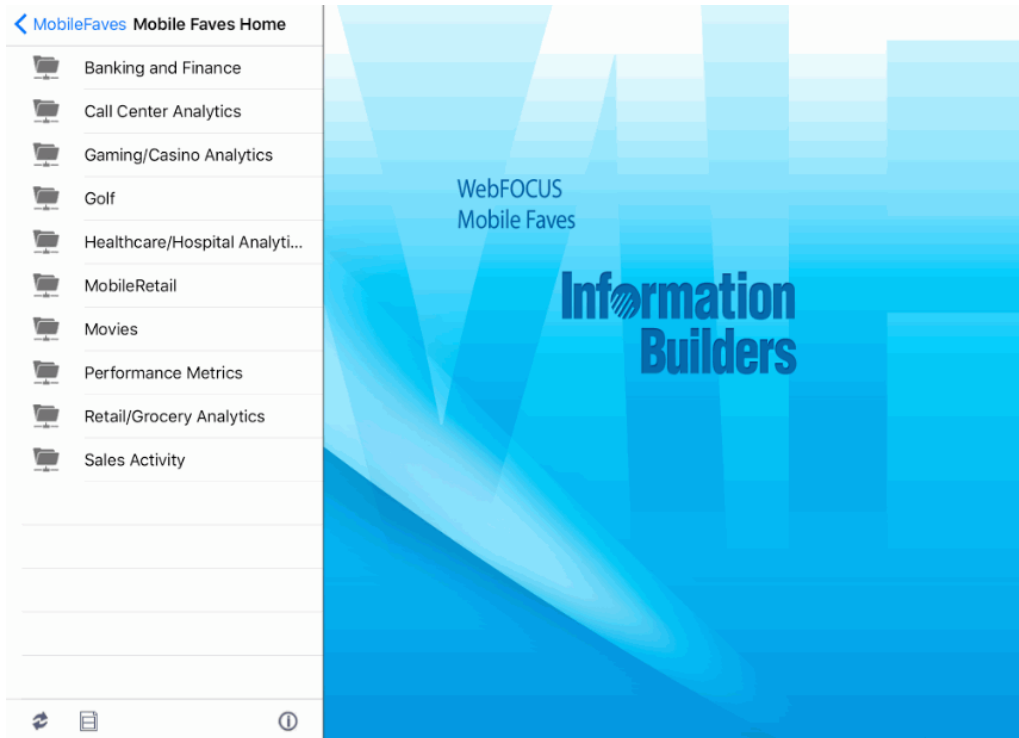


If you tap the Mobile Faves back icon, you will see the preconfigured server, as shown in the following image. Here, you can also choose to add your own WebFOCUS servers with just a few taps.



Changing Layout

To change the layout, tap the Split mode icon  to open the content list on the left side of the screen, as shown in the following image.




The Basics on iOS

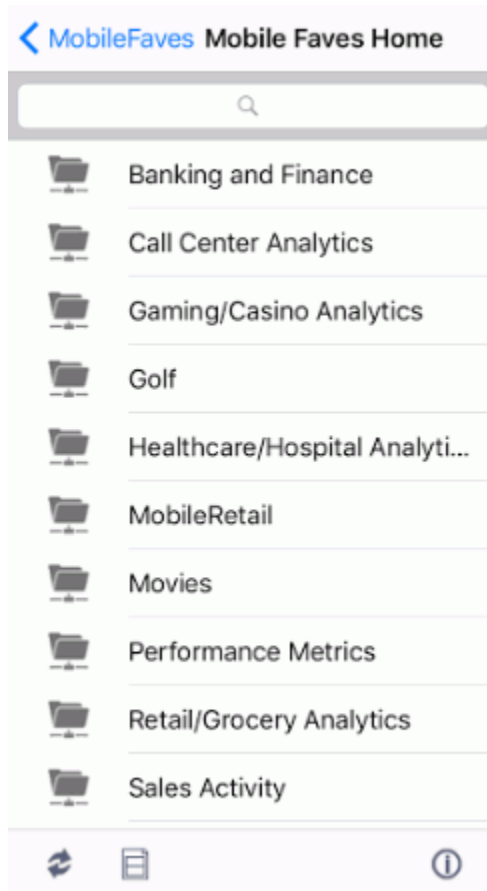
This section discusses how to navigate WebFOCUS Mobile Faves for opening, viewing, and saving content.


In this chapter:

- ☐ [Understanding the Content List on an iOS Device](#)
 - ☐ [Navigating to Content on an iOS Device](#)
 - ☐ [Navigating Within Content on an iOS Device](#)
 - ☐ [Using the Tools Menu](#)
 - ☐ [Content Watchlists](#)
 - ☐ [Content List Icons](#)
-

Understanding the Content List on an iOS Device

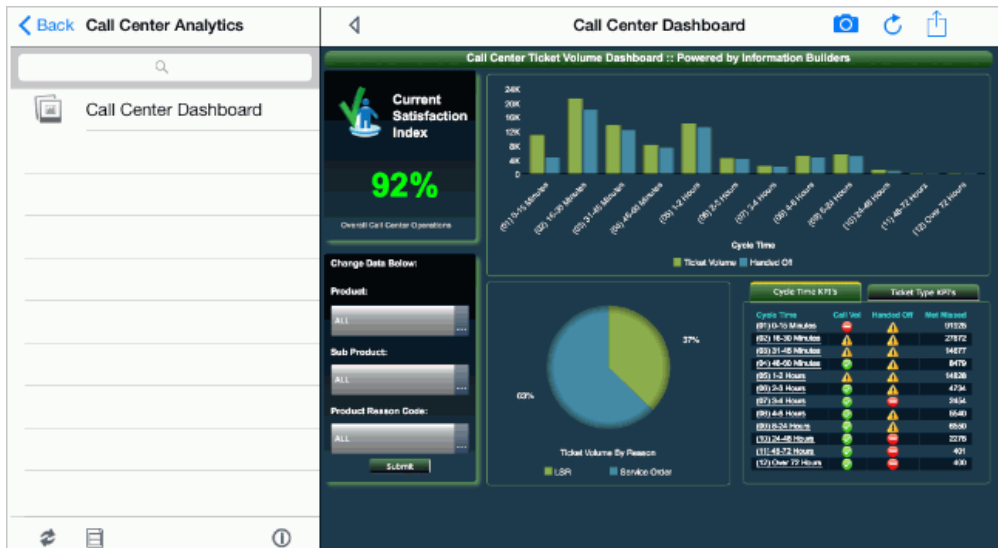
The Content List appears to the left of the screen after you tap the Split mode icon  and allows you to tap open folders to view content, as shown in the following image.



To refresh the Content List, tap the Refresh icon .

Navigating to Content on an iOS Device

To navigate to the Content List, tap an item. Tapping a folder opens the contents of the folder. Tapping a content item opens the content to the right of the Content List, as shown in the following image.



Navigating Within Content on an iOS Device


To navigate within content, tap the Navigation icon .

- ☐ Tap *Back* to navigate to the previous page.
- ☐ Tap *Forward* to navigate to the next page.
- ☐ Tap *Stop* to stop the loading the current page.
- ☐ Tap *Reload* to reload the current page.
- ☐ Tap *Close* to close the web viewer.

Note: The Navigation menu only shows the relevant options.

Using the Tools Menu

The Tools menu enables you to perform actions, such as saving, sharing, or printing content.

This menu is available by tapping the Tools icon , located above the web viewer.

Note: If any of the options in the Tools menu are disabled, you do not have access to that function. For more information on changing these settings, contact your WebFOCUS administrator, or see the *Configuring Privileges* section of the *WebFOCUS Security and Administration* manual.

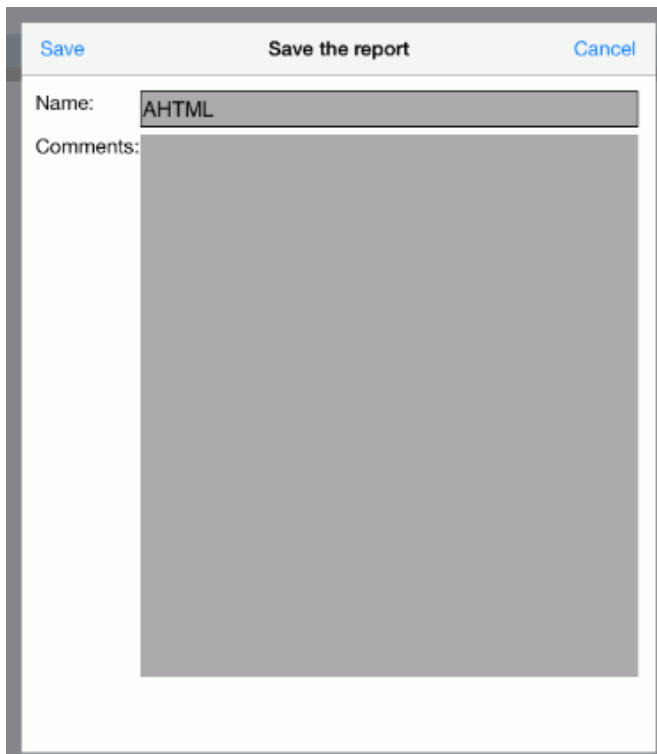
Saving Content on Your Device

Active Technologies reports and PDFs can be saved on your iPad or iPhone for future reading.

Saving makes the content accessible from the app even when you have no access to Wi-Fi or 3G.

To save content, tap the Tools icon, then tap Save.

Before saving, you may want to give the saved content a relevant name and add some comments, as shown in the following image.

A screenshot of a mobile application dialog box titled "Save the report". The dialog has a light gray header bar with a blue "Save" button on the left and a blue "Cancel" button on the right. Below the header, there is a "Name:" label followed by a text input field containing the text "AHTML". Below the name field is a "Comments:" label followed by a large, empty gray rectangular area for text entry.

Tap Save to save the content.

A confirmation message displays.

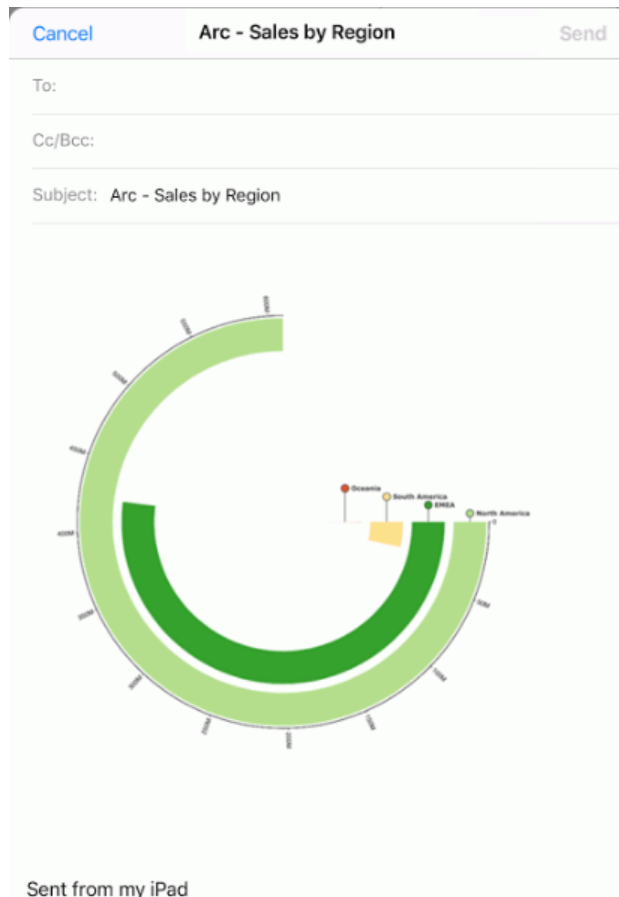
Sharing Content by Email

You can email content from your iPad or iPhone.



Tap the Tools icon and then tap *Email* to email the content that you are viewing on your Mobile Faves app. You have the option to send Content Only, Screenshot Only, or All of the content.

Mobile Faves launches the iPad or iPhone email app with the content attached, as shown in the following image. In this example, a screenshot of the content is displayed.

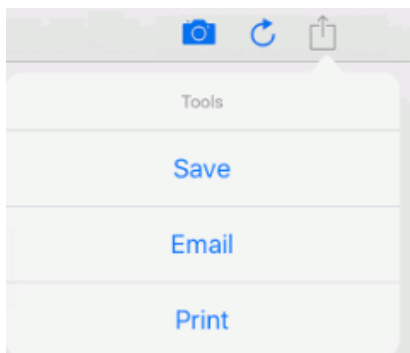


Fill out the email form, then tap *Send*.

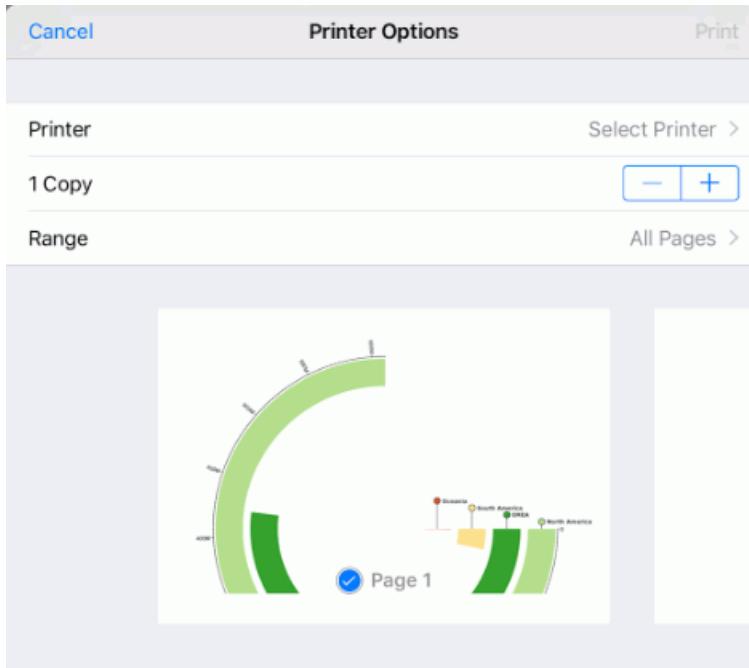
Open the email message on your mobile device to view the content. If the screenshot is not embedded within the email, tap the image attachment icon to open the image.

Printing Content

To print content, tap the Tools icon



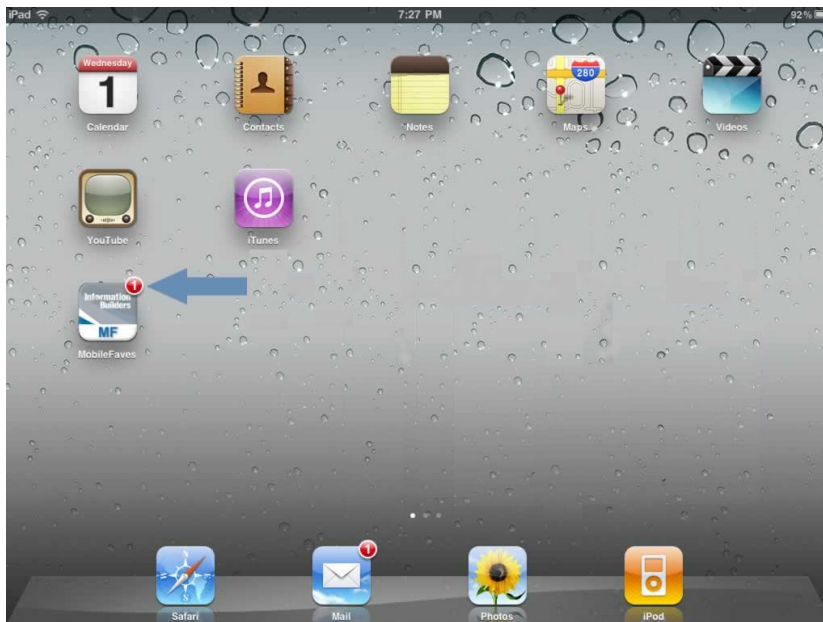
Tap *Print* to open the Printer Options menu, where you can select the printer, enter the range of pages to print, and indicate the number of copies to print, as shown in the following image.



Content Watchlists

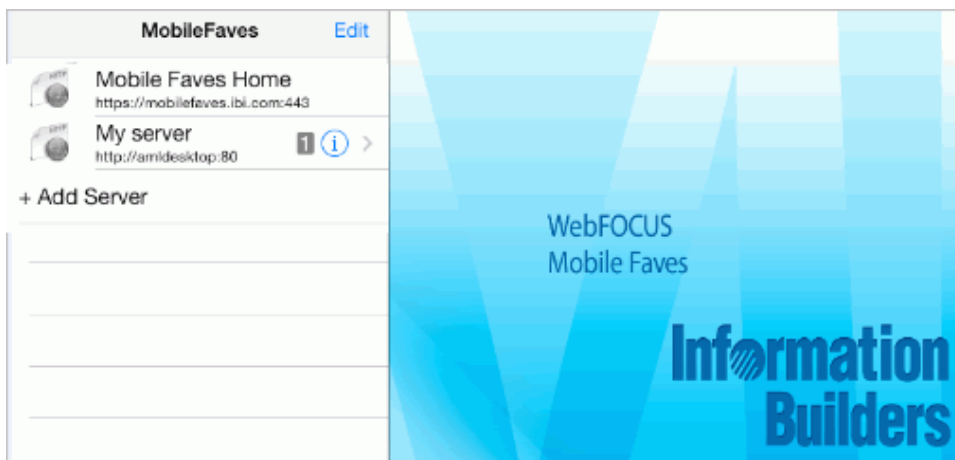
Note: This feature requires that the WebFOCUS Report Library option is configured to notify you of updated content.

If an update is available to content in your Watchlist, you will see an icon indicating the number of updates available, as shown in the following image.

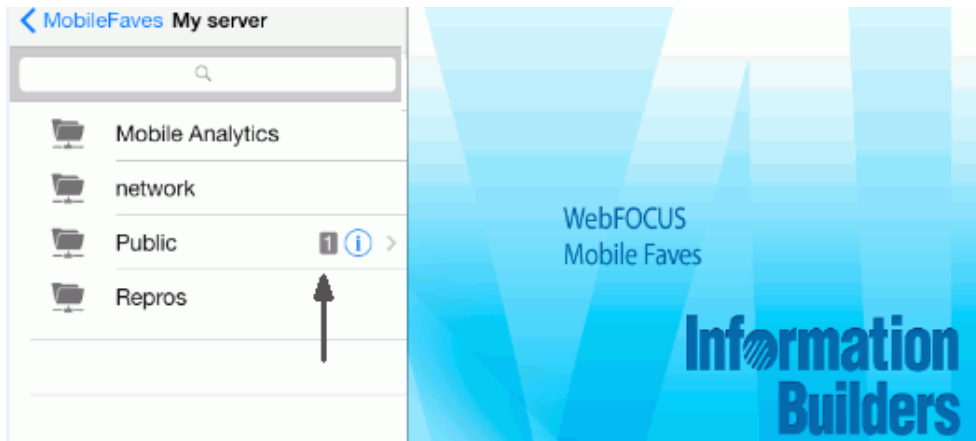


You will also see a numbered badge next to the server in your server list. The number corresponds to the number of updates available to you.

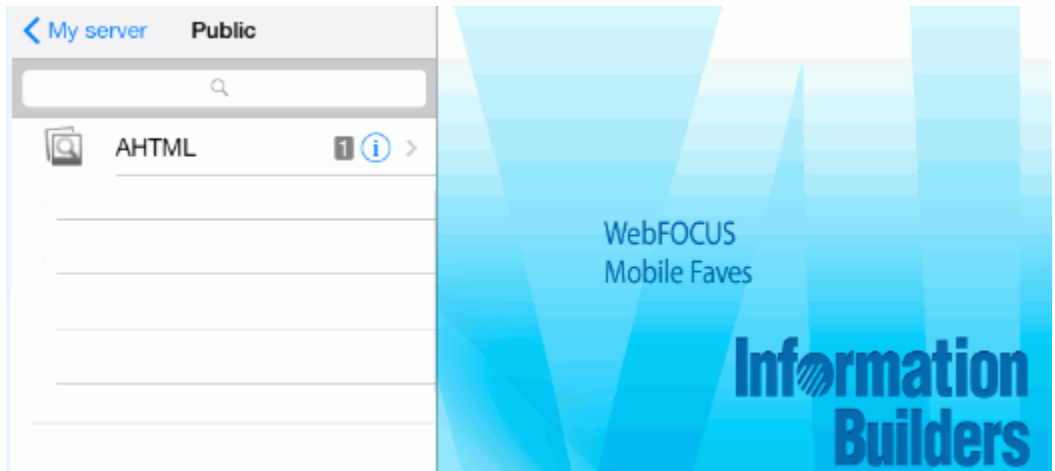
Watchlist content is automatically updated as new versions become available, as shown in the following image.



The Watch folder in your folder list is also updated. The number in the badge represents the number of updates available, as shown in the following image.

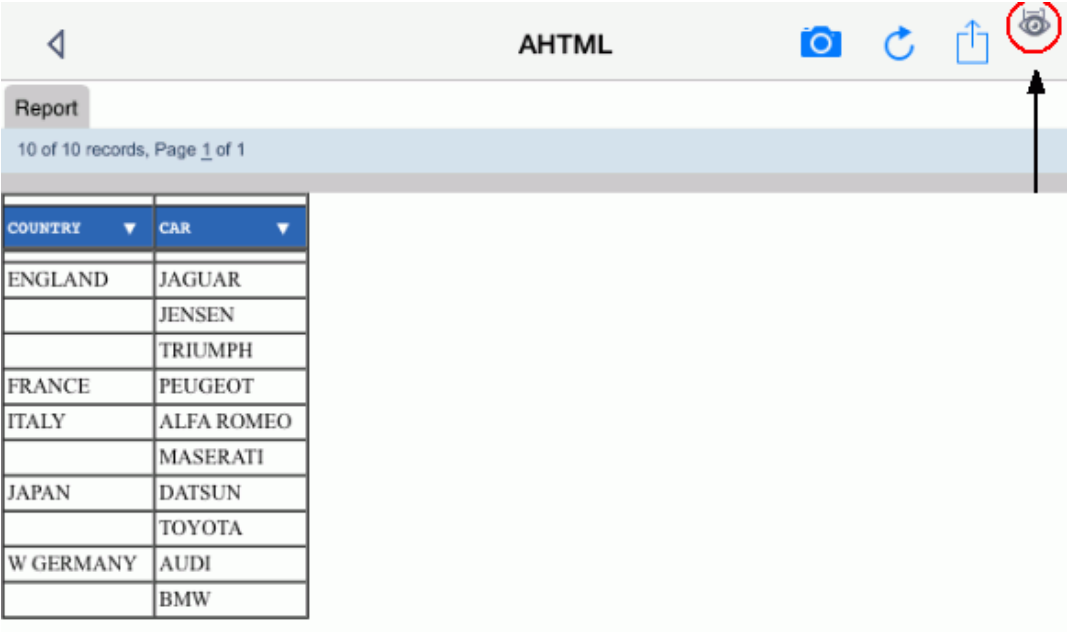



In the previous image, there was one update to a report available. Tap the content to view the updated content, as shown in the following image.





The updated content is displayed and the new content indicator icon disappears.

Content can be watched or unwatched. Note the icon on top of the report, as shown in the following image.



☐  This icon means content is not currently being watched.

☐  This icon means content is currently being watched.






Tapping the Watch icon  for content not being watched will set it to watched. The icon will then change to .

The Watchlist contains content that you are subscribed to.

Watchlist content is automatically updated as new versions become available.

Content List Icons

The following table lists the available icons that can be found in the Content List.

Icon	Description
	Appears next to the server name, host, and port number and indicates that the server is selectable.
	This is a folder. Tap to view the folder contents.
	This is selectable content. Tap to open the content.
	This is a saved item. Tap to view the saved content.
	Indicates there is saved content available in the folder you have selected. Tap to view the saved content.

The Fancy Stuff on iOS

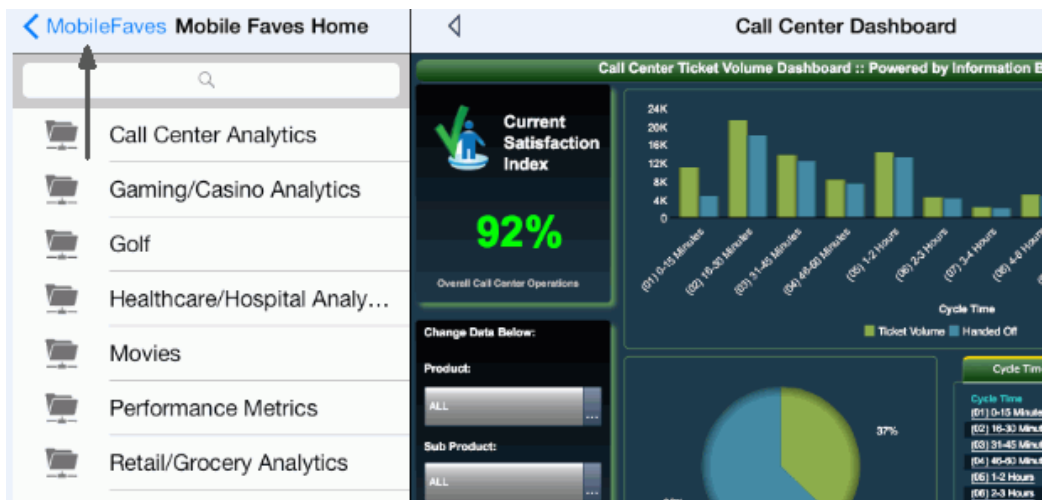
This section discusses adding and removing server connections, handling email content, and updating the Mobile Faves app.

In this chapter:

- ☐ [Adding a Server Connection on iOS](#)
 - ☐ [Reordering a Server Connection](#)
 - ☐ [Removing a Server Connection from an iOS Device](#)
 - ☐ [Opening an Email Attachment on an iOS Device](#)
 - ☐ [Adding a Passcode on iOS](#)
 - ☐ [Mobile Faves Settings on iOS](#)
 - ☐ [Configuring VPN on Your iOS Device](#)
 - ☐ [Updating the App on an iOS Device](#)
 - ☐ [Supporting Single Sign On Applications on an iOS Device](#)
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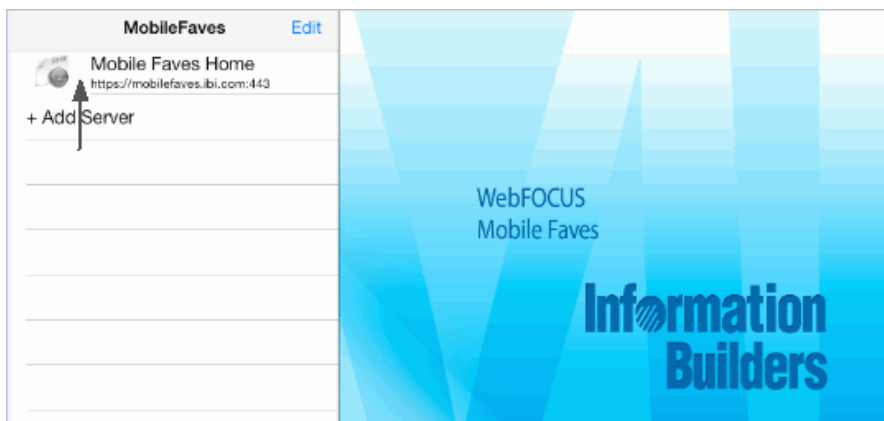
Adding a Server Connection on iOS

Tap the *Mobile Faves* button to return to the WebFOCUS Server list.




By default, you should already have access to the preconfigured `mobilefaves.ibi.com` demo server.

Note that you need active Wi-Fi and VPN connections to view your online content.



To connect your app to the WebFOCUS Server of your company, tap *Add Server*.

Fill out the required fields that correspond to your existing WebFOCUS Server, as shown in the following image.

MobileFaves	Edit	Cancel	Add Server	Save
 Mobile Faves Home https://mobilefaves.ibi.com:443			HTTPS <input checked="" type="checkbox"/>	
+ Add Server 			My Server	Host Alias
			myserver.ibi.com	80
			admin	
			

Tap Save to save the settings and continue.


Notice that the server you added is now shown in the Mobile Faves server list.



Selecting the server takes you to all the content that you previously selected as Mobile Favorites from your WebFOCUS portal.

Reordering a Server Connection

To reorder your server list, tap *Edit*.


Tap and hold the reorder icon  next to the server you wish to move and drag the server name to the desired position.



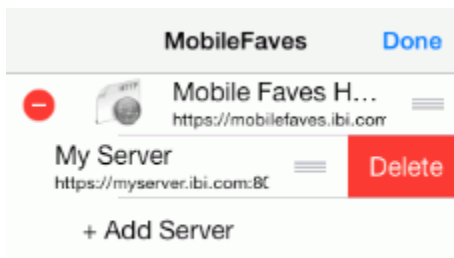
Tap *Done* to complete the changes.

Removing a Server Connection from an iOS Device

To remove a server from the Mobile Faves server list, tap *Edit*.

Tap the minus icon  next to the server you want to delete.

Tap *Delete* to delete the server.



Note: Alternatively, you can swipe the server to delete it.

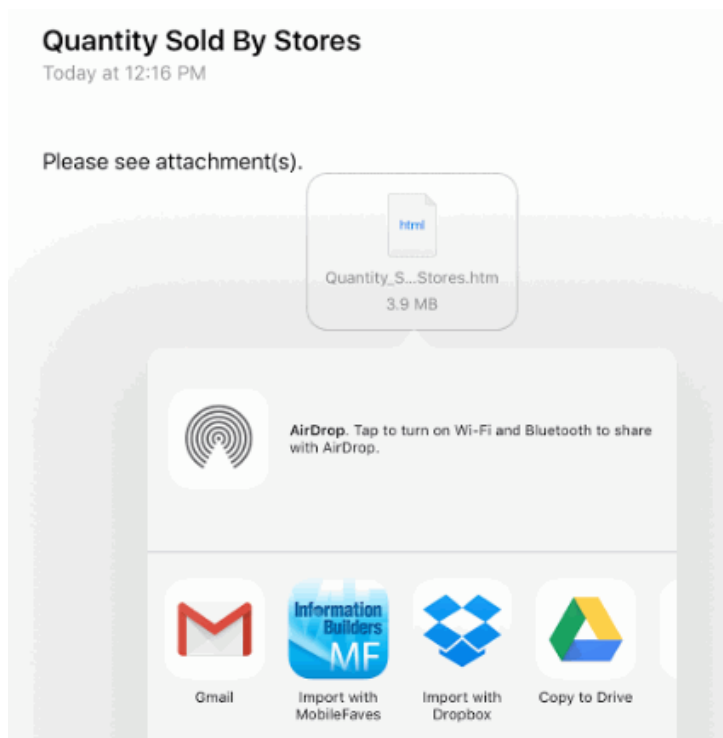
Opening an Email Attachment on an iOS Device

Content can be sent to you through email and can be viewed using Mobile Faves.

To open the attached content, tap and hold the attachment for the email.

The app can open different kinds of content.




Tap *Import with MobileFaves* to open the content in the Mobile Faves app, as shown in the following image.



The Mobile Faves app automatically launches and displays the content, as shown in the following image.


▶

Quantity_Sold_By_Stores.htm - 05-03-17 12:18



Report


86 of 86 records, Page 1 of 2






Store Name ▼	Quantity Sold ▼	Revenue ▼	Gross Profit ▼
London	105,546	\$31,761,274.99	\$8,981,831.99
Amsterdam	89,289	\$26,865,293.34	\$7,618,371.34
Madrid	88,014	\$26,389,341.76	\$7,478,716.76
Warsaw	87,323	\$26,274,758.38	\$7,437,220.38
Stockholm	87,114	\$26,168,073.77	\$7,406,284.77
Rome	86,522	\$25,917,112.25	\$7,388,750.25
Milan	87,216	\$26,030,446.07	\$7,380,715.07
Brasilia	86,606	\$25,974,011.78	\$7,359,004.78
New York	86,120	\$25,902,385.29	\$7,349,101.29
Geneva	85,934	\$25,839,275.28	\$7,316,028.28
Copenhagen	85,834	\$25,801,433.27	\$7,291,746.27
Houston	85,702	\$25,729,530.27	\$7,284,421.27
Berlin	85,265	\$25,518,194.26	\$7,277,519.26



Email content is automatically saved and can be viewed in the app in the Default channel. Tap the right arrow icon to see a list of available content, as shown in the following image.

< MobileFaves Default



Quantity_Sold_By_St...



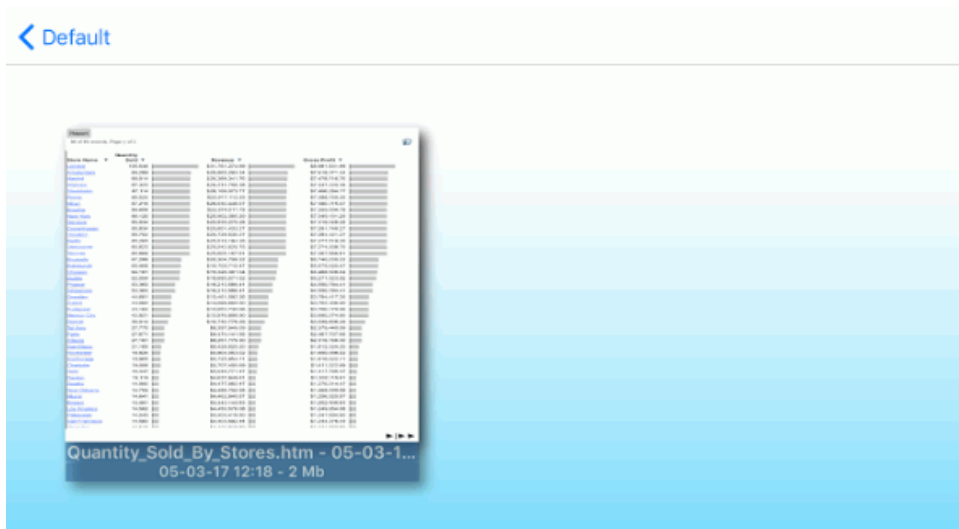
 emails 

Report

86 of 86 records, Page 1 of 2

Store Name ▼	Quantity Sold ▼	Revenue ▼
London	105,546	\$31,761,274.99
Amsterdam	89,289	\$26,865,293.34
Madrid	88,014	\$26,389,341.76
Warsaw	87,323	\$26,274,758.38
Stockholm	87,114	\$26,168,073.77

If you tap *emails*, any saved email content is listed, as shown in the following image.



Adding a Passcode on iOS

To add a security passcode that must be entered every time you open Mobile Faves, tap *MobileFaves* in the Settings section of your iPad or iPhone.

Tap *Passcode* to toggle passcode security.

When you access Mobile Faves, you will be asked to set a passcode. Enter the passcode and then verify it by typing the passcode again.



Once the passcode is entered, you will have to enter it each time you access Mobile Faves.

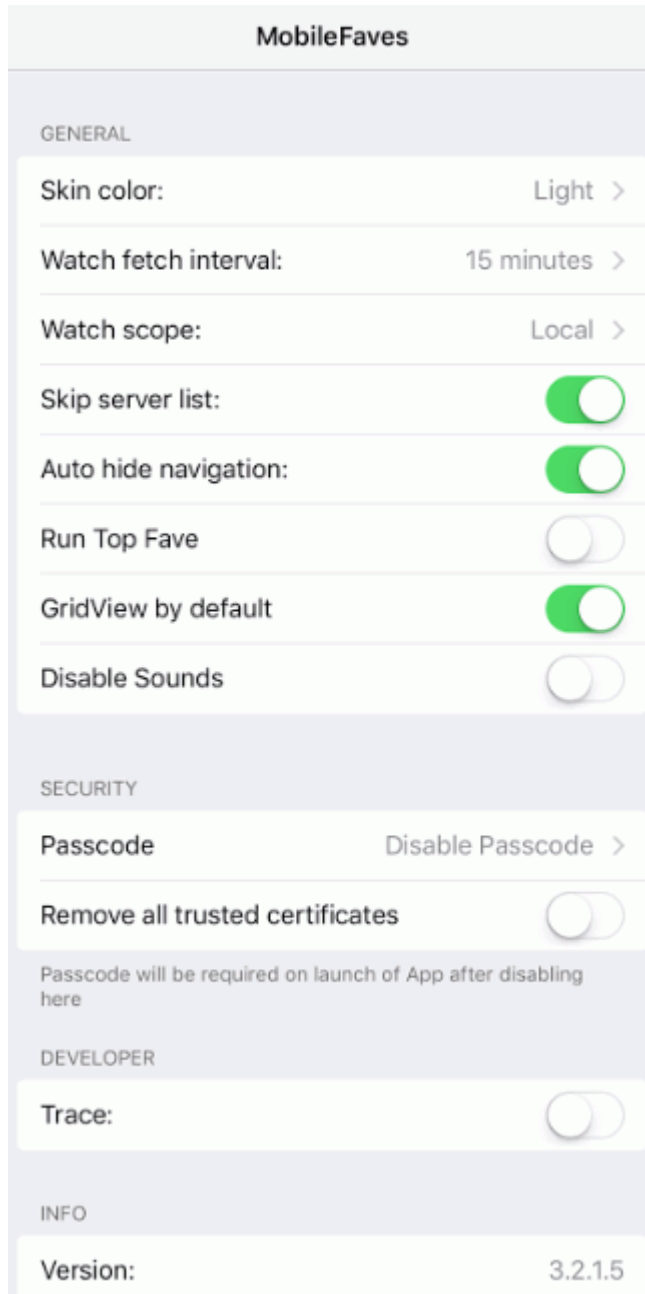
To disable the passcode, either tap *Disable* from the Passcode menu or toggle the passcode to Off in the Mobile Faves section of your iPad or iPhone settings.

Enter the passcode again to disable the passcode.

To change a passcode, tap *Change*, enter your current passcode, and then set a new passcode.

Mobile Faves Settings on iOS

In the Settings section of your iPad or iPhone, tap *MobileFaves*, as shown in the following image.



In the General grouping:

- ☐ Tap *Skin color* to change the app color to Light or Dark.
- ☐ Tap *Watch fetch interval* to indicate how often to refresh the watchlist values.
- ☐ Tap *Watch scope* to indicate whether the watchlist is personal and local or on the server. Set this to local if more than one user is accessing Mobile Faves under the same WebFOCUS user ID. This feature requires the WebFOCUS Report Library option.
- ☐ Tap *Skip server list* to allow Mobile Faves to skip past the server list and go right to the content list. Mobile Faves remembers the last server used for content.
- ☐ Tap *Auto hide navigation* to toggle whether navigation is hidden automatically. This allows you to view the content full screen without having to hide the content list each time.
- ☐ Tap *Run Top Fave* to automatically run the first report in the first folder on the first server.
- ☐ Tap *GridView by default* to use grid view, by default.
- ☐ Tap *Disable Sounds* to disable the sounds used in the Mobile Faves application.

In the Security grouping:

- ☐ Tap *Passcode* to enable additional security in accessing Mobile Faves. Once enabled, every time you access Mobile Faves, you will have to enter a passcode.

Note: If you already have Passcode enabled and then disable it from the settings section, when you access Mobile Faves, you will still have to enter in the passcode one more time to disable it.

- ☐ Tap *Remove all trusted certificates* to remove all stored trusted certificates from the cache.

In the Developer grouping:

- ☐ Tap *Trace* to turn traces on or off.

In the Info grouping, the version number of the Mobile Faves app is listed.

Configuring VPN on Your iOS Device

The Mobile Faves app requires the user to have a Wi-Fi or 3G connection. In the Settings section of your iPad or iPhone, tap *Wi-Fi* and turn *Wi-Fi ON* and tap a network from the available networks on your device.

Once you are connected, tap the *VPN* toggle button on the Settings page.

On the VPN screen, tap *Add VPN Configuration*.

Enter your user authentication credentials.

Fill in the required fields based on the VPN settings of your organization and tap **Save**. If your WebFOCUS environment is located behind a corporate firewall, you need to use VPN on your device to access it.

Your VPN screen should now list an active connection with a check mark and you should make sure that the VPN and Wi-Fi icons are displayed.

If you have already selected content as Mobile Favorites from your WebFOCUS portal, you should now be ready to start using your Mobile Faves app.

Updating the App on an iOS Device

If an update is available for the Mobile Faves app, you will see a number on the App Store icon, indicating the number of updates available.

To update the app:

1. Tap the *App Store* icon.
2. Tap *Update All* to download updated versions of all apps to your mobile device, including Mobile Faves.

Supporting Single Sign On Applications on an iOS Device

Mobile Faves Version 2 Release 2.5 supports the following types of authentication:

- ☐ Basic Authentication
- ☐ IWA/NTLM
- ☐ SiteMinder
- ☐ Tivoli

Additional Resources on iOS

The following topics introduce additional Mobile Faves App and Mobile Favorites resources that are available online.

In this chapter:

- ☐ [Subscribing to WebFOCUS Reports Using the Mobile Faves App Watch Feature](#)
 - ☐ [Mobile Faves Customer-Branded Versions: An Offering From Information Builders](#)
 - ☐ [Mobile Favorites on iOS](#)
-

Subscribing to WebFOCUS Reports Using the Mobile Faves App Watch Feature

The WebFOCUS Mobile Faves app provides the native consumption of WebFOCUS content on Apple® mobile devices. This allows for normal access to WebFOCUS reports, opening email attachments, such as Active Technologies Reports and active dashboards, as well as subscribing to reports when new versions become available. The Mobile Faves app provides easy access to both online and offline content that is otherwise difficult to access in the Apple enclosed and secure ecosystem.

Making all BI content available through WebFOCUS Mobile Favorites is as easy as right-clicking any report from within the Business Intelligence Dashboard and adding it as a Mobile Favorite. However, when it comes to subscribing to a report so that it can be pushed to the Mobile Faves app, some preliminary steps must be completed. This includes scheduling the WebFOCUS report with ReportCaster, adding the report to the Report Library, and then exposing the Report Library item in the BI Dashboard.

For more information about Mobile Faves, see [Technical Memo 4714: WebFOCUS Mobile: Subscribing to WebFOCUS Reports Using the Mobile Faves App Watch Feature](#).

Mobile Faves Customer-Branded Versions: An Offering From Information Builders

The Information Builders Mobile Faves app provides native listing, viewing, organizing, storage, subscription, and emailing of WebFOCUS content on iPad and iPhone devices. This app works well with WebFOCUS Mobile solutions, allowing for native access to the portable, view-anywhere WebFOCUS content. You can use the app, installed directly to your device from the Apple® App Store, to assist delivery of your content to your employees, partners, and customers.

The Mobile Faves Customer-Branded offering now lets you deploy a custom-branded version of the Mobile Faves app. The custom-branded version gives you all the power of the Information Builders Mobile Faves app, with your enterprise branding in place in the app. As a result, your partners and customers can see an app that comes directly from you.

For more information, see the [Mobile Faves Branding Package Developer's Guide](#).

Mobile Favorites on iOS

Mobile Favorites are reports, graphs, hyperlinks, and any other item type, except Reporting Objects, that are added to the Mobile tab in the Favorites list in Dashboard. Adding items to Mobile Favorites enables you to display the items on mobile devices. Items can be added to Mobile Favorites from a Domain Tree, Role Tree, List block, Folder block, Tree block, or Domains search result. To add items to your Mobile Favorites list, right-click the item and select *Add to Mobile Favorites*. All items that are listed in the Mobile tab of your Favorites list will be displayed on the Mobile Favorites launch page when you log in from a mobile device. Note that you can only view Mobile Favorites for the Managed Reporting user ID and password you use to log in.

For more information, see the [Managed Reporting, Release 8.0 Version 06](#) manual.

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/ Mobile Faves for iOS User's Manual
Version 3 Release 2.1 and Higher



**Information
Builders**

DN4501690.0517

Information Builders, Inc.
Two Penn Plaza
New York, NY 10121-2898